

Office of the Secretary

## UNITED STATES OF AMERICA FEDERAL TRADE COMMISSION WASHINGTON, D.C. 20580

August 14, 2014

Robin Campbell State of Louisiana

> Re: In the Matter of GMR Transcription Services, Inc., et al. File No. 122 3095, Docket No. C-4482

Thank you for your comment regarding the Federal Trade Commission's proposed consent agreement in the above-entitled proceeding. Your comment indicates that you are a victim of identity theft.

The Commission has numerous resources for identity theft victims that can be found on the Commission's website at <u>http://www.consumer.ftc.gov/topics/privacy-identity</u>. For example, our publication on "Repairing Identity Theft" sets forth the three main steps that consumers should follow if they have been victims of identity theft. First, you should place an initial fraud alert on your credit report by calling one of the three national credit reporting companies. Second, you should order a copy of your credit report from the credit reporting company you call. Third, you should create an identity theft report. You can find detailed information on how to complete each of these steps at <u>http://www.consumer.ftc.gov/topics/repairing-identity-theft</u>.

Finally, we have entered your complaint in our Consumer Sentinel complaint system. For future reference, you may contact the FTC's Consumer Response Center at (877) 382-4357, or file a complaint online at <u>www.ftccomplaintassistant.gov</u>.

Having considered all the facts of this case and all the comments submitted in response to the proposed order, the Commission has now determined that the public interest would best be served by issuing the Complaint and the Decision and Order in final form without any modifications. The final Decision and Order and other relevant materials are available from the Commission's website at <u>http://www.ftc.gov</u>. The Commission thanks you again for your comment.

By direction of the Commission, Commissioner McSweeny not participating.

Donald S. Clark Secretary