

# National Do Not Call Registry

Data Book  
FY 2014



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## INTRODUCTION

The National Do Not Call Registry (Registry) provides consumers with an easy and efficient way to register their preference not to receive most telemarketing sales calls.

The Registry has continued to grow since its inception in the summer of 2003. At the end of Fiscal Year (FY) 2014 (October 1, 2013 – September 30, 2014), there were more than 217 million active registrations.<sup>1</sup> Consumers can register their phone number(s) on the Registry by either calling a toll-free number (888-382-1222) from the telephone number(s) they wish to register or using the do-not-call website (<https://www.donotcall.gov>). The do-not-call rules require telemarketers and sellers to remove the numbers on the Registry from their call lists at least every 31 days. Telemarketers can access the Registry through a website (<https://telemarketing.donotcall.gov>) dedicated to that purpose.

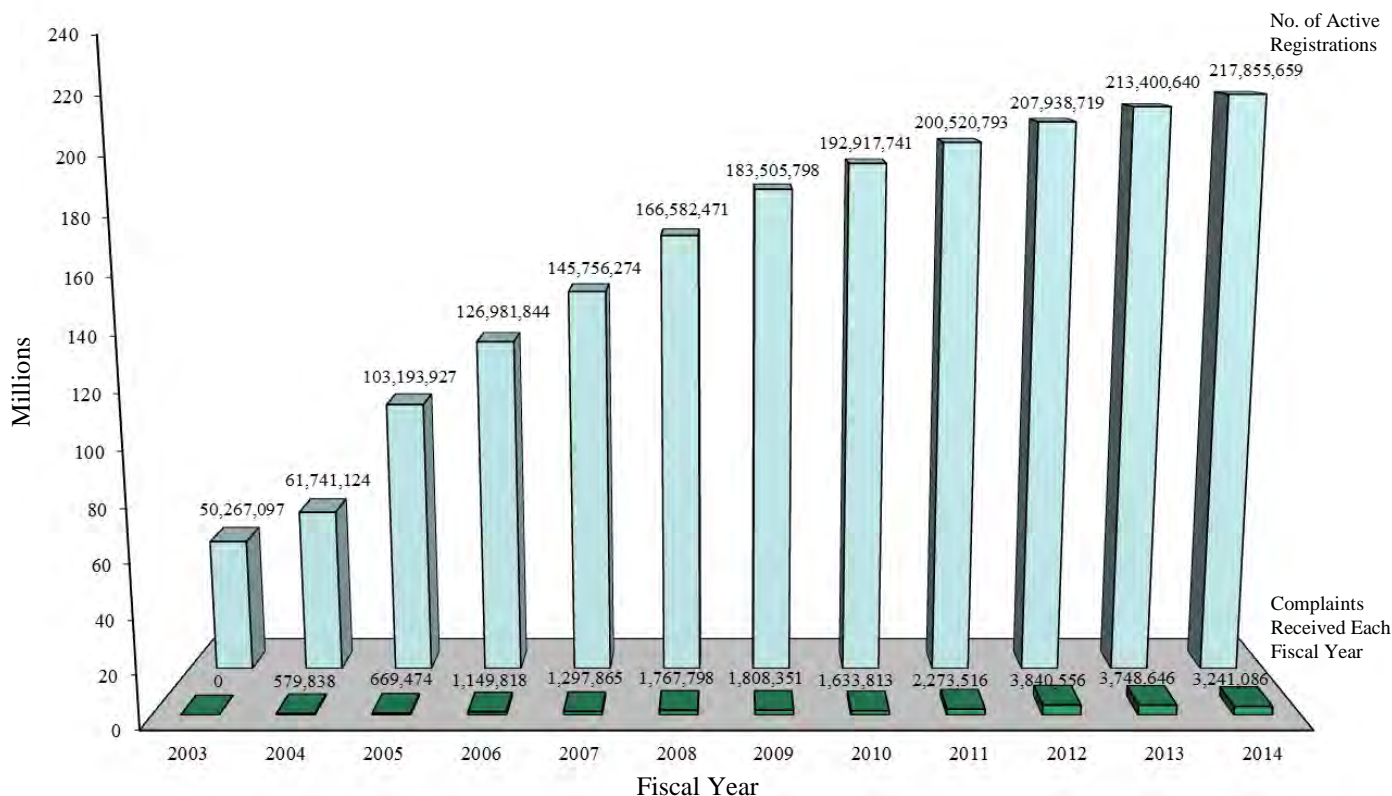
Consumers notify law enforcement of violations of the do-not-call rules by submitting complaints to the Federal Trade Commission (FTC) via either the toll-free number or the website. Law enforcement officials can then review these complaints, as well as consumer registration information and telemarketer access information, through the Consumer Sentinel Network (CSN), a secure Internet website maintained by the FTC. For more information about CSN, please visit [www.FTC.gov/sentinel](http://www.FTC.gov/sentinel). Law enforcement personnel may join CSN at <https://register.consumersentinel.gov>.

The *National Do Not Call Registry Data Book* contains statistical data regarding the registrations on the Registry, the subscriptions of entities (e.g., telemarketers and sellers) accessing phone numbers on the Registry, and the complaints consumers submit to the FTC about companies allegedly violating the do-not-call rules.

The *National Do Not Call Registry Data Book* for Fiscal Year 2014 is based on unverified complaints reported by consumers. This report is not based on a consumer survey.

<sup>1</sup>For the purposes of this report, “active registrations” are those registrations consumers have placed on the Registry and have not been subsequently deleted by the consumer or removed by the FTC because the number was disconnected and reassigned. If a telemarketer downloaded the Registry on the reported day, this is the number of registrations that would have appeared. Previously, the reported number included every number a consumer had placed on the Registry regardless of its current deletion or re-registration status.

## National Do Not Call Registry Active Registration and Complaint Figures<sup>1</sup>



### Active Registration and Complaint Figures<sup>1</sup> *June 27, 2003 through September 30, 2014*

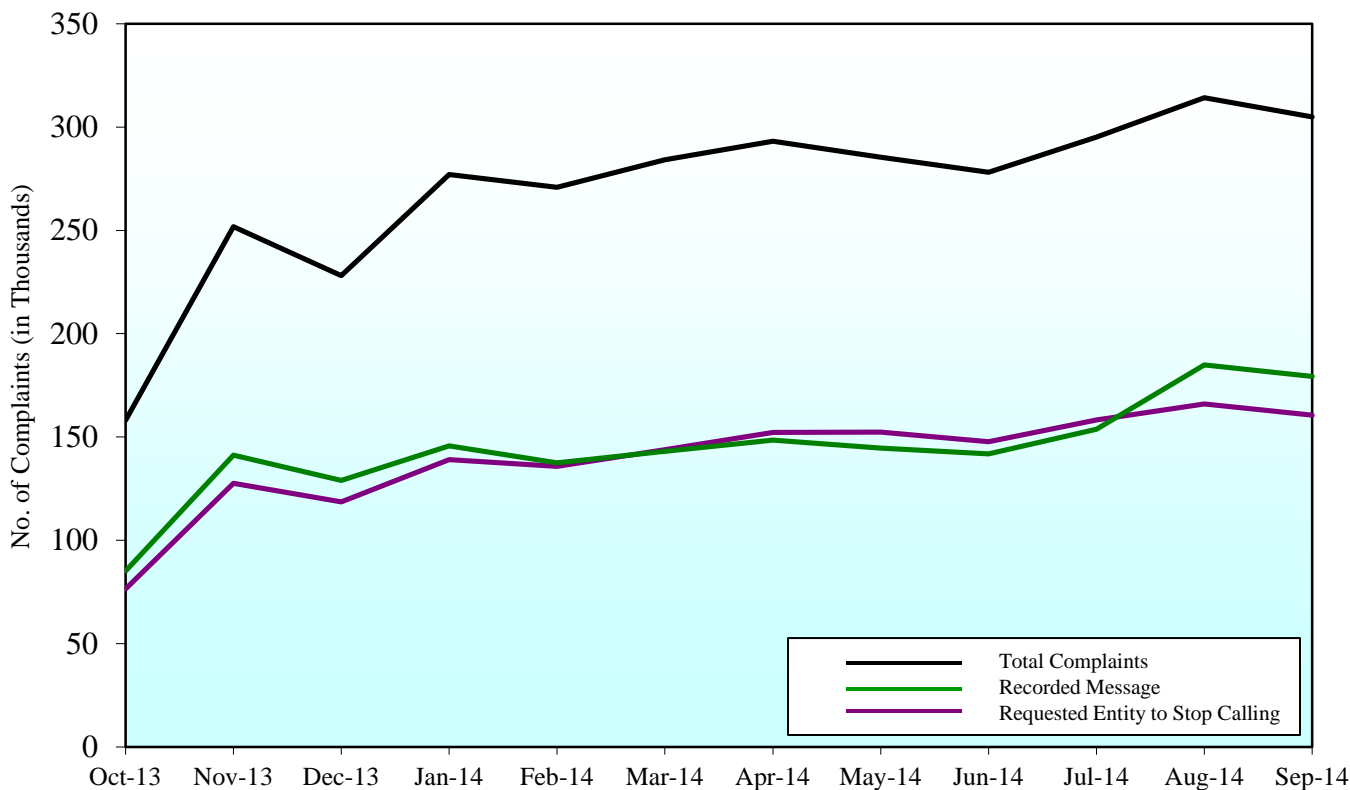
Fiscal Year	No. of Active Registrations	Increase in Active Registrations	No. of Cumulative Complaints	Complaints Received Each Fiscal Year
2003	50,267,097	50,267,097	0	0
2004	61,741,124	11,474,027	579,838	579,838
2005	103,193,927	41,452,803	1,249,312	669,474
2006	126,981,844	23,787,917	2,399,130	1,149,818
2007	145,756,274	18,774,430	3,696,995	1,297,865
2008	166,582,471	20,826,197	5,464,793	1,767,798
2009	183,505,798	16,923,327	7,273,144	1,808,351
2010	192,917,741	9,411,943	8,906,957	1,633,813
2011	200,520,793	7,603,052	11,180,473	2,273,516
2012	207,938,719	7,417,926	15,021,029	3,840,556
2013	213,400,640	5,461,921	18,769,675	3,748,646
2014	217,855,659	4,455,019	22,010,761	3,241,086

<sup>1</sup> Active registration and complaint figures reflect the total number of phone numbers registered and the total number of National Do Not Call Registry complaints submitted to the FTC as of September 30, 2014.

# Fiscal Year 2014

## National Do Not Call Registry

### Complaint Figures by Month and Complaint Type<sup>1</sup>



*Complaint Figures by Month and Complaint Type<sup>1</sup>*

	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	July-14	Aug-14	Sep-14
<b>Total Complaints</b>	158,082	251,809	228,103	276,988	270,844	284,250	293,174	285,437	278,166	295,108	314,173	304,952
<b>Recorded Message</b>	85,167	141,272	128,930	145,732	137,523	143,127	148,567	144,604	141,859	153,709	184,876	179,237
<b>Requested Entity to Stop Calling</b>	76,529	127,539	118,666	139,071	135,714	143,861	152,146	152,430	147,697	158,260	165,923	160,597

<sup>1</sup> Complaint types refer to National Do Not Call Registry complaints in which the consumer responded affirmatively to the questions: "Have you asked this company to stop calling you?" or "Was the call a recorded message?". On September 1, 2009, the National Registry began accepting all complaints regarding calls using a recorded message, regardless of the registration status of the called number.

# Fiscal Year 2014

## National Do Not Call Registry Registration and Complaint Figures by State Population



### Active Registrations

### FY 2014 Complaints

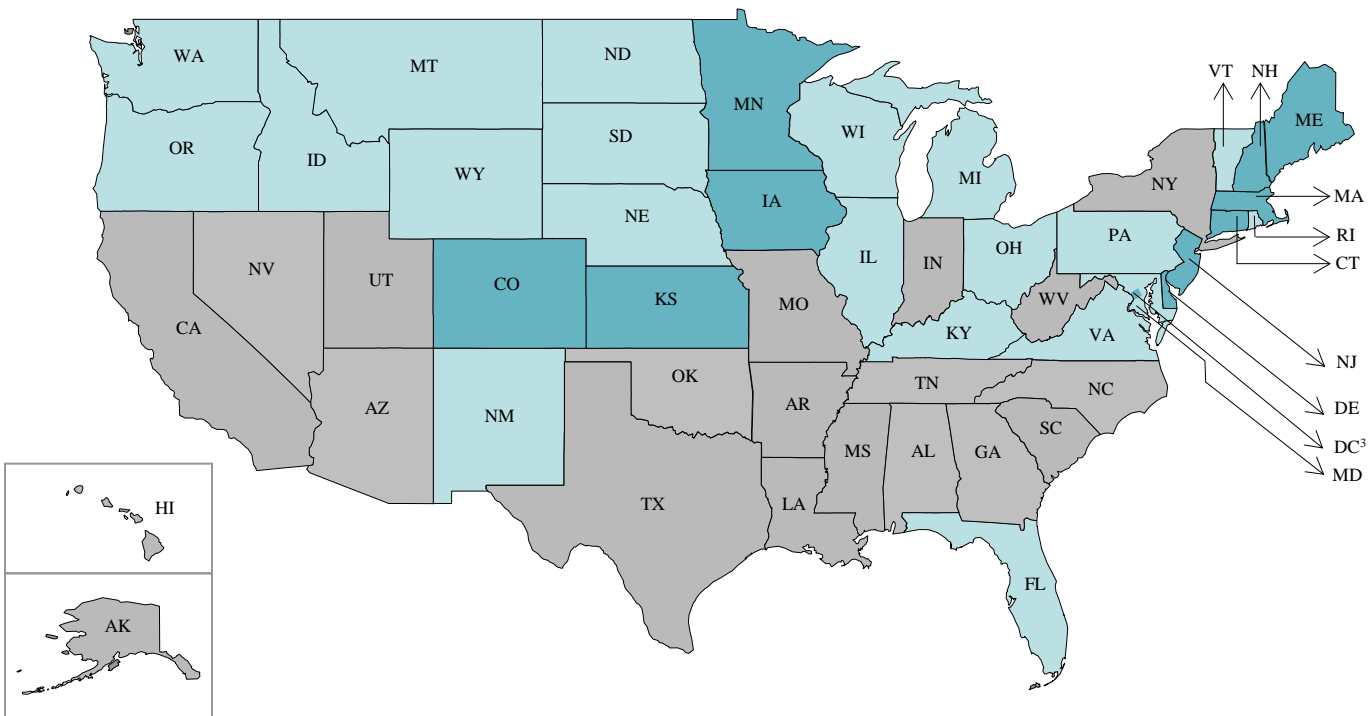
Consumer State	Active Registrations <sup>1</sup>	Active Registrations per 100,000 Population <sup>2</sup>	FY 2014 Complaints <sup>3</sup>	FY 2014 Complaints per 100,000 Population <sup>2</sup>
Alabama	3,202,106	66,245	49,263	1,019
Alaska	348,309	47,380	2,397	326
Arizona	4,378,074	66,068	85,417	1,289
Arkansas	1,906,859	64,435	28,355	958
California	24,700,364	64,437	493,508	1,287
Colorado	4,261,902	80,896	69,192	1,313
Connecticut	3,020,552	83,996	47,299	1,315
Delaware	710,636	76,763	14,760	1,594
District of Columbia	575,799	89,071	9,556	1,478
Florida	13,837,089	70,768	225,600	1,154
Georgia	6,716,740	67,220	89,251	893
Hawaii	744,414	53,019	8,223	586
Idaho	1,101,598	68,332	14,783	917
Illinois	9,512,730	73,844	159,891	1,241
Indiana	3,828,656	58,267	25,421	387
Iowa	2,379,956	77,011	26,881	870
Kansas	2,250,090	77,751	26,944	931
Kentucky	3,156,897	71,824	31,037	706
Louisiana	2,670,597	57,737	37,113	802
Maine	1,024,820	77,153	11,527	868
Maryland	4,458,555	75,201	88,687	1,496
Massachusetts	5,531,792	82,653	69,756	1,042
Michigan	7,515,891	75,952	108,683	1,098
Minnesota	4,129,690	76,188	48,092	887
Mississippi	1,529,419	51,130	13,836	463
Missouri	3,821,582	63,228	32,403	536
Montana	750,237	73,903	10,266	1,011
Nebraska	1,420,036	75,998	17,412	932
Nevada	1,848,528	66,252	33,596	1,204
New Hampshire	1,155,347	87,298	15,551	1,175
New Jersey	6,959,846	78,206	119,904	1,347
New Mexico	1,482,934	71,114	18,920	907
New York	13,322,876	67,797	217,100	1,105
North Carolina	6,423,064	65,222	85,560	869
North Dakota	493,856	68,269	3,000	415
Ohio	8,614,049	74,446	113,331	979
Oklahoma	2,519,066	65,421	27,397	712
Oregon	2,817,506	71,691	46,849	1,192
Pennsylvania	9,730,965	76,179	126,979	994
Rhode Island	777,035	73,897	12,615	1,200
South Carolina	2,882,910	60,377	38,351	803
South Dakota	601,415	71,184	6,540	774
Tennessee	4,394,385	67,648	63,149	972
Texas	14,576,982	55,115	202,065	764
Utah	1,819,368	62,718	22,728	783
Vermont	468,863	74,823	5,723	913
Virginia	5,868,214	71,040	98,349	1,191
Washington	4,904,737	70,355	74,231	1,065
West Virginia	1,164,469	62,798	14,533	784
Wisconsin	4,373,078	76,150	32,543	567
Wyoming	433,878	74,465	5,935	1,019

<sup>1</sup> “Active Registrations” reflect the total number of phone numbers registered on the National Do Not Call Registry as of September 30, 2014.

<sup>2</sup> Population estimates are based on the 2013 U.S. Census population estimates (Table NST-EST2013-01 – Annual Estimates of the Population for the United States, Regions, States, and Puerto Rico: April 1, 2010 to July 1, 2013).

<sup>3</sup> “FY 2014 Complaints” reflect National Do Not Call Registry complaints received by the FTC during fiscal year 2014.

# State Rankings for National Do Not Call Registry Registrations by State Population



Rank <sup>1</sup>	Consumer State	Active Registrations	Active Registrations per 100,000 Population <sup>2</sup>
1	New Hampshire	1,155,347	87,298
2	Connecticut	3,020,552	83,996
3	Massachusetts	5,531,792	82,653
4	Colorado	4,261,902	80,896
5	New Jersey	6,959,846	78,206
6	Kansas	2,250,090	77,751
7	Maine	1,024,820	77,153
8	Iowa	2,379,956	77,011
9	Delaware	710,636	76,763
10	Minnesota	4,129,690	76,188
11	Pennsylvania	9,730,965	76,179
12	Wisconsin	4,373,078	76,150
13	Nebraska	1,420,036	75,998
14	Michigan	7,515,891	75,952
15	Maryland	4,458,555	75,201
16	Vermont	468,863	74,823
17	Wyoming	433,878	74,465
18	Ohio	8,614,049	74,446
19	Montana	750,237	73,903
20	Rhode Island	777,035	73,897
21	Illinois	9,512,730	73,844
22	Kentucky	3,156,897	71,824
23	Oregon	2,817,506	71,691
24	South Dakota	601,415	71,184
25	New Mexico	1,482,934	71,114

Rank <sup>1</sup>	Consumer State	Active Registrations	Active Registrations per 100,000 Population <sup>2</sup>
26	Virginia	5,868,214	71,040
27	Florida	13,837,089	70,768
28	Washington	4,904,737	70,355
29	Idaho	1,101,598	68,332
30	North Dakota	493,856	68,269
31	New York	13,322,876	67,797
32	Tennessee	4,394,385	67,648
33	Georgia	6,716,740	67,220
34	Nevada	1,848,528	66,252
35	Alabama	3,202,106	66,245
36	Arizona	4,378,074	66,068
37	Oklahoma	2,519,066	65,421
38	North Carolina	6,423,064	65,222
39	California	24,700,364	64,437
40	Arkansas	1,906,859	64,435
41	Missouri	3,821,582	63,228
42	West Virginia	1,164,469	62,798
43	Utah	1,819,368	62,718
44	South Carolina	2,882,910	60,377
45	Indiana	3,828,656	58,267
46	Louisiana	2,670,597	57,737
47	Texas	14,576,982	55,115
48	Hawaii	744,414	53,019
49	Mississippi	1,529,419	51,130
50	Alaska	348,309	47,380

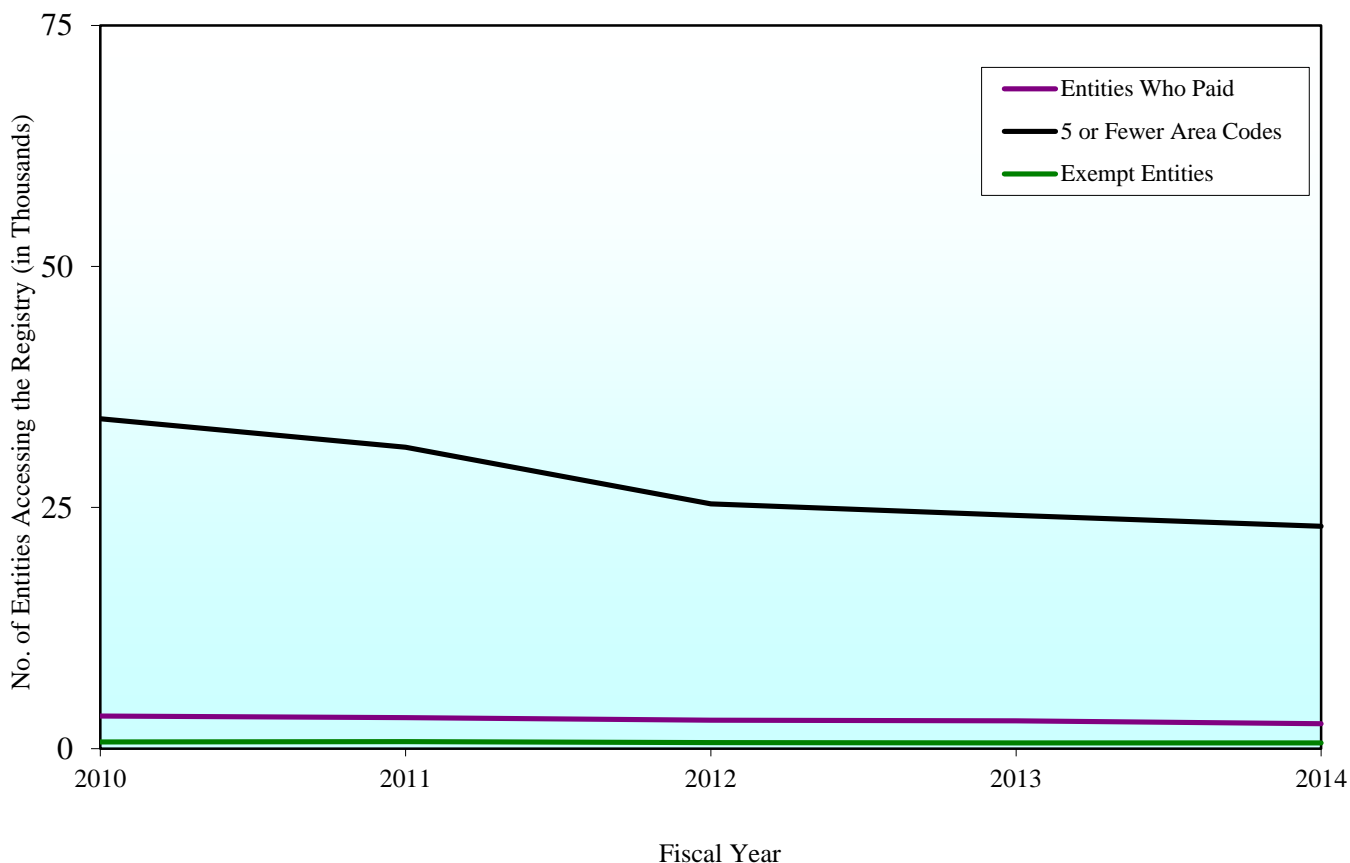
<sup>1</sup> Rankings are based on the “Active Registrations per 100,000 Population.” “Active Registrations” reflect the total number of phone numbers registered on the National Do Not Call Registry as of September 30, 2014.

<sup>2</sup> Population estimates are based on the 2013 U.S. Census population estimates (Table NST-EST2013-01 – Annual Estimates of the Population for the United States, Regions, States, and Puerto Rico: April 1, 2010 to July 1, 2013).

<sup>3</sup> Numbers for the District of Columbia are as follows: Active Registrations = 575,799; and Active Registrations per 100,000 Population = 89,071.



# National Do Not Call Registry Entities Accessing the Registry by Fiscal Year<sup>1</sup>



*Entities Accessing the Registry by Fiscal Year<sup>1</sup>*

	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014
<b>Entities Who Paid</b>	3,383	3,192	2,949	2,877	2,582
<b>5 or Fewer Area Codes</b>	34,206	31,240	25,389	24,182	23,048
<b>Exempt Entities</b>	680	728	631	598	585

<sup>1</sup> “Entities Who Paid” are telemarketers, sellers and other entities who paid fees to access the Registry. “5 or Fewer Area Codes” includes those entities who accessed five or fewer area codes; the first five area codes are provided to entities at no cost. “Exempt Entities” include organizations that engage in outbound telephone calls to consumers that do not involve the sale of goods or services, such as calls to induce charitable contributions, to raise funds for political purposes, or to conduct surveys. “Exempt Entities” also include those who are engaged solely in calls to persons with whom they have an established business relationship or from whom they have obtained express written agreement to call and who do not access the Registry for any other purpose.

# Appendix:

## National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### Alabama

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
205	1,058,751	105,424	16,687
251	463,196	28,111	5,758
256	1,031,865	73,320	16,312
334	648,060	38,990	9,626
938	234	42	4

### Alaska

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
907	348,309	9,721	2,152

### Arizona

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
480	1,282,774	147,989	24,891
520	874,661	93,996	18,907
602	1,005,594	82,751	14,889
623	591,450	76,117	13,121
928	623,595	45,631	10,369

### Arkansas

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
479	555,223	33,568	8,660
501	697,196	48,439	10,713
870	654,440	29,084	8,174



# Appendix:

## National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### California

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
209	864,745	55,326	12,661
213	225,927	16,192	3,027
310	1,553,641	146,419	32,724
323	716,268	52,191	12,293
408	1,175,964	94,938	22,812
415	1,092,431	89,165	22,436
424	32,906	3,705	709
442	754	45	15
510	1,096,621	88,132	22,798
530	932,236	65,086	15,450
559	745,932	38,676	10,512
562	788,993	68,472	17,016
619	1,103,899	67,891	15,552
626	842,588	71,220	16,915
650	765,943	72,289	23,064
657	2,559	557	140
661	711,560	55,563	15,071
669	190	19	14
707	1,019,855	78,289	21,158
714	1,396,879	141,182	34,510
747	1,242	162	57
760	1,274,062	86,420	21,253
805	1,111,454	95,126	23,074
818	1,282,563	107,202	23,349
831	444,112	27,061	7,432
858	587,746	47,953	11,909
909	982,849	80,981	26,217
916	1,311,662	94,967	20,769
925	842,593	72,551	18,290
949	890,372	75,591	15,429
951	901,818	68,772	20,621

### Colorado

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
303	1,874,276	175,065	38,136
719	807,669	53,450	11,075
720	652,986	28,259	5,789
970	926,971	47,935	11,984

# Appendix:

## National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### Connecticut

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
203	1,543,784	120,129	24,273
475	1,172	55	16
860	1,475,587	100,857	22,025
959	9	1	1

### Delaware

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
302	710,636	57,064	14,161

### District of Columbia

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
202	575,799	33,299	8,644

### Florida

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
239	715,751	56,333	13,143
305	1,169,225	83,272	15,918
321	631,967	56,153	12,117
352	988,295	80,891	19,220
386	571,932	45,703	10,201
407	1,229,368	91,911	19,289
561	1,108,733	87,713	15,012
727	993,636	75,428	17,612
754	34,329	2,178	426
772	429,121	32,347	5,572
786	355,734	29,471	7,011
813	1,032,453	75,412	16,465
850	984,662	46,563	12,512
863	474,800	28,095	6,786
904	1,040,836	65,964	16,090
941	746,907	57,486	13,708
954	1,329,340	95,434	16,512

# Appendix:

## National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### Georgia

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
229	389,925	16,810	3,487
404	1,221,174	64,921	12,693
470	6,577	291	154
478	392,962	24,976	5,240
678	1,035,150	52,219	10,641
706	1,207,473	67,265	15,990
762	2,667	132	69
770	1,892,191	165,030	33,248
912	568,621	24,783	5,225

### Hawaii

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
808	744,414	34,311	7,722

### Idaho

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
208	1,101,598	73,714	14,321

### Illinois

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
217	877,237	60,807	11,660
224	156,258	8,279	2,086
309	718,522	52,752	9,632
312	487,142	42,711	7,888
331	8,608	800	154
618	887,476	58,607	11,081
630	1,358,162	130,743	25,261
708	1,002,399	88,414	16,958
773	1,172,302	93,517	17,244
779	10,060	388	177
815	1,246,868	95,474	21,426
847	1,585,902	167,372	33,534
872	1,794	132	99

# Appendix:

## National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### Indiana

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
219	508,407	26,363	5,303
260	427,517	13,071	2,568
317	1,028,982	30,145	5,426
574	399,217	10,277	2,343
765	627,453	16,277	3,389
812	837,080	22,319	5,076

### Iowa

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
319	596,699	32,105	7,767
515	646,612	34,905	7,493
563	381,928	15,835	3,960
641	353,275	12,173	3,106
712	401,442	14,693	3,729

### Kansas

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
316	467,358	30,023	7,432
620	457,539	14,726	3,765
785	634,764	24,296	5,969
913	690,429	36,103	8,933

### Kentucky

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
270	879,032	42,971	8,001
364	8	0	0
502	966,616	52,360	9,835
606	514,596	16,425	3,936
859	796,645	41,904	8,442

# Appendix:

## National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### Louisiana

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
225	486,560	36,380	7,571
318	605,941	36,825	7,773
337	533,847	28,579	5,477
504	619,524	39,669	9,303
985	424,725	26,242	6,250

### Maine

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
207	1,024,820	48,117	11,241

### Maryland

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
240	494,904	19,216	4,670
301	1,565,510	149,924	38,891
410	1,647,236	137,403	36,684
443	750,777	22,173	5,859
667	128	18	15

### Massachusetts

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
339	42,528	1,516	361
351	992	12	4
413	618,012	33,635	8,300
508	1,552,914	91,363	19,972
617	1,150,702	60,061	11,023
774	212,934	4,465	1,132
781	887,444	53,570	12,163
857	64,190	2,653	535
978	1,002,076	61,674	14,581

# Appendix:

## National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### Michigan

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
231	515,020	27,958	6,981
248	1,220,058	101,354	21,412
269	568,827	32,658	8,011
313	684,196	39,834	8,003
517	650,983	33,935	8,611
586	711,040	50,498	11,368
616	729,970	49,038	9,817
734	898,013	57,212	12,781
810	602,335	34,144	8,554
906	227,913	10,620	3,133
947	785	100	44
989	706,751	31,280	8,550

### Minnesota

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
218	586,189	23,625	5,317
320	388,971	15,692	3,880
507	597,538	24,275	4,812
612	803,685	33,540	7,105
651	764,316	42,979	10,156
763	512,134	31,539	8,669
952	476,857	30,429	7,201

### Mississippi

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
228	239,892	13,437	2,326
601	755,093	35,902	6,578
662	526,705	18,170	4,023
769	7,729	255	48



# Appendix:

## National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### Missouri

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
314	1,025,597	48,665	10,132
417	601,917	22,208	4,301
573	651,068	17,727	3,940
636	431,873	23,547	4,599
660	239,711	5,698	1,211
816	871,416	31,349	7,027

### Montana

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
406	750,237	41,165	10,023

### Nebraska

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
308	279,139	11,836	2,734
402	1,140,777	64,578	14,281
531	120	12	4

### Nevada

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
702	1,273,575	104,955	22,306
725	67	3	3
775	574,886	41,114	9,867

### New Hampshire

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
603	1,155,347	72,384	14,964

# Appendix:

## National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### New Jersey

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
201	1,183,340	96,763	22,952
551	50,312	2,049	305
609	1,224,564	97,442	19,872
732	1,452,469	118,586	24,753
848	48,961	1,486	355
856	744,247	60,682	13,444
862	89,841	2,965	695
908	972,923	79,377	16,701
973	1,193,189	86,490	18,269

### New Mexico

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
505	1,088,961	66,265	13,789
575	393,973	14,515	4,434

### New York

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
212	695,345	88,479	19,678
315	1,056,658	60,805	16,727
347	509,188	23,832	5,027
516	1,274,172	83,571	22,202
518	1,074,502	70,341	16,810
585	854,269	56,796	13,688
607	595,826	40,798	11,082
631	1,099,204	68,840	19,256
646	566,031	18,788	3,533
716	1,045,473	65,400	15,925
718	1,537,407	119,427	28,148
845	923,857	63,594	17,147
914	839,011	69,425	16,378
917	1,250,538	39,780	7,744
929	1,395	69	41

# Appendix:

## National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### North Carolina

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
252	632,329	28,448	6,831
336	1,168,766	62,944	14,400
704	1,437,794	83,338	19,042
828	899,884	49,878	12,805
910	891,505	37,122	8,812
919	1,328,899	81,564	20,281
980	63,012	1,942	577
984	875	9	5

### North Dakota

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
701	493,856	15,555	2,767

### Ohio

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
216	658,796	53,283	9,362
234	12,875	2,088	656
330	1,551,777	118,976	21,677
419	1,197,794	64,543	15,710
440	968,637	74,631	13,008
513	1,155,093	92,418	15,816
567	54,030	1,516	265
614	1,050,782	80,506	13,643
740	922,764	45,988	8,431
937	1,041,501	67,665	13,225

### Oklahoma

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
405	1,041,361	53,579	11,911
539	432	20	10
580	496,276	16,885	3,799
918	980,997	47,472	10,759

# Appendix:

## National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### Oregon

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
458	276	605	144
503	1,582,491	125,464	25,656
541	1,128,969	78,482	18,700
971	105,770	9,325	926

### Pennsylvania

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
215	1,380,799	106,524	22,201
267	415,483	15,628	3,372
272	61	4	4
412	1,090,411	58,251	13,347
484	411,533	14,633	3,466
570	1,151,098	50,449	13,539
610	1,630,703	122,015	26,707
717	1,459,301	71,733	16,232
724	1,215,750	55,506	13,920
814	975,726	37,719	11,362
878	100	9	2

### Rhode Island

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
401	777,035	55,226	12,296

### South Carolina

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
803	972,459	58,497	11,487
843	1,005,759	56,581	12,027
864	904,692	53,828	13,105

# Appendix:

## National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### South Dakota

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
605	601,415	25,529	6,217

### Tennessee

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
423	957,414	59,780	12,870
615	1,143,152	79,125	15,418
731	335,537	17,638	4,406
865	694,155	46,368	11,361
901	696,822	46,673	10,224
931	567,305	31,494	7,171

### Texas

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
210	1,046,916	78,200	15,694
214	1,278,998	87,485	15,267
254	486,747	28,506	6,160
281	1,369,844	119,127	22,213
325	278,415	16,962	4,990
346	27	2	2
361	382,067	15,894	3,819
409	368,392	16,616	4,605
430	1,161	21	2
432	227,391	8,635	2,407
469	314,324	19,085	4,324
512	1,208,918	107,206	22,178
682	85,659	4,254	946
713	1,026,876	69,221	11,812
737	218	11	9
806	494,184	23,077	6,050
817	1,341,769	105,851	20,957
830	321,322	13,819	3,377
832	717,851	25,144	4,683
903	861,045	41,684	10,825
915	303,620	16,348	4,013
936	342,734	13,791	3,580
940	356,656	17,458	3,934
956	339,456	11,428	2,784
972	1,107,114	96,399	19,772
979	315,278	12,133	3,117

# Appendix:

## National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### Utah

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
385	5,474	812	247
435	411,389	20,892	4,544
801	1,402,505	86,667	17,189

### Vermont

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
802	468,863	25,259	5,526

### Virginia

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
276	270,000	11,811	3,013
434	431,727	21,666	4,941
540	1,113,268	66,028	15,783
571	272,676	14,320	2,990
703	1,553,786	154,774	36,281
757	1,240,011	72,080	16,972
804	986,746	58,843	14,579

### Washington

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
206	998,700	92,632	16,866
253	724,447	61,445	9,204
360	1,386,381	103,104	21,242
425	869,156	69,281	14,153
509	926,053	47,031	10,193

# Appendix:

## National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### West Virginia

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
304	1,162,600	63,104	14,114
681	1,869	56	21

### Wisconsin

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
262	810,208	36,929	8,061
414	739,795	26,012	5,853
534	41	7	0
608	949,507	28,390	6,444
715	853,074	18,693	5,058
920	1,020,453	26,141	6,185

### Wyoming

Area Code	Active Registrations as of Sept. 30, 2014	FY 2010 through FY 2014 Complaints	FY 2014 Complaints
307	433,878	27,437	5,713



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