

From: Dorothy Louis <Dorothy.Louis@changetowin.org>
Sent: Friday, September 11, 2015 10:43 AM
To: FOIA
Subject: FOIA Request: Wireless Companies
Attachments: FTC_FOIA_Request_11_Sept_2015.pdf

Federal Trade Commission
Received

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FOIA BRANCH
GENERAL COUNSEL

Freedom of Information Act Request
Office of General Counsel
Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580

DATE: September 11, 2015

Dear Sir/Madam:

This is a request under the Freedom of Information Act. I request that copies of the following be provided to me:

copies of all records and documents related to complaints against:

- (i) T-Mobile since February 1, 2015 to present
- (ii) Verizon Wireless, not the landline division from January 1, 2012 to present
- (iii) AT & T Wireless, from January 1, 2012 to present
- (iv) Sprint Wireless, from January 1, 2012 to present

which contain the following keywords in English and Spanish:

English	Spanish , if applicable
"no contract" or "without a contract"	"sin contrato"
"Early termination fee" or "ETF"	"cargos por cancelación anticipada" or "cargo por cancelación anticipada"
"Equipment Installation Plan" or "EIP"	"plan de financiamiento de equipos"
"Financing" or "finance" or "financed"	"financiamiento" or "financian" or "financio" or "financia" or "financiado" or "crédito" or "interés" or "subvencionado" or "subvencionada" or "financiada"
"Simple Choice"	"Elección Simple"
"advertisement" or "ad" or "commercial"	"anuncio" or "commercial"
"JUMP"	
"Prepaid" or "pre-paid"	
"Un-carrier" or "uncarrier" or "un carrier"	
"credit"	"crédito"
"reimbursement" or "reimburse" or "reimbursed"	"reembolso" or "reembolsar" or "reembolsan" or "reembolsaron" or "reembolsará" or "reembolsado"
"collection" or "collections"	"colección" or "coleccion" or "recobro" or "cobro"
"Fraud"	"fraude" or "fraudes" or "engaño" or "artimaña"

"insurance"	"seguro"
"wi-fi calling" or "wifi calling"	"llamadas wi-fi" or "llamadas wifi"
"mail" or "parcel" or "ship"	"correo" or "enviar" or "envió" or "parcela" or "paquete" or "postal"
"Mobile hotspot"	"Zona de conexión móvil"
"fees included"	"incluye impuestos" or "incluye tarifas"
"unlimited"	"ilimitado"
Service	
Coverage	
Enrollment	
Harassment	

If possible, I would prefer to receive these materials electronically. If some material is available before all material is available, please provide the material on a rolling basis.

In order to help determine fees, you should know that I am a researcher for a 501(c)(5) non-profit labor organization. I request a waiver of all fees for this request. The requested is not in my commercial interest and is for research purposes in the public interest. If this waiver is not granted, I am willing to pay fees up to \$50. If you expect the fees will exceed this, please contact me before proceeding.

I understand that the FTC is required to respond to this request within 20 business days. If you choose to deny this request, please provide a written explanation for the denial including a reference to the specific statutory exemption(s) upon which you rely. Also, please provide all segregable portions of otherwise exempt material.

If you need to discuss this request, I can be reached at (212) 558-0083 or Dorothy.Louis@changetowin.org. Thank you for your consideration of my request.

Sincerely,

Dorothy Louis
 Change to Win
 90 Broad St., Suite 710
 New York, NY 10004
 Office: (212) 558-0087
 Cell: (347) 726-1344