

Do Not Call

**DATA
BOOK
2020**

Federal Trade Commission
October 2020



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The National Do Not Call Registry

The National Do Not Call Registry provides an easy and efficient way for consumers to tell companies they don't want to receive most telemarketing sales calls. Robocalls that are sales calls are illegal whether a number is on the Registry or not, unless the caller has written permission from a consumer.

Since its inception in 2003, the Registry has continued to grow. As of September 30, 2020, there were 241 million active registrations. Consumers can register multiple phone numbers on the Registry by registering online at donotcall.gov or calling a toll-free number (888-382-1222) from the telephone numbers they wish to register. Telemarketers and sellers must remove numbers added to the Registry from their call lists at least every 31 days. Organizations can access the Registry at telemarketing.donotcall.gov.

If a company violates the Do Not Call rules, consumers can report the call to the Federal Trade Commission (FTC) online at donotcall.gov or by calling the toll free number. Law enforcement officials review these complaints, as well as consumer registration and telemarketer access information, through the Consumer Sentinel Network, a secure online database maintained by the FTC. For more information about Sentinel, visit ftc.gov/sentinel. Law enforcement personnel may join Sentinel at register.consumersentinel.gov.

The Data Book

The *National Do Not Call Registry Data Book* contains statistical data about phone numbers on the Registry, telemarketers and sellers accessing phone numbers on the Registry, and complaints consumers submit to the FTC about telemarketers allegedly violating the Do Not Call rules. The FTC monitors the data for accuracy and occasionally makes modifications to address potential problems. Statistical data on complaints is based on unverified complaints reported by consumers, not on a consumer survey.

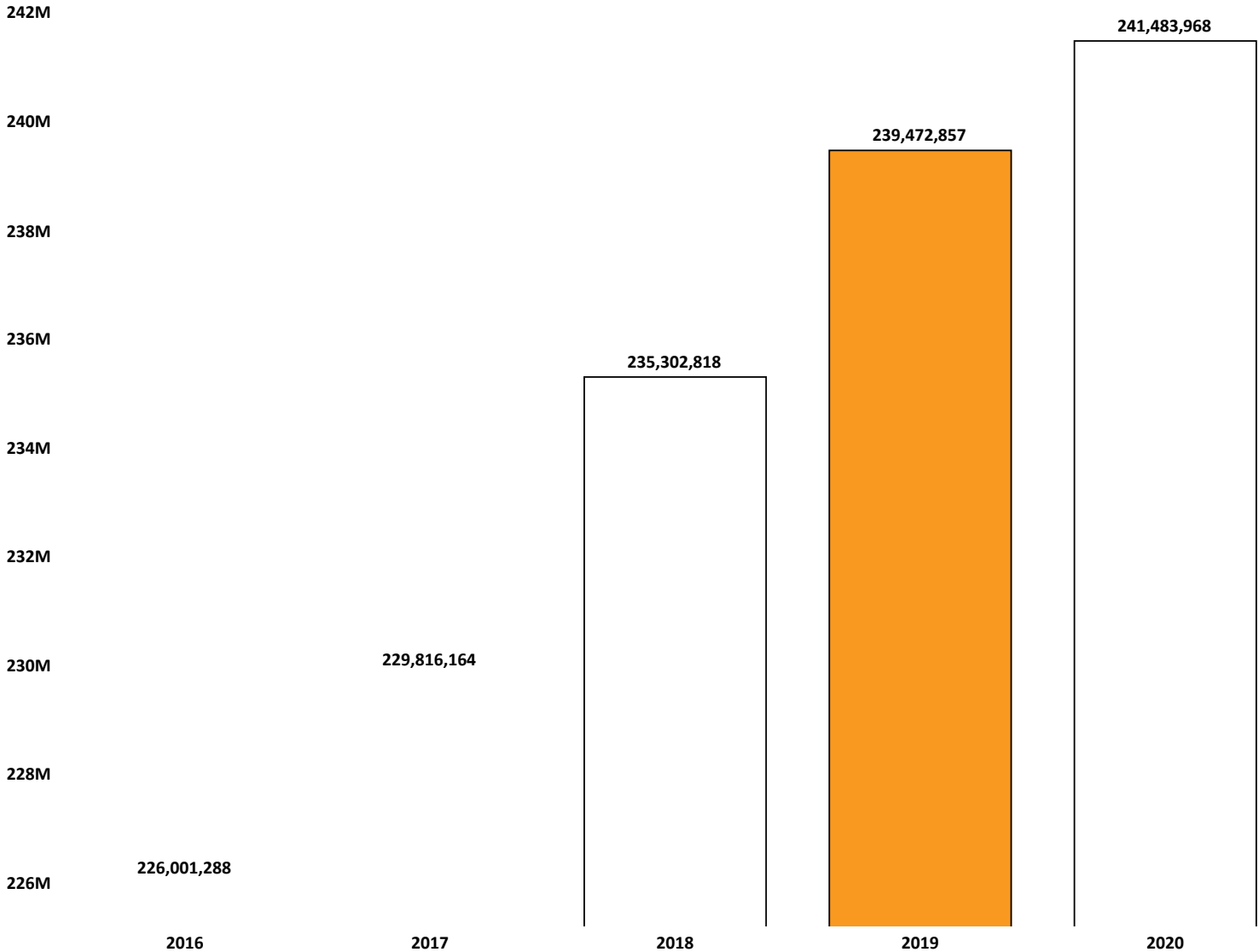
Inside the numbers

- When we report the total number of DNC complaints, we break it down to show how many were robocalls and how many came from live callers. With a few exceptions, telemarketing robocalls are illegal, whether or not a number is on the Do Not Call Registry. As always, when it's a live caller, we verify that the consumer's telephone number was registered on the DNC database before we take the complaint.
- Our online complaint form asks for the topic of the call.
 - Consumers can choose to report specific topics, such as reducing debt, vacation & timeshares, and several other categories. Not everyone who files a complaint reports a topic.
 - The Data Book does not include statistics where a consumer chose "Other," or topics less likely to violate the Do Not Call Rules, such as debt collection, political, or charitable calls.
- The Data Book includes a state-by-state analysis of DNC complaints. This is how we identify a consumer's state:
 - If consumers report their state, we use the state they report.
 - If consumers do not report their state, we use their area code.
 - The state-by-state analysis also includes the top 10 topics consumers reported.
- The underlying data in the report is available on our open government site where we post our daily complaint data at: www.ftc.gov/data.
- States are ranked based on the number of registrations or complaints per 100,000 population. Complaint figures include the total number of FY 2020 complaints submitted to the FTC. Population estimates are based on 2019 U.S. Census population estimates (Annual Estimates of the Resident Population: April 1, 2010 to July 1, 2019).
- For the purposes of this report, "active registrations" are those registrations consumers have placed on the Registry that have not been subsequently deleted by the consumer or removed by the FTC. The FTC removes numbers that have been disconnected and reassigned.



FY 2020 National Do Not Call Registry Who is using the Do Not Call Registry

Active Registrations by Fiscal Year



"Active Registrations" reflect the total number of phone numbers registered on the National Do Not Call Registry for each fiscal year as of September 30, 2020.

Organizations Accessing the Registry by Fiscal Year

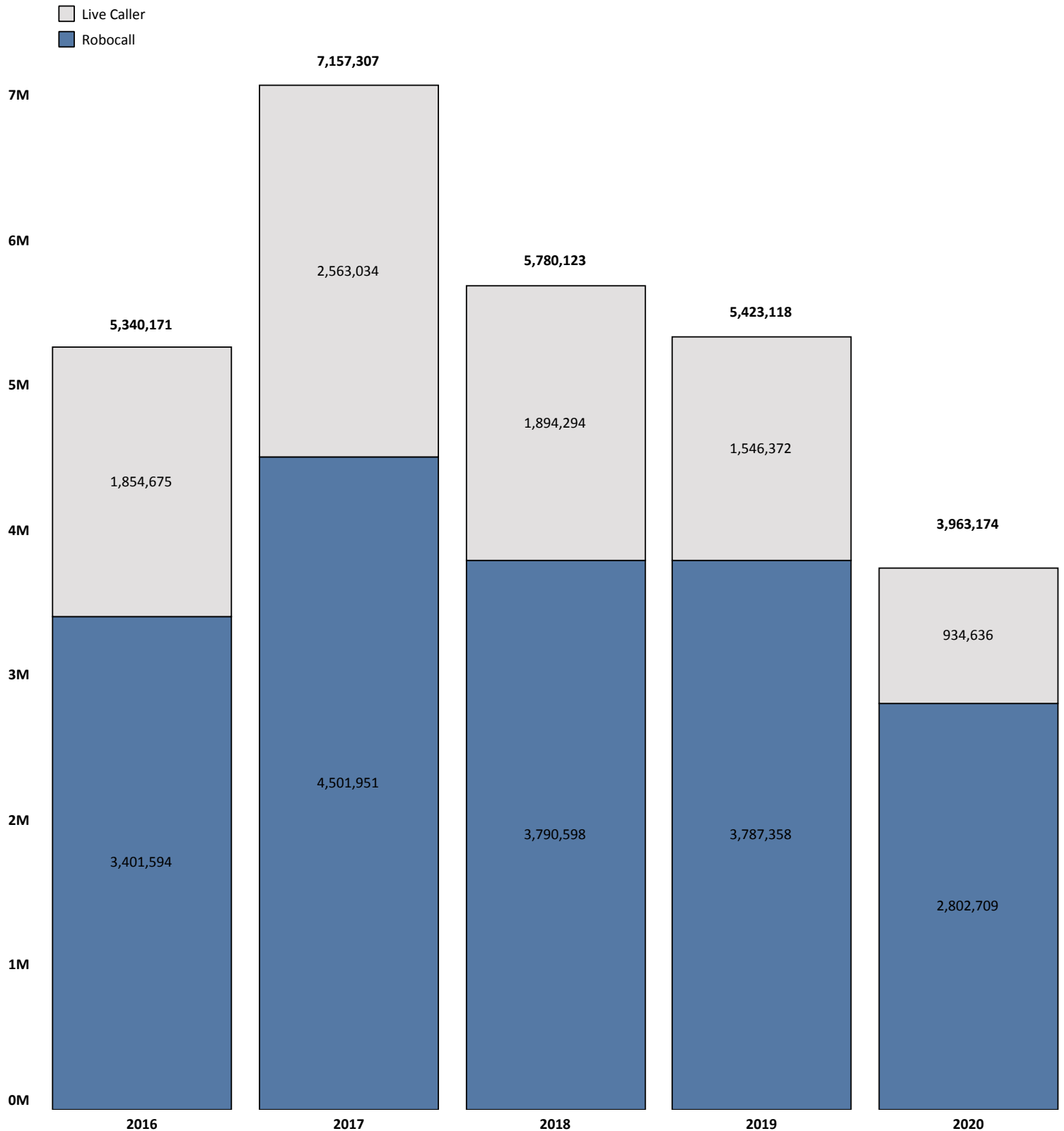
	2016	2017	2018	2019	2020
5 or Fewer Area Codes	17,634	15,536	15,045	12,525	10,420
Organizations Who Paid	2,353	2,259	2,163	2,014	1,952
Exempt Organizations	503	543	520	541	556
Total	20,490	18,338	17,728	15,080	12,928

Telemarketers and sellers can access up to five area codes on the Registry for free. To access more than five area codes, they must pay a fee. Organizations that are not selling goods or services are "exempt" and can access numbers on the Registry for free. This includes organizations asking for charitable contributions, raising money for political purposes, or conducting surveys. It also includes organizations calling **only** people they have an established business relationship with or who have given the organization written permission to call.



FY 2020 National Do Not Call Registry Complaint Figures by Year

Complaints by Call Type and Fiscal Year

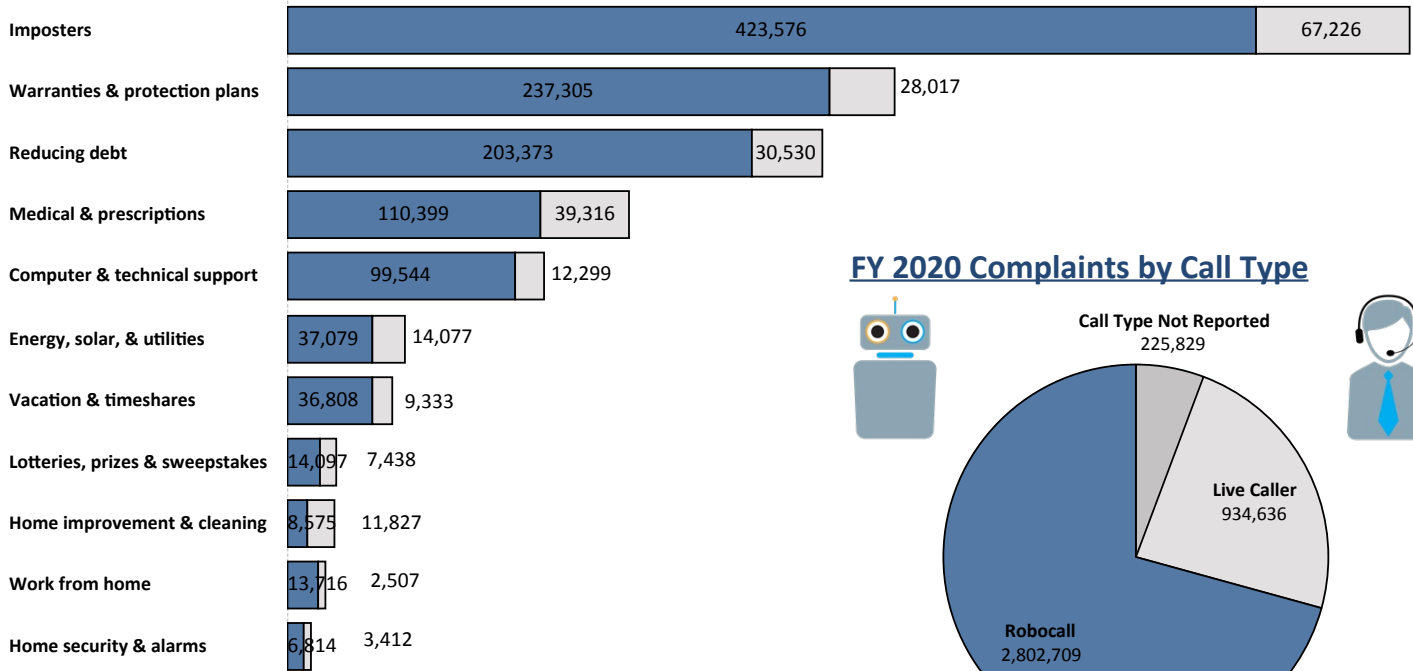


The total includes complaints about robocalls, complaints about live callers, and complaints where the call type was not reported. The number of calls where a call type was not reported is relatively small every year. The data is available at [ftc.gov/data](https://www.ftc.gov/data).

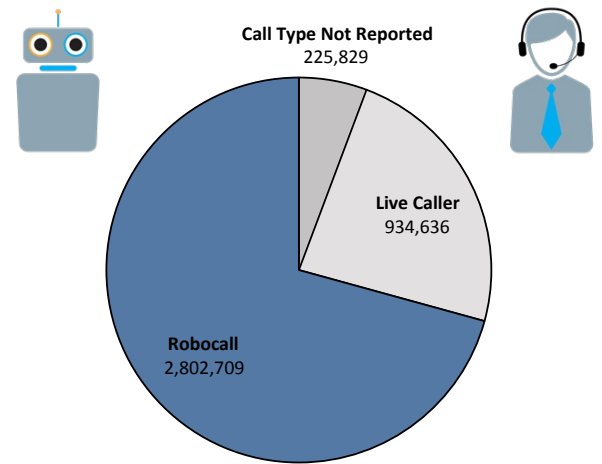


FY 2020 National Do Not Call Registry Complaint Figures for the Year

FY 2020 Complaints by Topic*

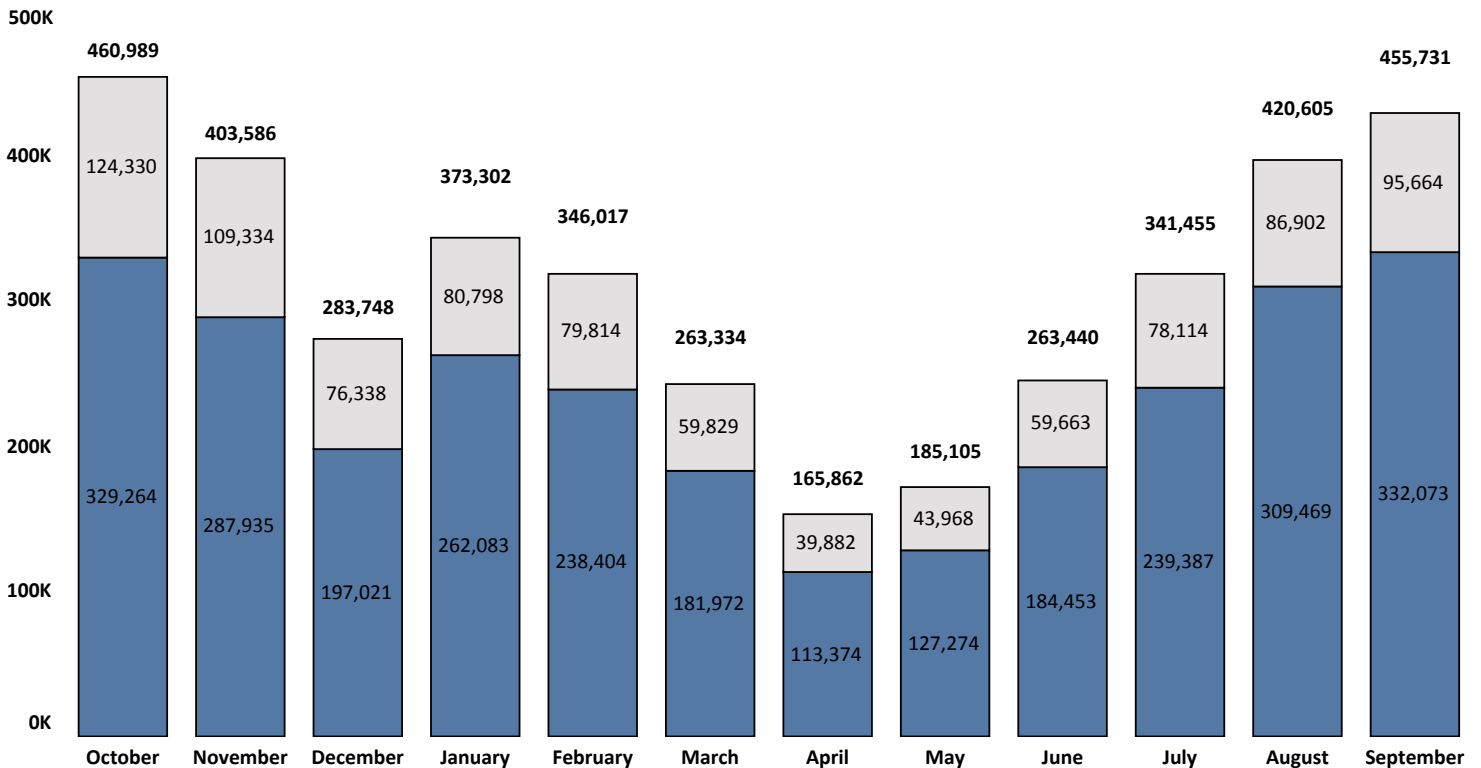


FY 2020 Complaints by Call Type



*Not everyone who files a complaint reports a topic.

FY 2020 Complaints by Month

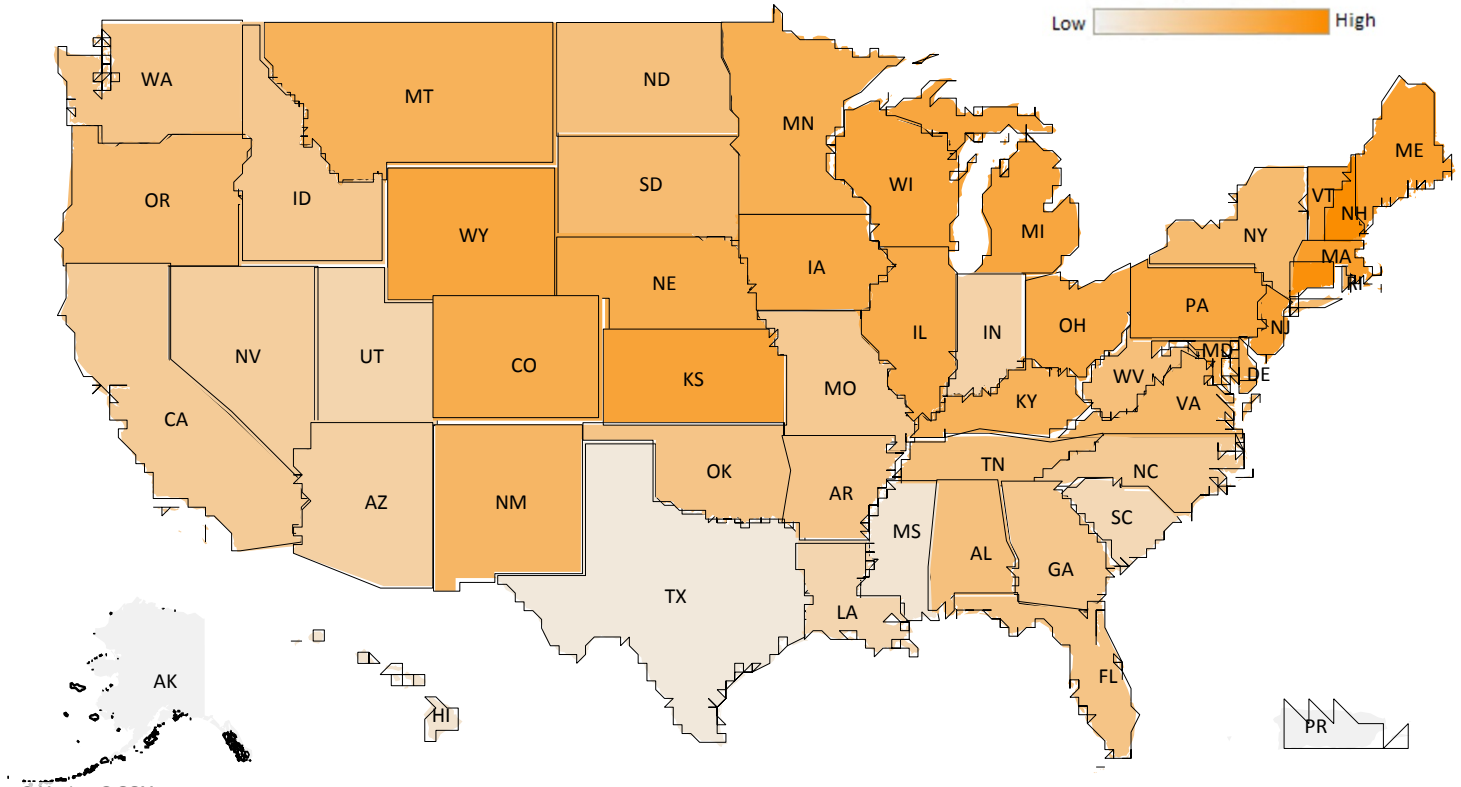


The total includes complaints about robocalls, complaints about live callers, and complaints where the call type was not reported. The number of calls where a call type was not reported is relatively small every month. The full data, as well as complaints reporting that the consumer asked the entity to stop calling, is available at ftc.gov/data.



FY 2020 National Do Not Call Registry Registrations by State

State Rankings for National Do Not Call Registry Registrations per 100K Population



Rank	Consumer State	Active Registrations	Active Registrations per 100K Population
1	New Hampshire	1,275,282	93,791
2	Connecticut	3,293,843	92,386
3	Massachusetts	5,985,225	86,837
4	Maine	1,154,438	85,882
5	New Jersey	7,582,629	85,369
6	Vermont	528,541	84,704
7	Kansas	2,467,364	84,693
8	Wyoming	484,463	83,707
9	Wisconsin	4,868,584	83,618
10	Michigan	8,340,515	83,515
11	Pennsylvania	10,691,041	83,511
12	Iowa	2,594,176	82,222
13	Illinois	10,360,809	81,763
14	Ohio	9,556,494	81,756
15	Nebraska	1,568,980	81,109
16	Colorado	4,663,179	80,976
17	Minnesota	4,507,224	79,921
18	Maryland	4,831,650	79,919
19	Rhode Island	843,923	79,663
20	Delaware	775,536	79,643
21	Kentucky	3,527,809	78,963
22	Montana	843,664	78,937
23	New Mexico	1,616,942	77,114
24	Virginia	6,507,001	76,234
25	New York	14,672,542	75,423
26	South Dakota	665,138	75,186

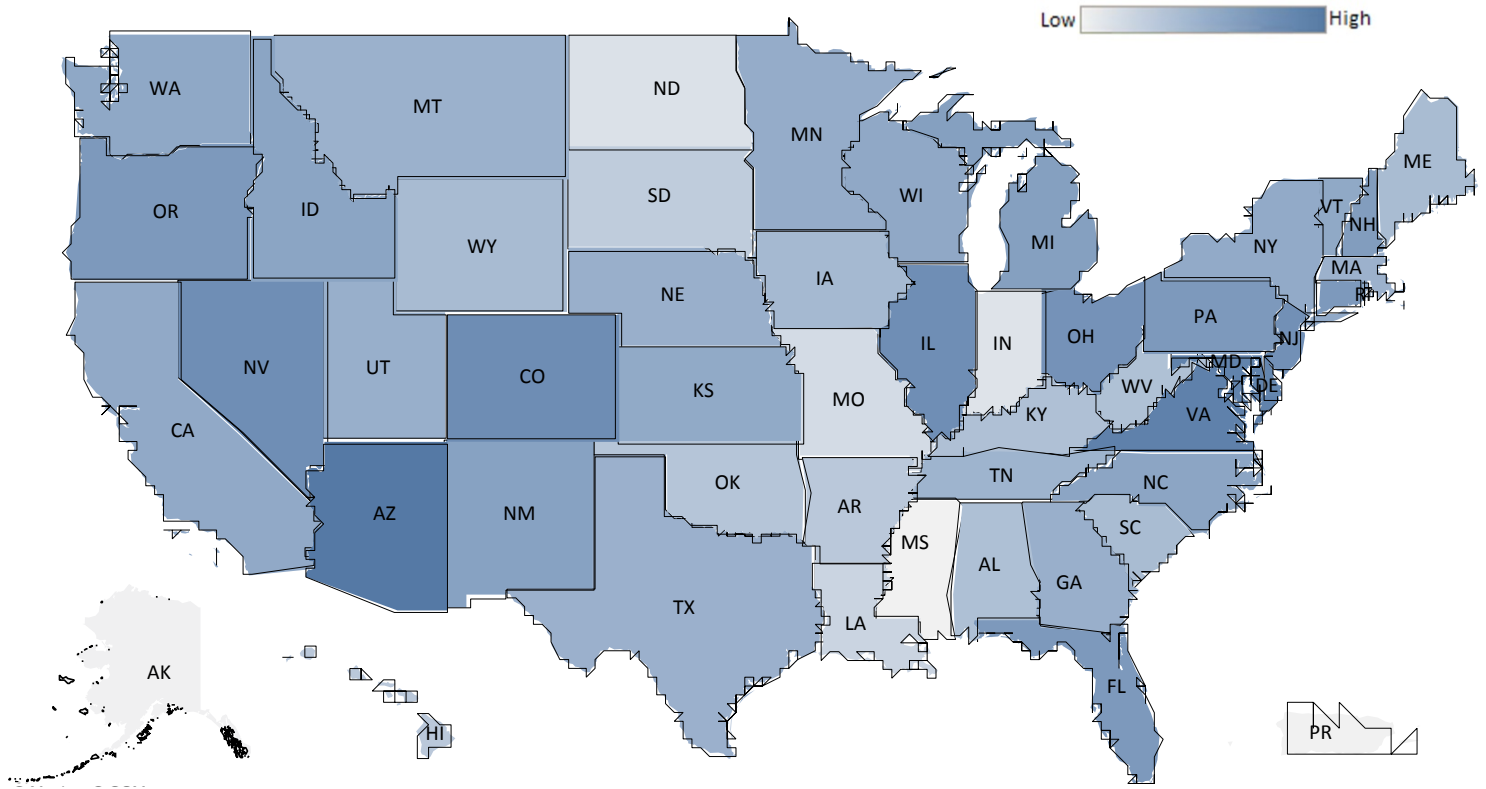
Rank	Consumer State	Active Registrations	Active Registrations per 100K Population
27	Oregon	3,149,789	74,680
28	West Virginia	1,318,189	73,554
29	Tennessee	5,000,662	73,225
30	North Dakota	557,474	73,153
31	Alabama	3,582,261	73,060
32	Florida	15,384,600	71,630
33	Oklahoma	2,826,337	71,427
34	Washington	5,408,548	71,026
35	Arkansas	2,141,447	70,960
36	Georgia	7,476,269	70,415
37	Idaho	1,247,854	69,827
38	Missouri	4,271,871	69,604
39	North Carolina	7,231,621	68,951
40	California	27,109,991	68,612
41	Nevada	2,078,724	67,488
42	Arizona	4,842,531	66,530
43	Indiana	4,423,006	65,699
44	Utah	2,069,219	64,543
45	Louisiana	2,995,553	64,437
46	South Carolina	3,250,715	63,136
47	Hawaii	833,821	58,891
48	Mississippi	1,734,038	58,264
49	Texas	16,462,375	56,775
50	Alaska	386,570	52,843
	District of Columbia	662,907	93,930
	Puerto Rico	412,568	12,918

The District of Columbia and Puerto Rico are included in the table but are not ranked. States are ranked based on the number of active registrations per 100,000 population. Active registrations include all phone numbers on the National Do Not Call Registry as of September 30, 2020. Population estimates are based on 2019 U.S. Census population estimates.



FY 2020 National Do Not Call Registry Complaints by State

State Rankings for National Do Not Call Registry Complaints per 100K Population



Rank	Consumer State	Complaints	Complaints per 100K Population	Rank	Consumer State	Complaints	Complaints per 100K Population
1	Arizona	128,841	1,770	27	Utah	35,591	1,110
2	Virginia	142,367	1,668	28	Nebraska	21,331	1,103
3	Maryland	99,361	1,644	29	Georgia	117,026	1,102
4	Delaware	15,660	1,608	30	Texas	316,357	1,091
5	Colorado	86,627	1,504	31	Montana	11,631	1,088
6	Nevada	46,272	1,502	32	Massachusetts	74,597	1,082
7	Illinois	189,488	1,495	33	Tennessee	72,395	1,060
8	New Jersey	131,089	1,476	34	Iowa	31,695	1,005
9	Ohio	168,774	1,444	35	Wyoming	5,680	981
10	Oregon	57,673	1,367	36	South Carolina	50,002	971
11	Pennsylvania	175,049	1,367	37	Maine	13,045	970
12	Connecticut	48,737	1,367	38	Alabama	45,574	929
13	Florida	293,071	1,365	39	Kentucky	41,292	924
14	New Hampshire	18,030	1,326	40	West Virginia	16,529	922
15	Michigan	128,730	1,289	41	Oklahoma	34,616	875
16	New Mexico	26,628	1,270	42	Hawaii	11,891	840
17	Rhode Island	13,068	1,234	43	Arkansas	25,309	839
18	Idaho	21,976	1,230	44	South Dakota	7,033	795
19	North Carolina	128,415	1,224	45	Louisiana	33,130	713
20	Washington	91,127	1,197	46	Missouri	39,564	645
21	Wisconsin	69,275	1,190	47	North Dakota	4,489	589
22	Vermont	7,402	1,186	48	Indiana	38,134	566
23	California	465,493	1,178	49	Alaska	3,215	439
24	Kansas	34,171	1,173	50	Mississippi	12,786	430
25	New York	226,702	1,165		District of Columbia	11,528	1,633
26	Minnesota	64,411	1,142		Puerto Rico	2,494	78

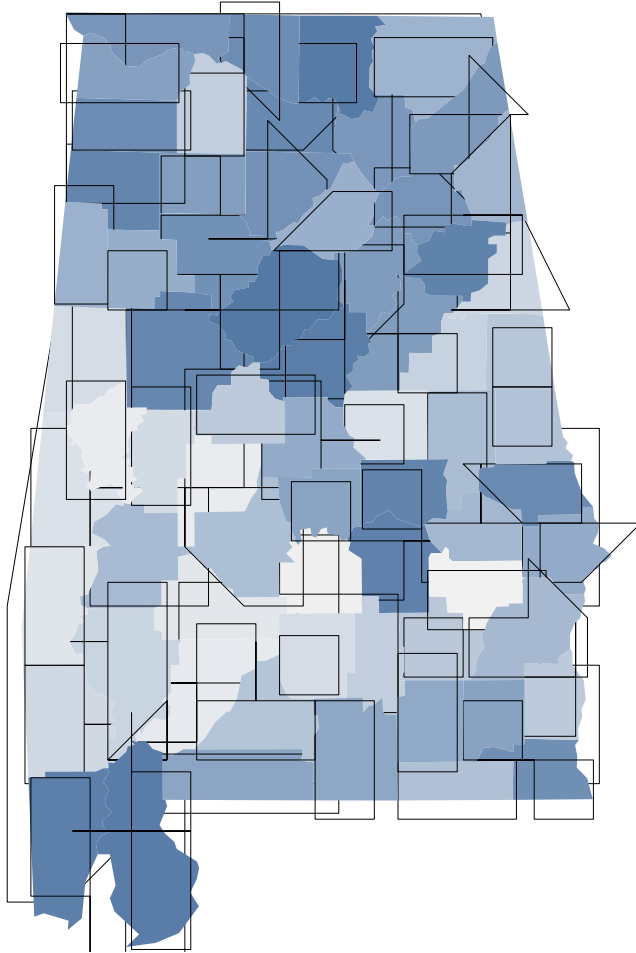
The District of Columbia and Puerto Rico are included in the table but are not ranked. States are ranked based on the number of complaints per 100,000 population. Complaints include the total number of FY 2020 complaints submitted to the FTC. Population estimates are based on 2019 U.S. Census population estimates.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

Alabama

Complaints by County



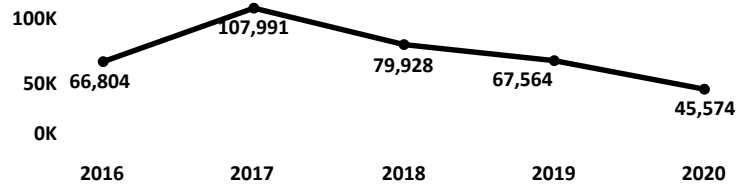
Low High

State Totals

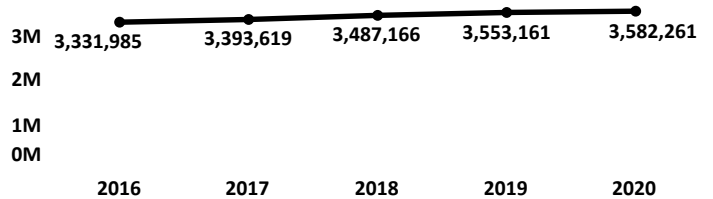
Complaints: 45,574 (#38 nationally, per 100K population)

Active Registrations: 3,582,261 (#31 nationally, per 100K population)

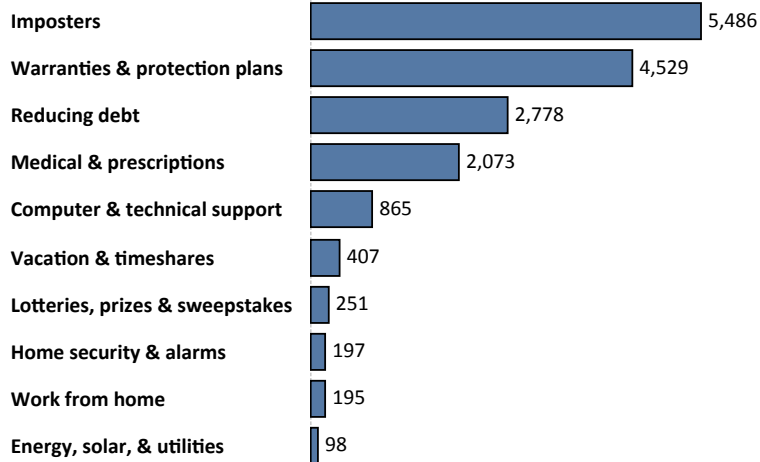
Complaints by Fiscal Year



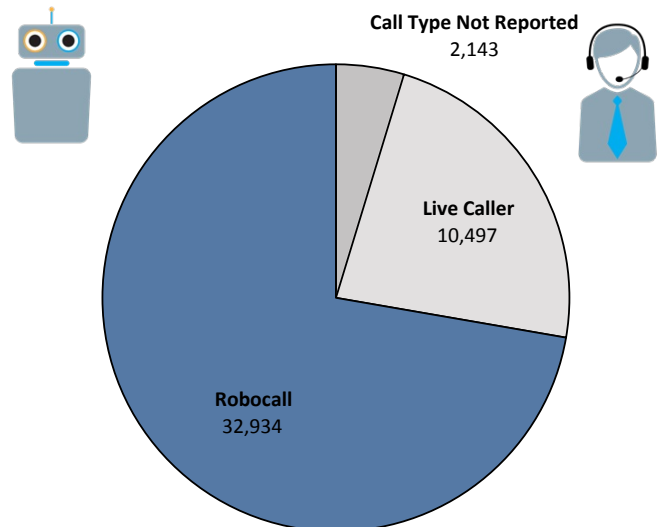
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



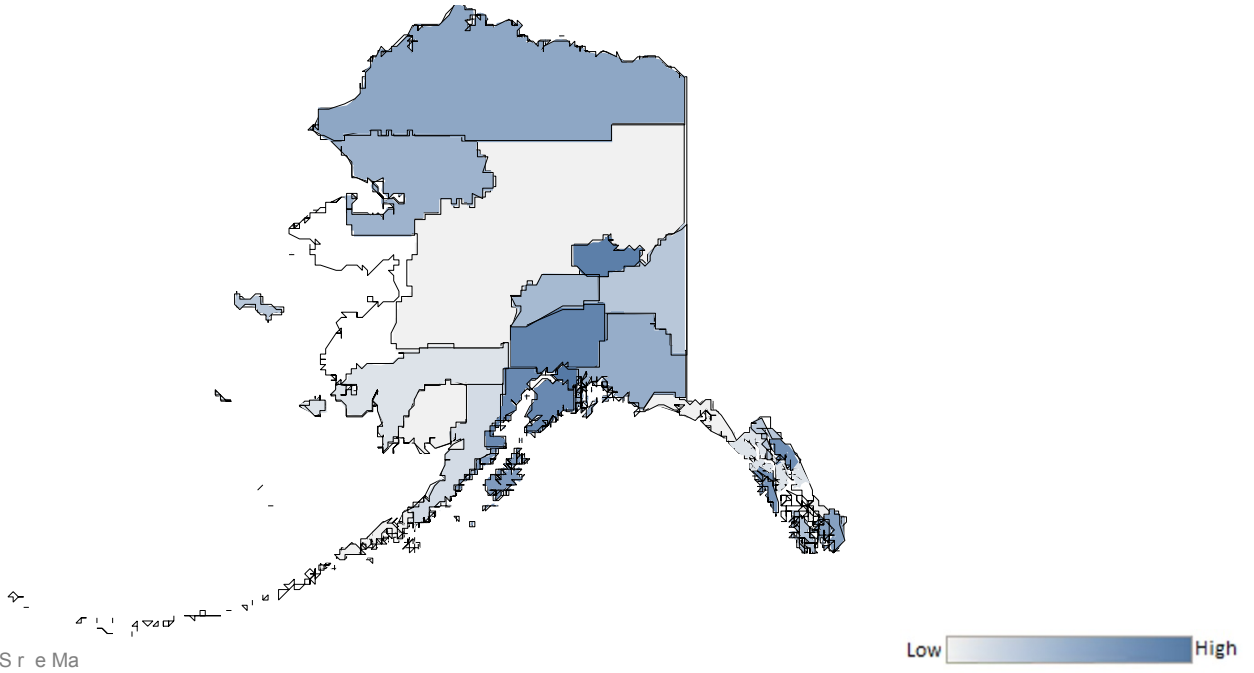
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Alaska

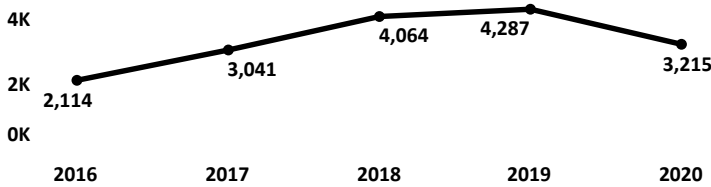
Complaints by Borough or Census Area



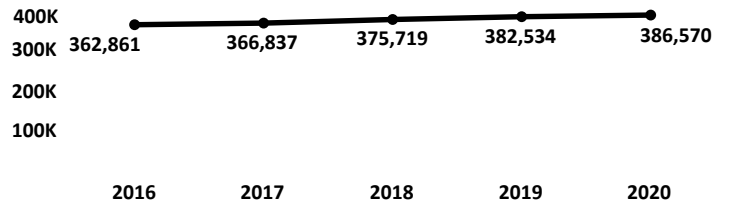
State Totals

Complaints: 3,215 (#49 nationally, per 100K population)
 Active Registrations: 386,570 (#50 nationally, per 100K population)

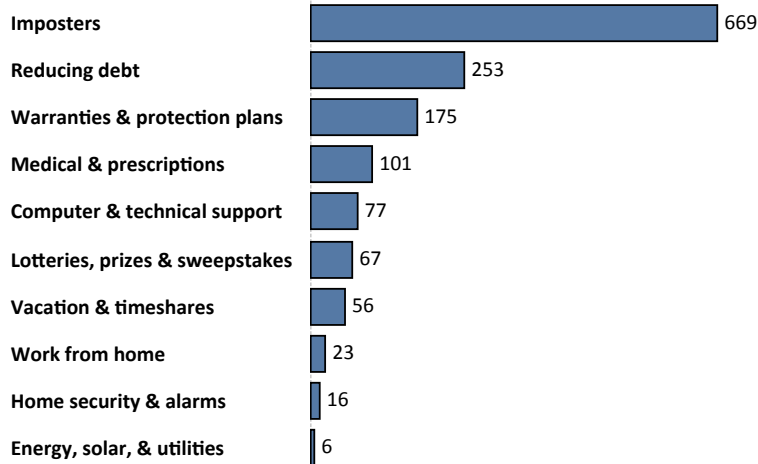
Complaints by Fiscal Year



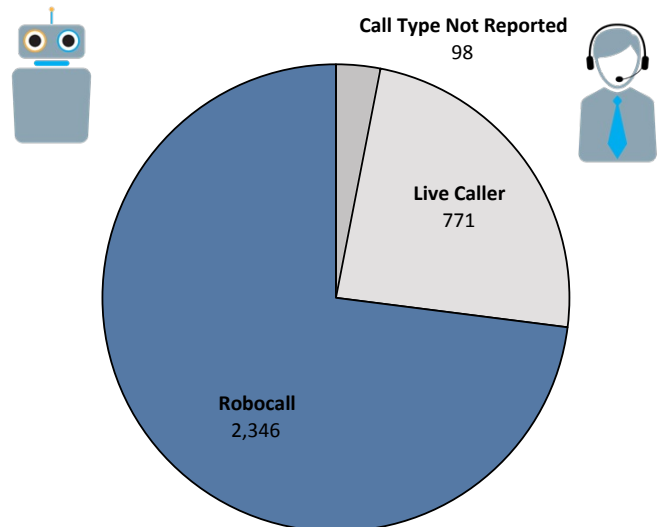
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



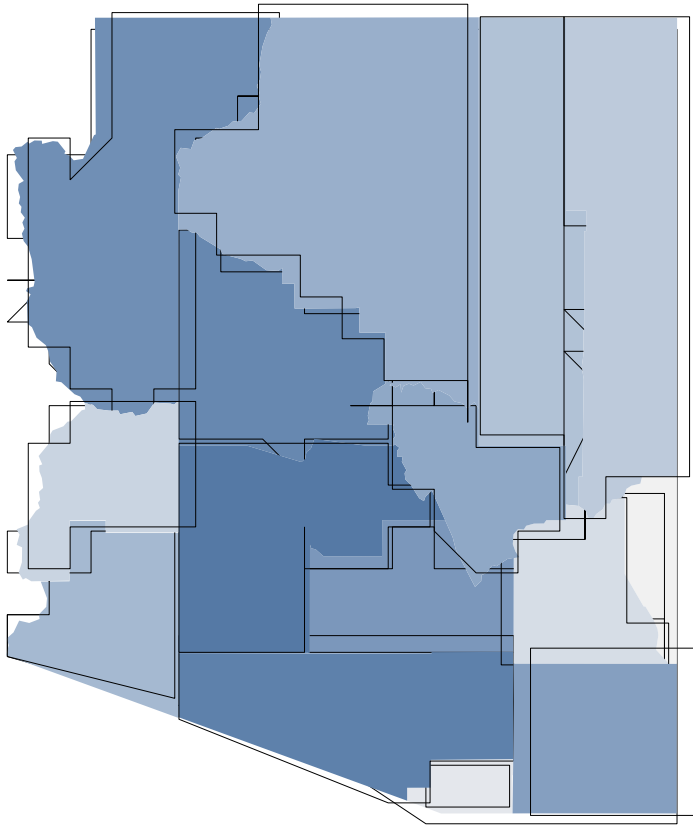
*Not everyone who files a complaint reports a topic.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

Arizona

Complaints by County

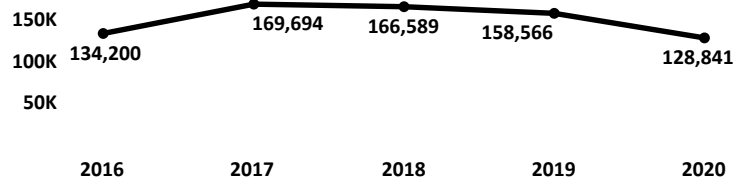


State Totals

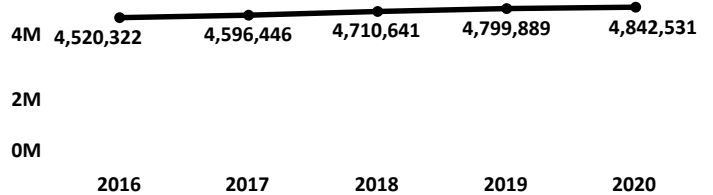
Complaints: 128,841 (#1 nationally, per 100K population)

Active Registrations: 4,842,531 (#42 nationally, per 100K population)

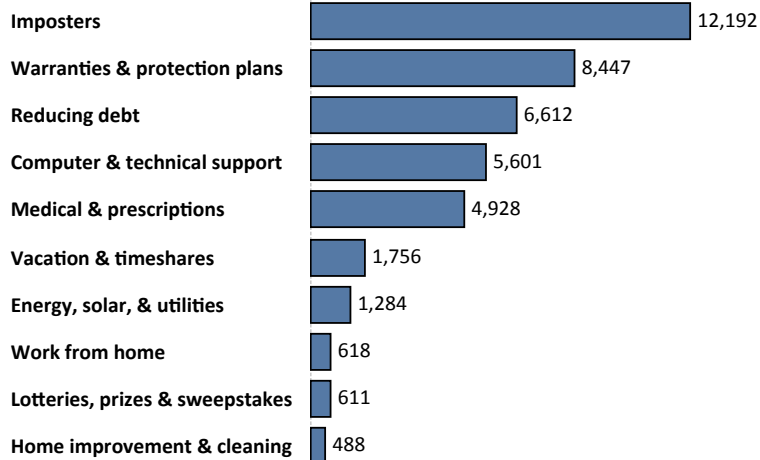
Complaints by Fiscal Year



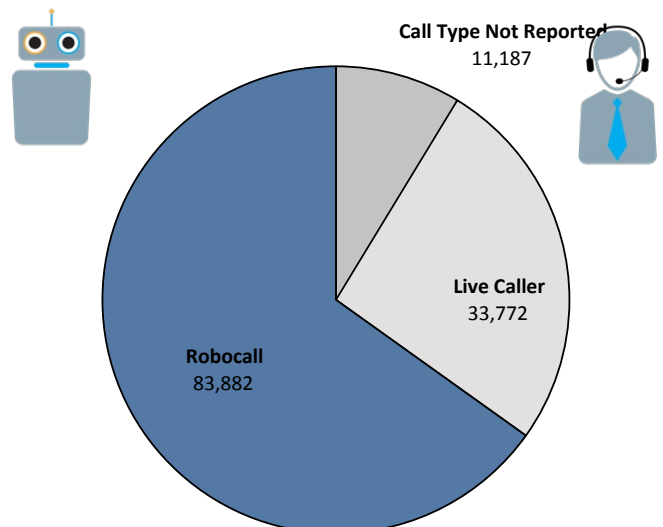
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



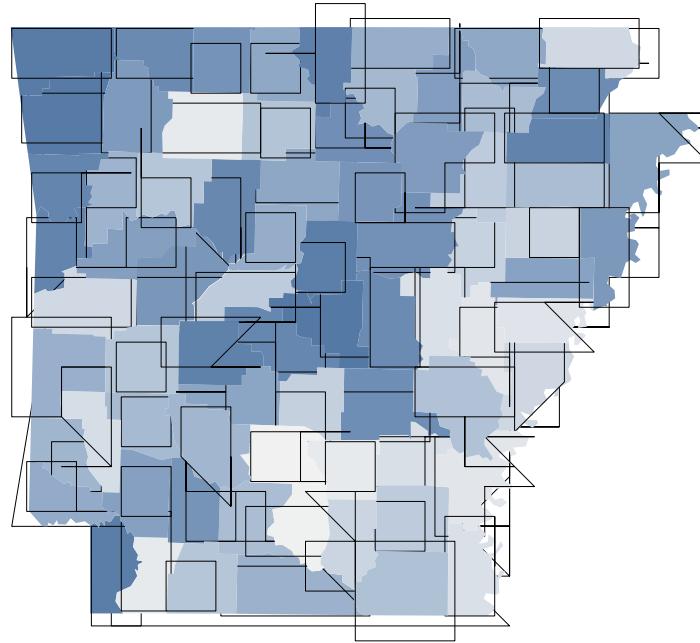
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Arkansas

Complaints by County



Low High

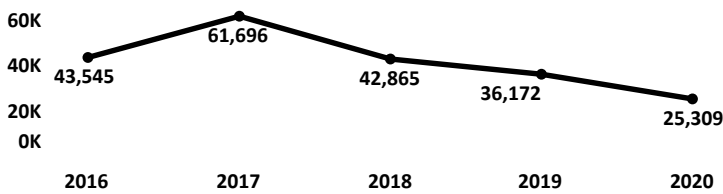
2 p o e S r e M a

State Totals

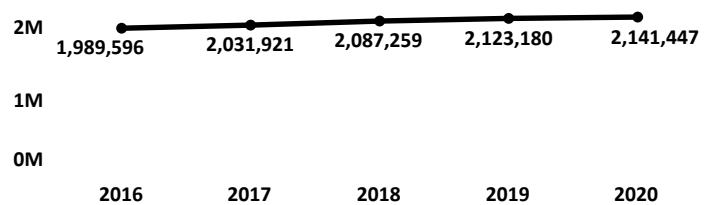
Complaints: 25,309 (#43 nationally, per 100K population)

Active Registrations: 2,141,447 (#35 nationally, per 100K population)

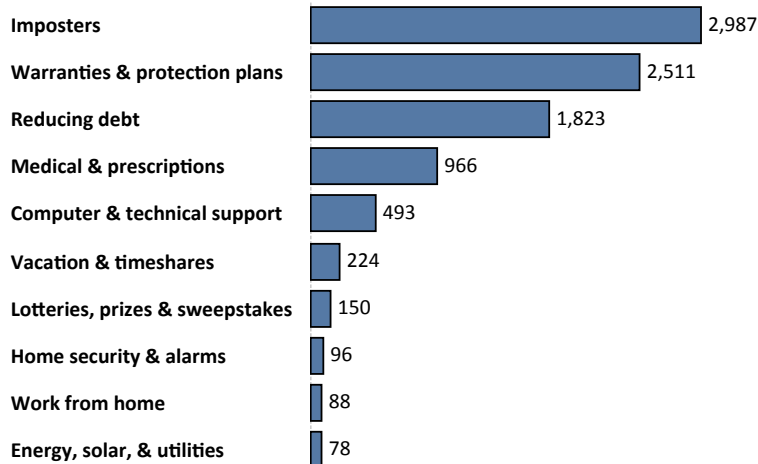
Complaints by Fiscal Year



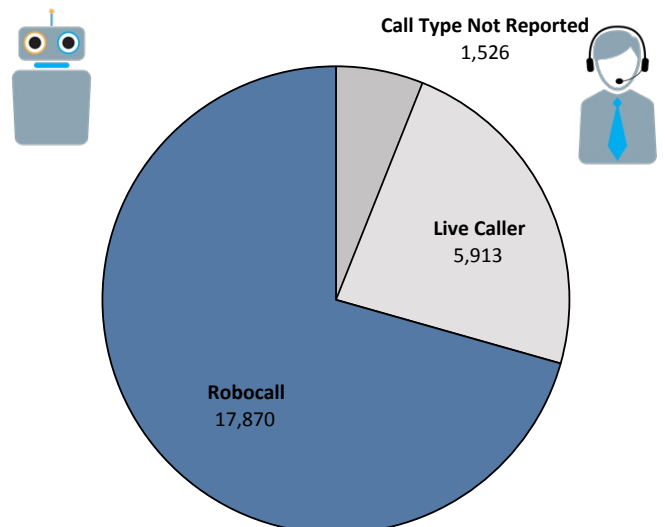
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



*Not everyone who files a complaint reports a topic.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

California

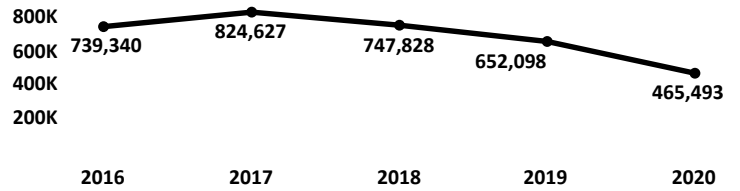
Complaints by County

State Totals

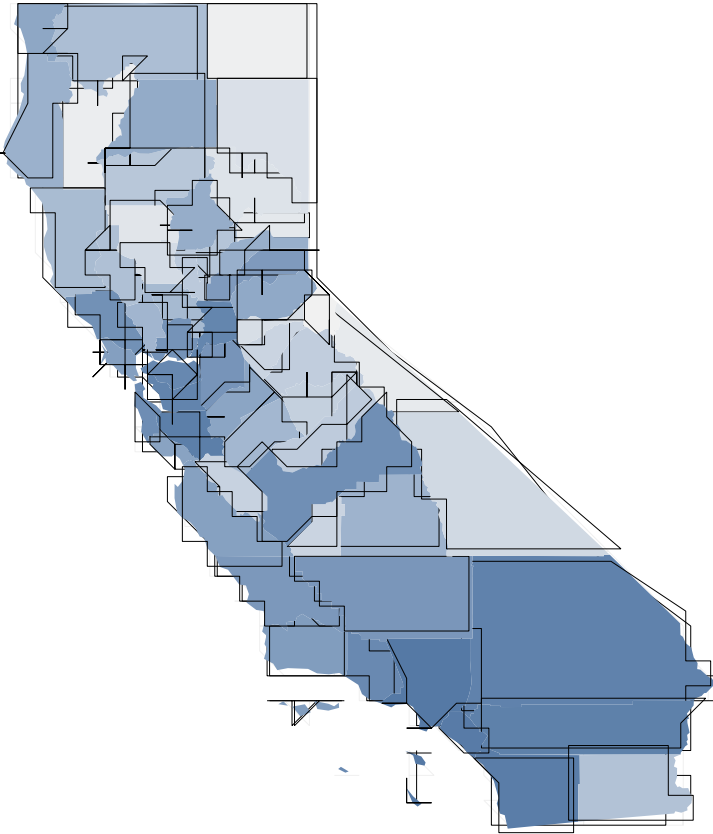
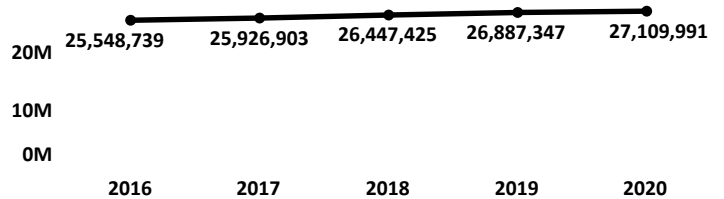
Complaints: 465,493 (#23 nationally, per 100K population)

Active Registrations: 27,109,991 (#40 nationally, per 100K population)

Complaints by Fiscal Year



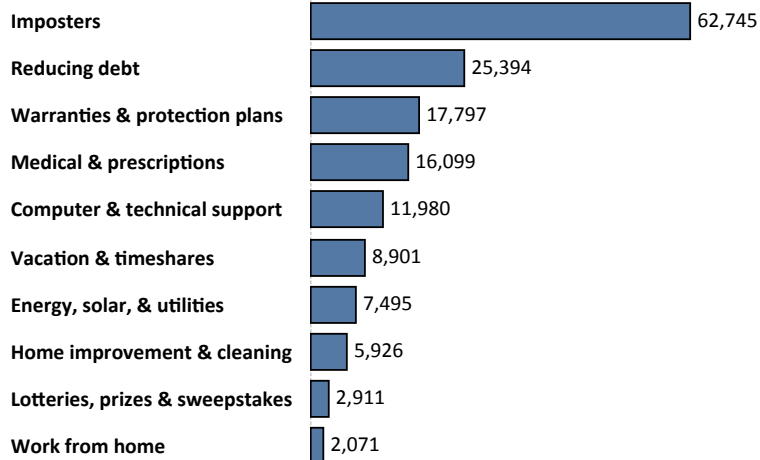
Active Registrations by Fiscal Year



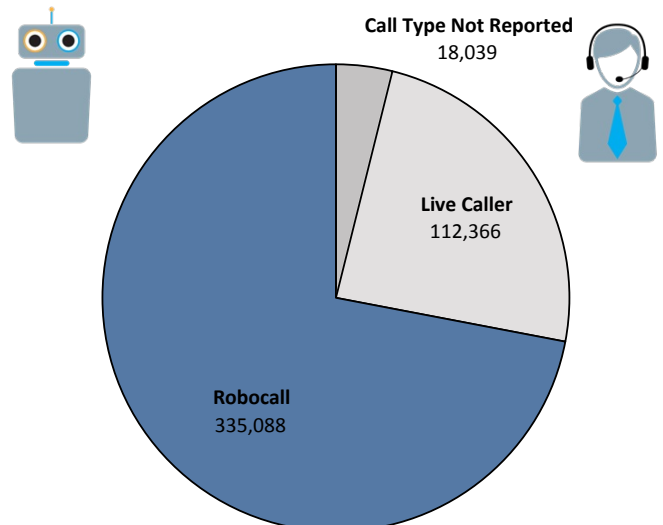
© 2020 Mapbox © OpenStreetMap

Low High

Complaints by Topic*



Complaints by Call Type



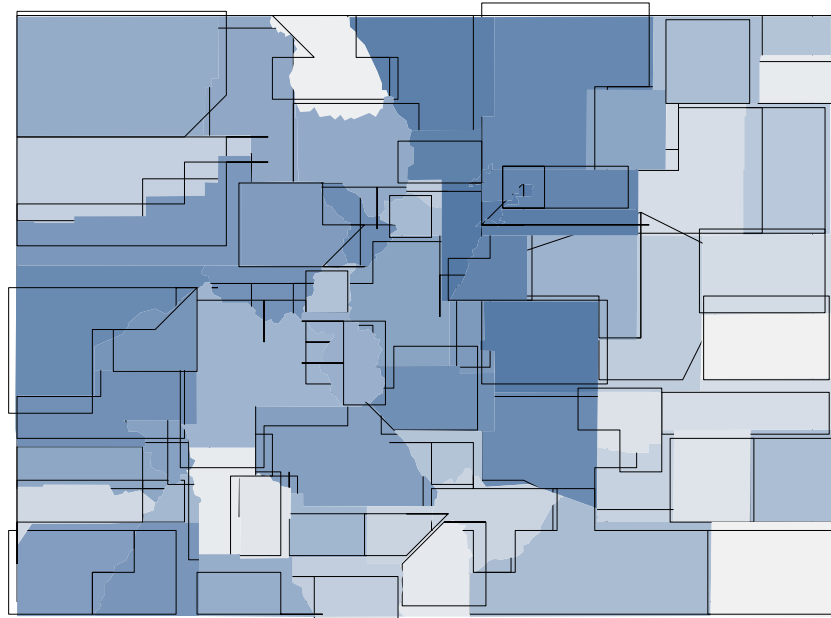
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Colorado

Complaints by County

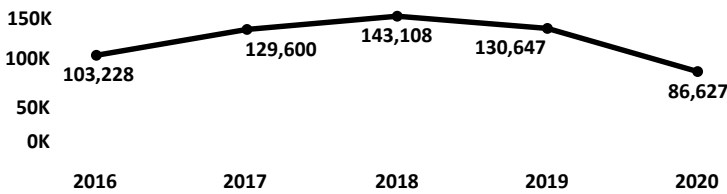


2 p o e S r e M a

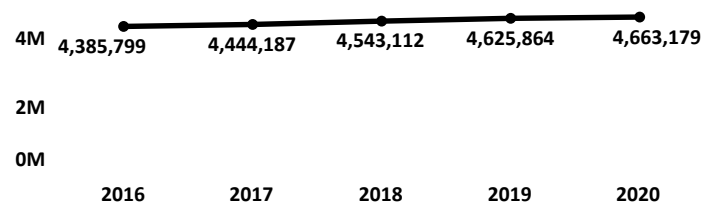
State Totals

Complaints: 86,627 (#5 nationally, per 100K population)
 Active Registrations: 4,663,179 (#16 nationally, per 100K population)

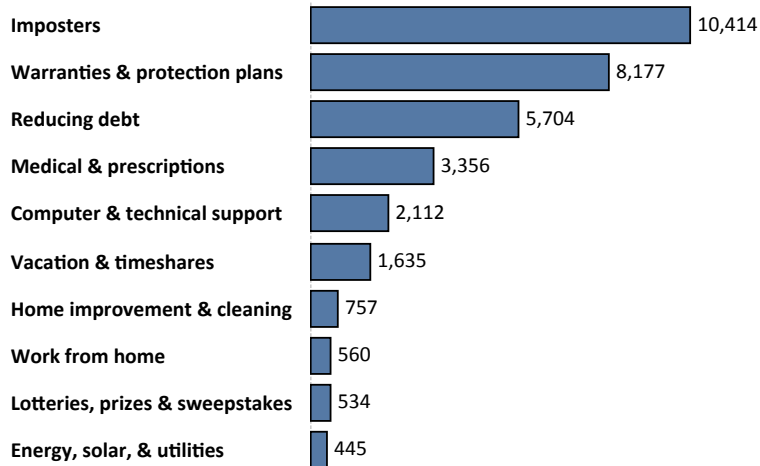
Complaints by Fiscal Year



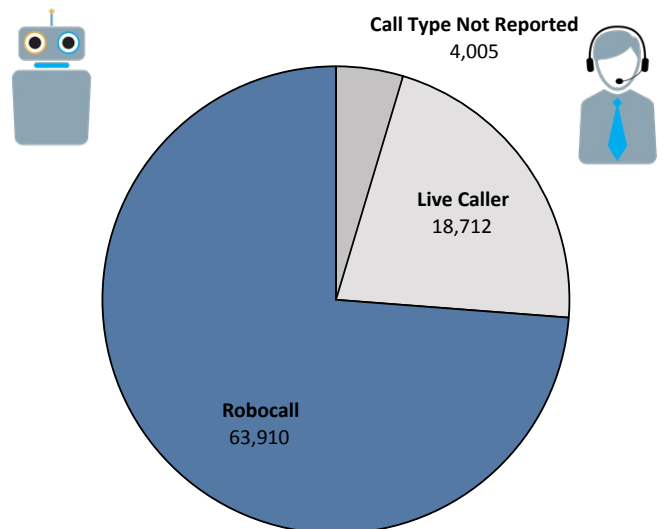
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



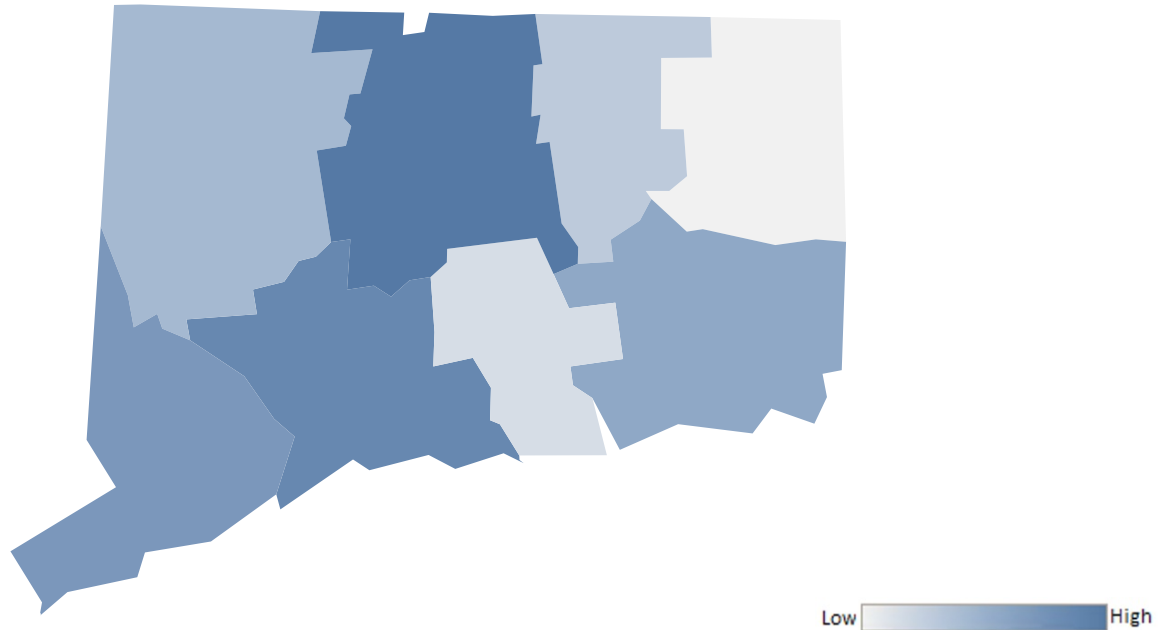
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Connecticut

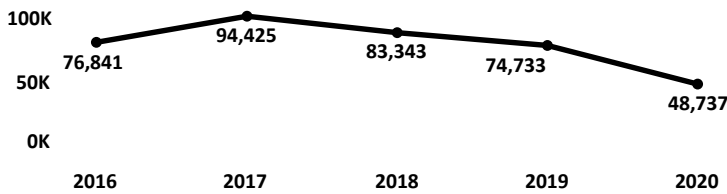
Complaints by County



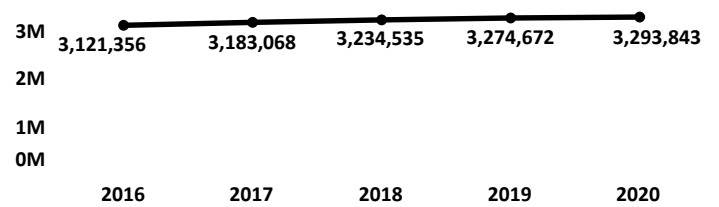
State Totals

Complaints: 48,737 (#12 nationally, per 100K population)
 Active Registrations: 3,293,843 (#2 nationally, per 100K population)

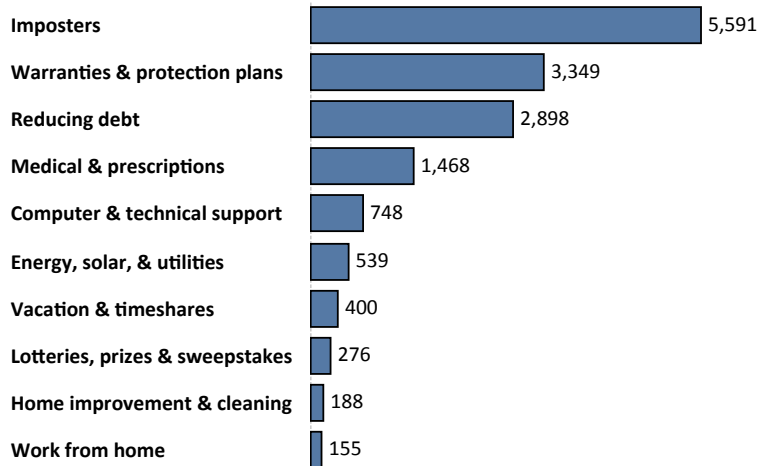
Complaints by Fiscal Year



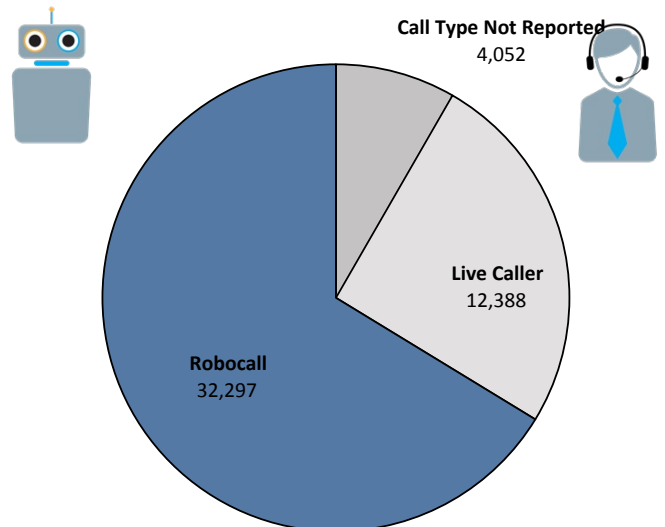
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



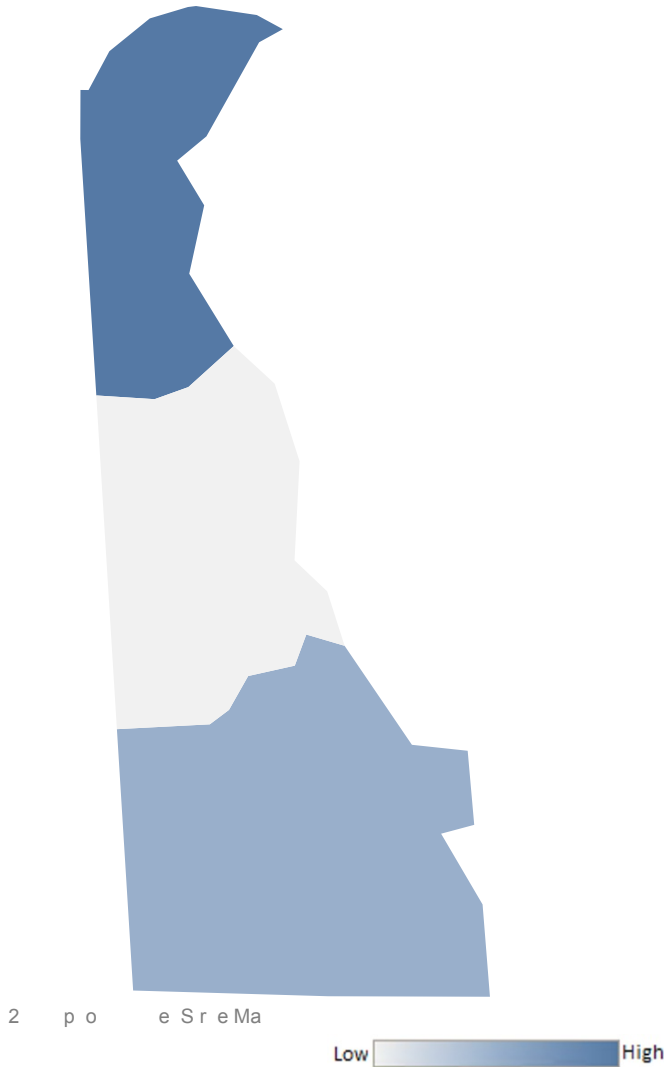
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Delaware

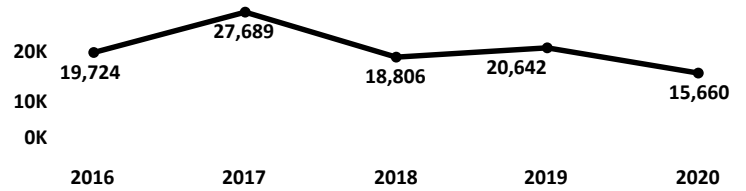
Complaints by County



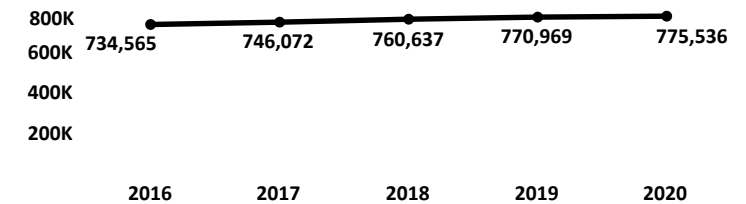
State Totals

Complaints: 15,660 (#4 nationally, per 100K population)
 Active Registrations: 775,536 (#20 nationally, per 100K population)

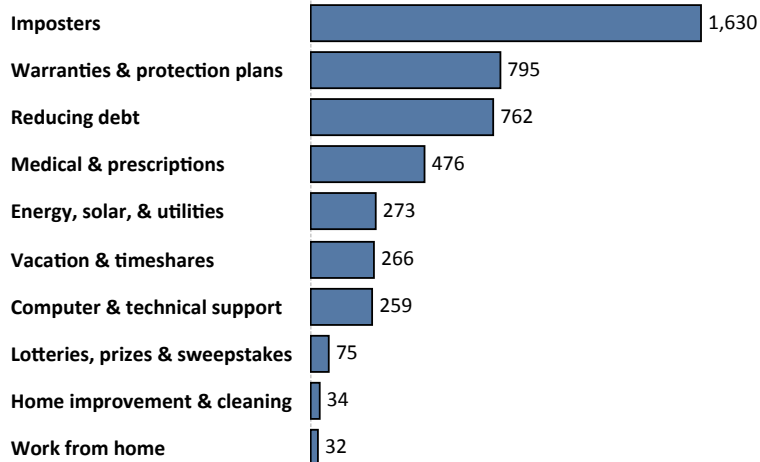
Complaints by Fiscal Year



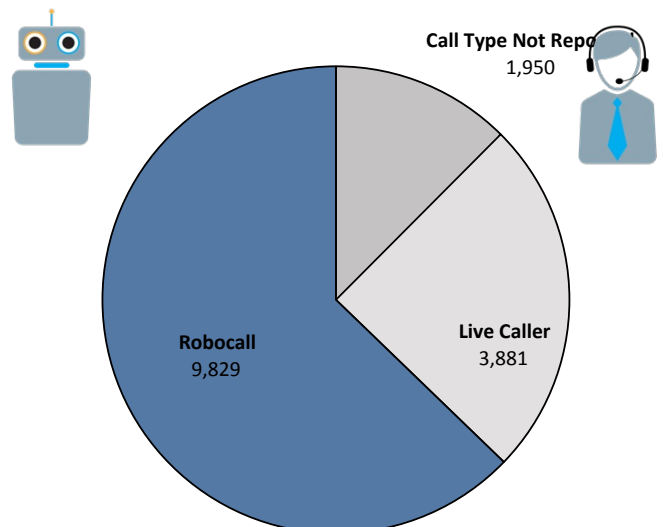
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



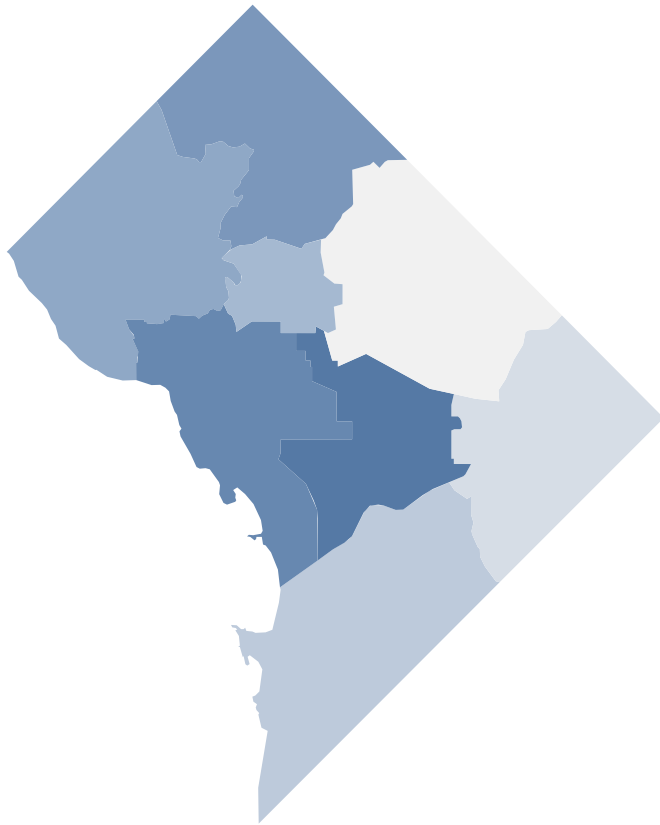
*Not everyone who files a complaint reports a topic.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

District of Columbia

Complaints by Ward



2 p o e S r e M a

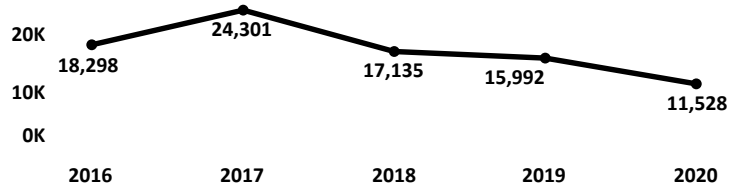
Low High

District of Columbia Totals

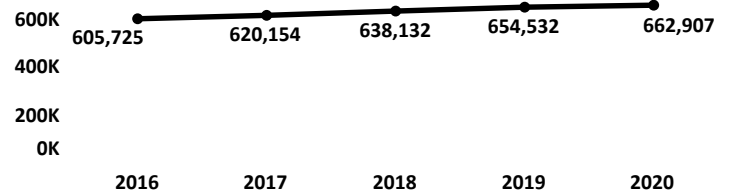
Complaints: 11,528 (Not Ranked)

Active Registrations: 662,907 (Not Ranked)

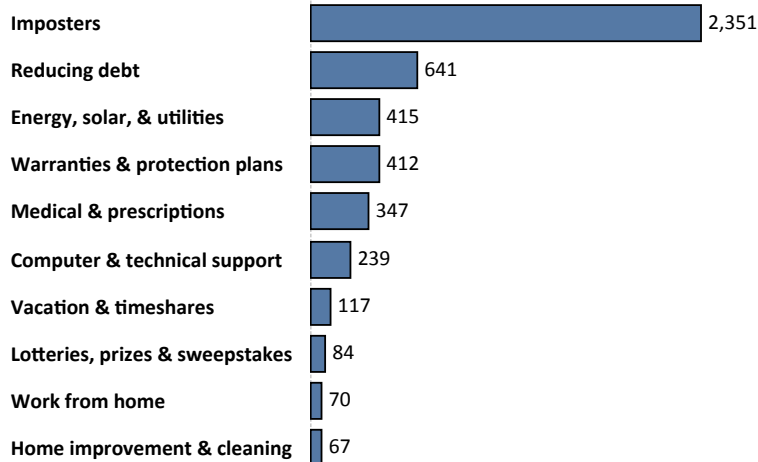
Complaints by Fiscal Year



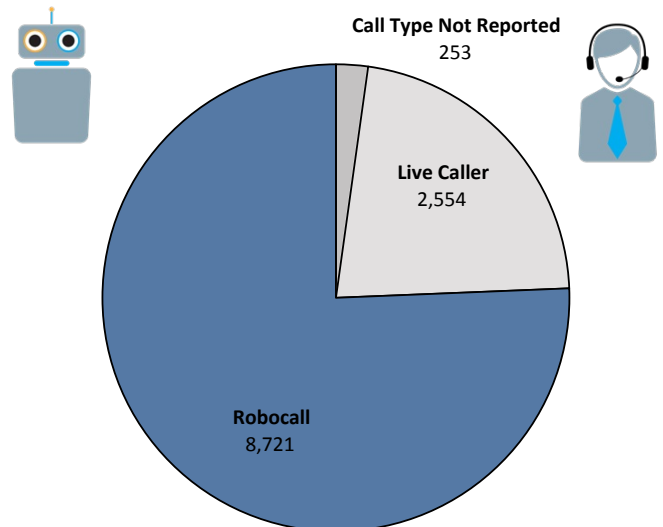
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



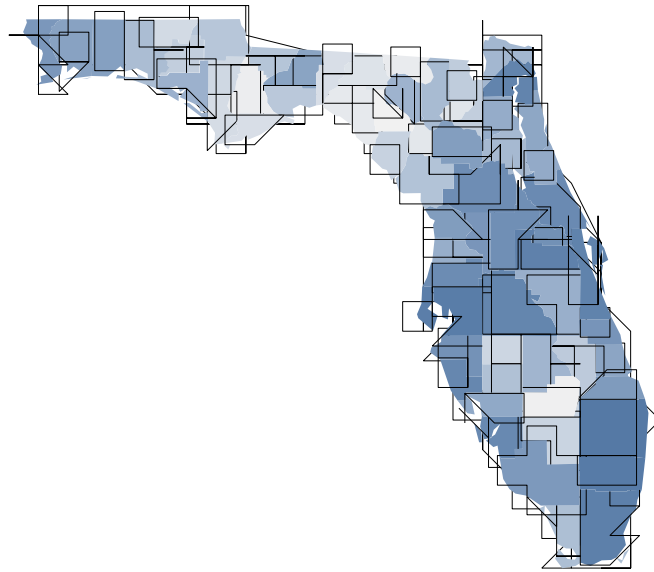
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Florida

Complaints by County



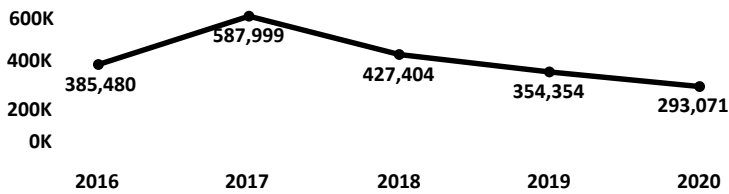
Low High

2 p o e S r e M a

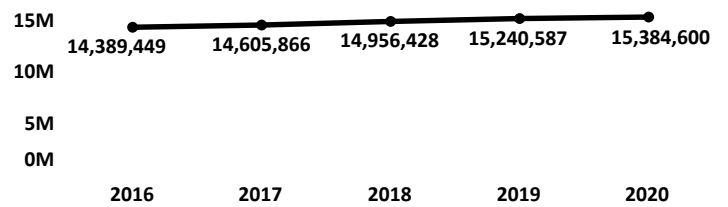
State Totals

Complaints: 293,071 (#13 nationally, per 100K population)
 Active Registrations: 15,384,600 (#32 nationally, per 100K population)

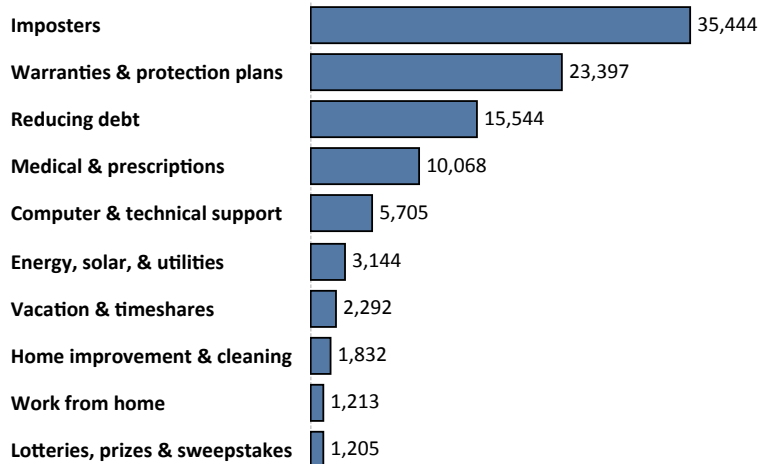
Complaints by Fiscal Year



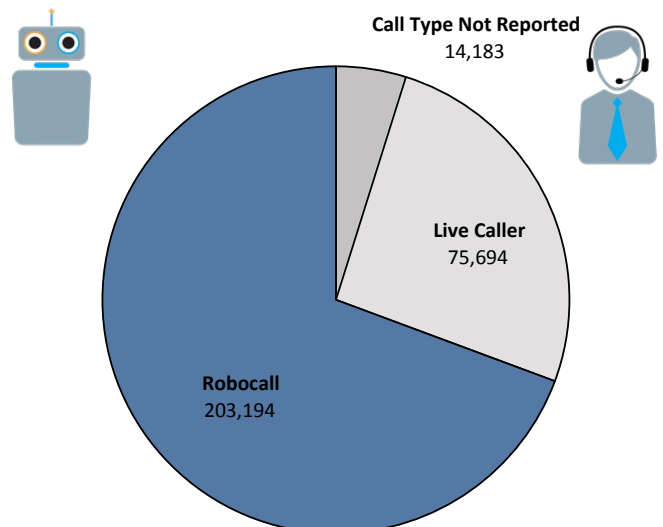
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



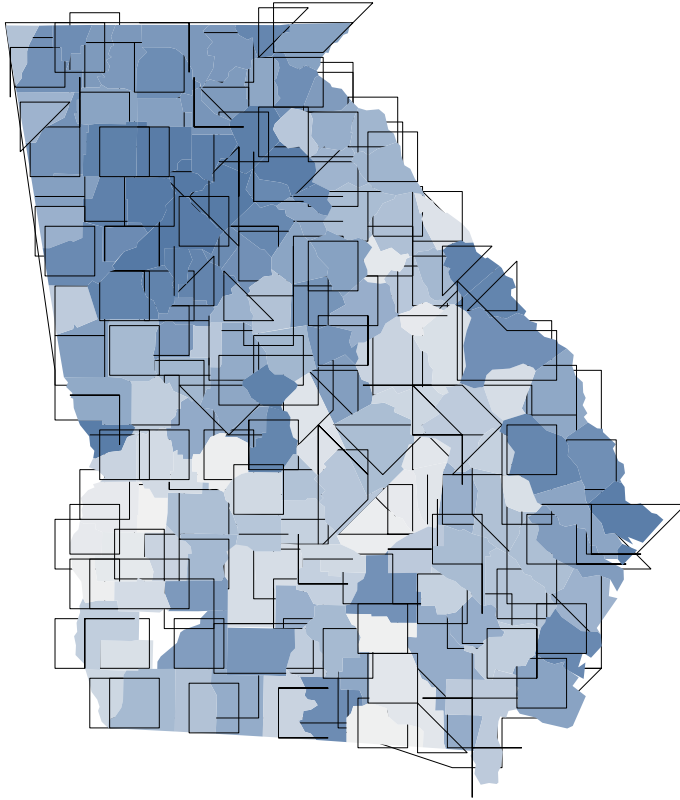
*Not everyone who files a complaint reports a topic.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

Georgia

Complaints by County



2 p o e S r e M a

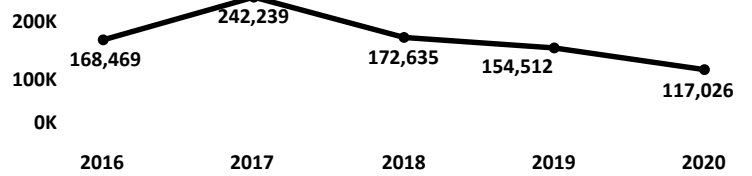
Low High

State Totals

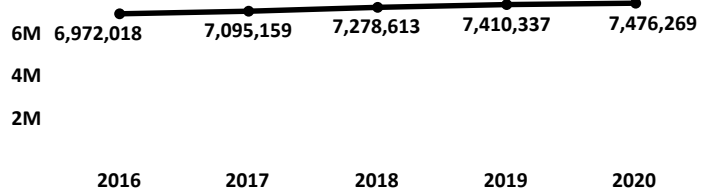
Complaints: 117,026 (#29 nationally, per 100K population)

Active Registrations: 7,476,269 (#36 nationally, per 100K population)

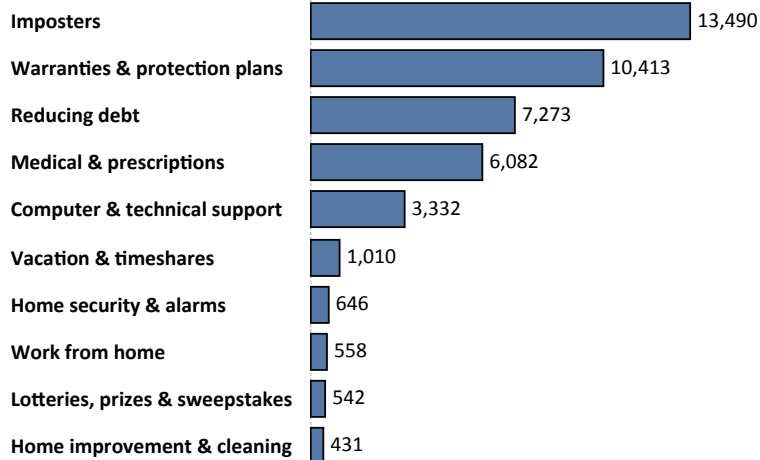
Complaints by Fiscal Year



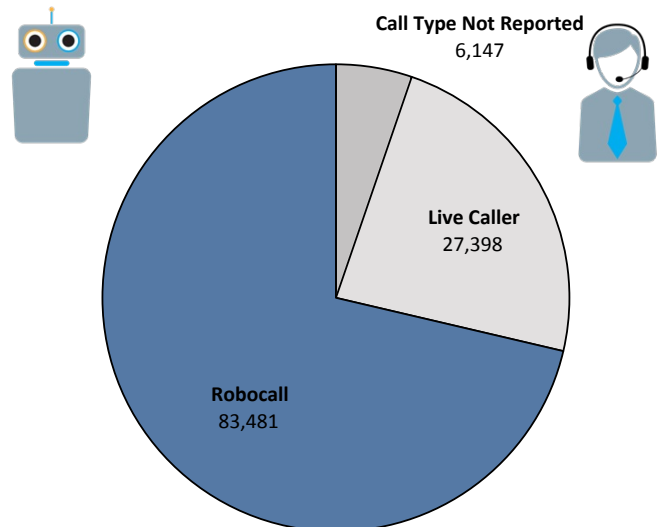
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



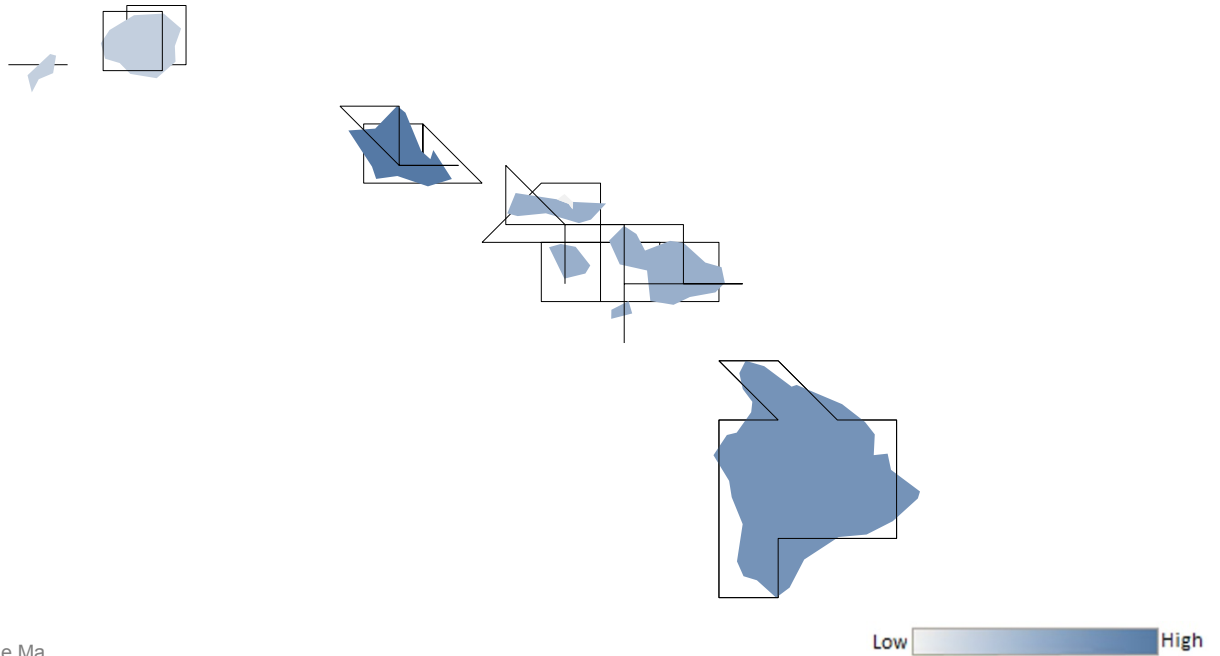
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Hawaii

Complaints by County

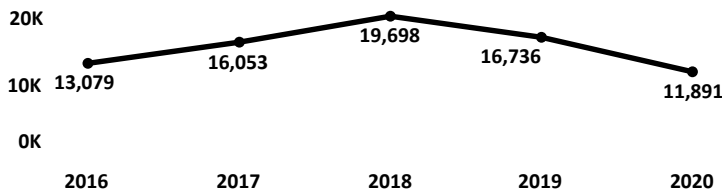


2 p o e S r e M a

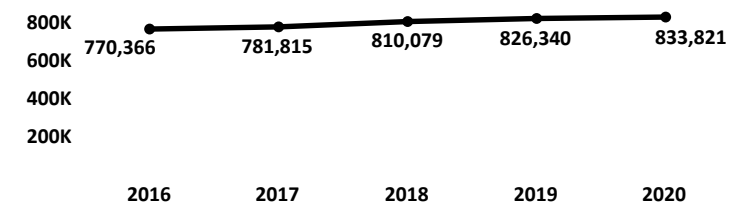
State Totals

Complaints: 11,891 (#42 nationally, per 100K population)
 Active Registrations: 833,821 (#47 nationally, per 100K population)

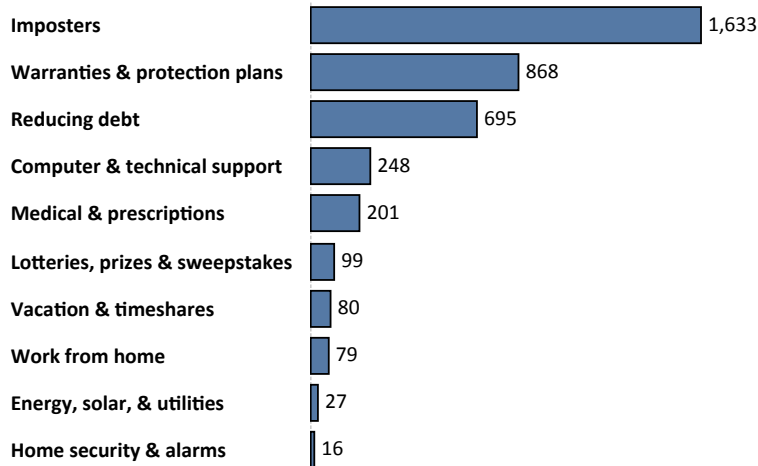
Complaints by Fiscal Year



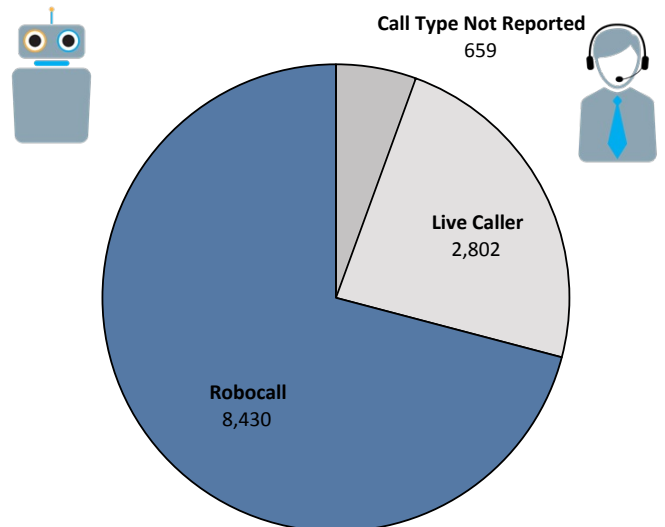
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



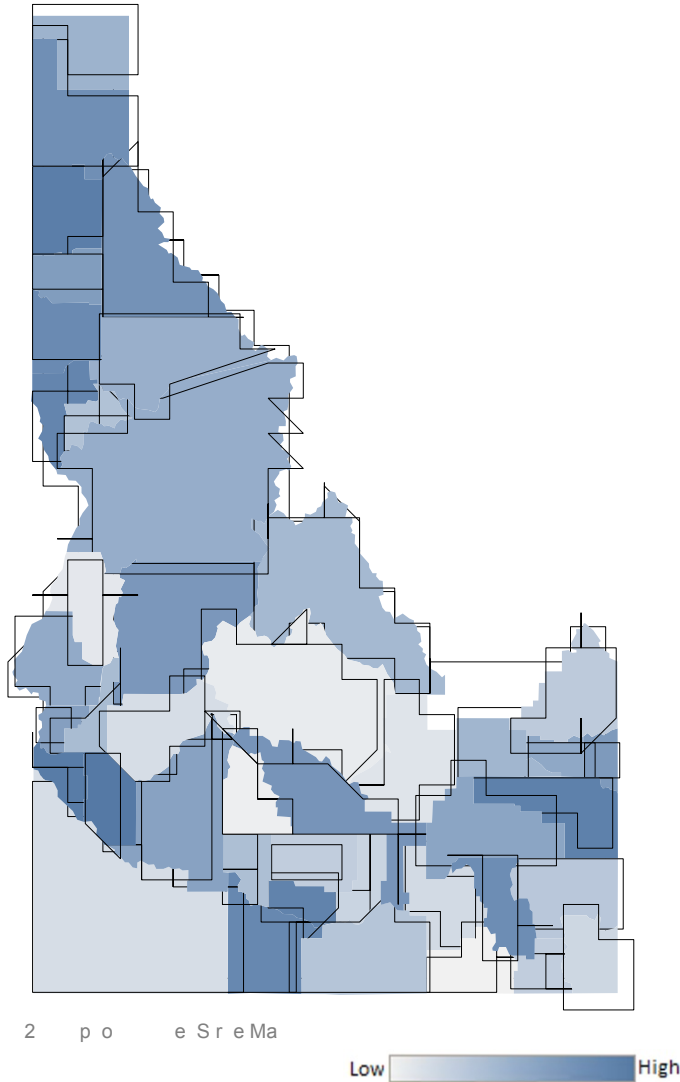
*Not everyone who files a complaint reports a topic.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

Idaho

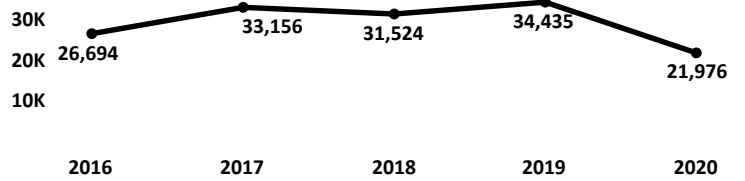
Complaints by County



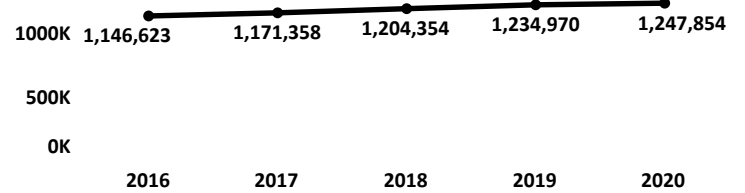
State Totals

Complaints: 21,976 (#18 nationally, per 100K population)
Active Registrations: 1,247,854 (#37 nationally, per 100K population)

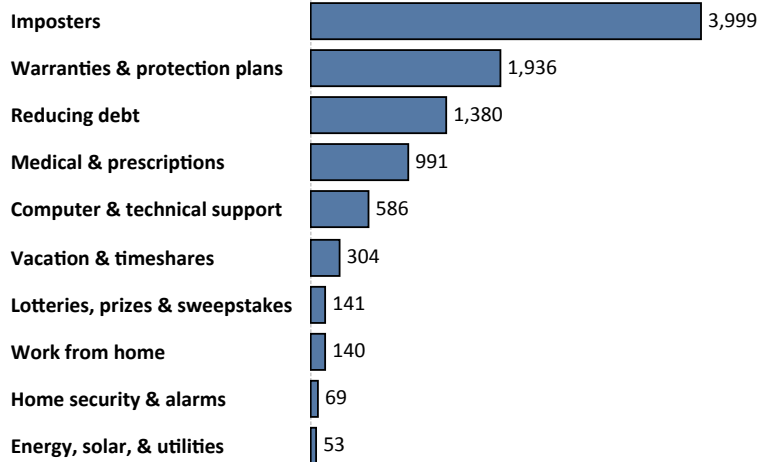
Complaints by Fiscal Year



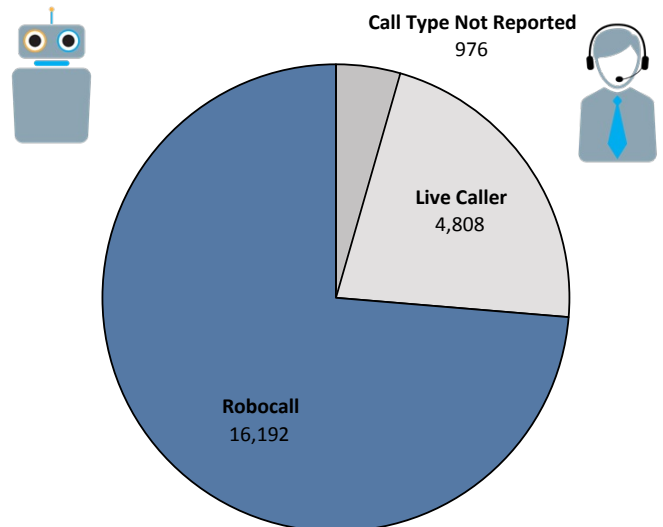
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



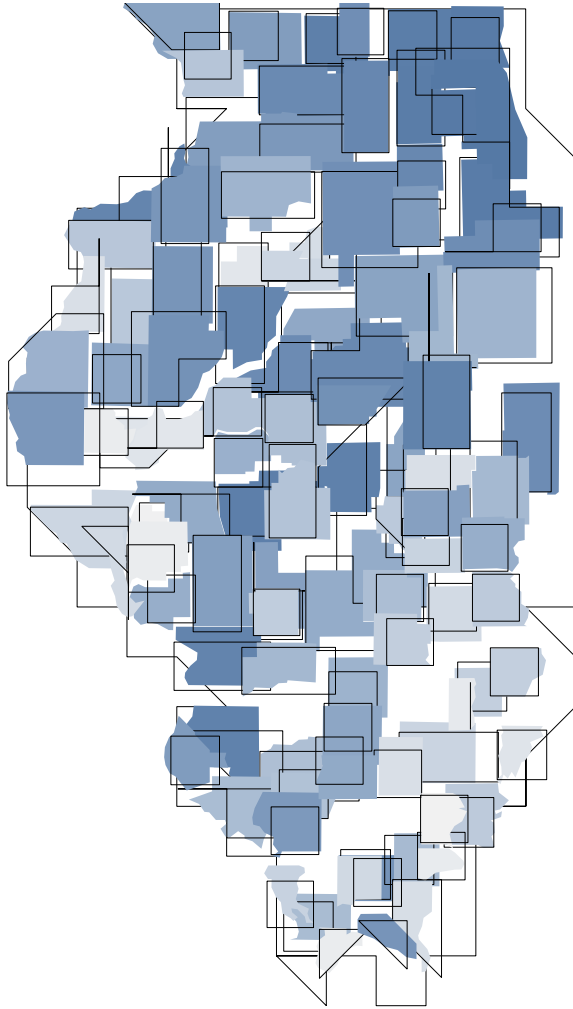
*Not everyone who files a complaint reports a topic.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

Illinois

Complaints by County



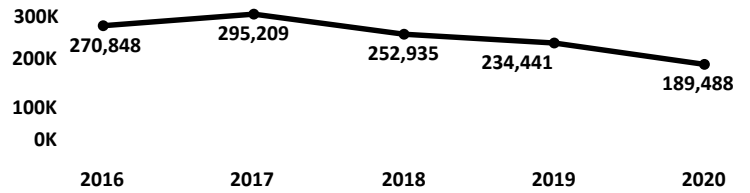
Low High

State Totals

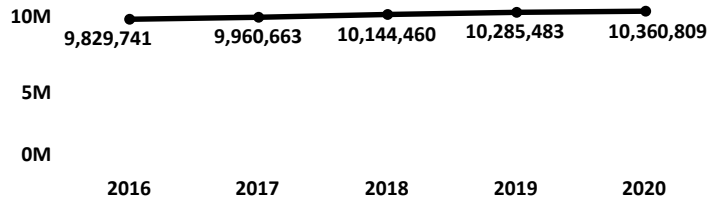
Complaints: 189,488 (#7 nationally, per 100K population)

Active Registrations: 10,360,809 (#13 nationally, per 100K population)

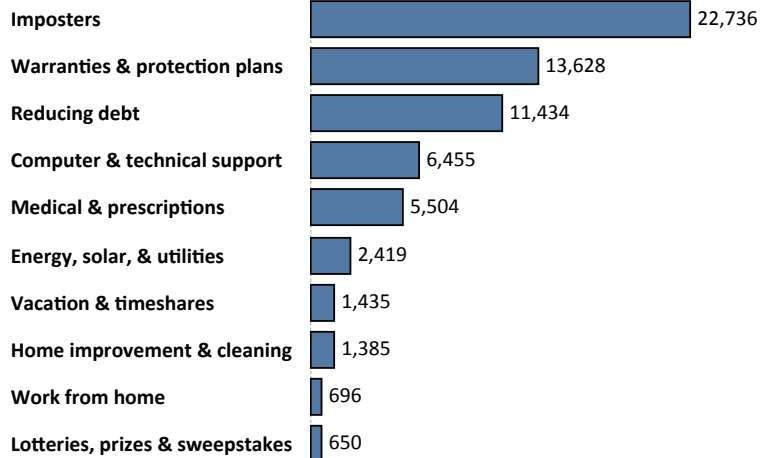
Complaints by Fiscal Year



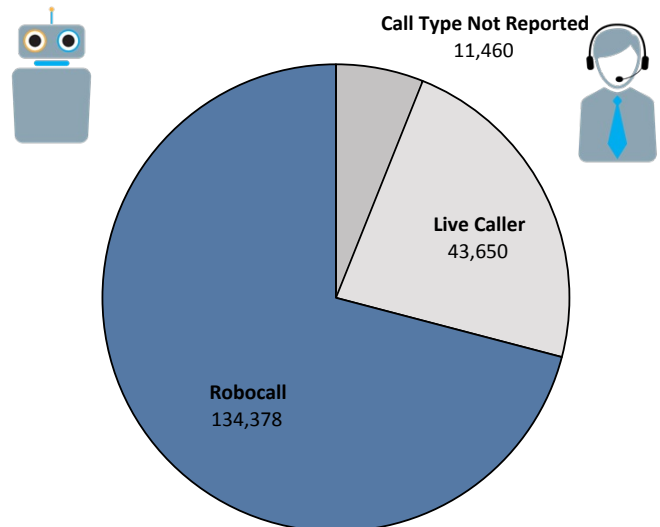
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



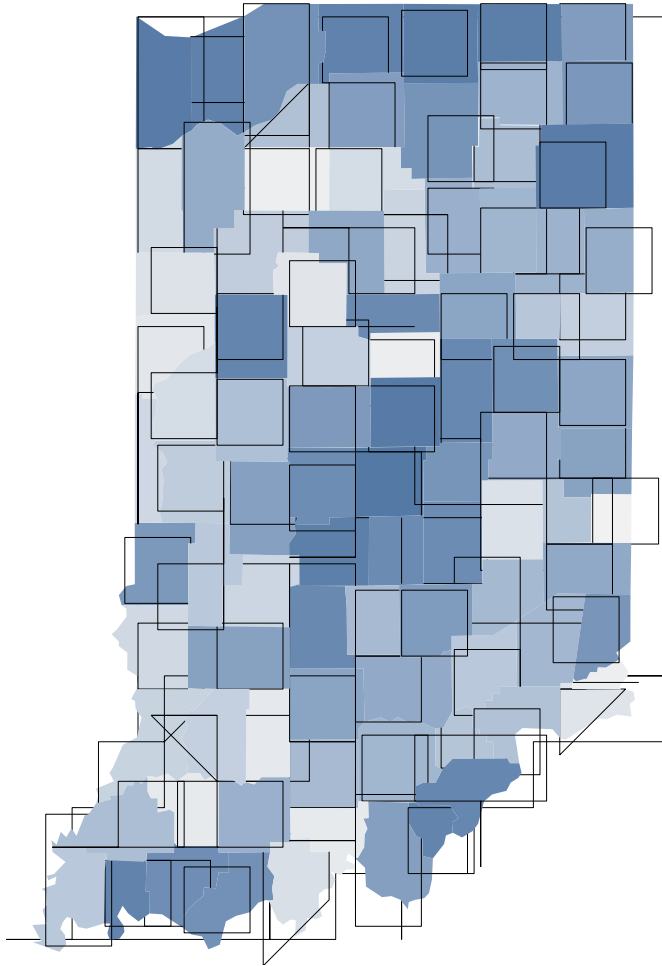
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Indiana

Complaints by County

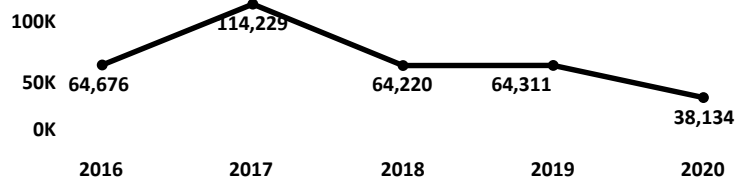


Low High

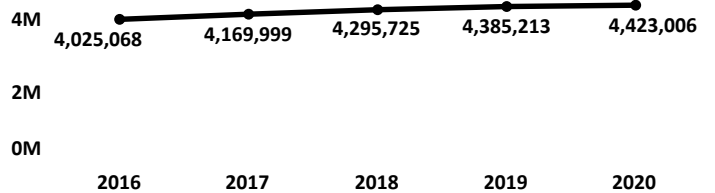
State Totals

Complaints: 38,134 (#48 nationally, per 100K population)
 Active Registrations: 4,423,006 (#43 nationally, per 100K population)

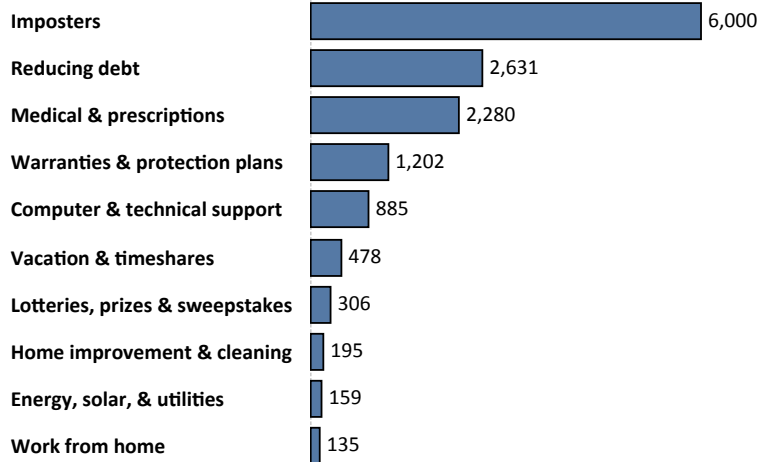
Complaints by Fiscal Year



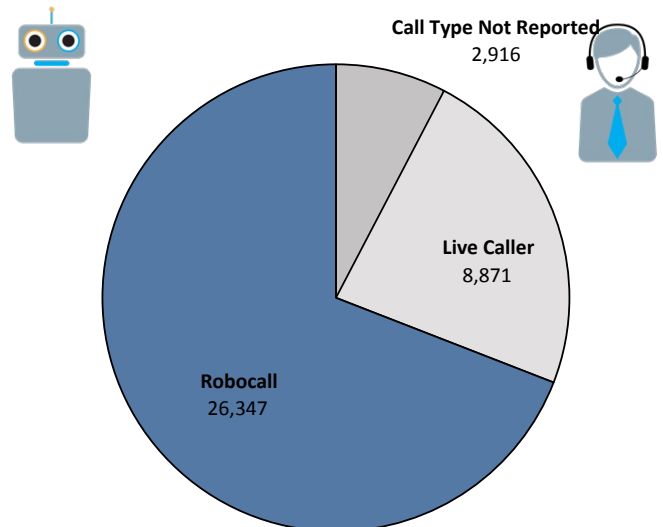
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



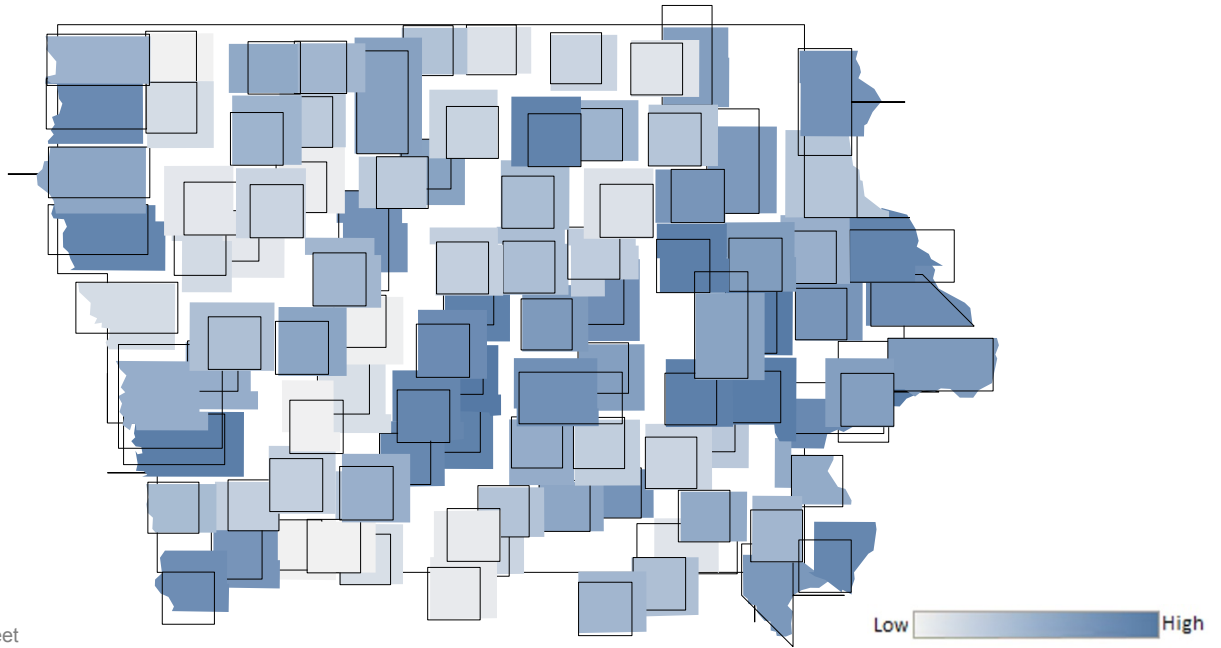
*Not everyone who files a complaint reports a topic.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

Iowa

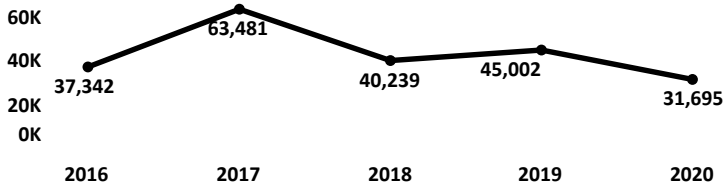
Complaints by County



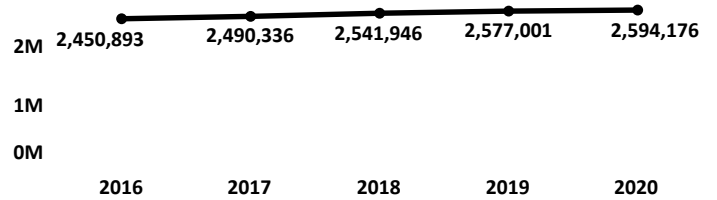
State Totals

Complaints: 31,695 (#34 nationally, per 100K population)
Active Registrations: 2,594,176 (#12 nationally, per 100K population)

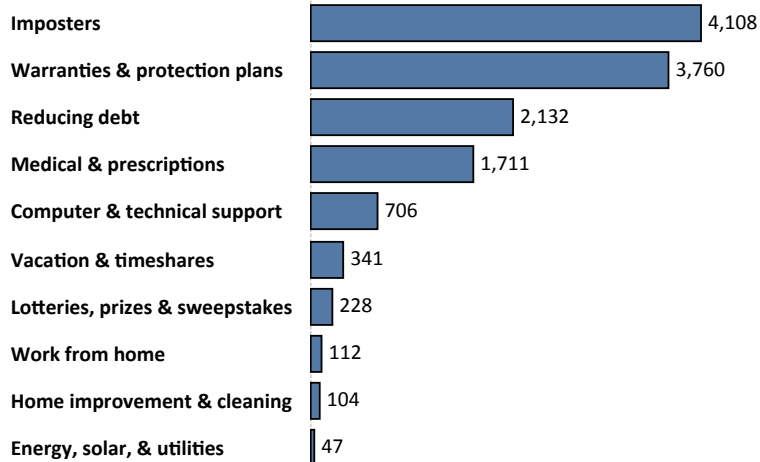
Complaints by Fiscal Year



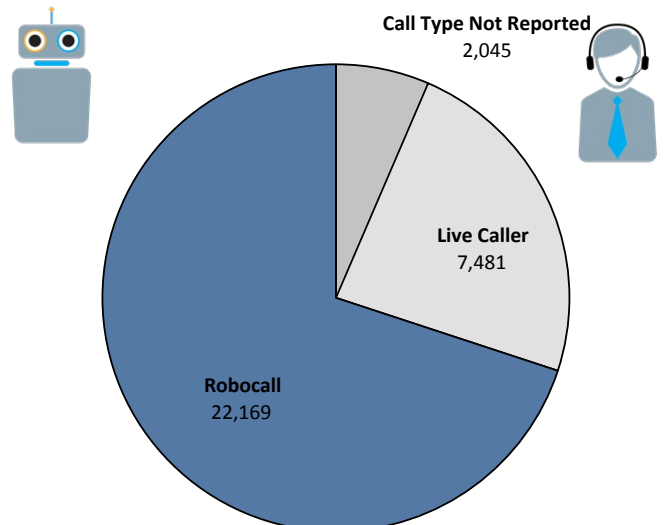
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



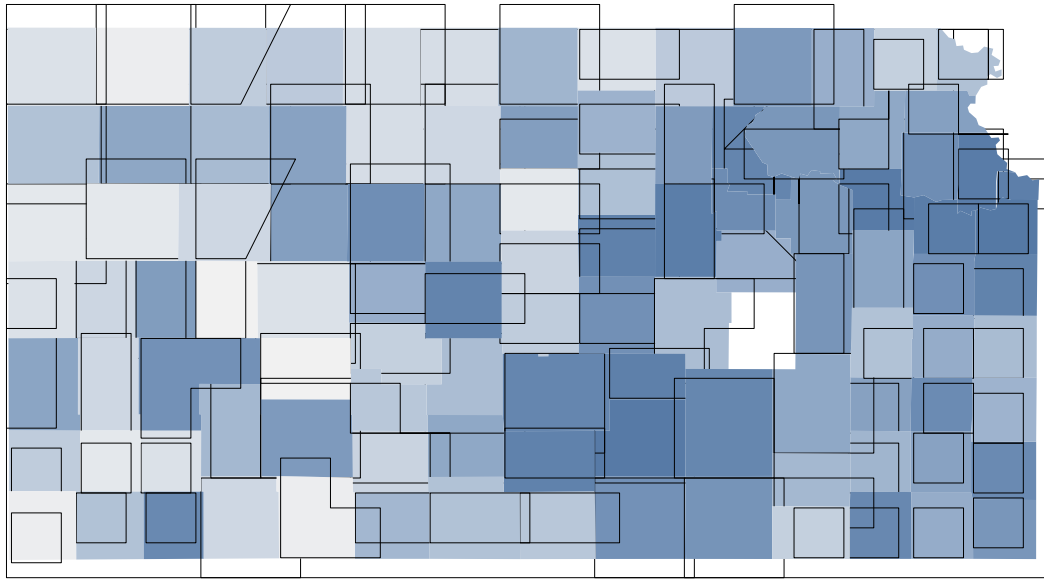
*Not everyone who files a complaint reports a topic.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

Kansas

Complaints by County



2 p o e S r e M a

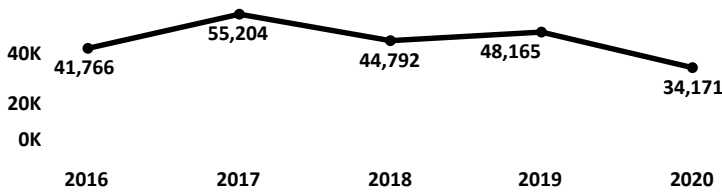
Low High

State Totals

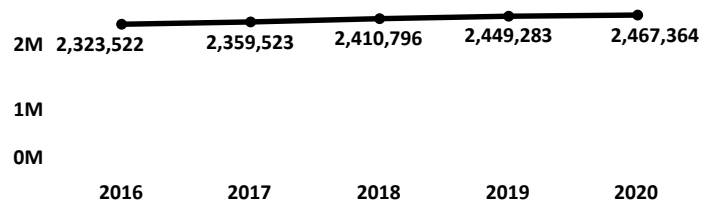
Complaints: 34,171 (#24 nationally, per 100K population)

Active Registrations: 2,467,364 (#7 nationally, per 100K population)

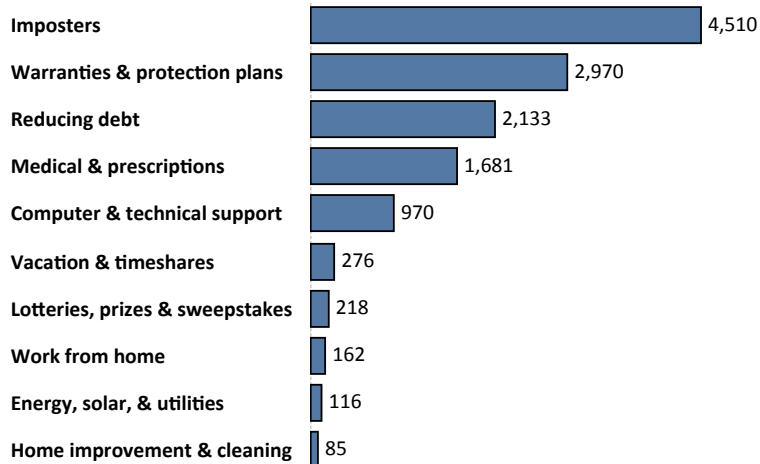
Complaints by Fiscal Year



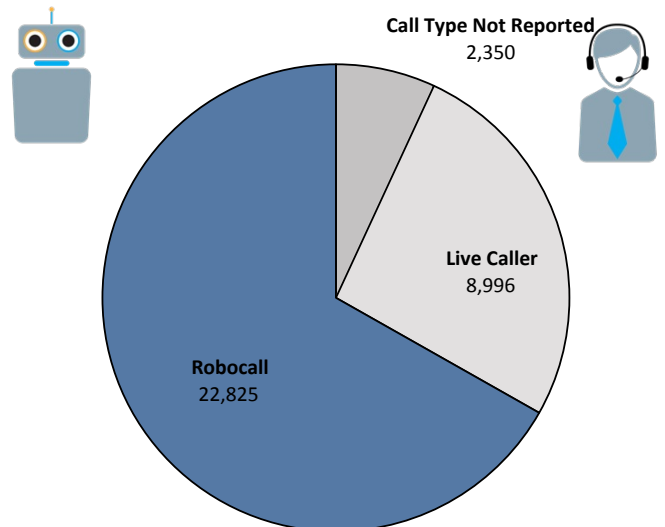
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



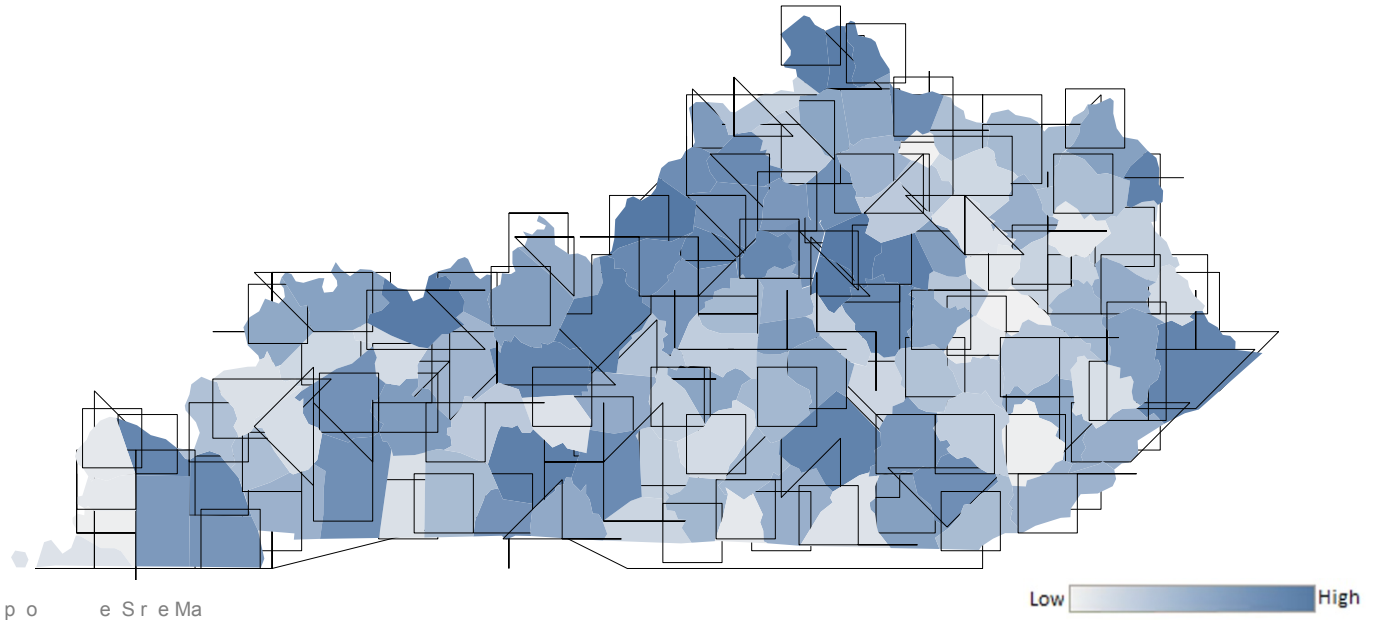
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Kentucky

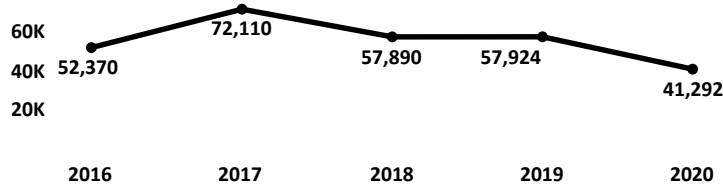
Complaints by County



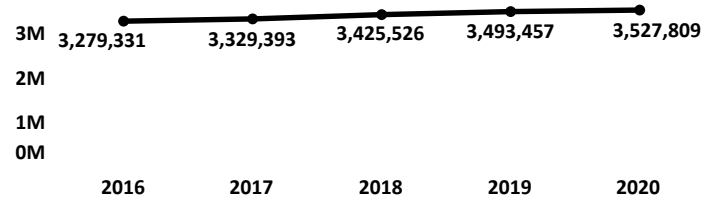
State Totals

Complaints: 41,292 (#39 nationally, per 100K population)
 Active Registrations: 3,527,809 (#21 nationally, per 100K population)

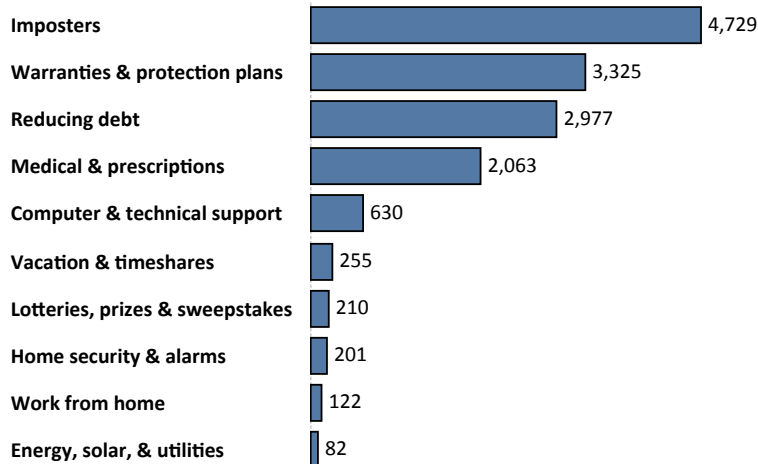
Complaints by Fiscal Year



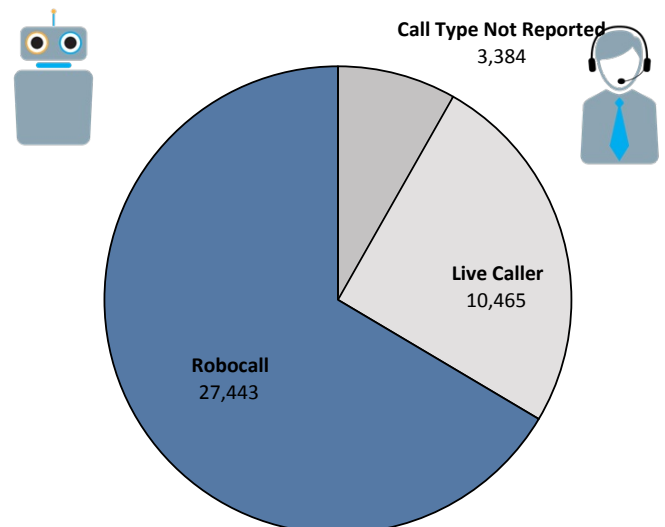
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



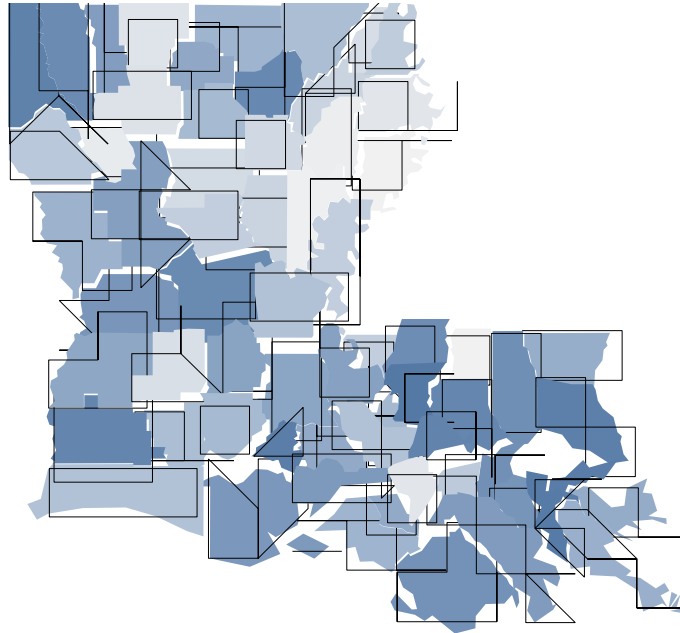
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Louisiana

Complaints by Parish



Low High

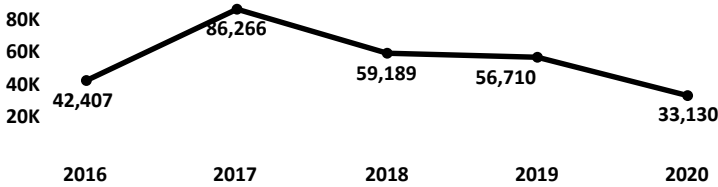
2 p o e S r e M a

State Totals

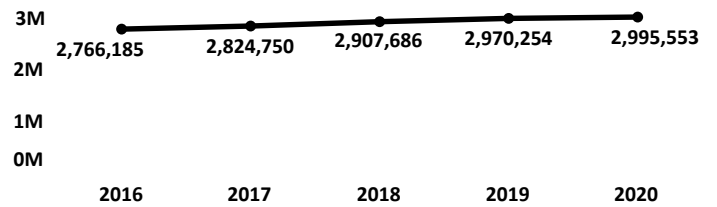
Complaints: 33,130 (#45 nationally, per 100K population)

Active Registrations: 2,995,553 (#45 nationally, per 100K population)

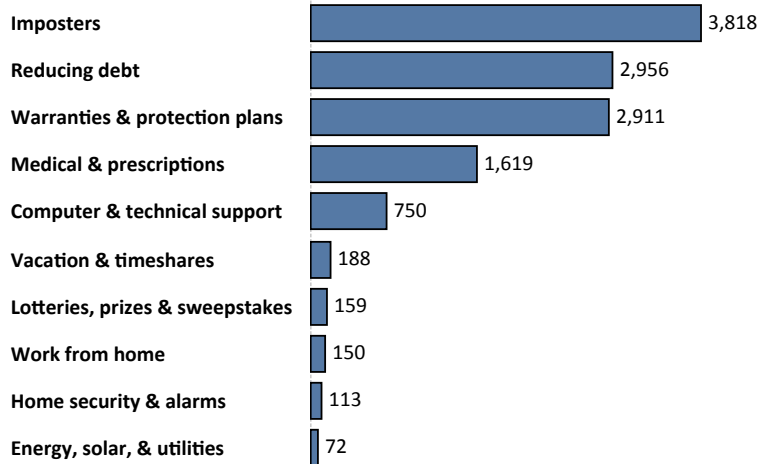
Complaints by Fiscal Year



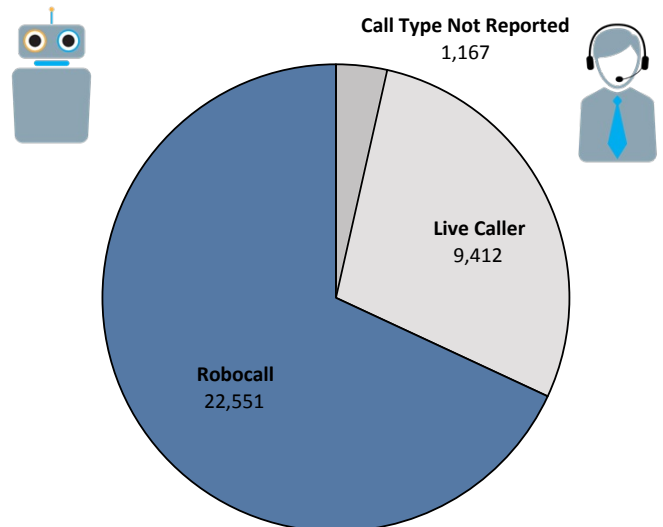
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



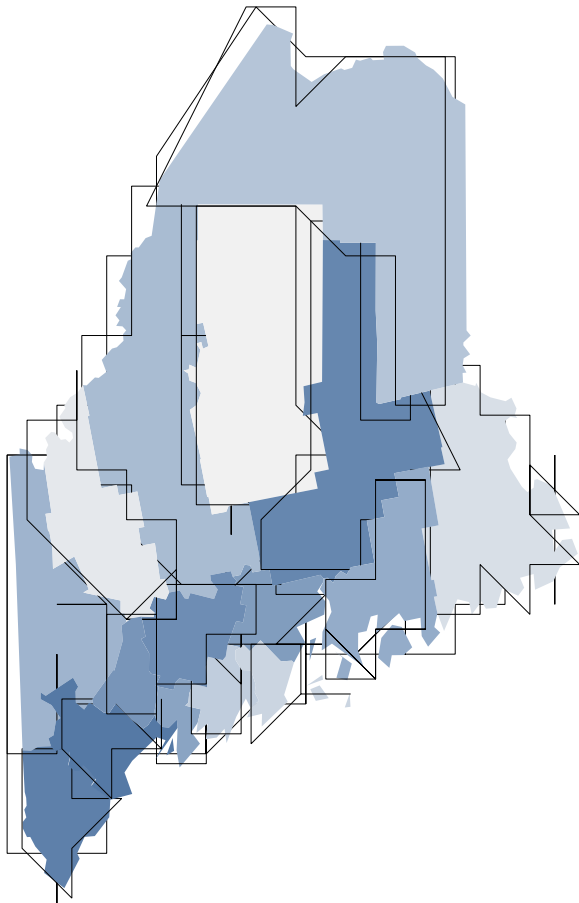
*Not everyone who files a complaint reports a topic.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

Maine

Complaints by County



2 p o e S r e M a

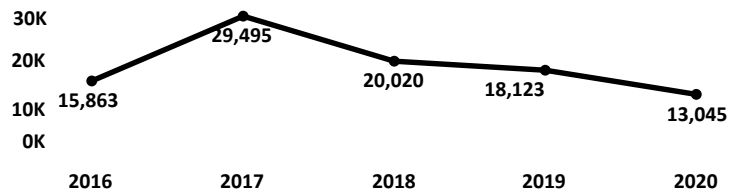
Low High

State Totals

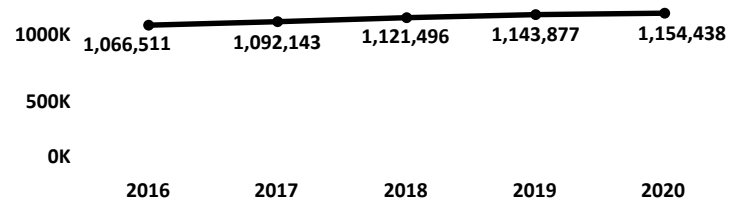
Complaints: 13,045 (#37 nationally, per 100K population)

Active Registrations: 1,154,438 (#4 nationally, per 100K population)

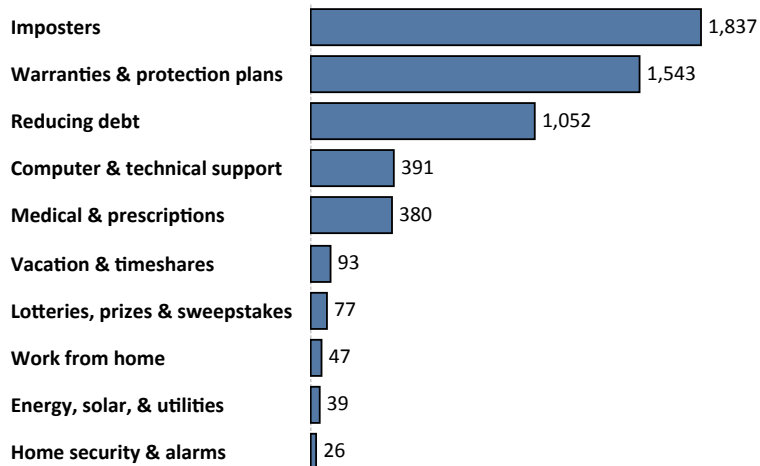
Complaints by Fiscal Year



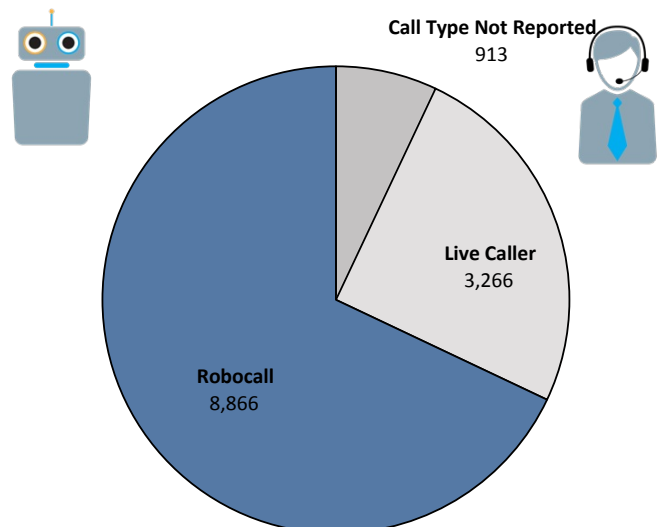
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



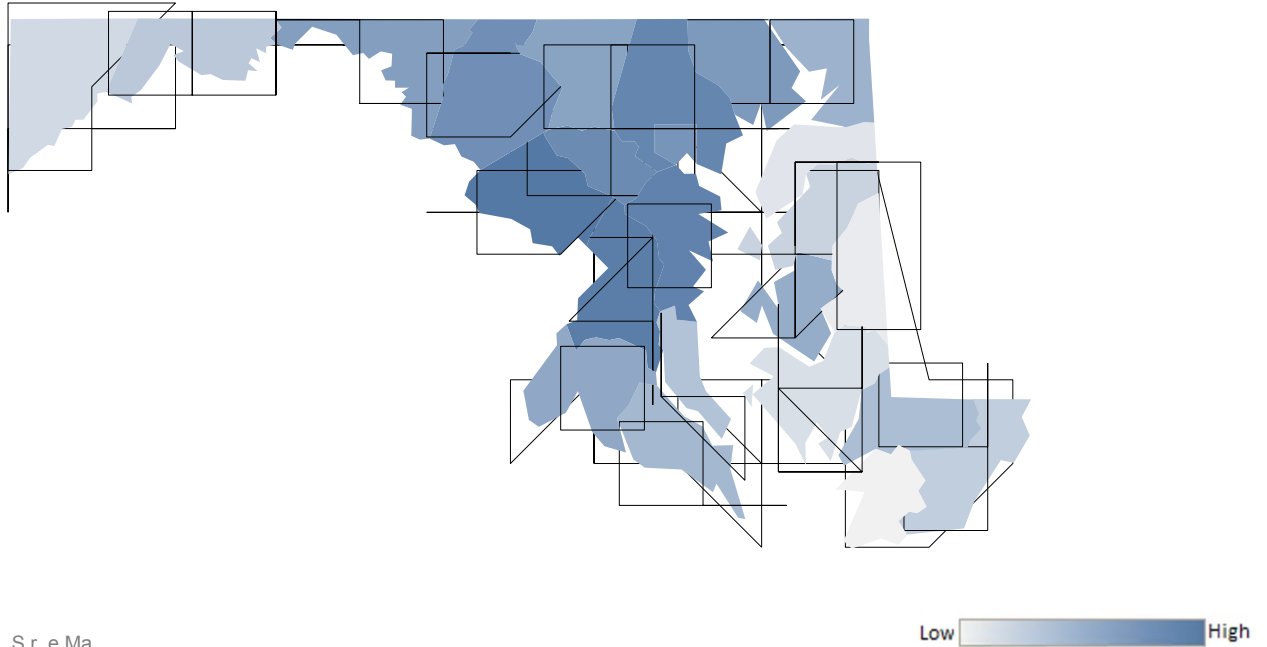
*Not everyone who files a complaint reports a topic.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

Maryland

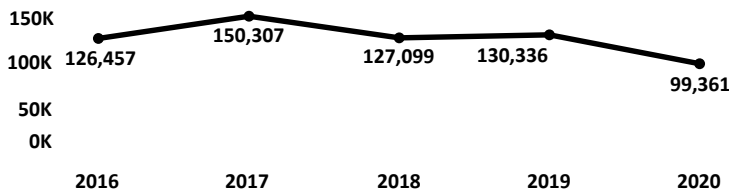
Complaints by County



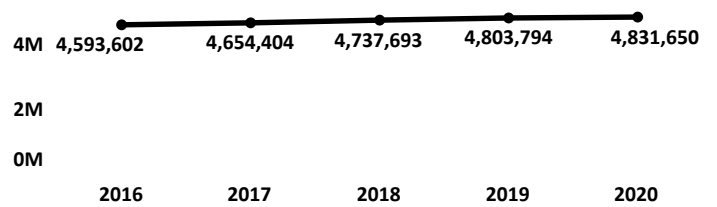
State Totals

Complaints: 99,361 (#3 nationally, per 100K population)
Active Registrations: 4,831,650 (#18 nationally, per 100K population)

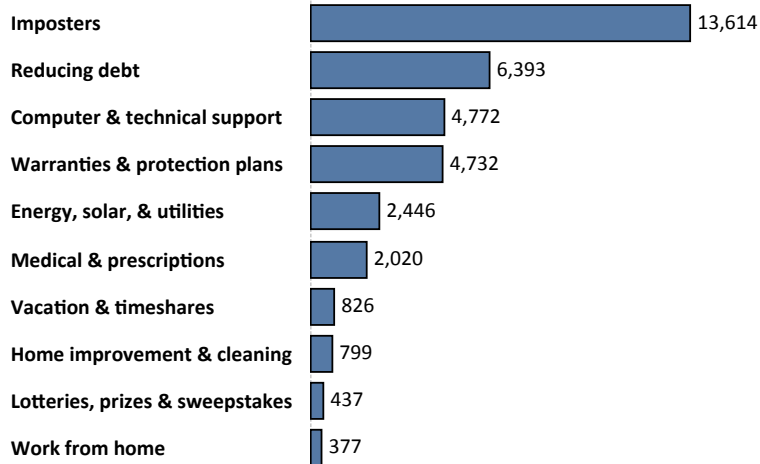
Complaints by Fiscal Year



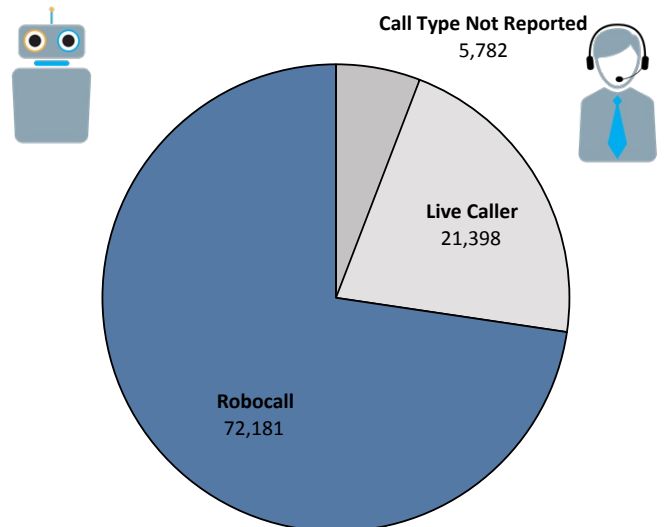
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



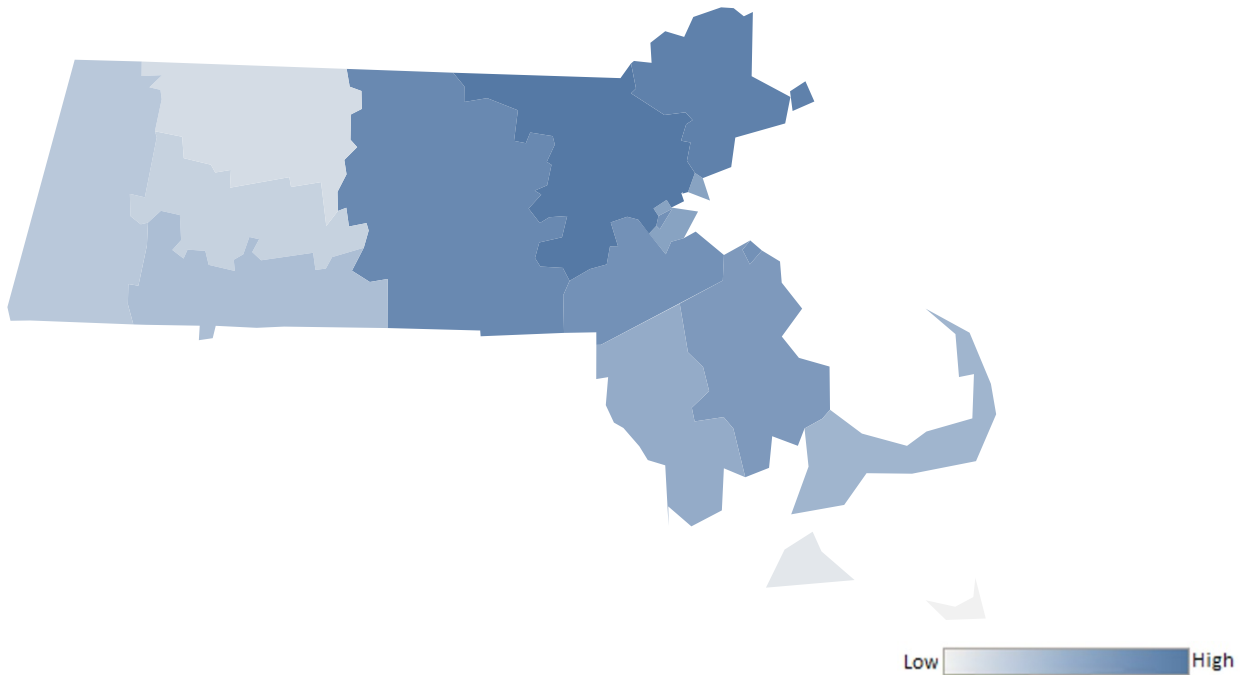
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Massachusetts

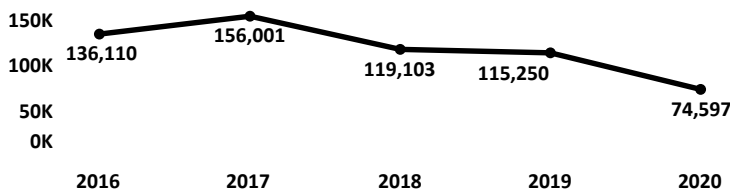
Complaints by County



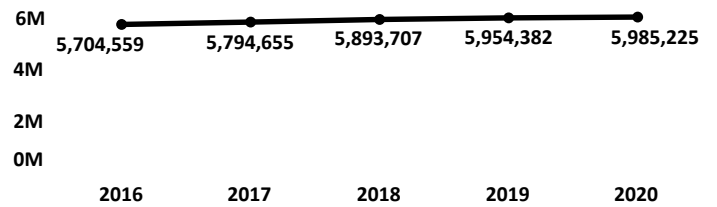
State Totals

Complaints: 74,597 (#32 nationally, per 100K population)
 Active Registrations: 5,985,225 (#3 nationally, per 100K population)

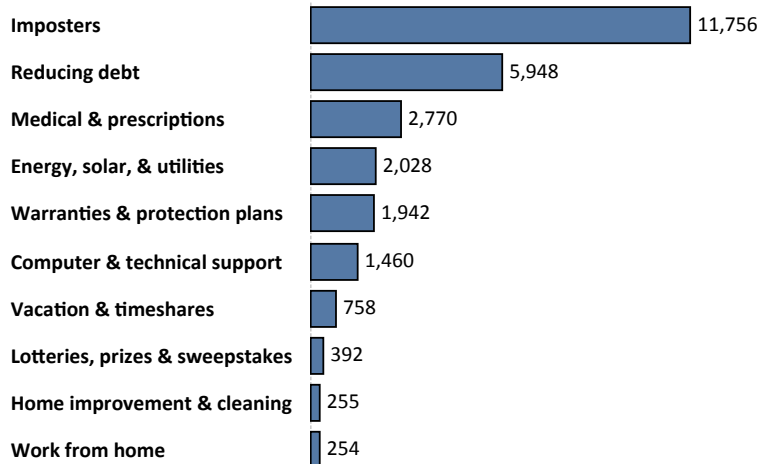
Complaints by Fiscal Year



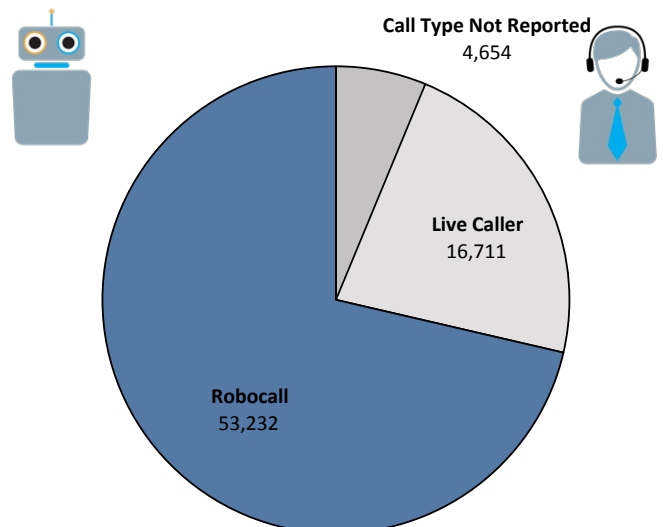
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



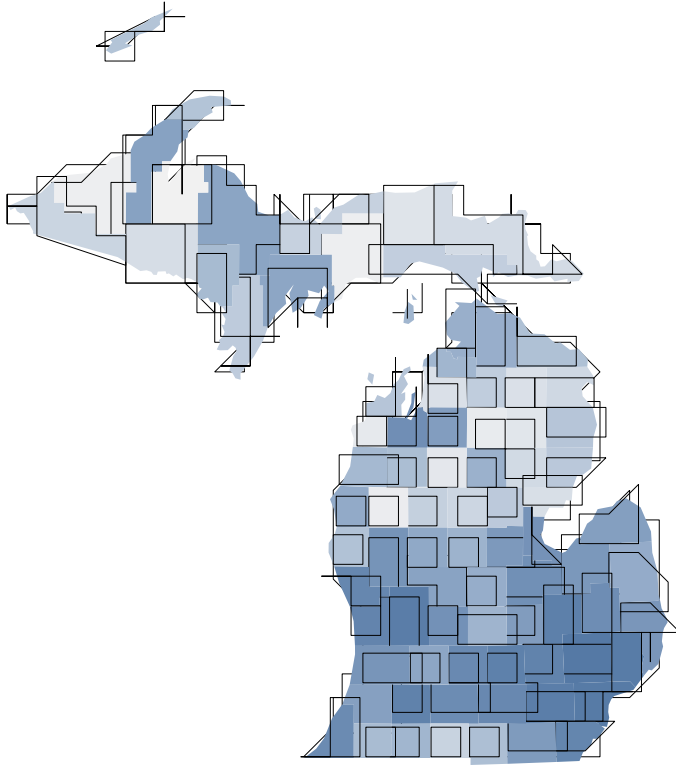
*Not everyone who files a complaint reports a topic.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

Michigan

Complaints by County

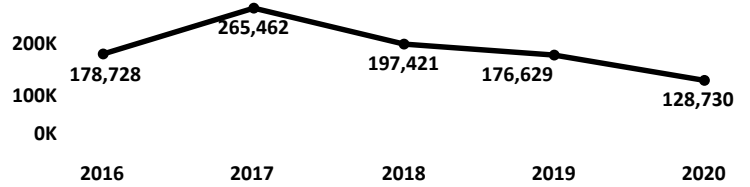


State Totals

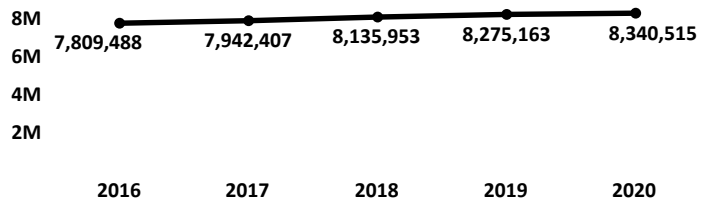
Complaints: 128,730 (#15 nationally, per 100K population)

Active Registrations: 8,340,515 (#10 nationally, per 100K population)

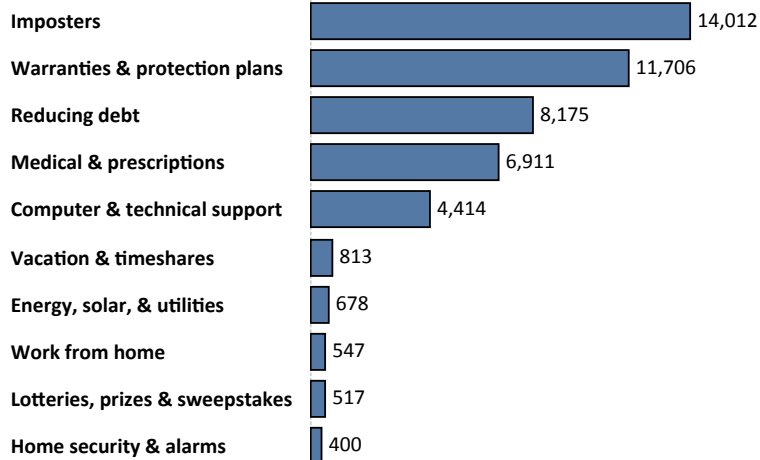
Complaints by Fiscal Year



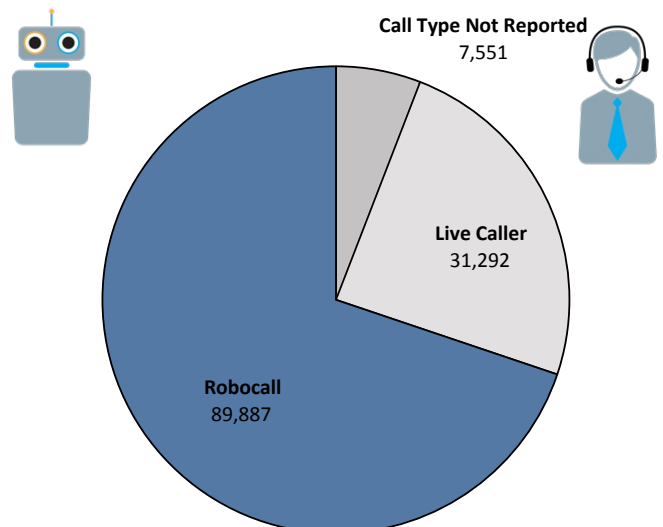
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



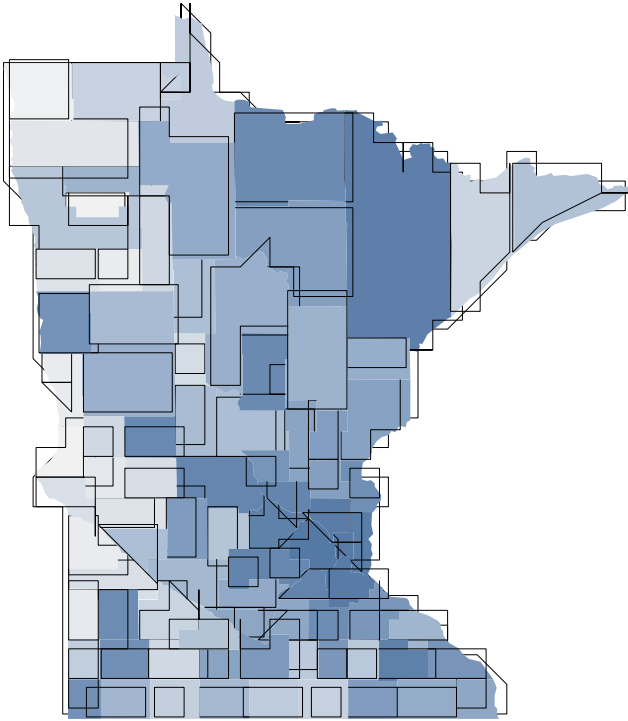
*Not everyone who files a complaint reports a topic.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

Minnesota

Complaints by County



2 p o e S r e M a

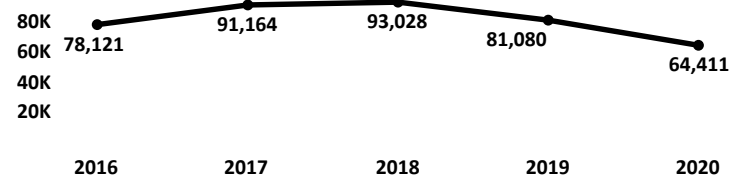
Low High

State Totals

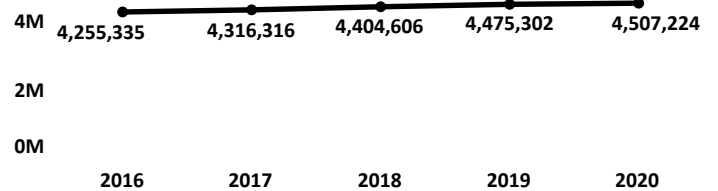
Complaints: 64,411 (#26 nationally, per 100K population)

Active Registrations: 4,507,224 (#17 nationally, per 100K population)

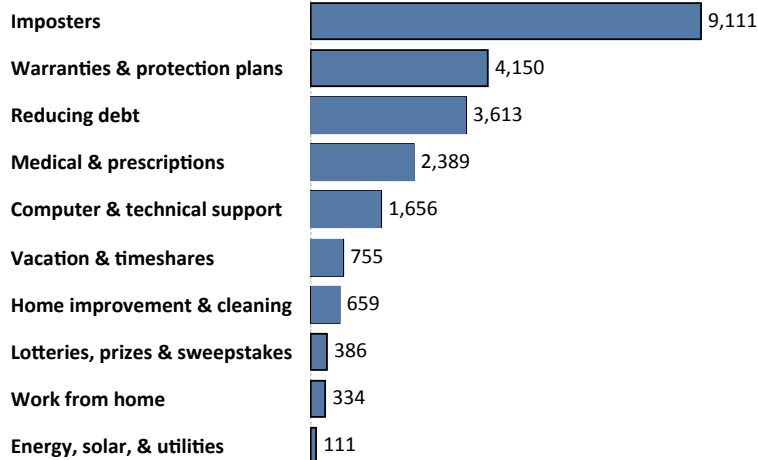
Complaints by Fiscal Year



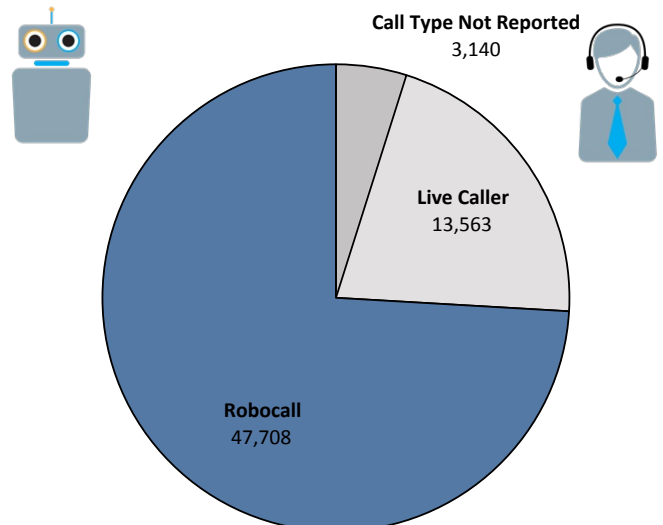
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



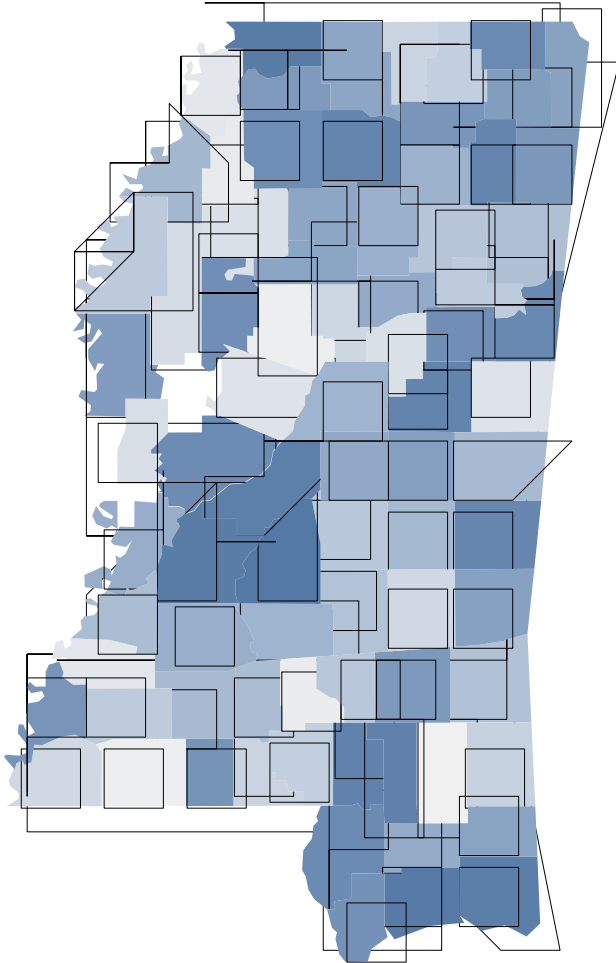
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Mississippi

Complaints by County



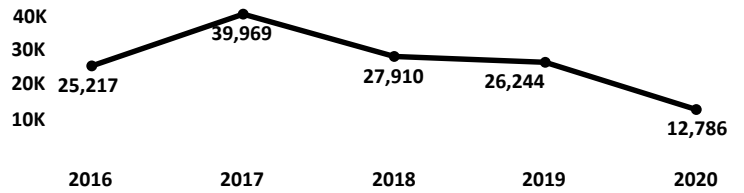
2 p o e S r e M a

Low High

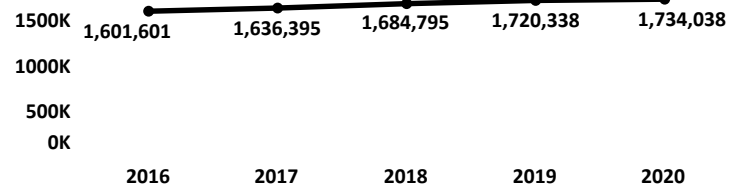
State Totals

Complaints: 12,786 (#50 nationally, per 100K population)
 Active Registrations: 1,734,038 (#48 nationally, per 100K population)

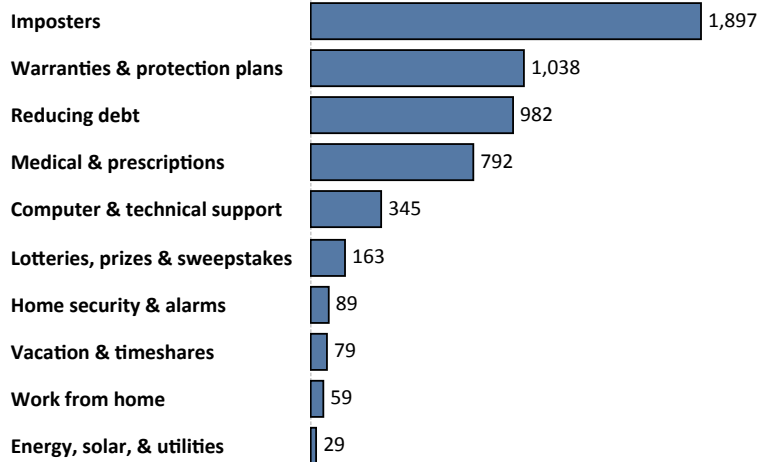
Complaints by Fiscal Year



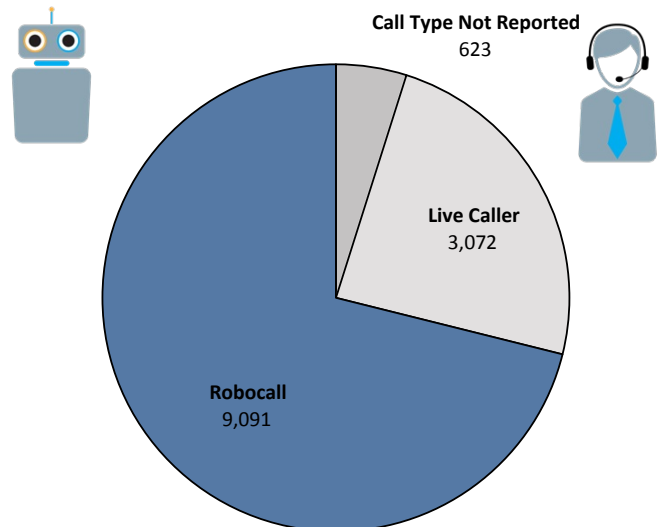
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



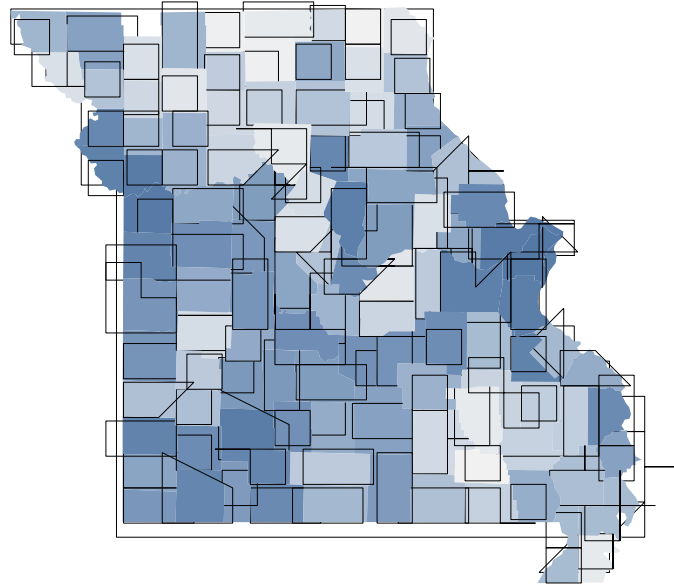
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Missouri

Complaints by County



Low High

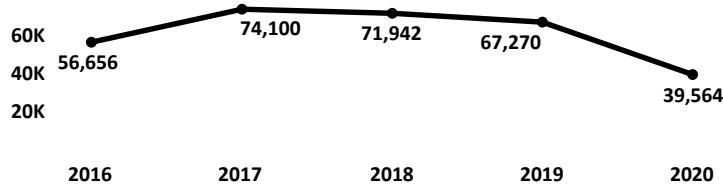
2 p o e S r e M a

State Totals

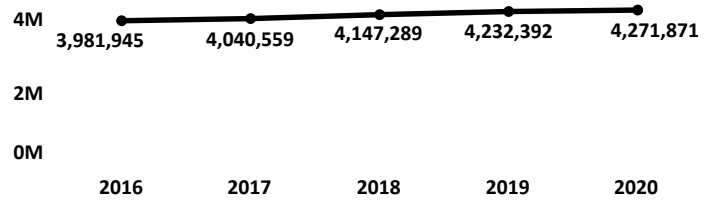
Complaints: 39,564 (#46 nationally, per 100K population)

Active Registrations: 4,271,871 (#38 nationally, per 100K population)

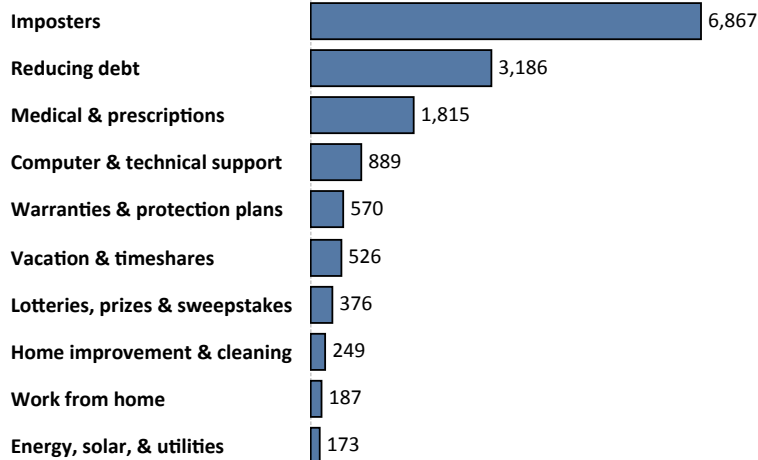
Complaints by Fiscal Year



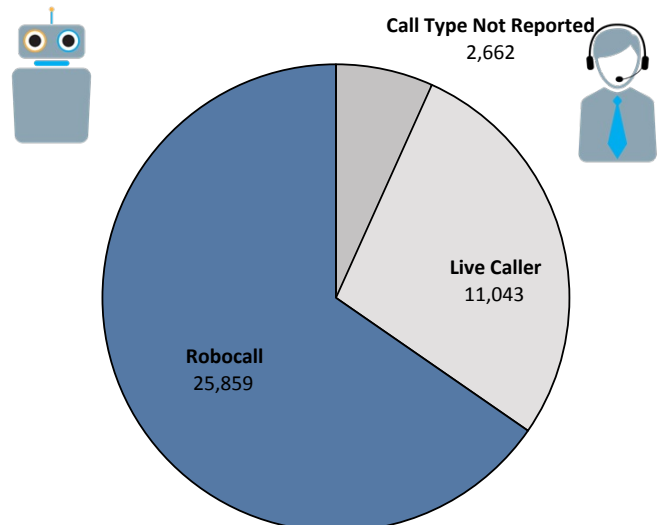
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



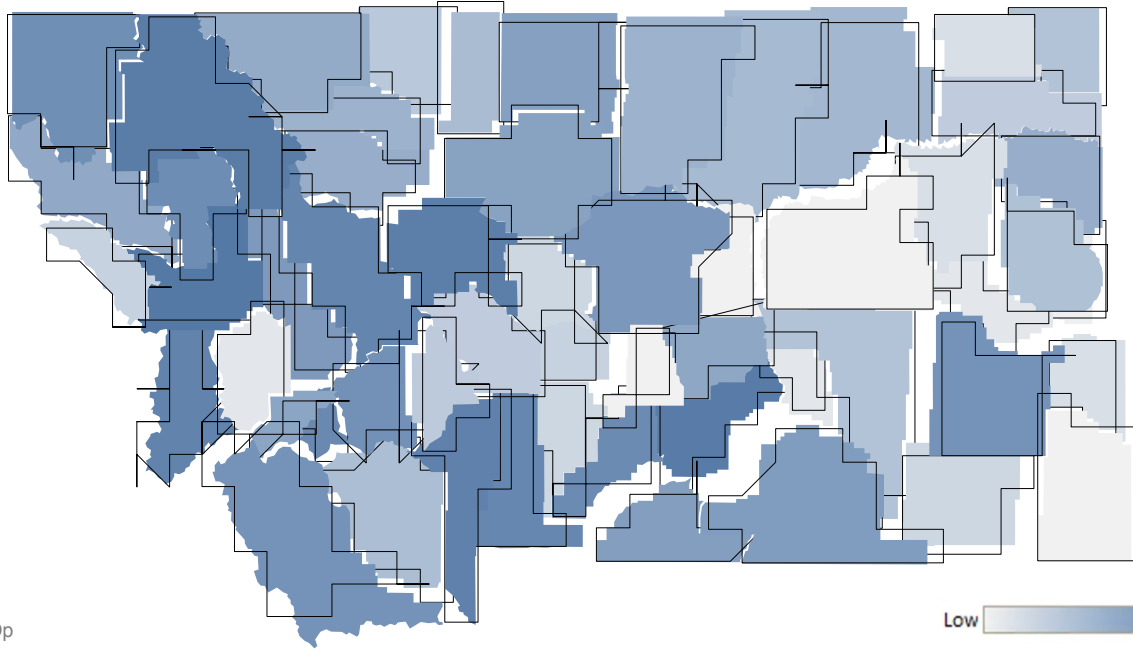
*Not everyone who files a complaint reports a topic.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

Montana

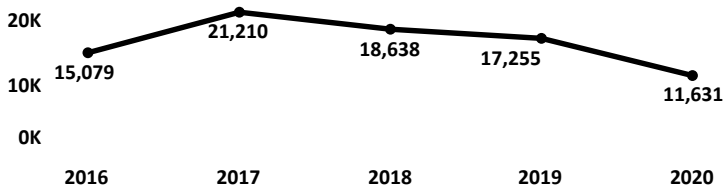
Complaints by County



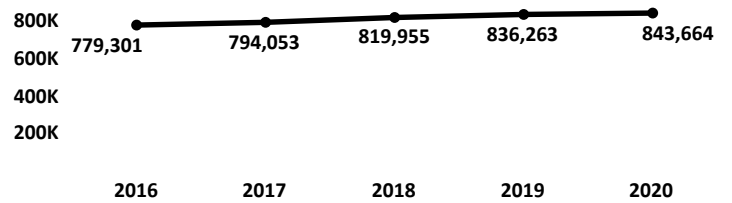
State Totals

Complaints: 11,631 (#31 nationally, per 100K population)
Active Registrations: 843,664 (#22 nationally, per 100K population)

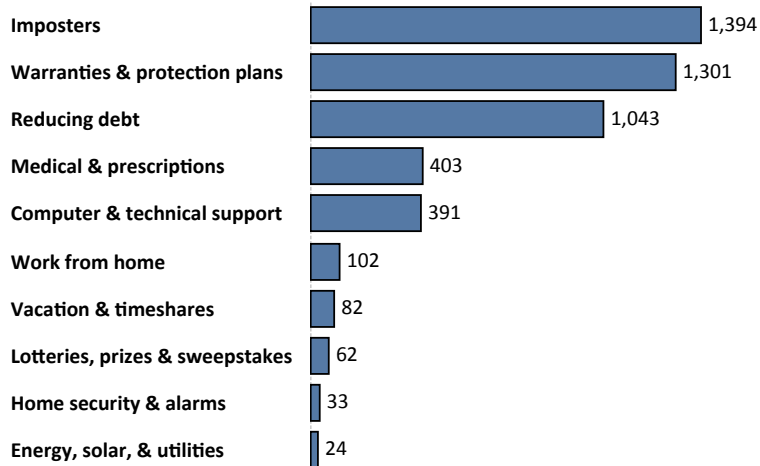
Complaints by Fiscal Year



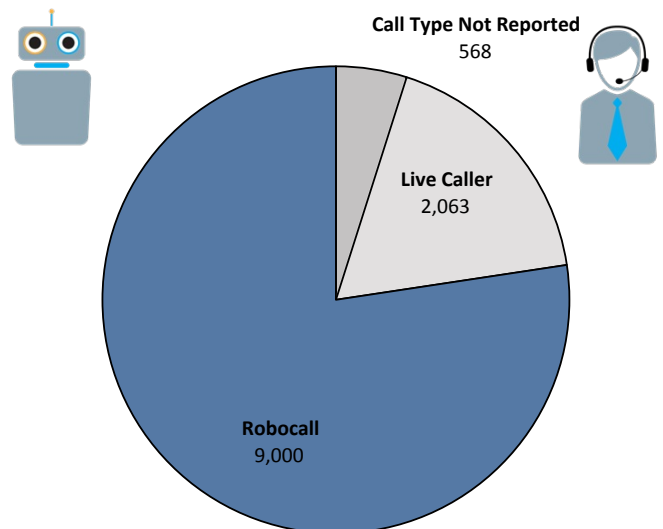
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



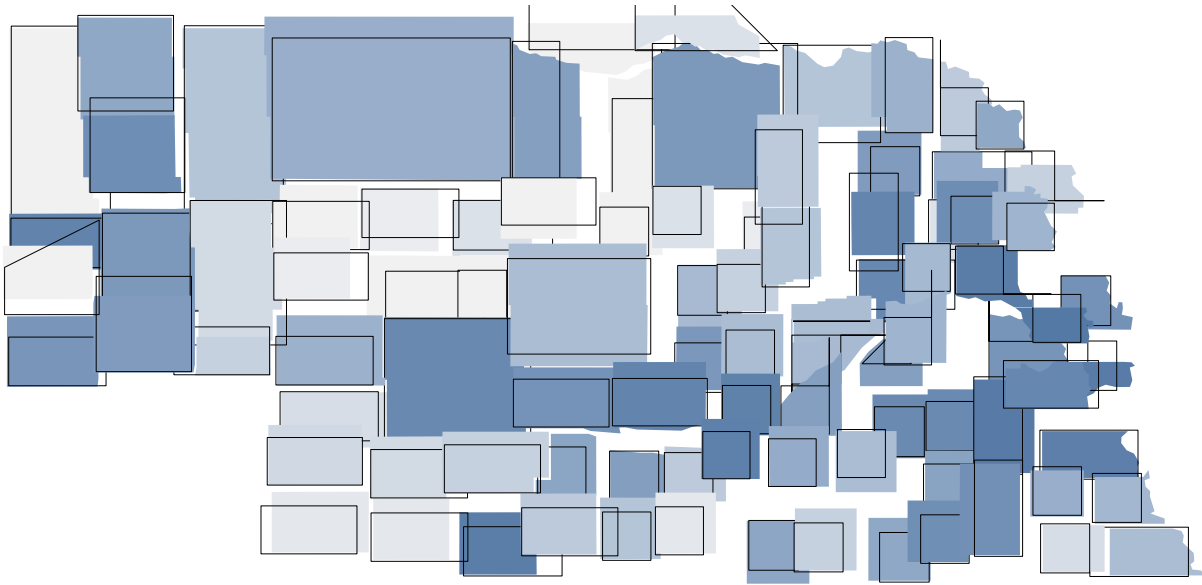
*Not everyone who files a complaint reports a topic.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

Nebraska

Complaints by County



Low High

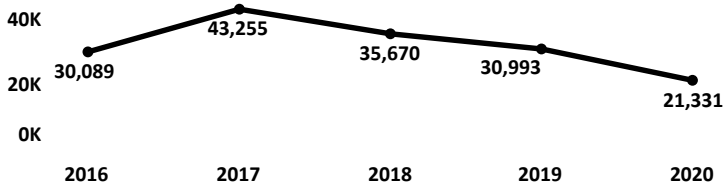
2 p o e S r e M a

State Totals

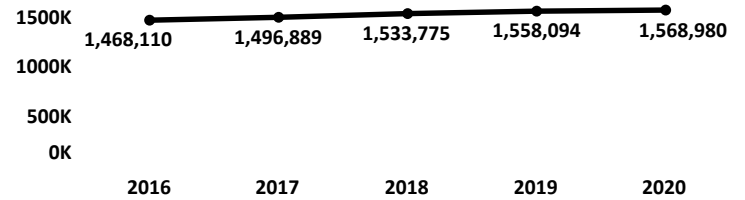
Complaints: 21,331 (#28 nationally, per 100K population)

Active Registrations: 1,568,980 (#15 nationally, per 100K population)

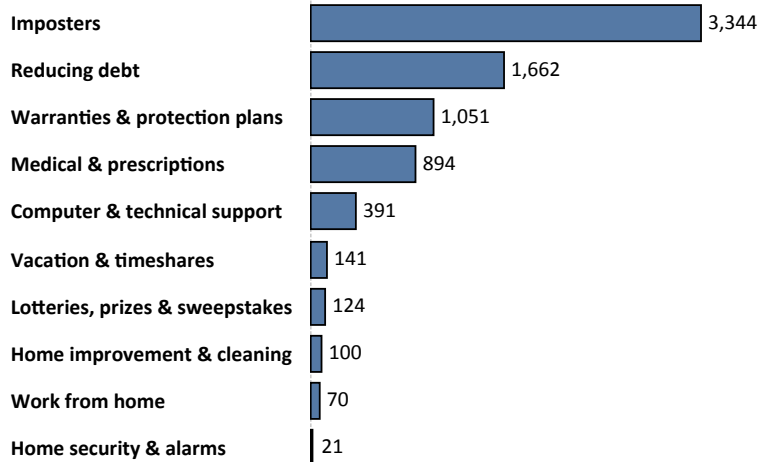
Complaints by Fiscal Year



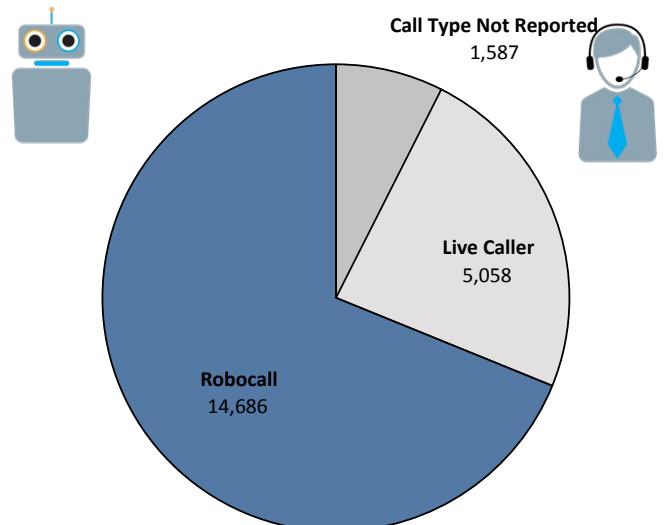
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



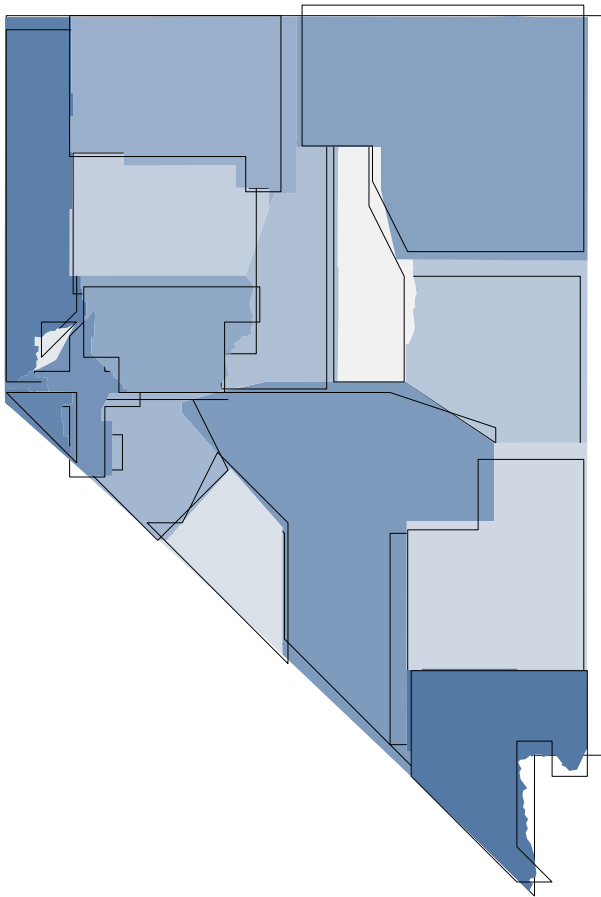
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Nevada

Complaints by County



2 p o e S r e M a

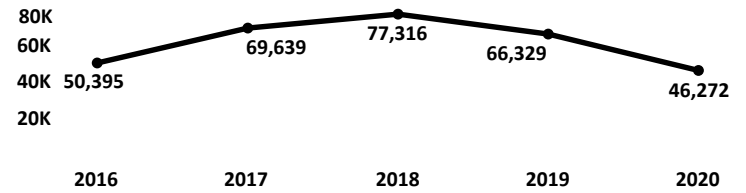
Low High

State Totals

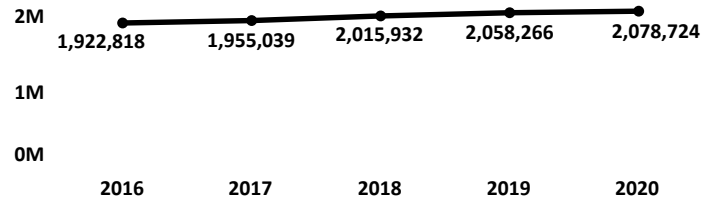
Complaints: 46,272 (#6 nationally, per 100K population)

Active Registrations: 2,078,724 (#41 nationally, per 100K population)

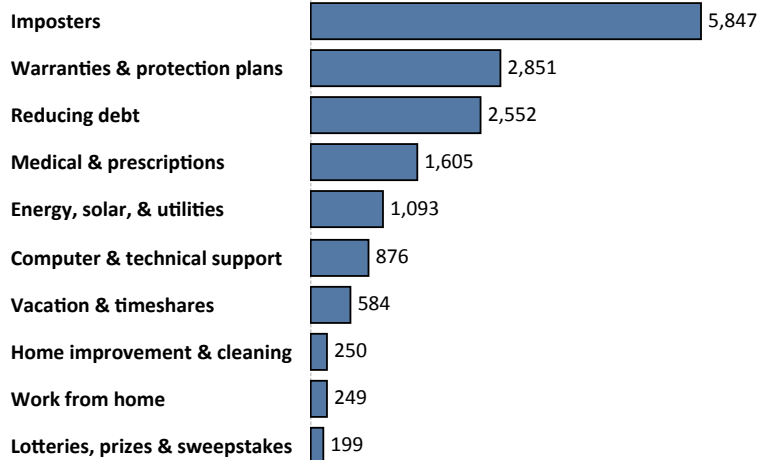
Complaints by Fiscal Year



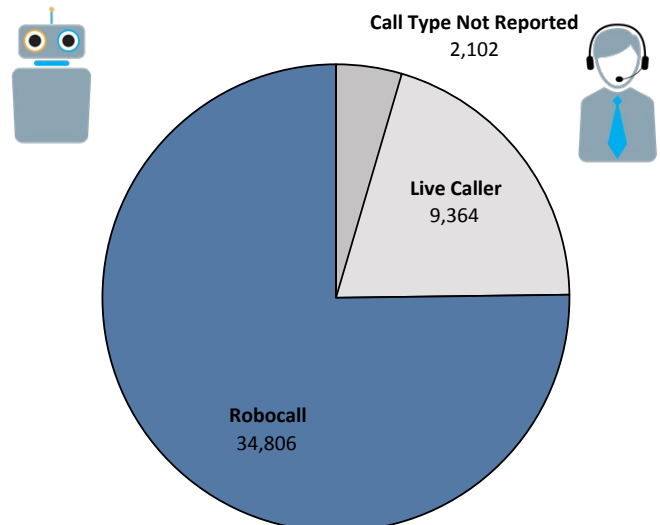
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



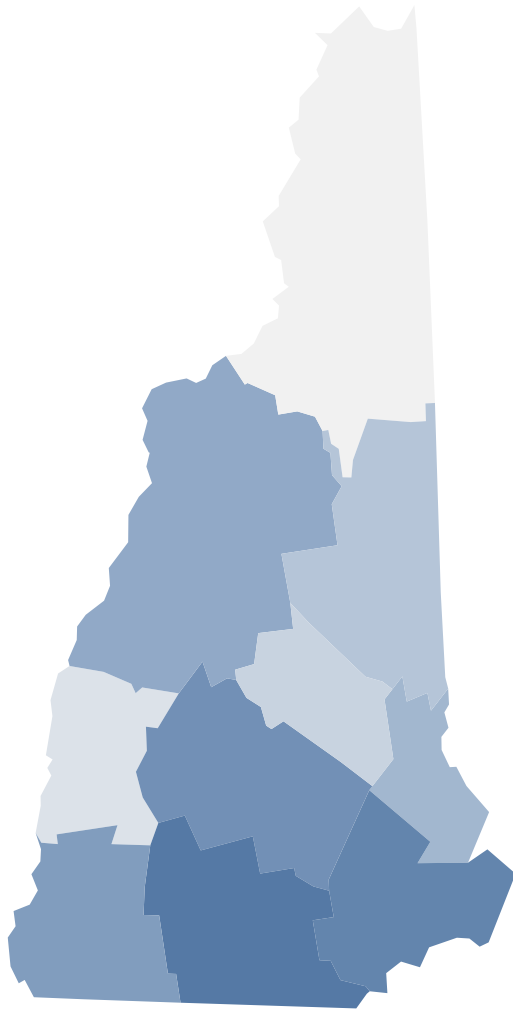
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

New Hampshire

Complaints by County



2 p o e S r e M a

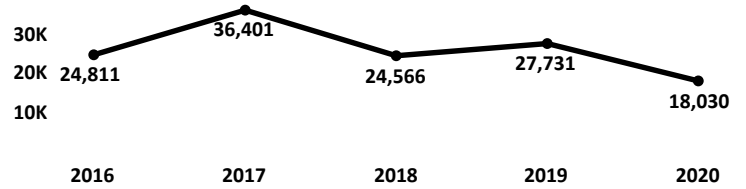
Low High

State Totals

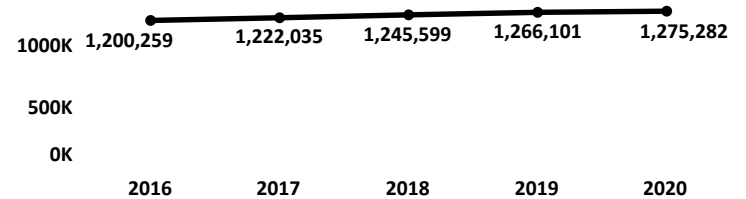
Complaints: 18,030 (#14 nationally, per 100K population)

Active Registrations: 1,275,282 (#1 nationally, per 100K population)

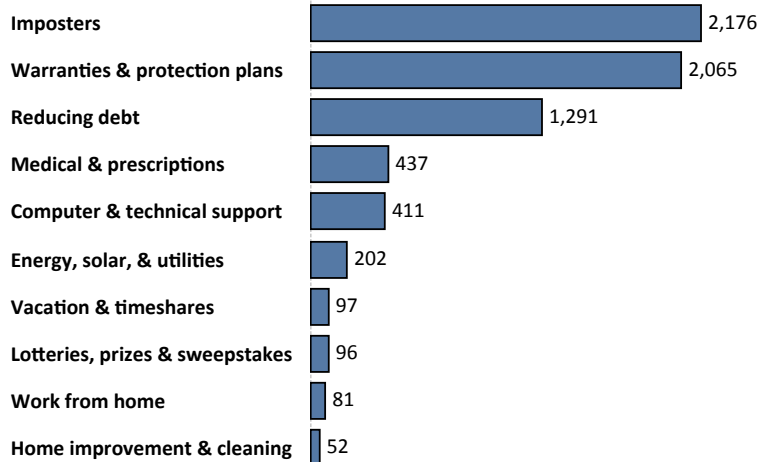
Complaints by Fiscal Year



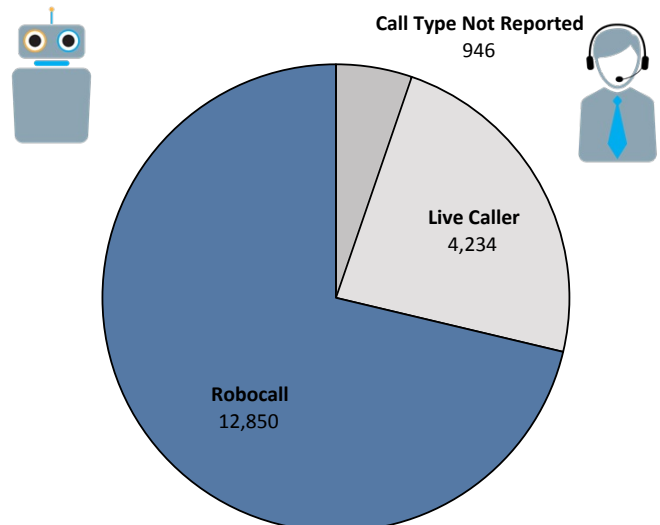
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



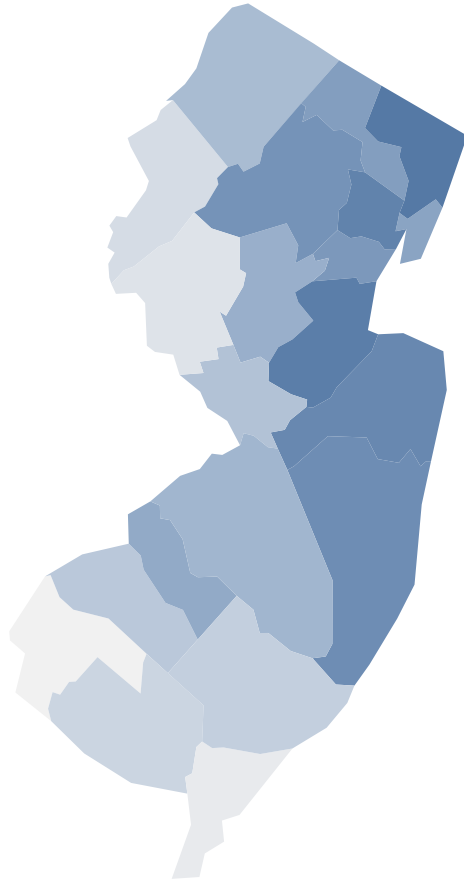
*Not everyone who files a complaint reports a topic.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

New Jersey

Complaints by County



2 p o e S r e M a

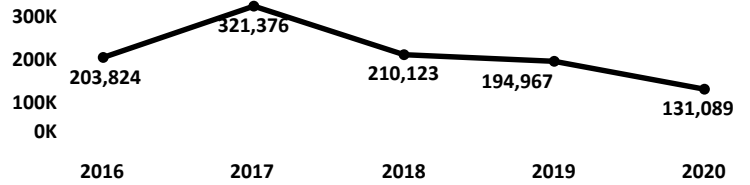
Low High

State Totals

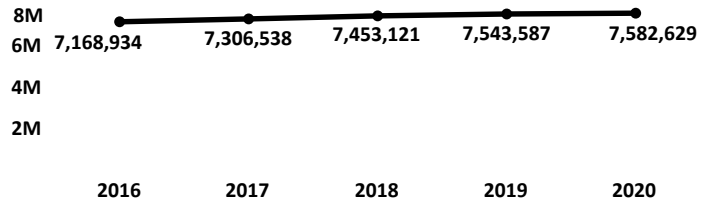
Complaints: 131,089 (#8 nationally, per 100K population)

Active Registrations: 7,582,629 (#5 nationally, per 100K population)

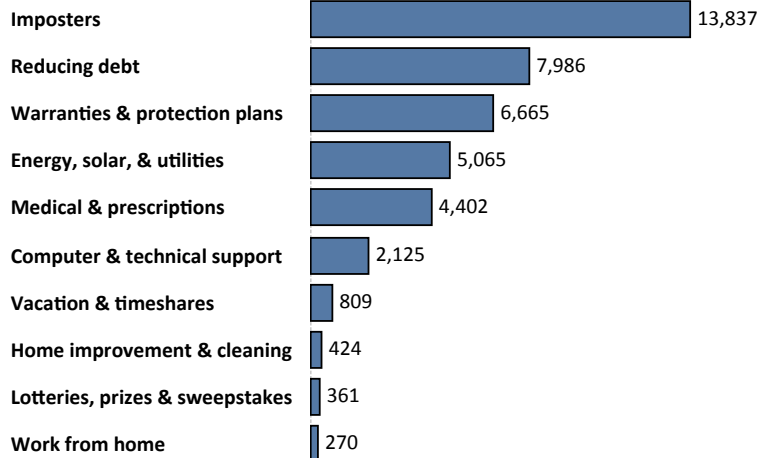
Complaints by Fiscal Year



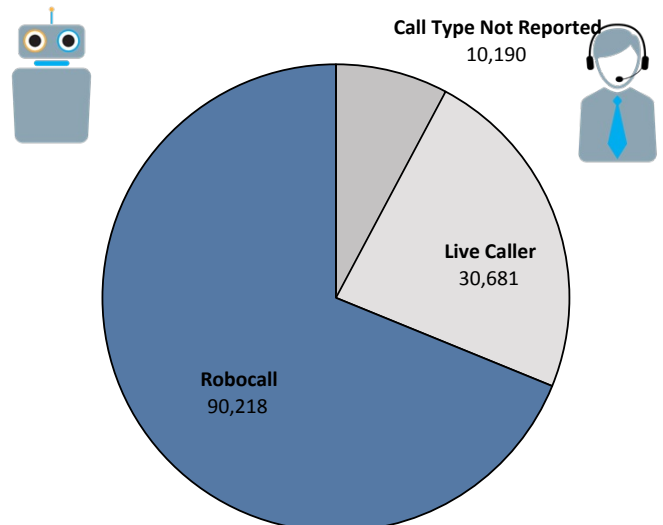
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



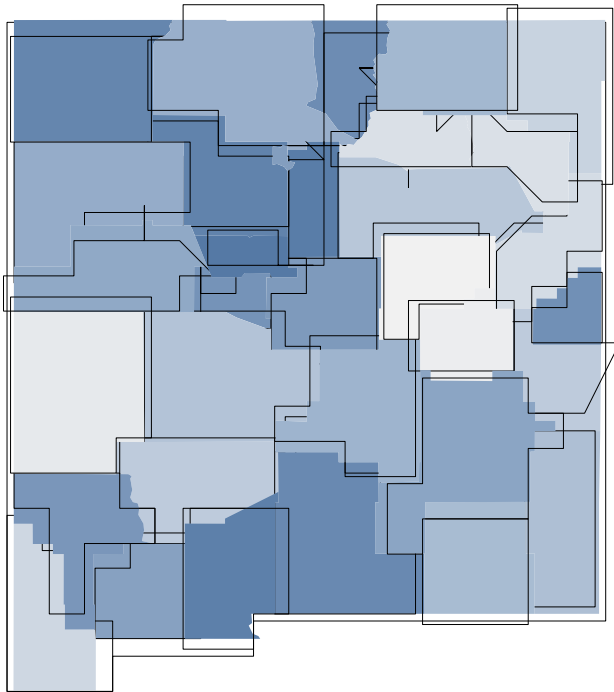
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

New Mexico

Complaints by County



2 p o e S r e M a

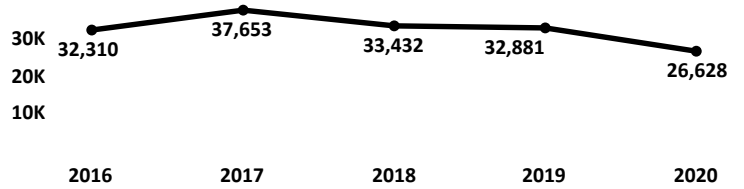
Low High

State Totals

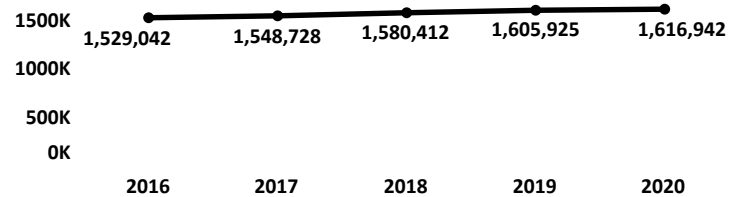
Complaints: 26,628 (#16 nationally, per 100K population)

Active Registrations: 1,616,942 (#23 nationally, per 100K population)

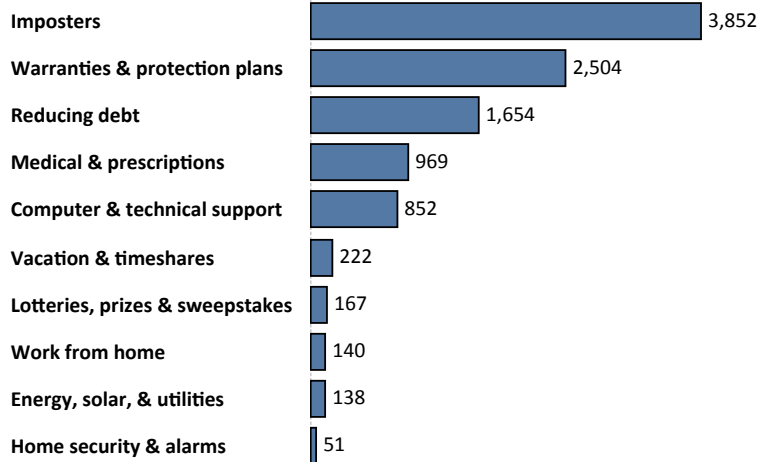
Complaints by Fiscal Year



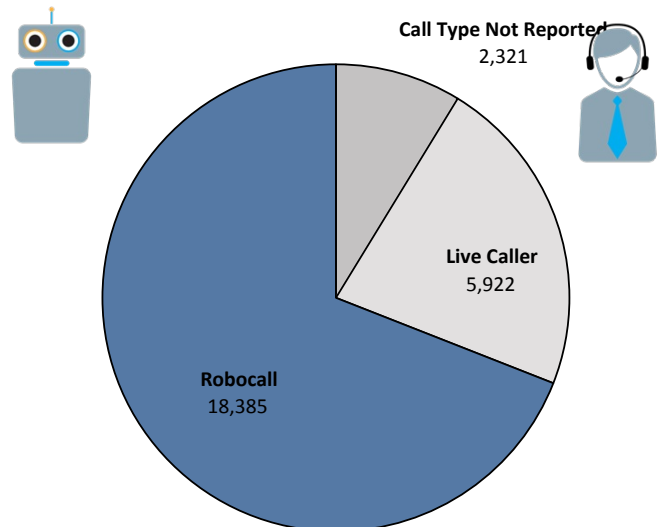
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



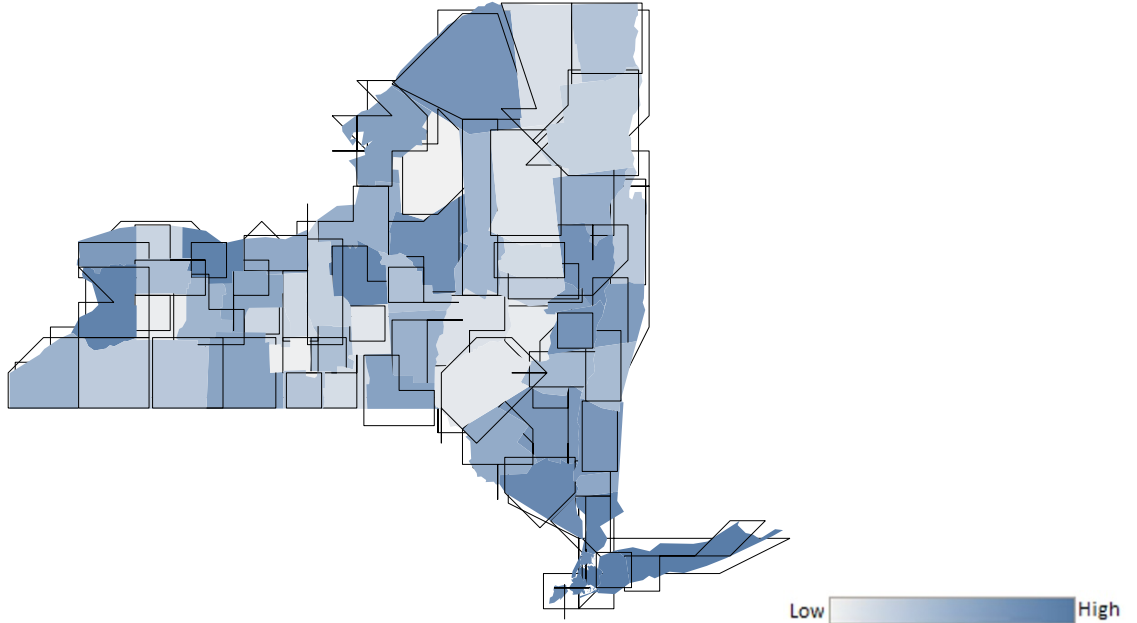
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

New York

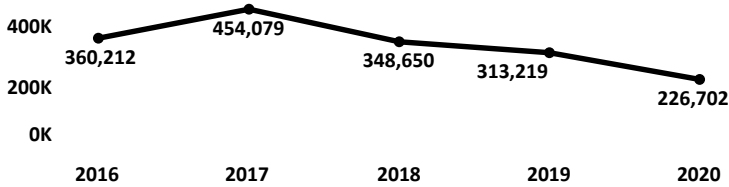
Complaints by County



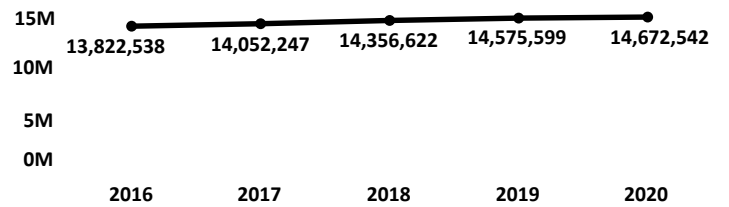
State Totals

Complaints: 226,702 (#25 nationally, per 100K population)
 Active Registrations: 14,672,542 (#25 nationally, per 100K population)

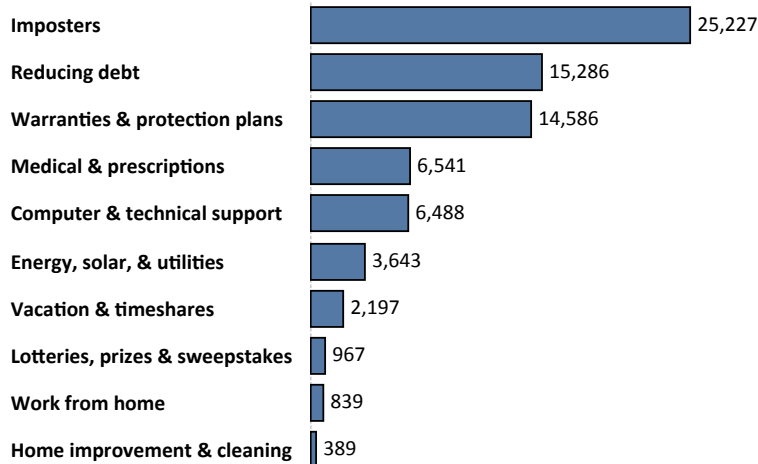
Complaints by Fiscal Year



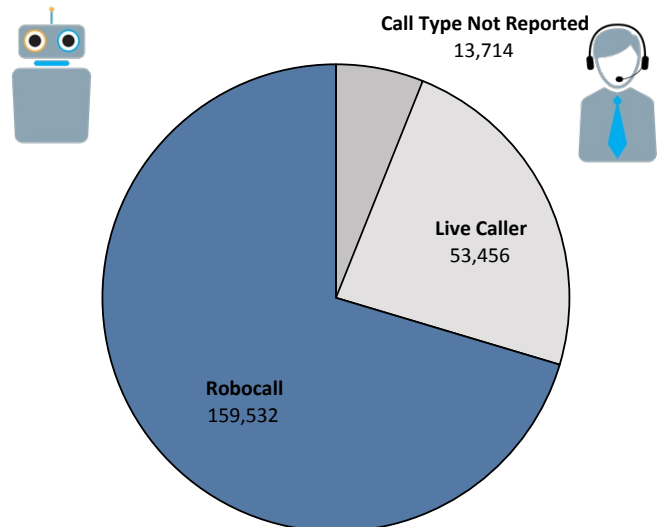
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



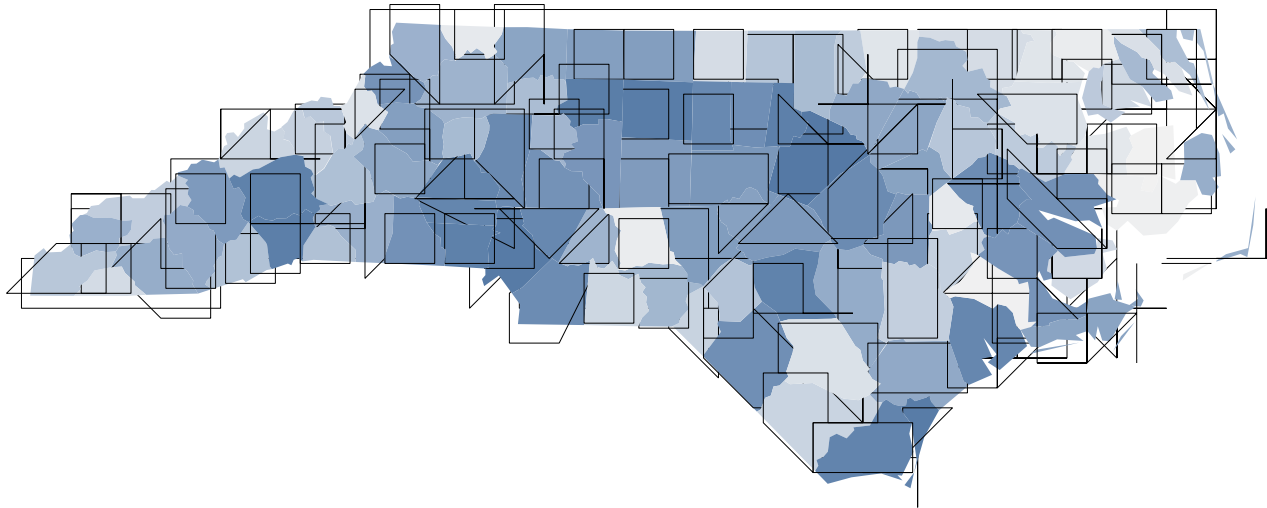
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

North Carolina

Complaints by County

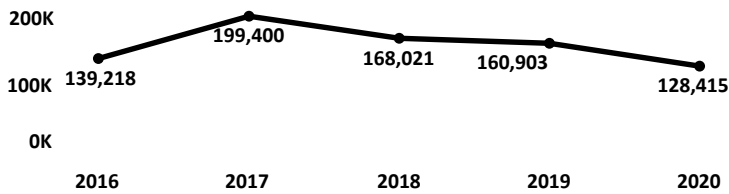


Low High

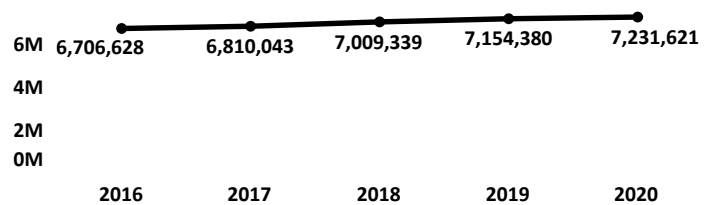
State Totals

Complaints: 128,415 (#19 nationally, per 100K population)
 Active Registrations: 7,231,621 (#39 nationally, per 100K population)

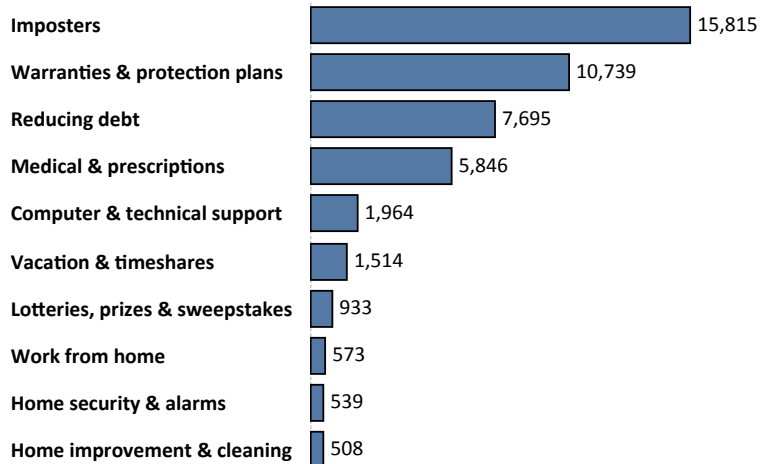
Complaints by Fiscal Year



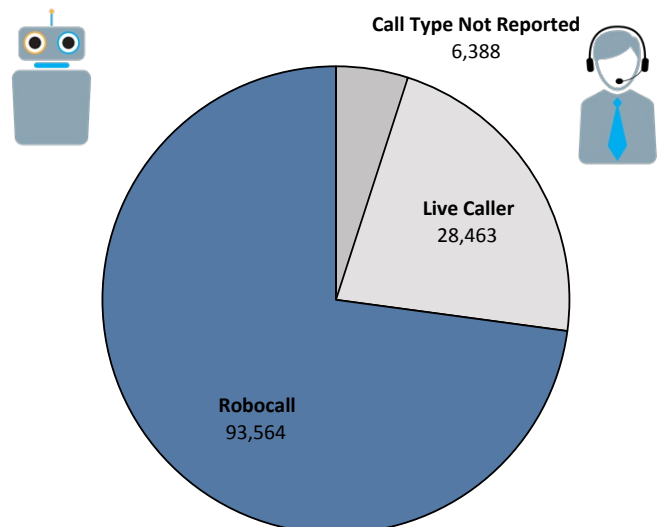
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



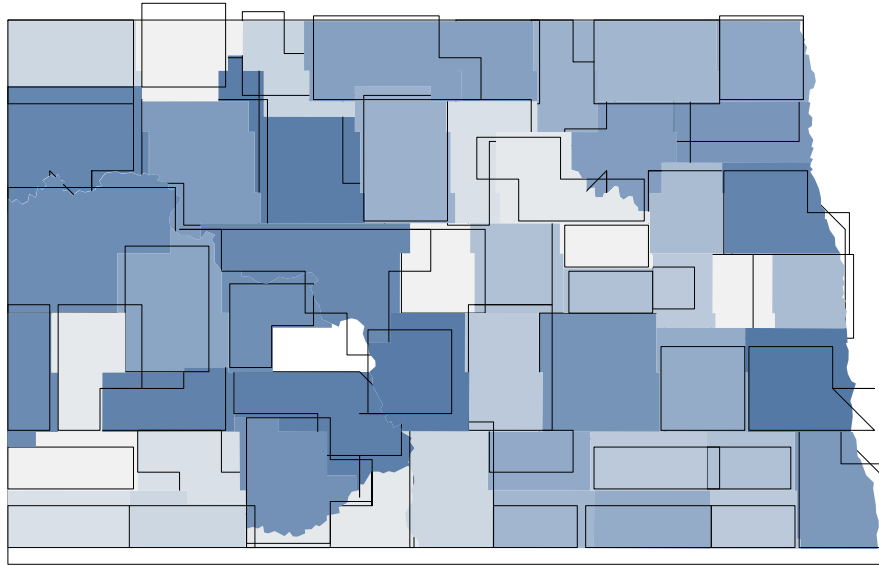
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

North Dakota

Complaints by County



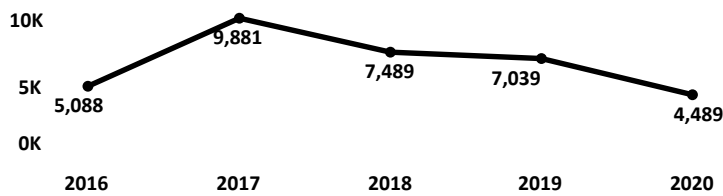
Low High

2 p o e S r e M a

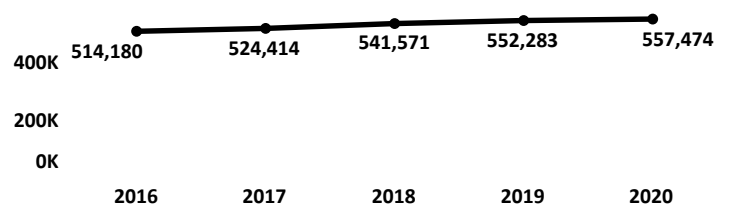
State Totals

Complaints: 4,489 (#47 nationally, per 100K population)
 Active Registrations: 557,474 (#30 nationally, per 100K population)

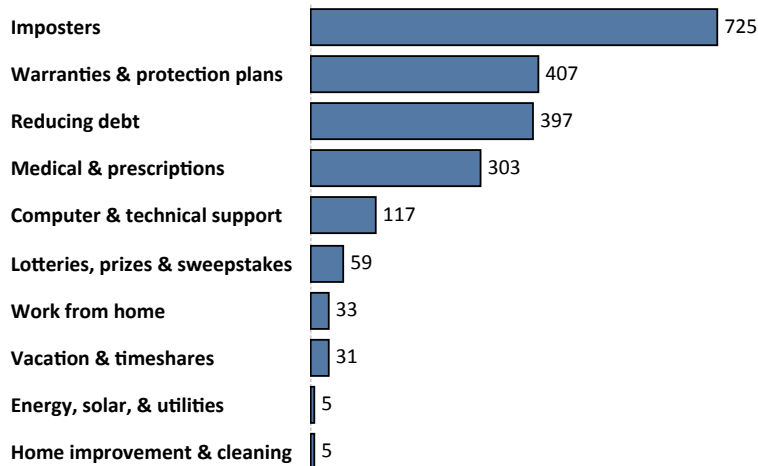
Complaints by Fiscal Year



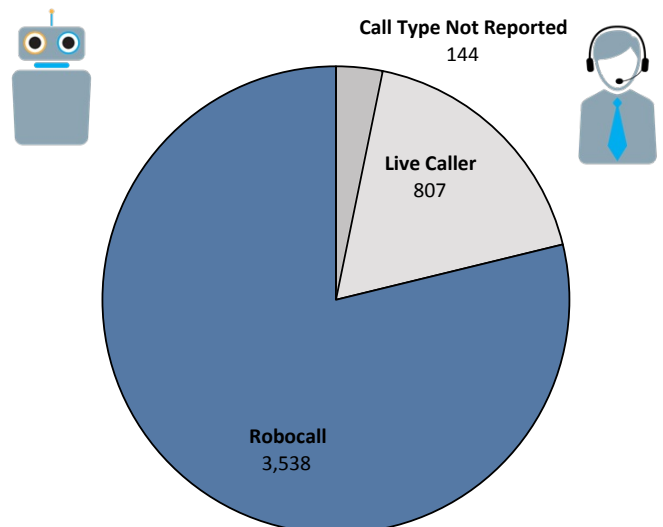
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



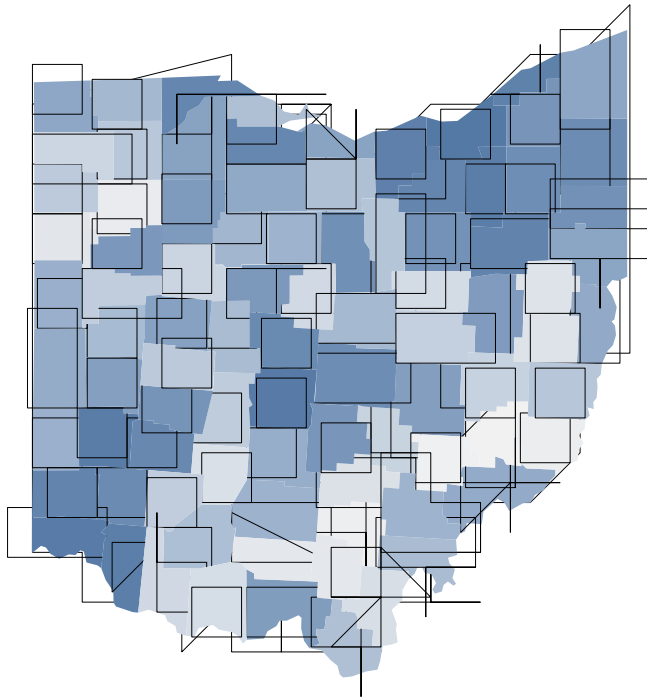
*Not everyone who files a complaint reports a topic.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

Ohio

Complaints by County



2 p o e S r e M a

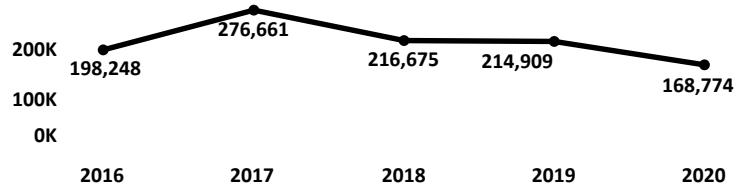
Low High

State Totals

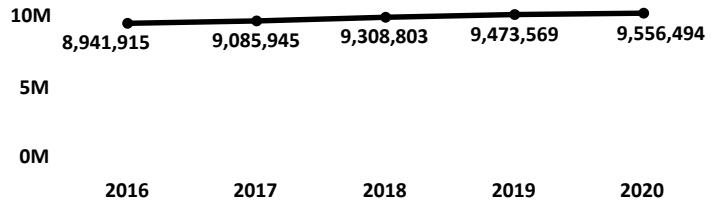
Complaints: 168,774 (#9 nationally, per 100K population)

Active Registrations: 9,556,494 (#14 nationally, per 100K population)

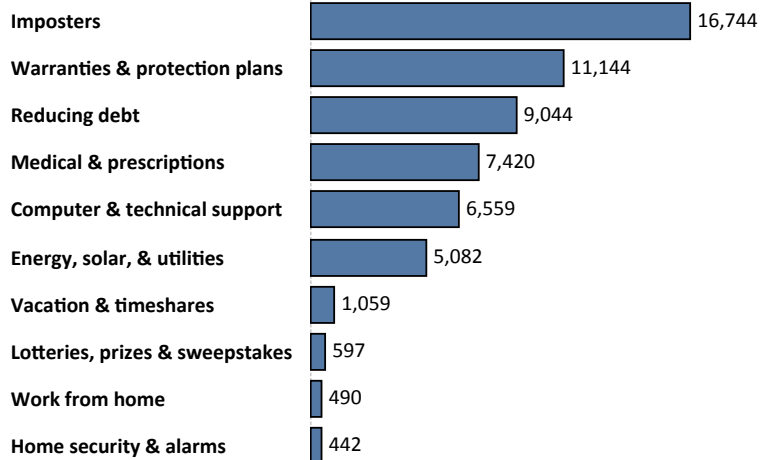
Complaints by Fiscal Year



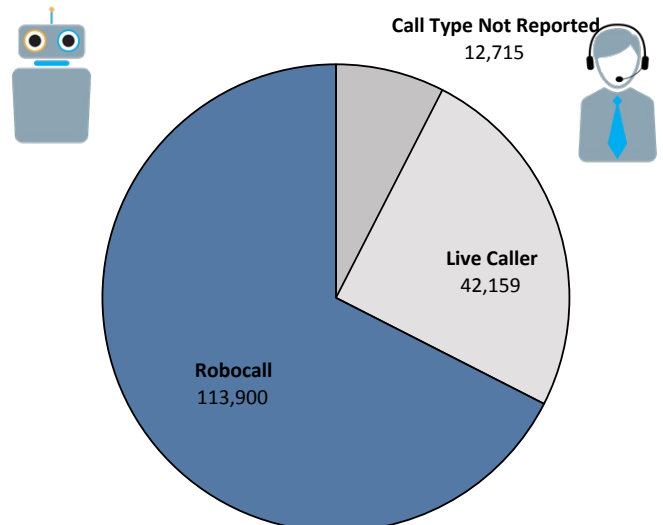
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



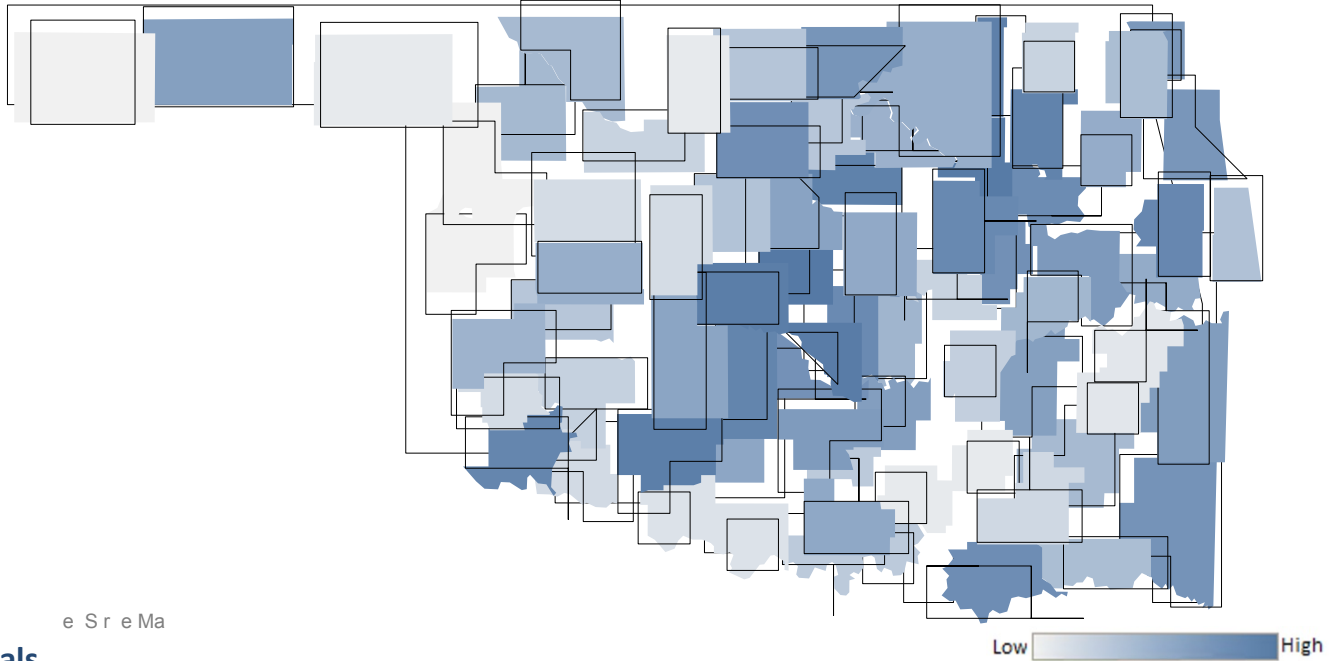
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Oklahoma

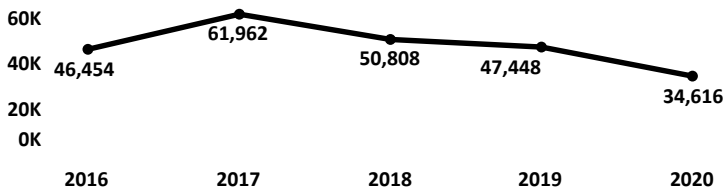
Complaints by County



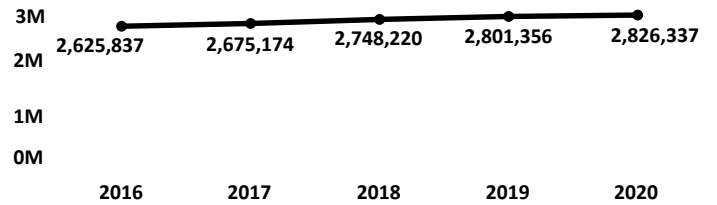
State Totals

Complaints: 34,616 (#41 nationally, per 100K population)
 Active Registrations: 2,826,337 (#33 nationally, per 100K population)

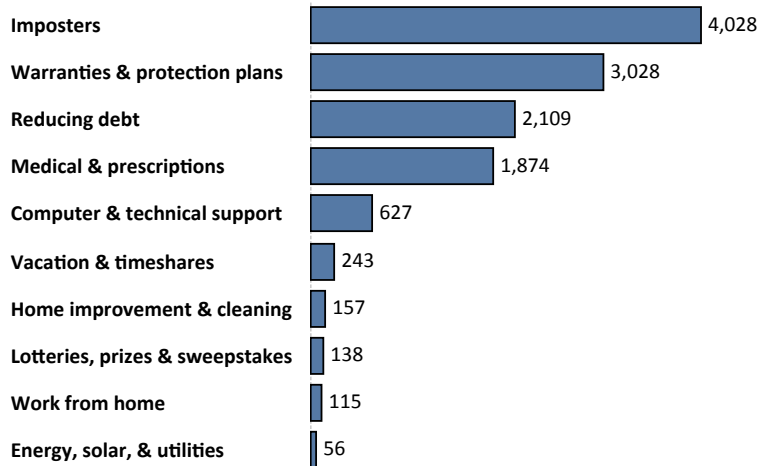
Complaints by Fiscal Year



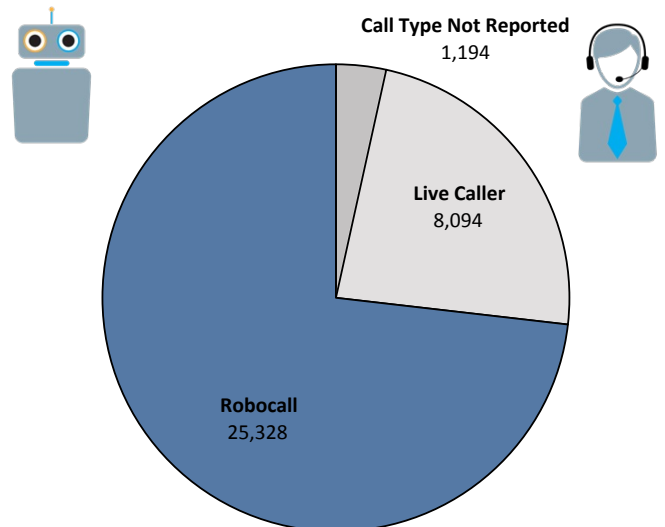
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



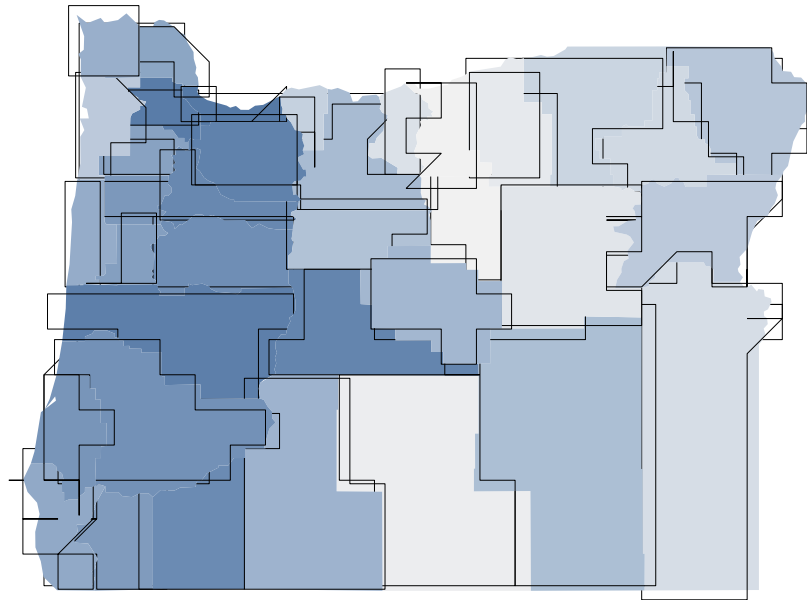
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Oregon

Complaints by County



Low High

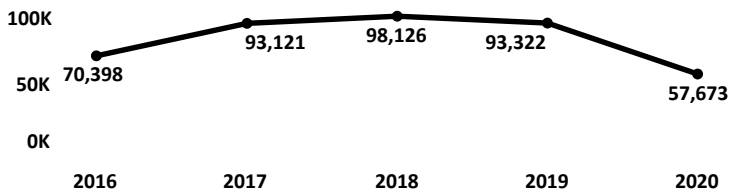
2 p o e S r e M a

State Totals

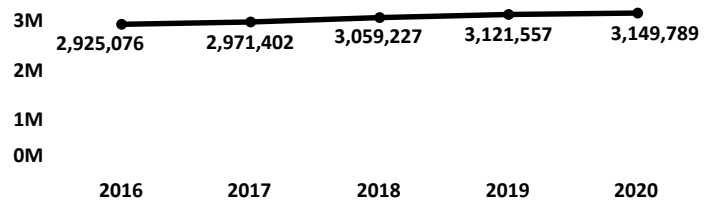
Complaints: 57,673 (#10 nationally, per 100K population)

Active Registrations: 3,149,789 (#27 nationally, per 100K population)

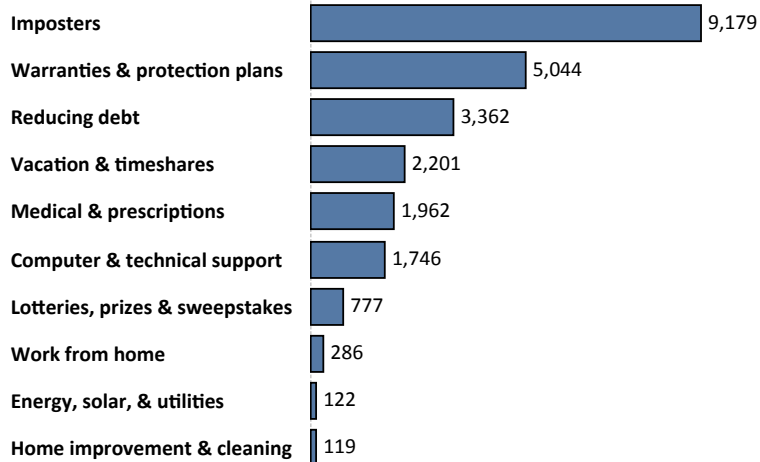
Complaints by Fiscal Year



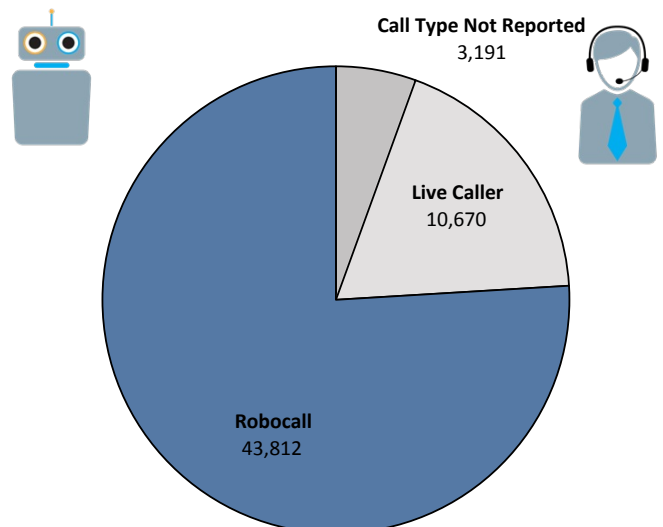
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



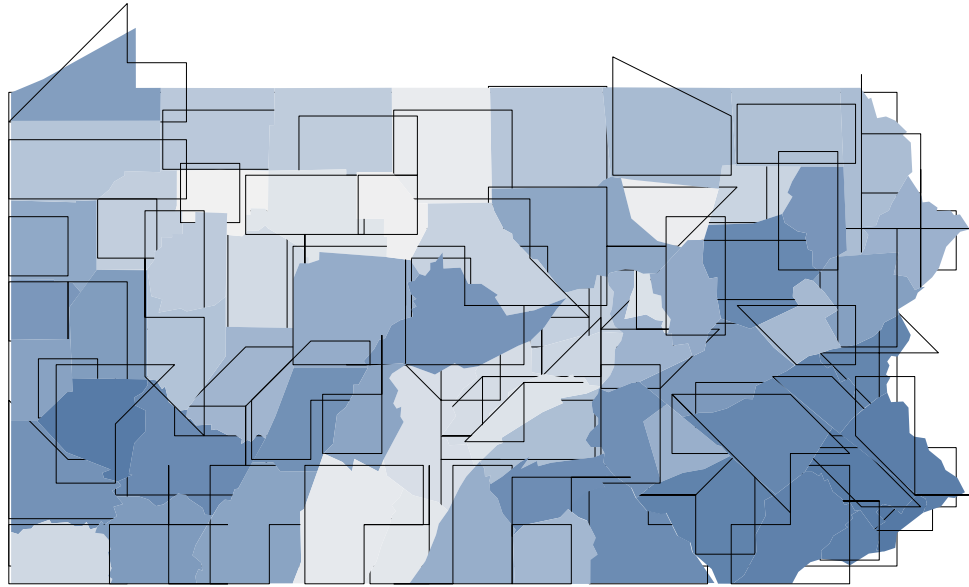
*Not everyone who files a complaint reports a topic.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

Pennsylvania

Complaints by County



2 p o e S r e M a

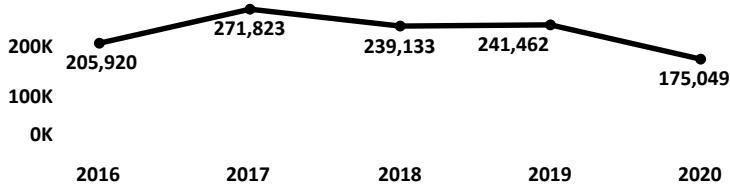
Low High

State Totals

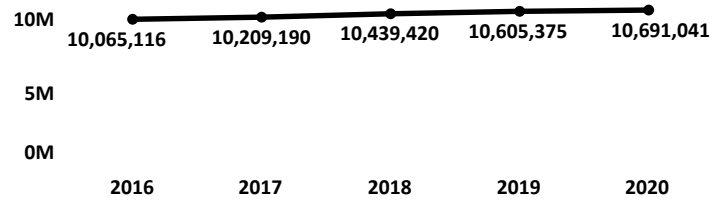
Complaints: 175,049 (#11 nationally, per 100K population)

Active Registrations: 10,691,041 (#11 nationally, per 100K population)

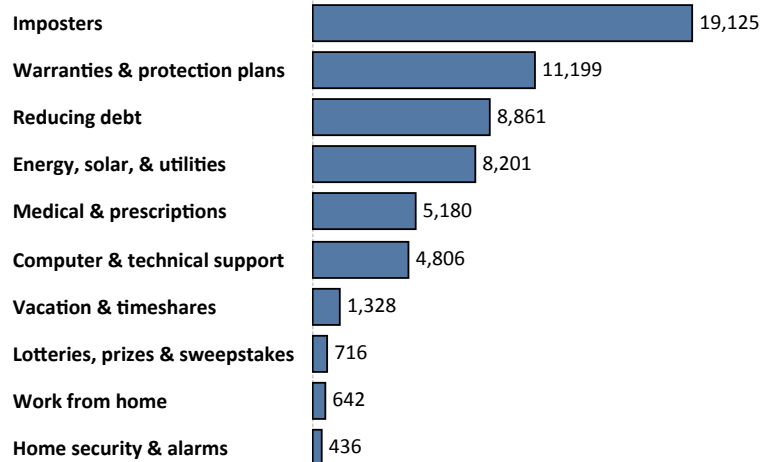
Complaints by Fiscal Year



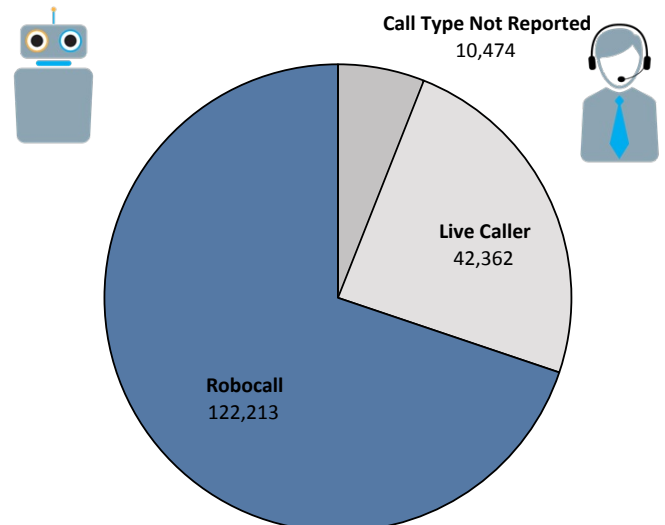
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



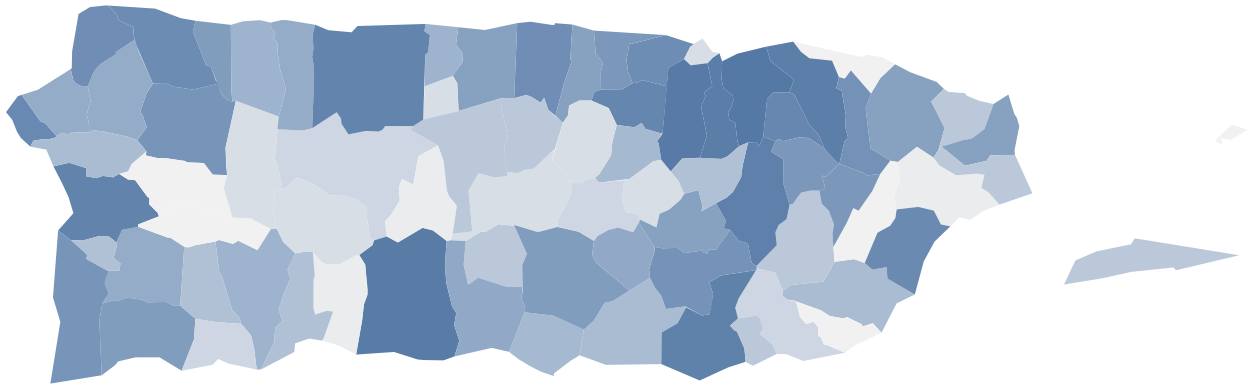
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Puerto Rico

Complaints by Municipality



2 p o e S r e M a

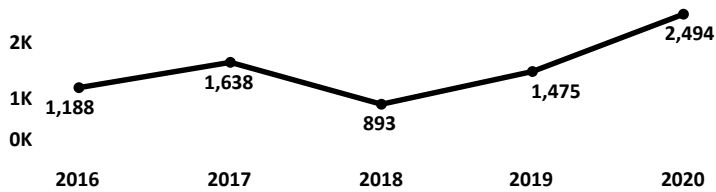
Low High

Puerto Rico Totals

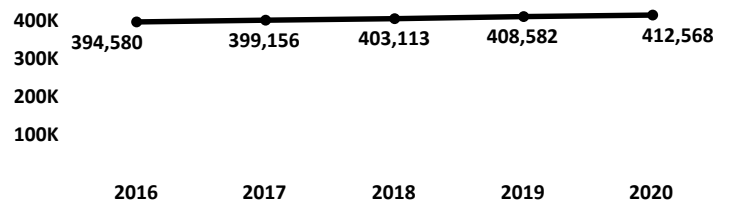
Complaints: 2,494 (Not Ranked)

Active Registrations: 412,568 (Not Ranked)

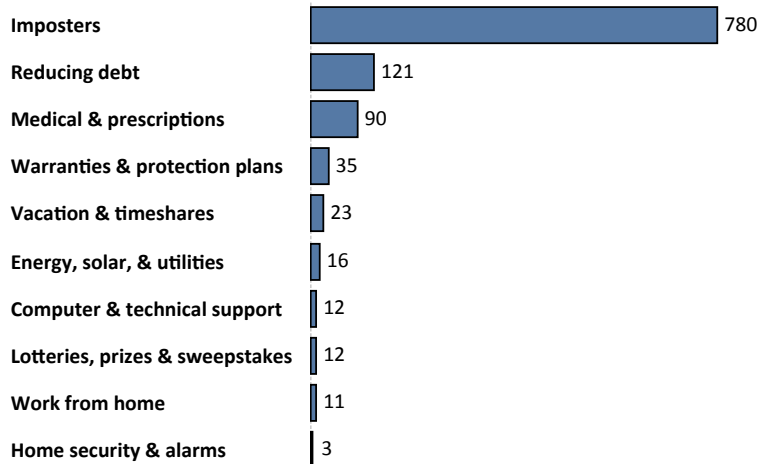
Complaints by Fiscal Year



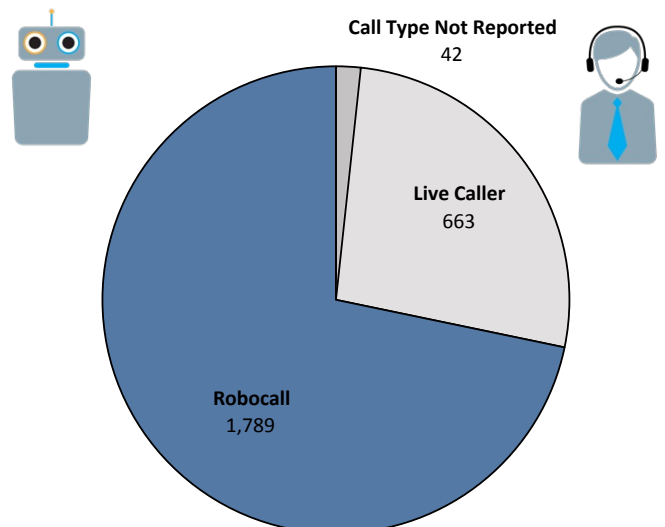
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



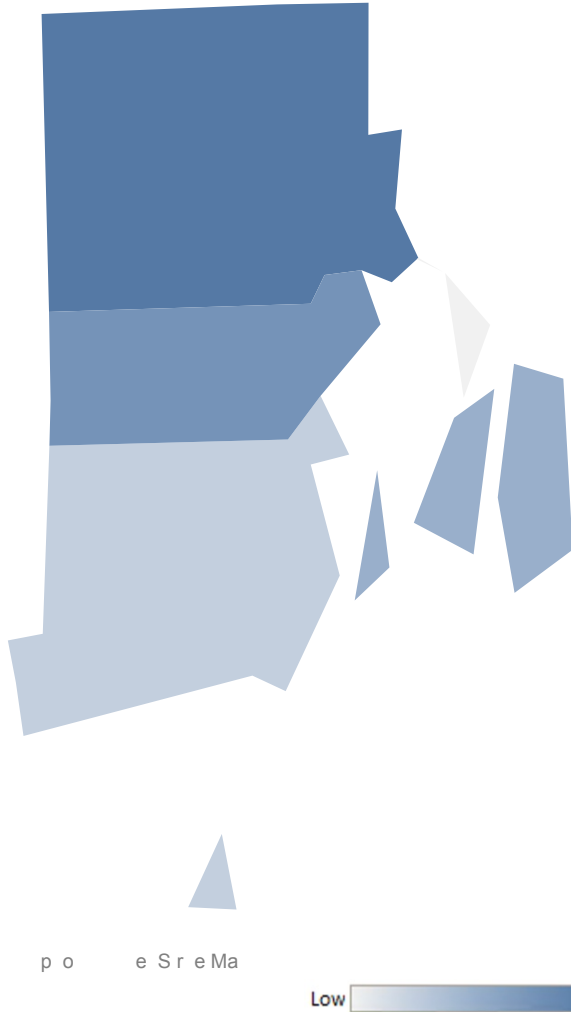
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Rhode Island

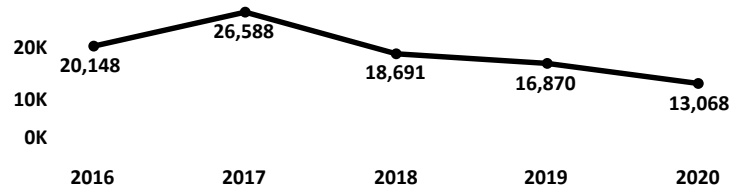
Complaints by County



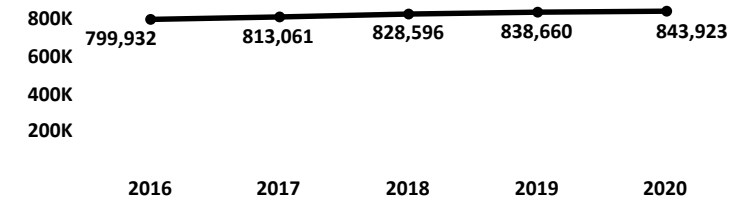
State Totals

Complaints: 13,068 (#17 nationally, per 100K population)
 Active Registrations: 843,923 (#19 nationally, per 100K population)

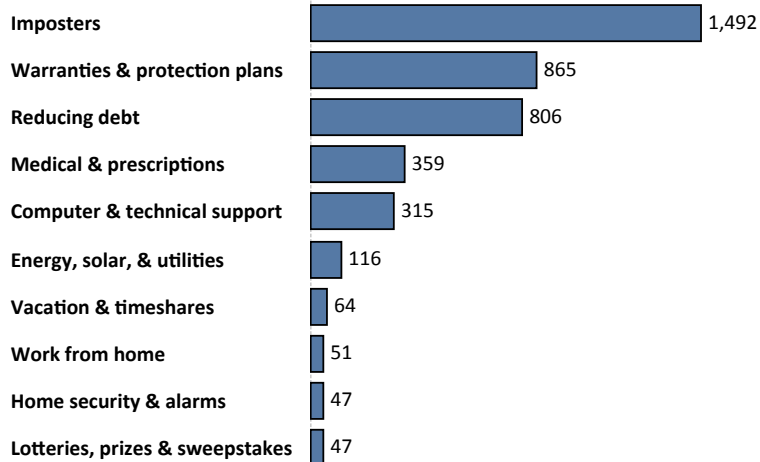
Complaints by Fiscal Year



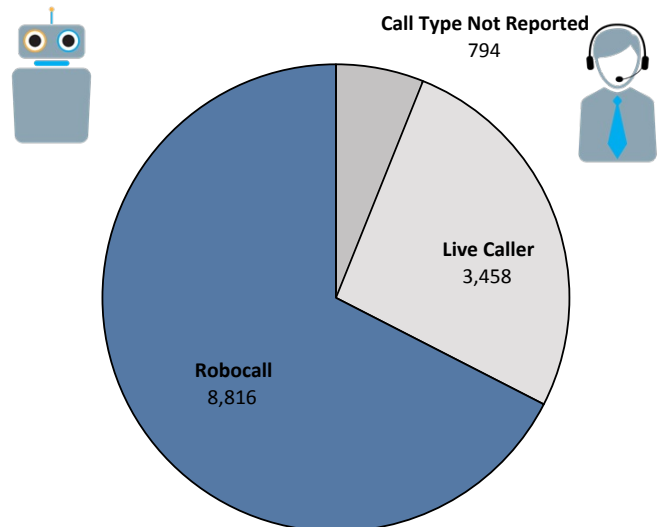
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



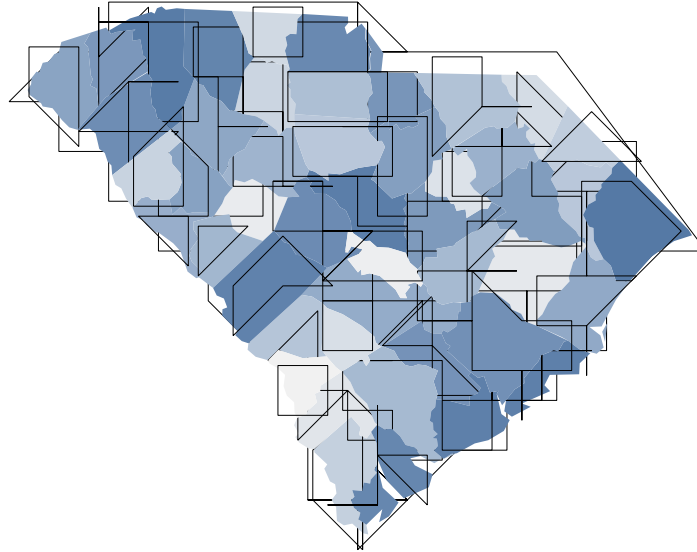
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

South Carolina

Complaints by County



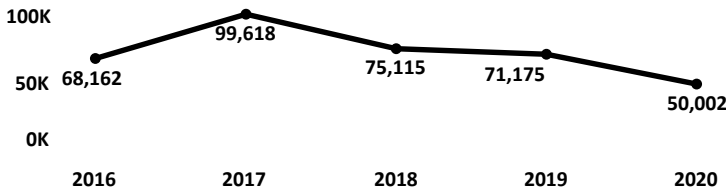
Low High

2 p o e S r e M a

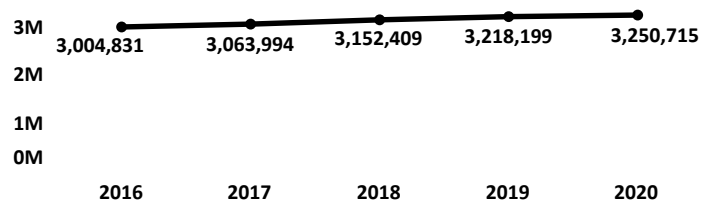
State Totals

Complaints: 50,002 (#36 nationally, per 100K population)
 Active Registrations: 3,250,715 (#46 nationally, per 100K population)

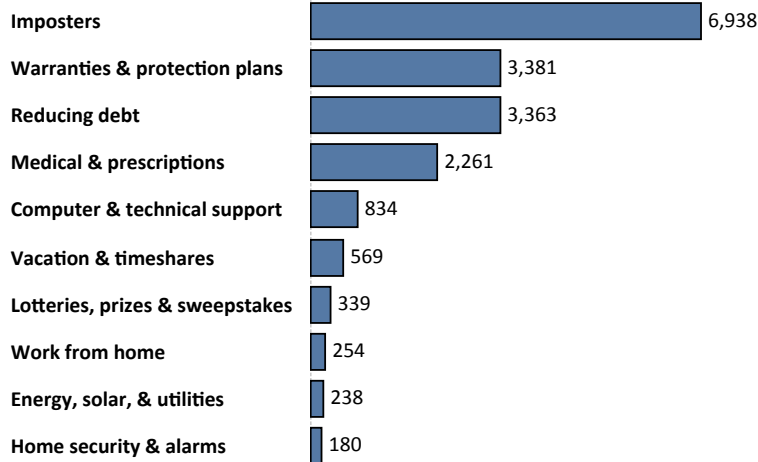
Complaints by Fiscal Year



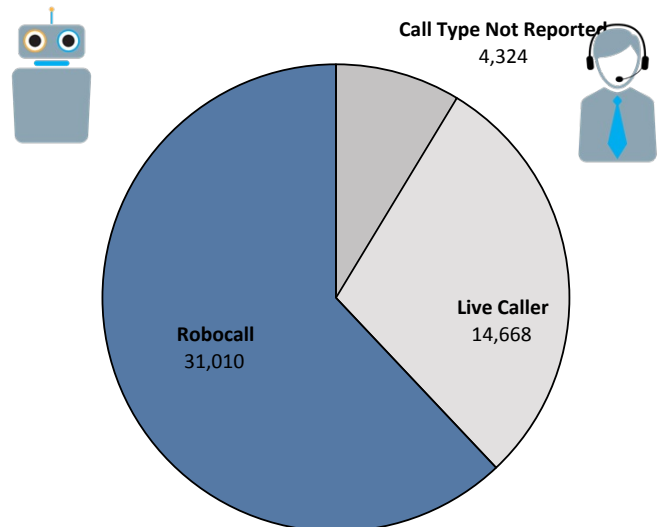
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



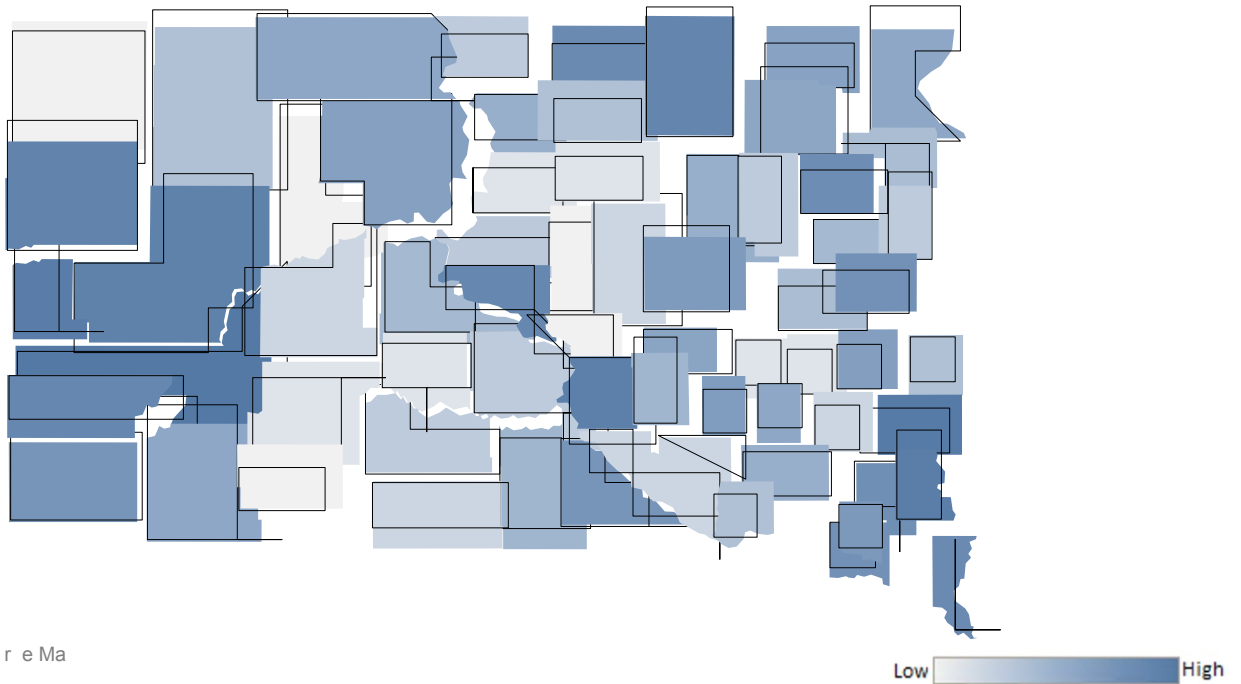
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

South Dakota

Complaints by County

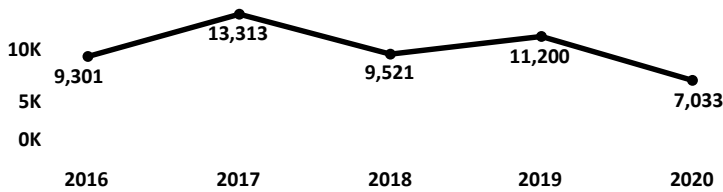


2 p o e S r e M a

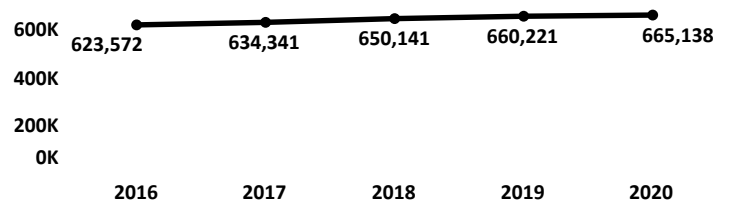
State Totals

Complaints: 7,033 (#44 nationally, per 100K population)
 Active Registrations: 665,138 (#26 nationally, per 100K population)

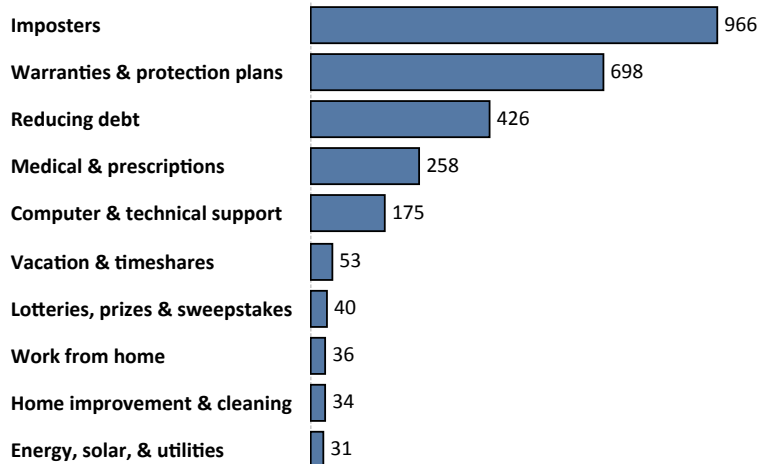
Complaints by Fiscal Year



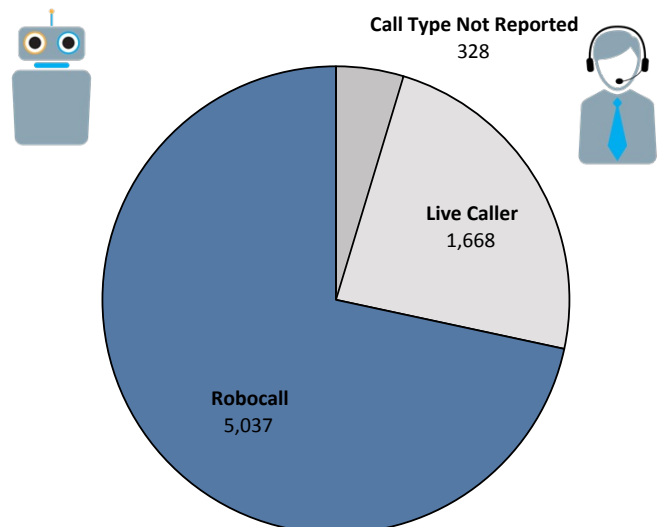
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



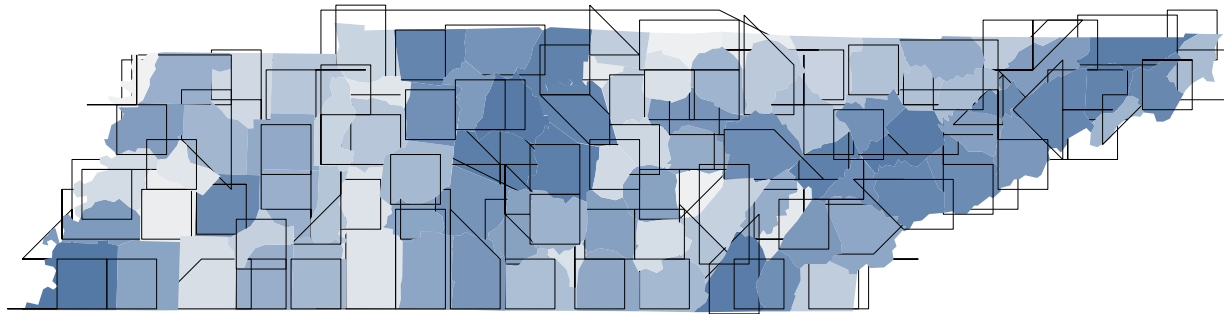
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Tennessee

Complaints by County



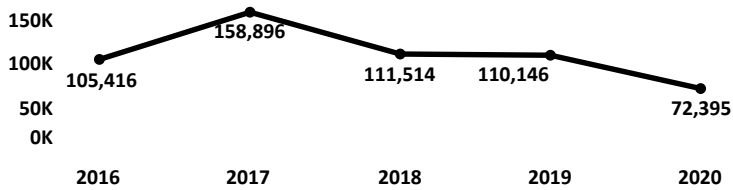
2 p o e S r e M a

Low High

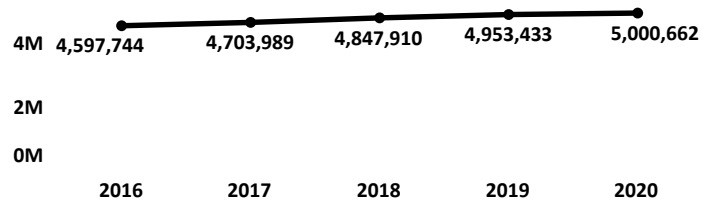
State Totals

Complaints: 72,395 (#33 nationally, per 100K population)
 Active Registrations: 5,000,662 (#29 nationally, per 100K population)

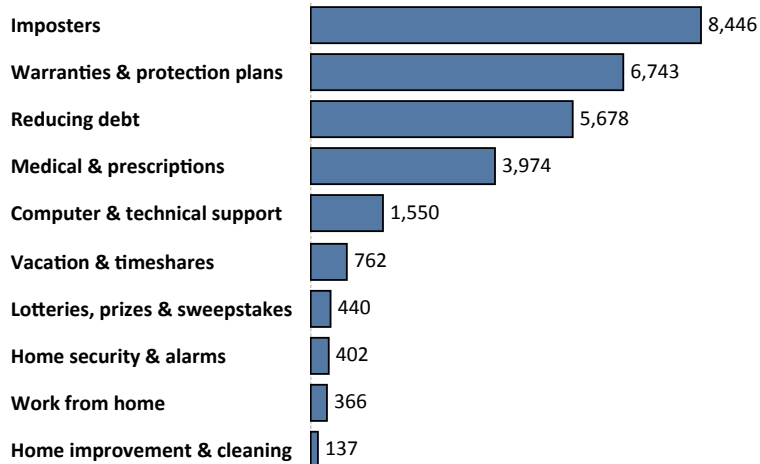
Complaints by Fiscal Year



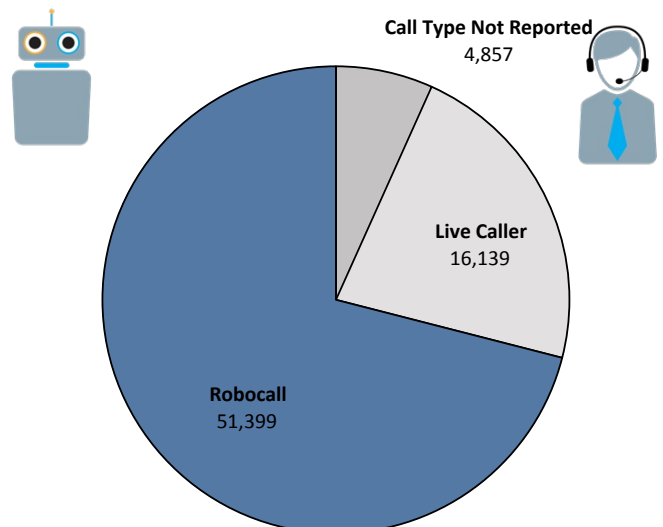
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



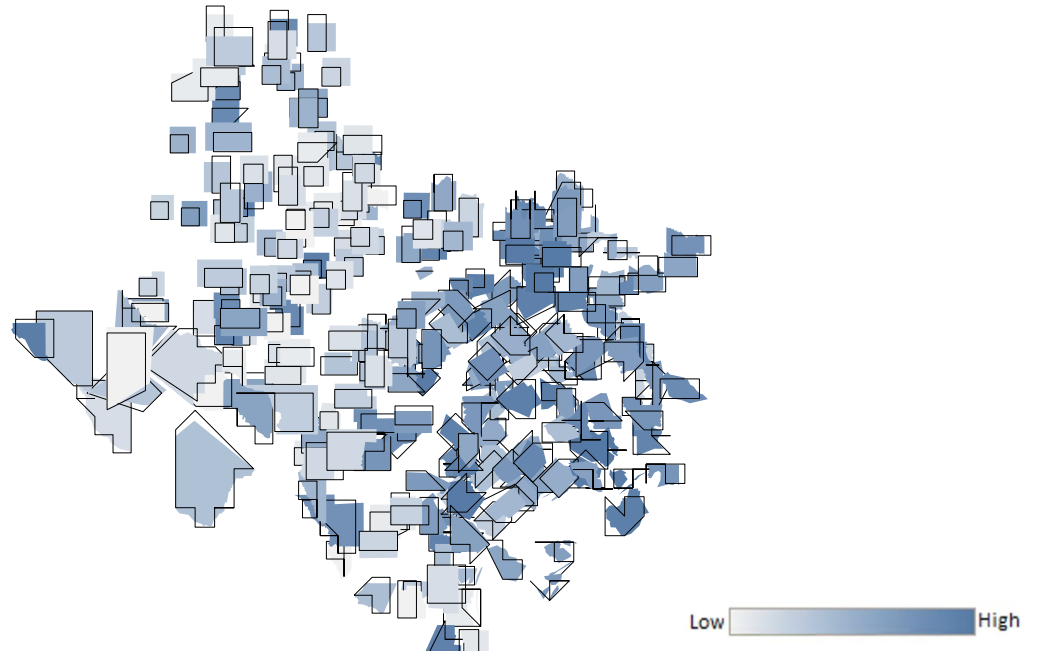
*Not everyone who files a complaint reports a topic.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

Texas

Complaints by County

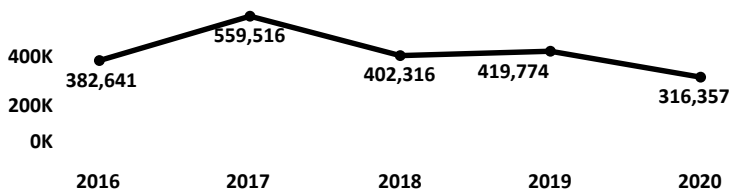


2 p o e S r e M a

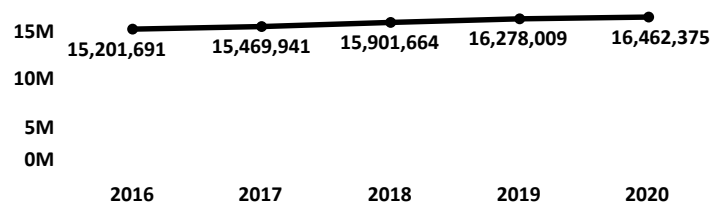
State Totals

Complaints: 316,357 (#30 nationally, per 100K population)
Active Registrations: 16,462,375 (#49 nationally, per 100K population)

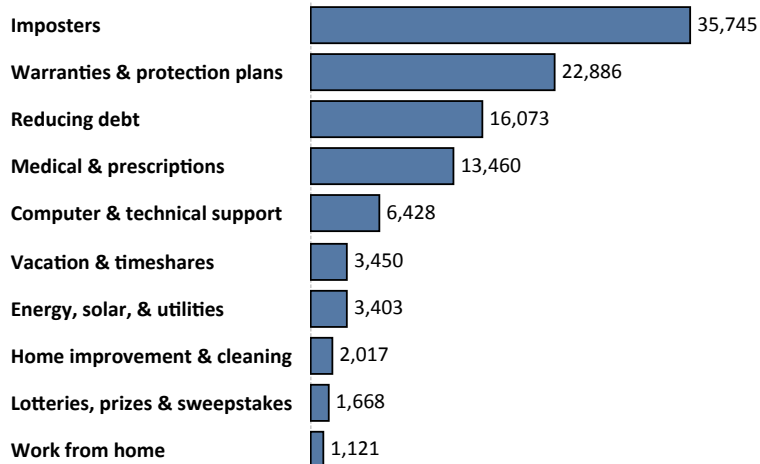
Complaints by Fiscal Year



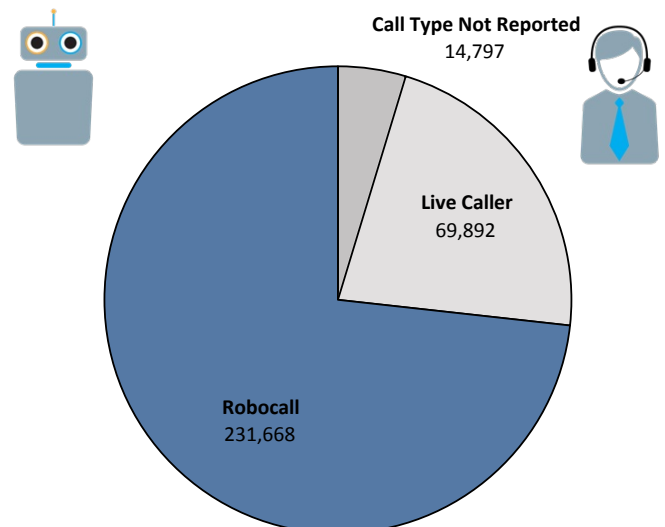
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



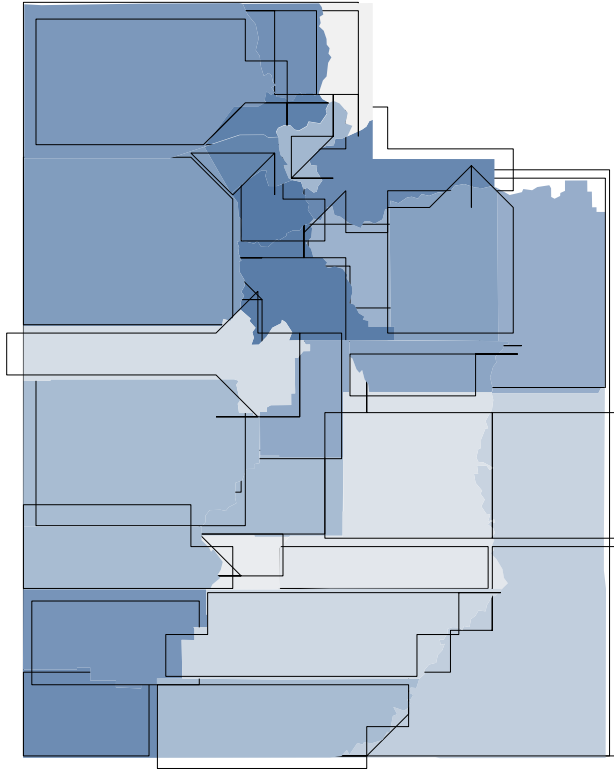
*Not everyone who files a complaint reports a topic.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

Utah

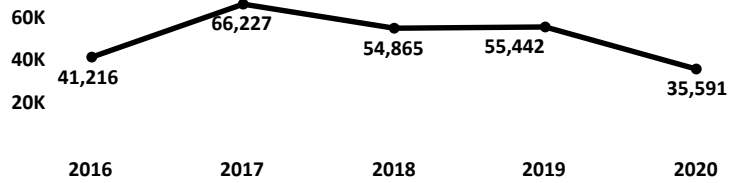
Complaints by County



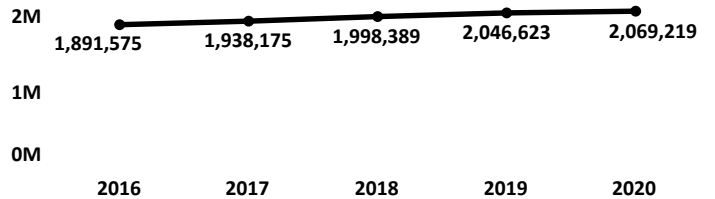
State Totals

Complaints: 35,591 (#27 nationally, per 100K population)
Active Registrations: 2,069,219 (#44 nationally, per 100K population)

Complaints by Fiscal Year



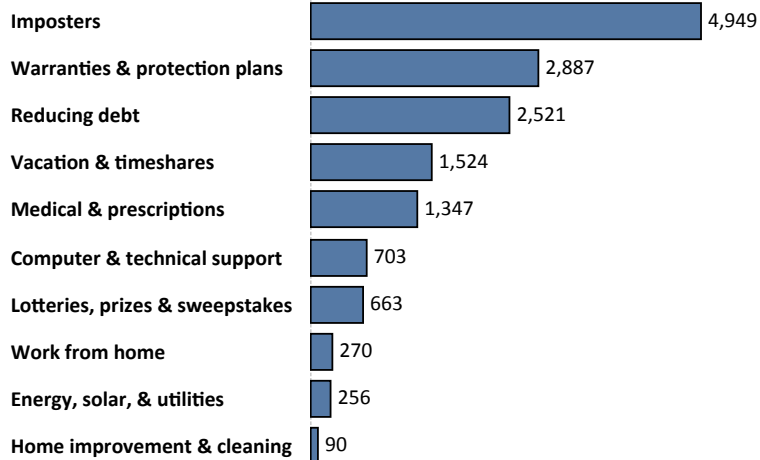
Active Registrations by Fiscal Year



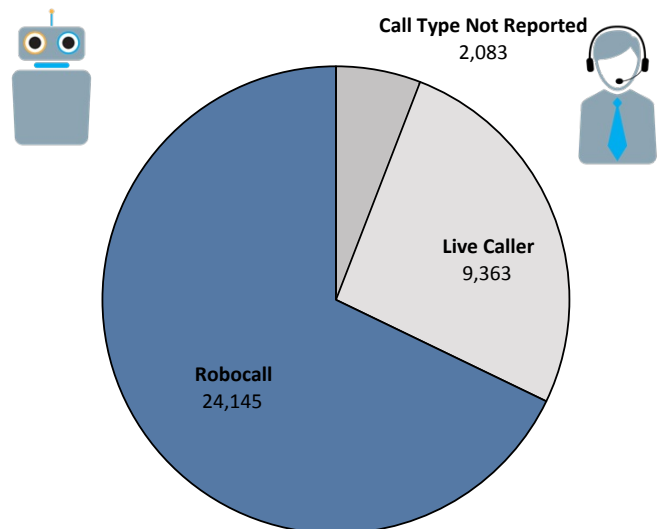
© 2020 Mapbox © OpenStreetMap

Low High

Complaints by Topic*



Complaints by Call Type



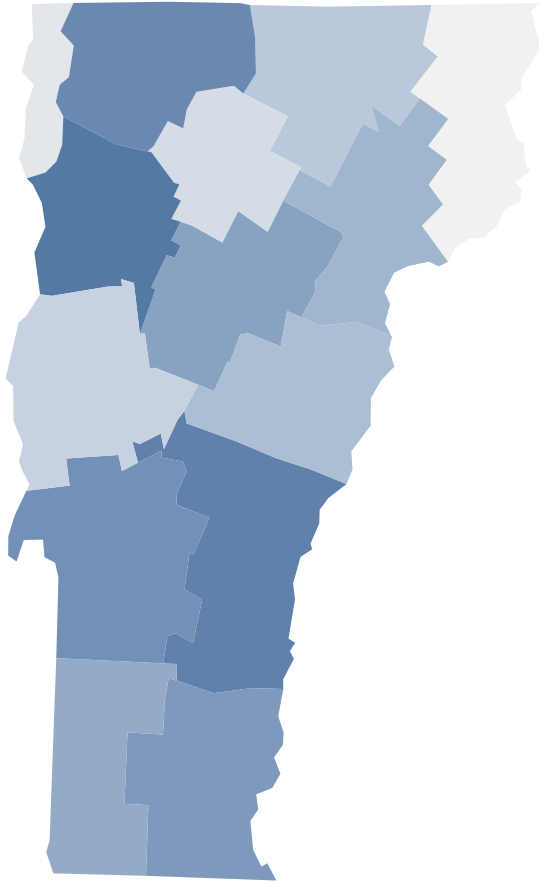
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Vermont

Complaints by County



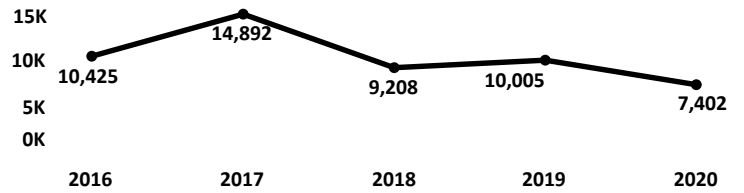
2 p o e S r e M a

Low High

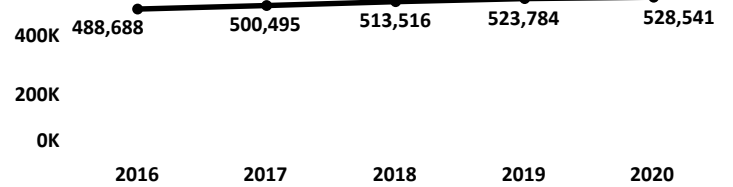
State Totals

Complaints: 7,402 (#22 nationally, per 100K population)
 Active Registrations: 528,541 (#6 nationally, per 100K population)

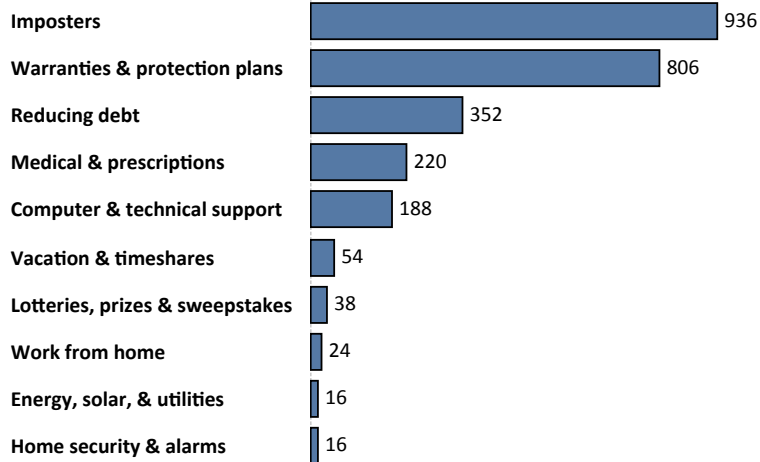
Complaints by Fiscal Year



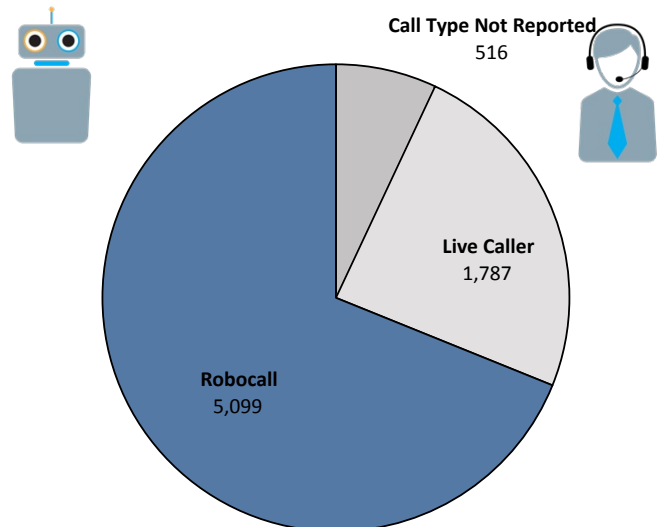
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



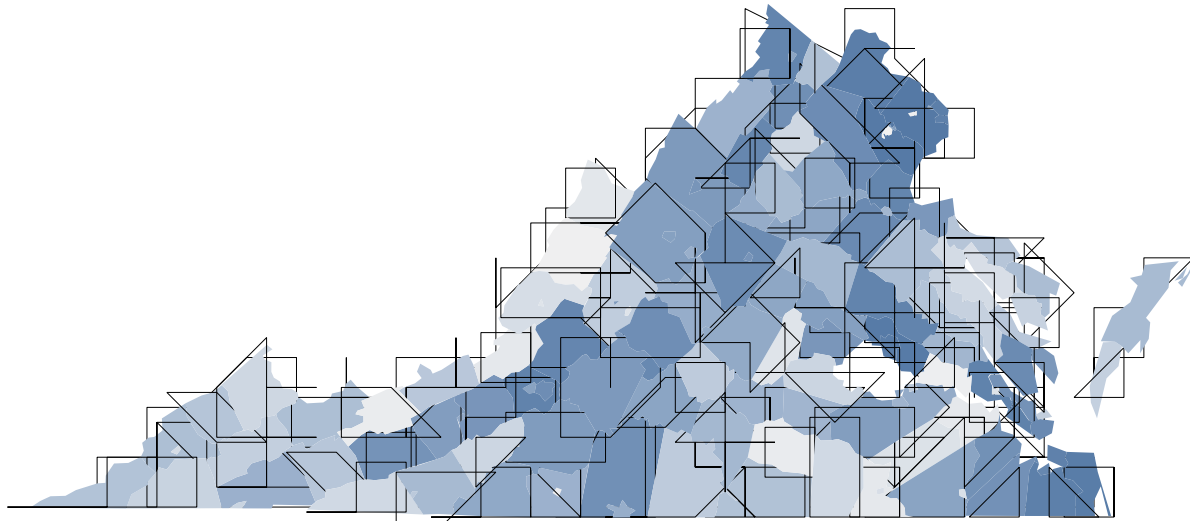
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Virginia

Complaints by County



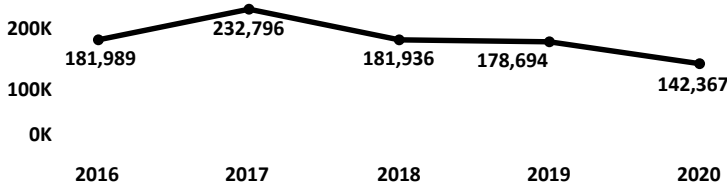
2 p o e S r e M a

Low High

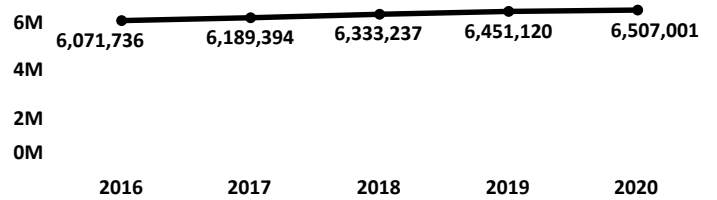
State Totals

Complaints: 142,367 (#2 nationally, per 100K population)
 Active Registrations: 6,507,001 (#24 nationally, per 100K population)

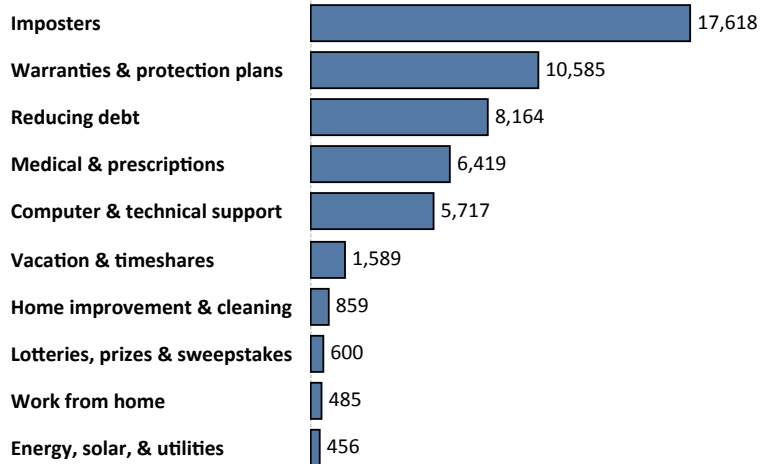
Complaints by Fiscal Year



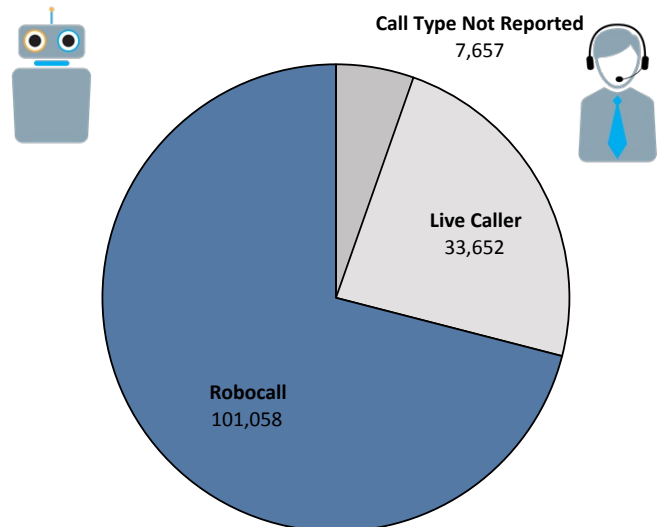
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



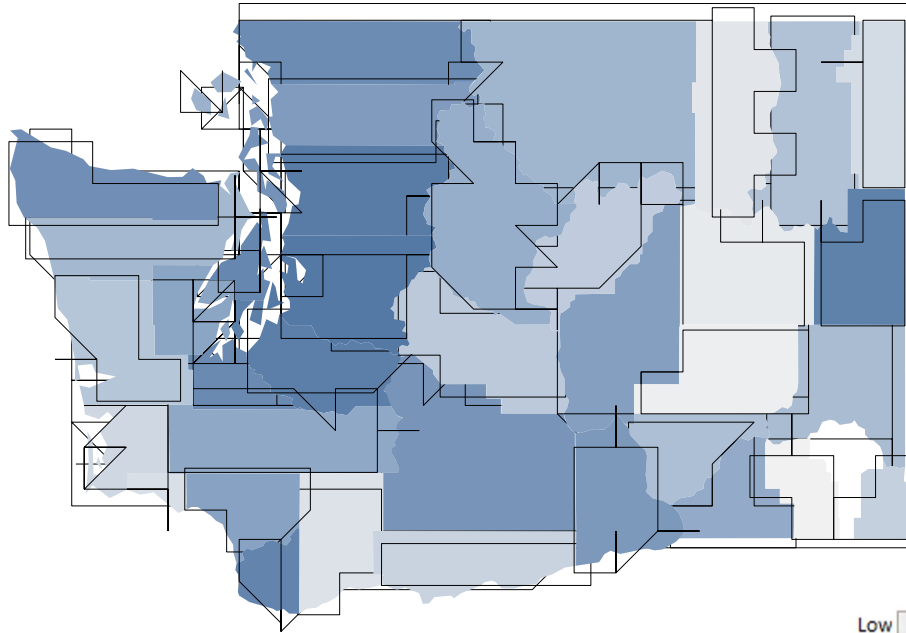
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

Washington

Complaints by County



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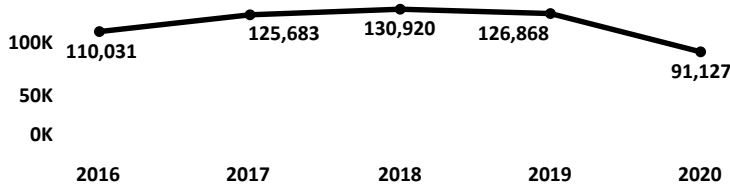
Low High

State Totals

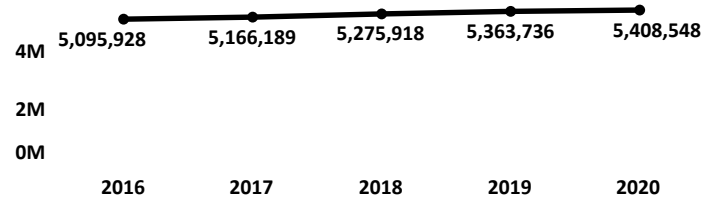
Complaints: 91,127 (#20 nationally, per 100K population)

Active Registrations: 5,408,548 (#34 nationally, per 100K population)

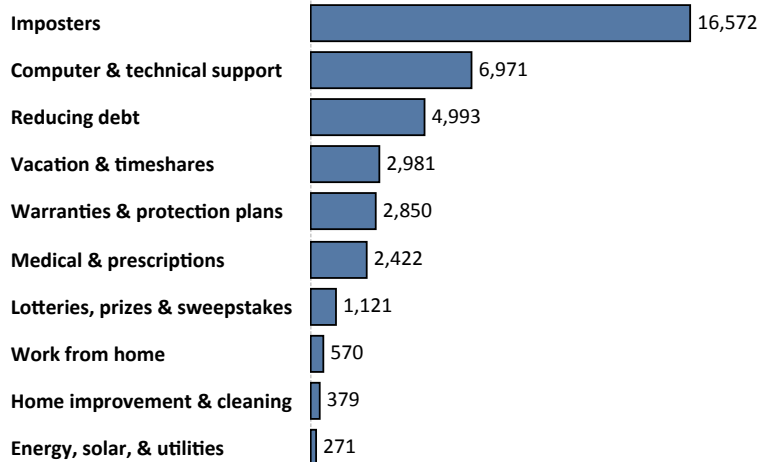
Complaints by Fiscal Year



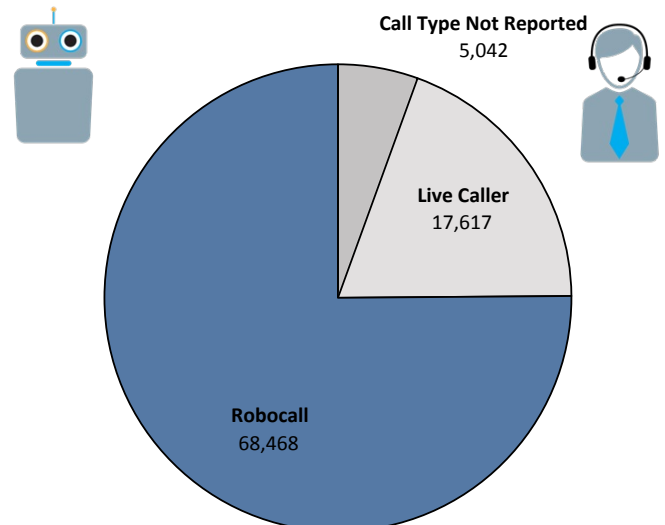
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



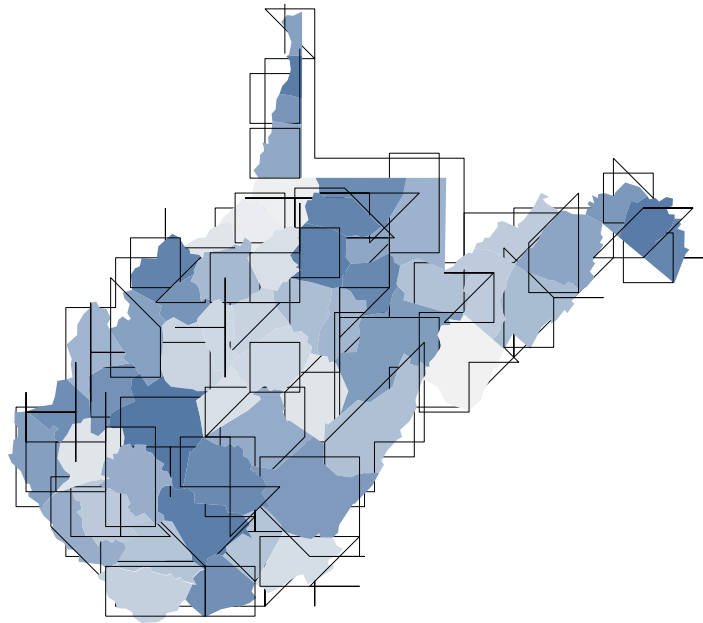
*Not everyone who files a complaint reports a topic.



FY 2020
National Do Not Call Registry
Registration and Complaint Figures by State

West Virginia

Complaints by County



2 p o e S r e M a

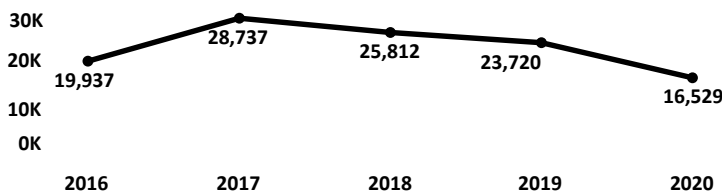
Low High

State Totals

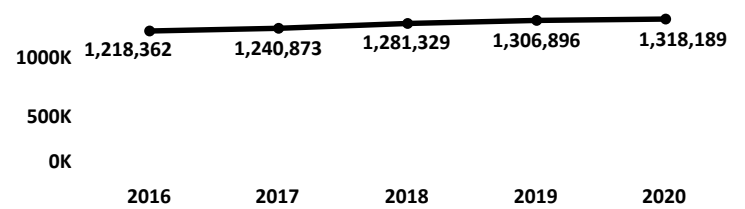
Complaints: 16,529 (#40 nationally, per 100K population)

Active Registrations: 1,318,189 (#28 nationally, per 100K population)

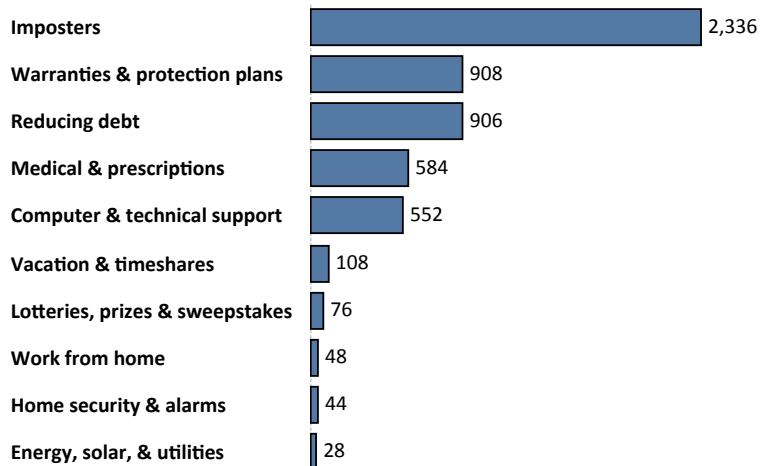
Complaints by Fiscal Year



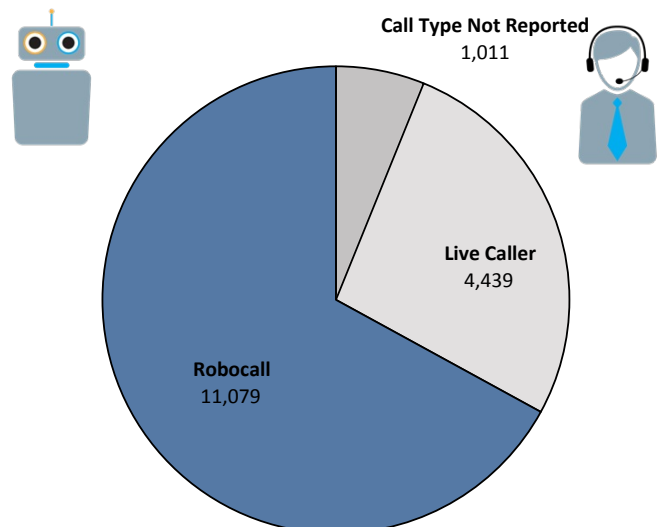
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



*Not everyone who files a complaint reports a topic.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

Wisconsin

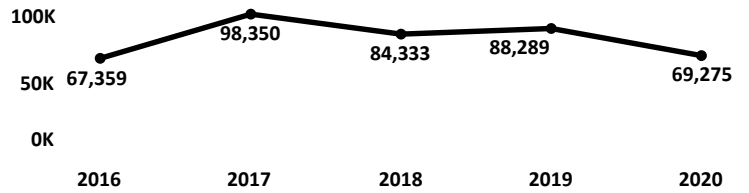
Complaints by County

State Totals

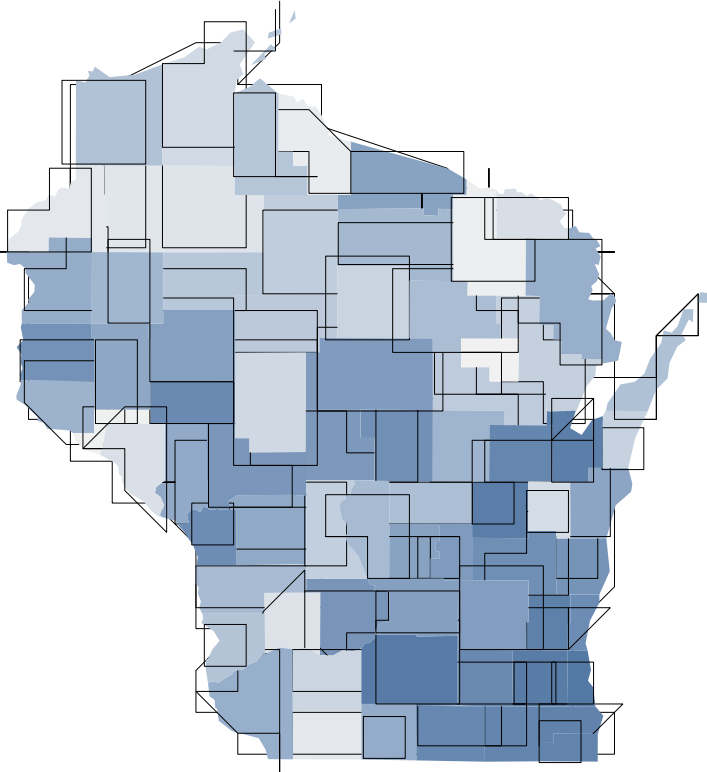
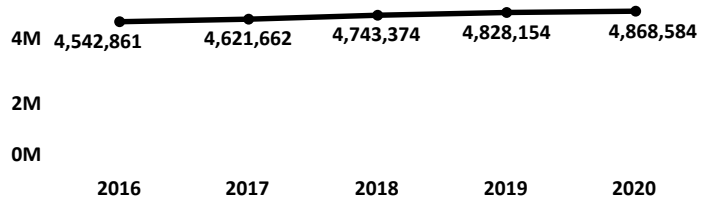
Complaints: 69,275 (#21 nationally, per 100K population)

Active Registrations: 4,868,584 (#9 nationally, per 100K population)

Complaints by Fiscal Year



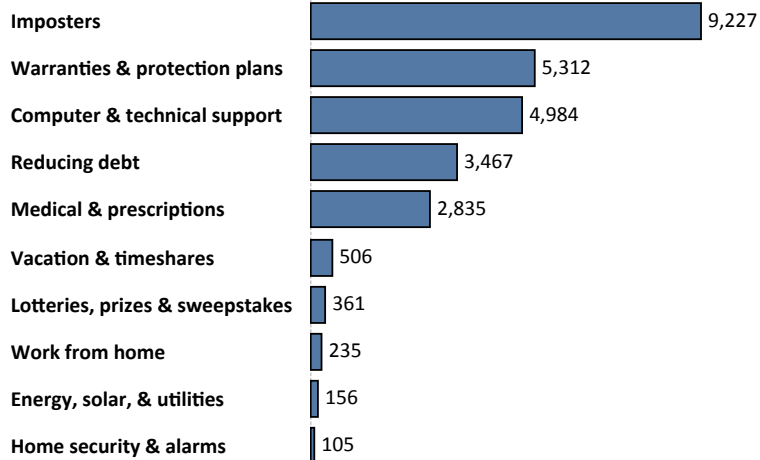
Active Registrations by Fiscal Year



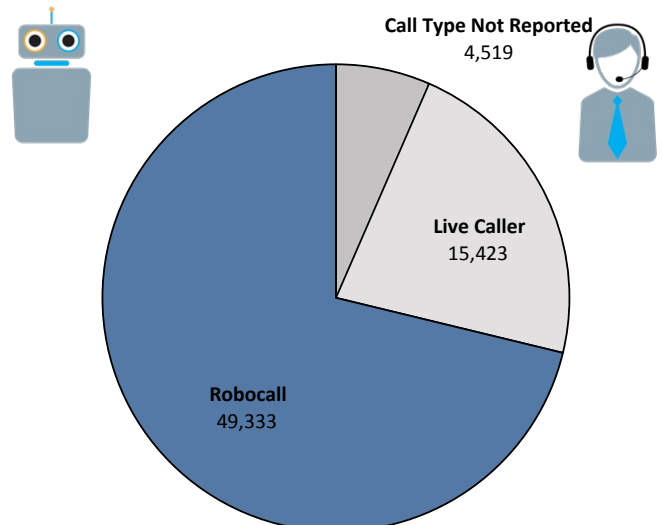
© 2020 Mapbox © OpenStreetMap

Low High

Complaints by Topic*



Complaints by Call Type



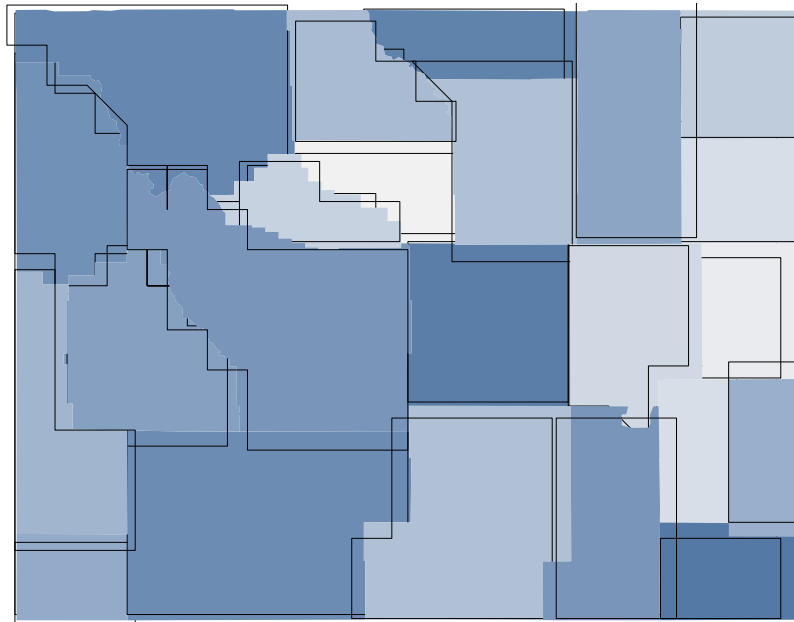
*Not everyone who files a complaint reports a topic.



FY 2020 National Do Not Call Registry Registration and Complaint Figures by State

Wyoming

Complaints by County



Low High

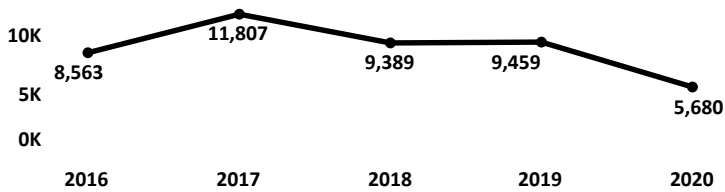
2 p o e S r e M a

State Totals

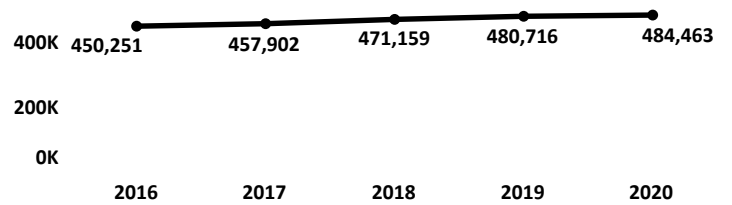
Complaints: 5,680 (#35 nationally, per 100K population)

Active Registrations: 484,463 (#8 nationally, per 100K population)

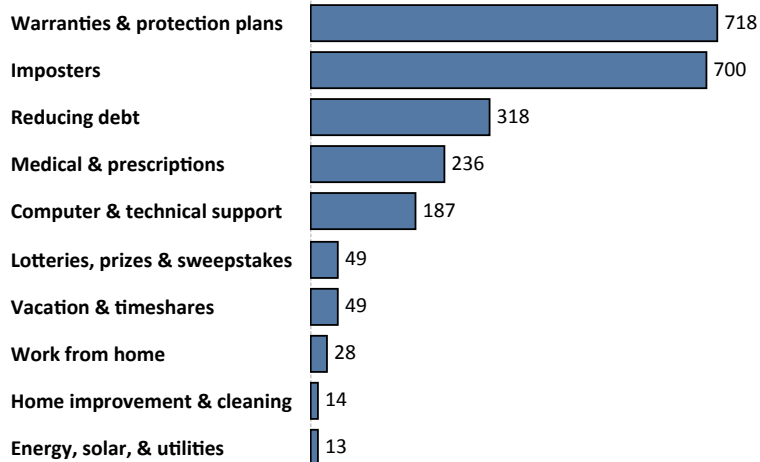
Complaints by Fiscal Year



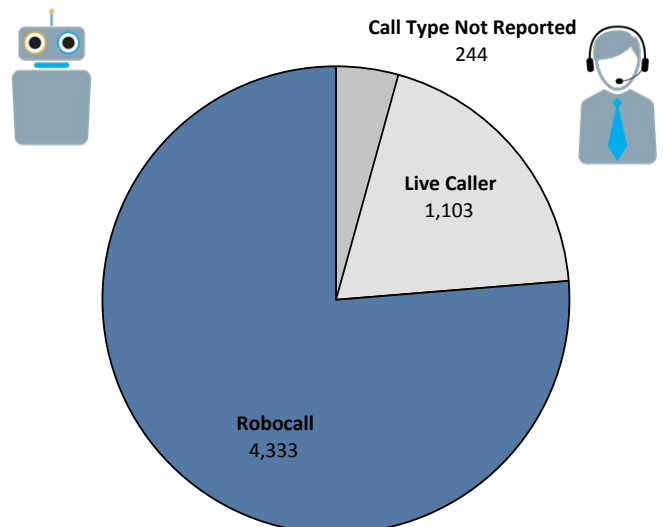
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



*Not everyone who files a complaint reports a topic.