

EXHIBIT A

Toll Free: 1-800-731-7412
Call Us: 714-202-9653
2512 Chambers Road, Suite 206,
Tustin, California - 92780



Transcription Services

- Academic Transcription
- Business Transcription
- Conf Call Transcription
- Dictation Transcription
- Focus group Transcription
- Government/organization
- Interview Transcription
- Insurance Transcription
- Investigative Transcription
- Legal Transcription
- Market Research Transcription
- Medical Transcription
- Meeting Transcription
- Microcassette Transcription
- Podcast Transcription
- Sermon Transcription
- Text-to-text Transcription
- Verbatim Transcription
- Video Transcription

Language Transcription

- Spanish Transcription
- Mandarin Transcription

Language Translation

- English to Mandarin Translation
- Mandarin to English Translation
- English to Spanish Translation
- Spanish to English Translation
- Text to text Translation

Voice Files Accepted



Text Files Accepted



Other locations

Atlanta Address
GMR Transcription Services, Inc
1401 Peachtree Street NE, Suite 500
Atlanta, GA30309
678-954-7607

Miami Address



TRUSTED BY 5,569 SATISFIED CUSTOMERS

Why GMR Transcription Services? Because our clients say we are the best when it comes to accuracy, pricing transparency and customer service.

- High Quality. Affordable Rates.
- Transparent & Simple Pricing.
- Multiple Plans to Suit Your Budget.
- Security Measures to Protect Your Confidentiality.
- Upload Voice Files & Download Transcripts 365 days a year, 7 days a week.

It's easy! See how it works

Comprehensive Transcription Services

GMR Transcription Services is a one-stop solution for all of your transcription needs. Our dedicated and experienced team handles all transcription jobs with the utmost professional care. Our primary goal is to provide a professional transcription service to you at affordable rates, and we guarantee a 98% accuracy rate for "good" audio files with up to two speakers in the recording.

We provide uncompromising quality, rates within your budget, highly accurate transcripts and timely and convenient delivery. All transcripts submitted by our skilled and experienced transcriptionists are re-verified, proofread and reviewed to ensure accuracy. In addition, our online platform is very easy to use and our transparent pricing model enables you to see the rates for each of your uploaded files before you pay for them.

Business Transcription: We cover all aspects of business transcription, including interview transcription, meeting transcription, conference call transcription, focus group transcription, dictation services and much more.

Media Transcription: Podcast Transcription, Video Transcription; we do it all.

Academic Transcription: We take all formats, whether it's Text-to-text Transcription, Digital Transcription or Audio Transcription. We also cover transcription and translation services in Mandarin and Spanish.

Special Transcription Services for All Professions: Apart from Medical Transcription and Legal Transcription, we provide services for Sermon Transcription, Investigative Transcription and Insurance Transcription, among many others.

We provide translation services for Spanish and Mandarin.

We at GMR Transcription have established our reputation through transparency, quality control, affordability and customer service. We strive to provide excellent finished transcripts in all fields and thus have a diverse team of transcriptionists that are experts in doing so.

The reason we hire only US and Canada based transcriptionists is that they have a better understanding of the nuances of the English language. This helps you because you want a transcription company that is easy to

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11 Must-Have's To Look For When Hiring a Transcription Company

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Confidential Non-Disclosure

Each transcriptionist within the GMR community is required to sign a Confidentiality Agreement prior to working for us. This is kept on file. You can be assured that the materials going through our system are highly secure and are never divulged to anyone. Once a transcript has been completed and submitted, it is completely deleted from the transcriptionist's computer. This is a legally bound agreement between GMR Transcription and each individual transcriptionist.

We are willing to sign any specific Non-Disclosure Agreement with any customer who requests one.

Please inform us of the need to do so prior to registering, or at any time, by contacting us at: info@gmrtranscription.com

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EXHIBIT B



[Accurate Medical Transcription at Affordable Prices

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Here is why we should be your choice for providing affordable medical transcription services:

- **You get high-quality transcription.** Our experienced medical transcribers and QAs will provide quality medical transcription.
- **You will pay less for your medical transcription.** Our affordable medical transcription services starts at .09 cents per line
- **You have flexibility.** Our turnaround options help you plan in order to minimize medical transcription costs.
- **You have convenience.** Upload your audio by FTP, HTTP or use our toll-free recording service.
- **You have security.** All transmissions are secured by 128-bit SSL encryption. Additionally, you can use our GMR Secure encryption/decryption application to encrypt audios before upload and decrypt transcribed .doc files after download.
- **We are available to address your issues.** We are just a phone call away from addressing any issues, not in another country where you can only contact through email.

We provide medical transcription services to individual physicians, practices, and hospitals throughout the United States. Our medical transcription team has the wherewithal to provide you with the service that you require with the time frame you need. Our years of experience, skilled medical transcribers, and skilled software engineers allow us to provide cost-effective, high-quality medical transcription in all specialties. We're certain that our speed, accuracy, and quality on all medical transcription jobs will exceed your current arrangements. As a HIPAA compliant medical transcription company, we settle for nothing less than excellence in everything we do. We offer the most complete turnkey medical transcription outsourcing solutions and will design applications to suit your needs.

Services

- Orange County Web Design
- Web Site Maintenance
- Web Development



EXHIBIT C

GMR Transcription

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Securing Medical Transcription Data With HIPAA

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It is often asked what one needs to be careful while choosing an outsourcing transcription company. In the medical industry, security and privacy are extremely important.

In outsourcing arrangements with services and healthcare vendors, you can check the vendor's expertise and credibility by HIPAA compliance. Amongst all the rules that are stipulated by HIPAA, ones concerned with security, health care compliance and privacy are deemed to be important by outsourcing experts. The benefits include giving greater accuracy, data security, and absolute privacy for all of their patient's records and documents.

Look for a company that is HIPAA compliant and takes proper measures to ensure security, health care compliance and privacy. A good company will make sure that the sensitive information related to patients is handled with great care. From compliance training and secure systems to the confidentiality agreements, Transcription Companies cover all the aspects involved in the HIPAA regulations.

Transferred medical files should always be encrypted while moving between transcriptionists and medical providers. This will help to ensure absolute safety and privacy of the data.

Use of logged systems and high security firewalls restrict movement of information while locking it down to the system on which personnel works. You can also request the transcription company to work on your company's servers too. They operate remotely through your computers, nullifying data theft risks. Email access is also banned or restricted for process managers working on healthcare projects while handling customer data. Access to USB and floppy drives is banned so that there is no privacy breach.

It is important to know that those who work for the company are qualified to work in the medical transcription industry. They must have knowledge of medical terms, procedures, and need to have completed training on international coding standards. Coders have various levels of expertise and experience. These coders are regularly updated with contemporary methodologies that work in the best interest of your company.


While hiring a transcription company, one of the most important things to look at is to ensure that the company has effective safeguards to keep private information secure. Also find out if the company does

check backgrounds of their employees. They should have strict rules to find out the credibility of new employees; after all you do not want your company's sensitive work to be handled by unreliable personnel.



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EXHIBIT D



GMR Transcription

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