EXHIBIT A

Office Depot PC Support Agent Report

Thursday, September 24, 2015 04:15 PM

Your overall PC health status

POOR

1 Critical Problem Unsolved, 1 Suggestion
Please review the results below

Our Recommendation:

PC Diagnostic, Repair and Protection service

Call now at
1-877-384-9202
and talk to our experienced Personal Technology Expert

Detailed Report

Performance Status: GOOD

Junk Files	Removed all junk files

Removing junk files from your computer enables your PC to run faster and helps you reclaim valuable hard disk space.

Total junk files removed : 11.86 MB. (Approximate size)

Internet Explorer cache	27.81 KB
Recycle bin	0.00 KB
Temporary files	12121.53 KB

Windows Optimization	Optimal

Disk Space	Optimal

Security Status: POOR

Malware Symptoms	Found

Found Infections in your system.

Quick Malware Scan	Optimal

Antivirus	Optimal
Antispyware	Optimal
Firewall	Optimal
Windows Update	Optimal

Data Status: GOOD

Data Backup Software	Optimal
System Restore Check	Optimal

System Status: GOOD

Service Pack	Optimal
Processor	Optimal
Physical Memory	Optimal
Video Graphics Card	Optimal

For any other PC related problems visit officedepot.support.com or CALL 1-877-384-9202