



11/03/2006

RSTEVENS

Transaction

Ref No.: 8271759 Contact Type:Complaint Source:Consumer TCS? Y

Comments: (Product Name: Advanced Glyconutrient Powder, 150g - Glyconutrient Antioxid) This website makes the statement: "Please, if you know anyone with Shy-Drager, get this information to them - this really does work to give their bodies what's needed to heal from this condition!" and is linked to the Shy-Drager website.

There is NO research which shows ANY benefit from this product to Shy-Drager Syndrome or Multiple Systems Atrophy. This statement goes beyond their ads for a food supplement and implies that the stuff can heal a specific health problem.

The products named are:

"Products needed:

Advanced Glyconutrient Powder, 150g
Glyconutrient Antioxidant Blend, 60 capsules

Please, if you know anyone with Shy-Drager, get this information to them - this really does work to give their bodies what's needed to heal from this condition!"

Created By: JKIGHT Created Date: 05/25/06

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Internet Complaint Date: 05/23/06

Initial Contact: Internet Web Site Transaction Date:

Initial Response:

Product/Service: Health Care: Dietary Supplements\Herbal Remedies

Statute/Rule: FTC Act Sec 5 (BCP)



11/03/2006

RSTEVENS

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: (b)(6)

Address:

City: Amissville

State: VA Zip:

(b)(6)

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number:

(b)(6)

Email:

Age Range: 65 - 69

Company

Company: Mannatech - ThelmaJerden@yahoo.com

Address:

City:

State: NR Zip:

Country: LOCATION NOT REPORTED

Email: ThelmaJerden@yahoo.com

URL:<http://www.glyco-facts.com/shy-drager-syndrome.html>

Phone: (1-888) 210-0053 Ext:

Company Representative

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 7900569 Contact Type:Complaint Source:Consumer TCS? Y

Comments: (Product Name: glyconutrition products) They are making claims that they can cure cancer through the use of glyconutrients.

Created By: MPHILLIPS Created Date: 03/23/06

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: .00 Payment Method:

Agency Contact: Internet Complaint Date: 03/22/06

Initial Contact: In Person Transaction Date:

Initial Response:

Product/Service: Health Care: Other Products\Supplies

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:

Last name:

(b)(6)

Address:

City: Kansas City

State: MO Zip: (b)(6)

Country: UNITED STATES

Work phone () Ext:

Fax Number: ()

Home Number:

(b)(6)

Email:

Age Range: 30 - 39



11/03/2006

RSTEVENS

Company

Company: Mannatech

Address:

City:

State: NR Zip:

Country: LOCATION NOT REPORTED

Email:

URL:

Phone: ()

Ext:

Company Representative

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 6804852 Contact Type:Complaint Source:Consumer TCS? Y

Comments: My sister-in-law is taking the products to improve her immune system and cure her cancer. The groups has her believing that she should not use medical treatments. God and Mannatech will improve her immune system and cancer.

Created By: DBRAHLEK Created Date: 09/26/05

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Internet Complaint Date: 09/24/05

Initial Contact: In Person Transaction Date:

Initial Response:

Product/Service: Health Care: Other Medical Treatments

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: (b)(6)
Address:

City: Los Altos State: CA Zip: (b)(6)

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: (b)(6)
Email:

Age Range: 60 - 64



11/03/2006

RSTEVENS

Company

Company: Mannatech

Address: 600 S. Royal Lane, Suite 200

City: Coppel, TX

State: TX Zip: 75019

Country: UNITED STATES

Email:

URL:<http://www.mannatech.com/USA>

Phone: (972) 4717400

Ext:

Company Representative

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 6537926 Contact Type:Complaint Source:Consumer TCS? Y

Comments: Received a call on 08/05/05 from a person that is currently taking a product named Mannatech ; Manna C a cellular communication and immune system support. She was making false and mis-leading claim. This person stated that the product has healed several consumers with their illness, without showing any scientific proof.

Created By: JHART Created Date: 08/08/05

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Internet Complaint Date: 08/05/05

Initial Contact: Phone Transaction Date:

Initial Response:

Product/Service: Health Care: Dietary Supplements\Herbal Remedies

Statute/Rule: Telemarketing Sales Rule

Law Violation: TSR: Other Deception or Abuse (note in comments)

Consumer

Complaining

Company/Org.: (b)(6)

Last name:

Address:

City: Escondido State: CA Zip (b)(6)

Country: UNITED STATES

Work phone () Ext:

Fax Number: ()

Home Number: (b)(6)

Email:

Age Range: 30 - 39



11/03/2006

RSTEVENS

Company

Company: Mannatech

Address:

City:

State: NR Zip:

Country: LOCATION NOT REPORTED

Email: joynus@goldenkeys.net

URL:<http://www.myglycostore.com>

Phone: (757) 377-6657 Ext:

Company Representative

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 6265991 Contact Type:Complaint Source:Consumer TCS? Y

Comments: DAUGHTER IN LAW WAS CALLING FOR COMPLAINANT, BECAUSE, THEY WERE CONTACTED BY THERE FRIENDS THAT WANTS COMPLAINANT TO JOIN UP, AND SELL NUTRITIONAL PRODUCTS, TO MAKE HER FEEL BETTER. THIS PRODUCTS WILL HELP , PEOPLE WITH ANY SICKNESS. THE JOIN UP FEE HIS \$ 1,200.00 USD, AND WAS TOLD THAT THEY CAN MAKE THAT MONEY UP BY HAVING OTHER JOIN UNDER THEM. THERE HUIS ALSO A MONTH FEE OF OVER \$ 100.00 USD A MONTH. COMPLAINANT HAS NOT ATTENDED ANY MEETS , BUT WAS GIVEN THE INFO, FROM ANOTHER.

Created By: PHNB Created Date: 03/14/05

Updated By: Updated Date:

Org Name: Ontario Provincial Police, Anti Rackets (Phonebusters)

Amt Requested: 1,200.00

Amt Paid: 1,200.00 Payment Method: Unknown

Agency Contact: External Agency Complaint Date: 03/14/05

Initial Contact: In Person Transaction Date: 03/14/05

Initial Response: In Person

Product/Service: Multi-Level Mktg\Pyramids\Chain Letters

Statute/Rule:

Law Violation:

Consumer

Complaining
Company/Org.:

Last name: (b)(6)

Address:

City: CANMORE State: AB Zip:

Country: CANADA

Work phone: () Ext:

Fax Number: ()

Home Number: (b)(6)

Email:

Age Range: 80 and Over



11/03/2006

RSTEVENS

Company

Company: Mannatech

Address:

City: CANMORE

State: AB Zip:

Country: CANADA

Email:

URL:

Phone: ()

Ext:

Company Representative

Rep Name: CONDON,

Title: :::::

Rep Name: RAYMOND,

Title:

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 6239501 Contact Type:Complaint Source:Consumer TCS? Y

Comments: THE COMPLAINANT RECEIVED A LETTER FROM THE SUSPECT COMPANY WHICH WAS OFFER A LARGE PRIZE. THE COMPLAINANT ALSO RECEIVED A \$4900 CHEQUE WHICH WAS TO ASSIST IN PAYING THE LEGAL FEES ASSOCIATED WITH THE WINNINGS. COMPLAINANT WILL NOT CASH THE CHEQUE. COMPLAINANT WILL FAX US A COPY OF THE LETTER AND CHEQUE.

Created By: PHNB Created Date: 03/01/05

Updated By: Updated Date:

Org Name: Ontario Provincial Police, Anti Rackets (Phonebusters)

Amt Requested: 4,900.00

Amt Paid: 4,900.00 Payment Method: Not Reported

Agency Contact: External Agency Complaint Date: 03/01/05

Initial Contact: Mail Transaction Date: 03/01/05

Initial Response:Mail

Product/Service: Prizes\Sweepstakes\Gifts

Statute/Rule:

Law Violation:

Consumer

Complaining Company/Org.:

Last name: (b)(6)

Address:

City: METAIRIE

State: LA Zip: (b)(6)

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: (b)(6)

Email:

Age Range: 50 - 59



11/03/2006

RSTEVENS

Company

Company: Mannatech Inc

Address: 600 SOUTH ROYAL LANE #200

City: COPPALL

State: TX Zip: 75019

Country: UNITED STATES

Email:

URL:

Phone: (866) 8522945

Ext:

Company Representative

Rep Name: PRICE,

Title: :::::

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 5734948 Contact Type:Complaint Source:Consumer TCS? Y

Comments: Consumer reports she received letter from Mannatech Inc telling her that she had won a lottery. Mannatech Inc sent a check for \$4900 to "cover legal fees" connected with her winnings. Consumer has no e-mail or alternate phone.

Created By: AAMMONS Created Date: 02/28/05

Updated By: Updated Date:

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested: .00

Amt Paid: .00 Payment Method: Unknown

Agency Contact: Phone Complaint Date:

Initial Contact: Mail Transaction Date: 02/25/05

Initial Response:Unknown

Product/Service: Lotteries\Lottery Ticket Buying Clubs

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: (b)(6)

Address:

City: Springfield State: IL Zip: (b)(6)

Country: UNITED STATES

Work phone: () Ext:

Fax Number: (b)(6)

Home Number:

Email:

Age Range: 80 and Over



11/03/2006

RSTEVENS

Company

Company: Mannatech Inc

Address: 600 S Royal Ln Ste 200

City: Coppell

State: TX Zip: 75019

Country: UNITED STATES

Email:

URL:

Phone: ()

Ext:

Company Representative

Rep Name: Fenstermacher, Steven

Title:

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 5126216 Contact Type:Complaint Source:Consumer TCS? Y

Comments: Consumer has a complaint against Mannatech, Inc. Consumer has not invested any money in the company, but has a friend who has invested money in the network marketing company. Consumer states her friends are now involved in the selling of the product. Consumer states Mannatech sells aloe vera products, which includes a product called "miracle sugar." Consumer states Mannatech is making misleading claims about the amount of anti-oxidants in their product. Consumer states Mannatech is talking about how the sugars in the product help people with health problems. Consumer states her friend, his girlfriend and parents have each invested \$1100 a piece in the company for sugar pills.

Created By: MRALEY Created Date: 10/14/04

Updated By: Updated Date:

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested: .00

Amt Paid: .00 Payment Method: Unknown

Agency Contact: Phone Complaint Date:

Initial Contact: TV/Radio Transaction Date: 10/01/04

Initial Response:Phone: 800/888

Product/Service: Health Care: Other Products\Supplies

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:

Last name: (b)(6)
Address:

City: Medford State: OR Zip: (b)(6)

Country: UNITED STATES

Work phone: (b)(6)
Fax Number:
Home Number:

Email:

Age Range: 50 - 59



11/03/2006

RSTEVENS

number

Company

Company: Mannatech, Inc.

Address: 600 S. Royal Lane

Suite 200

City: Coppell

State: TX Zip: 75019

Country: UNITED STATES

Email:

URL:

Phone: (972) 4717400

Ext:

Company Representative

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 4916862 Contact Type: Request for Information Source: Consumer TCS? Y

Comments: If you have a child with ADD, ADHD, Bipolar or ANY learning disorder than do yourself and your child a favor and please check into it. @www.mannapages.com/robindrolla

Created By: DCRASE Created Date: 08/26/04

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Internet Complaint Date: 08/22/04

Initial Contact: Internet Web Site Transaction Date:

Initial Response:

Product/Service: Health Care: Other Products\Supplies

Statute/Rule:

Law Violation:

Consumer

Complaining Company/Org.:

Last name: (b)(6)
Address:

City: Lowell State: MI Zip: (b)(6)

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: (b)(6)

Email:

Age Range: 50 - 59



11/03/2006

RSTEVENS

Company

Company: Mannatech

Address:

City:

State: NR Zip:

Country: LOCATION NOT REPORTED

Email:

URL:<http://www.mannapages.com/sharethegift/index.asp?UN=mannatec4me&CountryCodeID=1&ACC=1&AOK=1&TID=1>

Phone: ()

Ext:

Company Representative

Rep Name: Drolla, Robin

Title:

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 4793012 Contact Type:Complaint Source:Consumer TCS? Y

Comments: I first became aware of Mannatech through family members. That is why I did not list my contact information other than my e-mail address since I have so many family members involved in selling these products. I am just interested if claims made by mannatech directly (website) or indirectly (other websites: glycoscience.org and <http://www.parentingdecisions.com/our/glyco.htm>, tapes, teleconferences, books, etc.) can be found as inappropriate or illegal. For example, family members have sent me information of how mannatech products can supposedly cure anything from cancer to lupus. Would you please investigate the company and it's salespeople please? It's exhausting trying to explain to family members (and their potential customers) that this company (and/or salespersons) is/are claiming their products are the cure-all for a list of chronic diseases and genetic disorders which is a sign of fraud and could be very deceptive and misleading at the expense of many hopeful consumers. Please contact me via e-mail. Thank You.

Created By: AHOWARD Created Date: 08/05/04

Updated By: IBOLEN Updated Date: 08/26/04

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Internet Complaint Date: 08/02/04

Initial Contact: In Person Transaction Date:

Initial Response:

Product/Service: Multi-Level Mktg\Pyramids\Chain Letters

Statute/Rule: FTC Act Sec 5 (BCP)



11/03/2006

RSTEVENS

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: Not Provided

First:

Address:

City:

State: NR Zip:

Country: LOCATION NOT REPORTED

Work phone () Ext:

Fax Number: ()

Home Number: ()

Email: (b)(6)

Age Range:

Company

Company: Mannatech

Address: 600 S. Royal Lane, Suite 200

City: Coppell

State: TX Zip: 75019

Country: UNITED STATES

Email: N/A

URL:www.mannatech.com

Phone: (972) 471-7400 Ext:

Company Representative

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 4635149 Contact Type:Complaint Source:Consumer TCS? Y

Comments: A friend, who has had three prosthetic implants of a right elbow and is currently suffering with staph. infection in it, discontinued treatment from a univ. staff specialist in favor of using "special aloe vera" products to "completely restore his health", for an undisclosed high-dollar amount. He hurt so bad two nights ago, I was called to his home, he is still convinced he is doing the right thing, and doesn't need a doctor or prescription medicine. I was able to give him over-the-counter pain pills, so he could sleep. His wife has been "sucked-in" by the claims of Mannatech, as well. Their company literature claims that people have several years build-up of stale stool they must get rid of(for a few dollars extra)! Another claim is that microwaves destroy 90% of the food value. The list and price goes on and on. If they can catch two suckers each, it will kick-back enough funds to pay their personal expenses for products.

Created By: JXHEINY Created Date: 07/02/04

Updated By: IBOLEN Updated Date: 08/26/04

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Internet Complaint Date: 07/01/04

Initial Contact: Phone Transaction Date:

Initial Response:

Product/Service: Multi-Level Mktg\Pyramids\Chain Letters

Statute/Rule: FTC Act Sec 5 (BCP)



11/03/2006

RSTEVENS

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: (b)(6)
Address:

City: Aloha State: PQ Zip: (b)(6)

Country: CANADA
Work phone: (b)(6) :

Fax Number:
Home Number:
Email:

Age Range: 65 - 69

Company

Company: Mannatech

Address:

City: State: NR Zip:

Country: LOCATION NOT REPORTED

Email: www.Mannatech.com URL:

Phone: () Ext:

Company Representative

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 4280203 Contact Type:Complaint Source:Consumer TCS? Y

Comments: Mannatech representatives have aggressively harassed me, including hateful e-mails and relentless contacts to sell Mannatech "glyconutritionals." In addition to high-pressure tactics and threats, they are telling people that their"glyconutritionals" can heal people with cancer, cystic fibrosis, spinal injuries, depression, etc. It is my opinion that they are preying on desperate people. My nephew suffers from cystic fibrosis and they claim that these magic "glyconutritionals" can cure him. This gives people false hope. They are also using almost an evangelical approach, couching what they do in terms of a "ministry." I have done my homework and found out that Sam Caste, the founder, has previously been investigated and fined for fraud--selling products claiming they do something that they do NOT do. Please do something to stop these people from taking advantage of people with debilitating and terminal illnesses. Thank you for your assistance

Created By: JXHEINY Created Date: 04/09/04

Updated By: IBOLEN Updated Date: 08/26/04

Org Name: PUBLIC USERS - CIS

Amt Requested: 750.00

Amt Paid: .00 Payment Method:

Agency Contact: Internet Complaint Date: 04/08/04

Initial Contact: In Person Transaction Date: 01/01/02

Initial Response:

Product/Service: Multi-Level Mktg\Pyramids\Chain Letters

Statute/Rule: FTC Act Sec 5 (BCP)



11/03/2006

RSTEVENS

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name:

(b)(6)

Address:

City:

Scottsdale

State: AZ Zip:

(b)(6)

Country:

UNITED STATES

Work phone:

(b)(6)

Ext:

Fax Number:

Home Number:

Email:

Age Range:

40 - 49

Company

Company: Mannatech

Address: unknown

City:

nationwide

State: AZ

Zip:

Country:

UNITED STATES

Email:

URL:

Phone:

()

Ext:

Company Representative

Rep Name: several people, varioius

Title:

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 4259808 Contact Type:Complaint Source:Consumer TCS? Y

Comments: SPAM posted on message board with link to webpage
http://www.eightsugars.com/add.htm claiming that their
product treated and possibly even cured ADHD.

©Copyright 2003 JS Marketing All Rights Reserved
jsmarket@comcast.net

Created By: WFRIDAY Created Date: 04/05/04

Updated By: IBOLEN Updated Date: 08/26/04

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Internet Complaint Date: 04/03/04

Initial Contact: Internet (Other) Transaction Date: 04/03/04

Initial Response:

Product/Service: Multi-Level Mktg\Pyramids\Chain Letters

Statute/Rule: CAN-SPAM Act

Law Violation: SPAM: Other\general annoyance

Consumer

Complaining
Company/Org.:

Last name: (b)(6)
Address:

City: Lowell State: MI Zip: (b)(6)

Country: UNITED STATES

Work phone () Ext:

Fax Number: ()
Home Number: (b)(6)

Email:

Age Range: 50 - 59



11/03/2006

RSTEVENS

Company

Company: Mannatech

Address:

City:

State: NR Zip:

Country: LOCATION NOT REPORTED

Email:

URL:<http://www.myglycostore.com/>

Phone: ()

Ext:

Company Representative

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 4131701 Contact Type:Complaint Source:Consumer TCS? Y

Comments: I have received SPAM email from this person. I unsubscribed using the offered method and also personally contacted the individual via email to request that they desist from spamming me. I received an email from the person in question acknowledging my email of complaint. I received another spam email from the same person two days later after explicit instruction that they were not to spam me again.

Created By: JXHEINY Created Date: 03/12/04

Updated By: IBOLEN Updated Date: 08/26/04

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Internet Complaint Date: 03/11/04

Initial Contact: Internet/E-mail Transaction Date:

Initial Response:

Product/Service: Multi-Level Mktg\Pyramids\Chain Letters

Statute/Rule: CAN-SPAM Act

Law Violation: SPAM: "Remove Me" is missing, broken, or ignored

Consumer

Complaining Company/Org.:

Last name: (b)(6)
Address:

City: Nobby Beach State: ZZ Zip: (b)(6)

Country: AUSTRALIA

Work phone: () Ext:

Fax Number: ()

Home Number: (b)(6)

Email:

Age Range: 30 - 39



11/03/2006

RSTEVENS

Company

Company: Mannatech/Howard Garcia

Address:

City:

State: NR Zip:

Country: LOCATION NOT REPORTED

Email: hgarcia2@comcast.net

URL:Http://www.mannapages.com/HGarcia

Phone: (303) 5641349 Ext:

Company Representative

Rep Name: Garcia, Howard

Title:

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 4102209 Contact Type:Complaint Source:Consumer TCS? Y

Comments: Consumer's aunt received a letter title Australian lottery. Consumer states his aunt has a check for insurance. Consumer doesn't know what she is suppose to do with the check. Consumer was given information concerning international lotteries.

Created By: KMCCOMBS Created Date: 03/08/04

Updated By: Updated Date:

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested: .00

Amt Paid: .00 Payment Method: Unknown

Agency Contact: Phone Complaint Date:

Initial Contact: Mail Transaction Date: 03/08/04

Initial Response:Unknown

Product/Service: Lotteries\Lottery Ticket Buying Clubs

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:

Last name: (b)(6)
Address:

City: Killingsworth State: CT Zip: (b)(6)

Country: UNITED STATES

Work phone () Ext:

Fax Number: ()

Home Number: (b)(6)
Email:

Age Range: 60 - 64



11/03/2006

RSTEVENS

Company

Company: Mannatech Inc

Address: 600 S Royal Ln Ste 200

City: Coppell

State: TX Zip: 75019

Country: UNITED STATES

Email:

URL:

Phone: ()

Ext:

Company Representative

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 4023554 Contact Type:Complaint Source:Consumer TCS? Y

Comments: I am bombarded with email claiming that Mannatech products will cure almost any disease.

Created By: DCRASE Created Date: 02/25/04

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Internet Complaint Date: 02/23/04

Initial Contact: Internet/E-mail Transaction Date:

Initial Response:

Product/Service: Internet Access Services

Statute/Rule: CAN-SPAM Act

Law Violation: SPAM: Other\general annoyance

Consumer

Complaining
Company/Org.:

Last name: Anonymous First: Anonymous

Address:

City: State: NR Zip:

Country: LOCATION NOT REPORTED

Work phone () Ext:

Fax Number: ()

Home Number: ()

Email:

Age Range:



11/03/2006

RSTEVENS

Company

Company: Mannatech

Address:

City:

State: NR Zip:

Country: LOCATION NOT REPORTED

Email:

URL:

Phone: ()

Ext:

Company Representative

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 3198699 Contact Type:Complaint Source:Consumer TCS? Y

Comments: I had a person tell me that mannatech products can cure any disease including cancer and aids.
I Believe Mannatech operates like Amway, A tier network. I've talked to people at local health food stores and they tell me that they have people coming in and telling them that they need to carry Mannatech Products, because it cures just about everything, they also tell me that some of the tape and rally's the firm sponsors state the same thing.

Created By: NSHOUSE Created Date: 07/28/03

Updated By: IBOLEN Updated Date: 08/26/04

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Internet Complaint Date: 07/27/03

Initial Contact: In Person Transaction Date:

Initial Response:

Product/Service: Multi-Level Mktg\Pyramids\Chain Letters

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:

Last name: (b)(6)
Address:

City: Ann Arbor State: MI Zip: (b)(6)

Country: UNITED STATES

Work phone: (b)(6) xt:

Fax Number:

Home Number:

Email:

Age Range: 30 - 39



11/03/2006

RSTEVENS

Company

Company: Mannatech Inc.

Address: 600 S. Royal Lane, Suite 200

City: Coppell, TX

State: MI Zip: 75019

Country: UNITED STATES

Email: custserv@mannatech.com

URL:<http://www.mannapages.com>

Phone: (972) 471-7400 Ext:

Company Representative

Rep Name: NA, NA

Title:

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 3040016 Contact Type:Complaint Source:Consumer TCS? Y

Comments: complainant was on the internet and put her name and email address. later she received a call from an ELIZABETH WITH THE ABOVE SUSPECT COMPANY. complainant was told that they obtained the complainant's name off the internet. said that the job she would be doing is calling up people and solicensing them to sign up. WILL BE SELL NUTRITIONAL PRODUCTS. WOULD BE MAKE FROM ABOUT \$100 TO \$3000 DEPENDING HOW MANY RECRUITS SHE SIGNS UP. LOOKS LIKE A PYRAMID. THE COMPANY LOOKS LIKE IT IS AN AMERICAN BASE COMPANY.

Created By: PHNB Created Date: 05/22/03

Updated By: Updated Date:

Org Name: Ontario Provincial Police, Anti Rackets (Phonebusters)

Amt Requested: 99.00

Amt Paid: 99.00 Payment Method: Other Credit Card

Initial Contact: Phone Transaction Date: 05/22/03

Initial Response:Phone: other

Product/Service: Employ Agencies\Job Counsel\Overseas Work

Statute/Rule:

Law Violation:

Consumer

Complaining Company/Org.:

Last name: (b)(6)

Address:

City: MOOSE JAW State: SK Zip: (b)(6)

Country: CANADA

Work phone: () Ext:

Fax Number: ()

Home Number: (b)(6)

Email:

Age Range: 50 - 59



11/03/2006

RSTEVENS

Company

Company: Mannatech

Address:

City:

State: NR Zip:

Country: LOCATION NOT REPORTED

Email:

URL:

Phone: (250) 7579738 Ext:

Company Representative

Rep Name: hopkins,

Title: :::::

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 2635885 Contact Type:Complaint Source:Consumer TCS? Y

Comments: The company claims drug benefits from their nutritional products.
The company claims through its literature, sales reps, videos, and conferences that their drugs can cure cerebral palsy, Down's syndrome, arthritis, chronic fatigue, asthma, allergies, MS, diabetes, lupus, high blood pressure, high cholesterol. Their elegantly crafted fraud takes advantage of desperate parents and family members who will do anything to help their loved ones, at the time when their judgement is most emotionally impaired, and when they are least able to make sound decisions.
It is a scam disguised as science.

One of the perpetrators will be speaking at a public location in Little Rock Arkansas on January 23, 2002.

The announcement is as follows:

Dr. H. Reg McDaniel, MD, currently medical director of MannaRelief Ministries. Thursday, January 23 St. Vincent's Center for Health Education 6:45-7 - Registration 7-8 - McDaniel Learn how natural carbs can enhance the body's optimal health state and ability to improve numerous physical and mental problems. Associates \$5, Guests free

St. Vincent's is located at the intersection of Markham and University in Little Rock Arkansas, and is right off the 630 Freeway leading from Little Rock Airport.

Created By: DHARRIS Created Date: 01/06/03

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 1,000.00

Amt Paid: .00 Payment Method: Unknown

Agency Contact: Internet Complaint Date: 01/04/03

Initial Contact: In Person Transaction Date: 12/22/02

Initial Response:

Product/Service: Health Care: Other Products\Supplies

Statute/Rule: FTC Act Sec 5 (BCP)



11/03/2006

RSTEVENS

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name:

(b)(6)

Address:

City:

Little Rock

State: AR Zip:

(b)(6)

Country:

UNITED STATES

Work phone

(b)(6)

Ext:

Fax Number:

Home Number:

Email:

Age Range:

40 - 49

Company

Company: Mannatech Incorporated

Address: 600 S. Royal Lane

Suite 200

City: Coppell

State: TX Zip: 75019

Country: UNITED STATES

Email: webmaster@mannatech.com(972)
471-7400

URL:www.mannatech.com

Phone:

(972) 471-7400

Ext:

Company Representative

Rep Name: McDaniel, Dr. H. Reg

Title:

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 2592083 Contact Type:Complaint Source:Consumer TCS? Y

Comments: Consumer states that Mannatech company is advertising that they could get rid of cancer. Consumer states that you can't get on the web without buying something or a secret password. The consumer states that they have a lot of testimonials stating how they have been cured from cancer. Once stating how she was on her death bed and she took one of the pills from Mannatech and became healed. Consumer wanted to know if the FTC had any information on the company. The consumer was told what the FTC did. The consumer is worried that her friend is buying into this company and she has not gotten any cancer treatment from November until January. UPDATE 01-31-02: The consumer wanted to know if anything would happen.

Created By: MRANDLE Created Date: 12/16/02

Updated By: MMCKIM Updated Date: 01/31/03

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested: 40.00

Amt Paid: 40.00 Payment Method: Cash

Agency Contact: Phone Complaint Date:

Initial Contact: Unknown Transaction Date:

Initial Response:

Product/Service: Health Care: Other Medical Treatments

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:

Last name:

(b)(6)

Address:

City: Cedar Rapids

State: IA Zip:

(b)(6)

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number:

(b)(6)

Email:

Age Range:



11/03/2006

RSTEVENS

Company

Company: Mannatech

Address: 600 S. Royal Lane, Suite 200

City: COPPELL

State: TX Zip: 75019-

Country: UNITED STATES

Email:

URL:

Phone: ()

Ext:

Company Representative

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 1838934 Contact Type:Complaint Source:Consumer TCS? Y

Comments: Ordered vitamins through telemarketer was requested to give ssn as he has now been hired to be distributor. Suspicious. Called and cancelled order.

Created By: KPURCELL Created Date: 03/04/02

Updated By: FTUCKER Updated Date: 03/15/02

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Phone Complaint Date:

Initial Contact: Phone Transaction Date: 03/04/02

Initial Response:Phone: other

Product/Service: Health Care: Dietary Supplements\Herbal Remedies

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:

Last name: (b)(6)

Address:

City: South Pasadena State: CA Zip: (b)(6)

Country: UNITED STATES

Work phone () Ext:

Fax Number: (b)(6)

Home Number:

Email:

Age Range: 70 - 79



11/03/2006

RSTEVENS

Company

Company: Mannatech

Address: 600 S. Royal Lane, Suite 200

City: COPPELL

State: TX Zip: 75019-

Country: UNITED STATES

Email:

URL:

Phone: (972) 4718111 Ext:

Company Representative

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 1614068 Contact Type:Complaint Source:Consumer TCS? N
Comments: Fraudulent claims are being made by Mannatech associates on a
Yahoo "MTEX" stock bulletin board.
Created By: EJONES Created Date: 10/17/01
Updated By: Updated Date:
Org Name: PUBLIC USERS - CIS
Amt Requested:
Amt Paid: Payment Method:
Agency Contact: Internet Complaint Date: 10/17/01
Initial Contact: Internet Web Site Transaction Date: 10/15/01
Initial Response:
Product/Service: Other (Note in Comments)
Statute/Rule: FTC Act Sec 5 (BCP)
Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:
Last name: (b)(6)
Address:
City: State: TX Zip:
Country: UNITED STATES
Work phone () Ext:
Fax Number: ()
Home Number: ()
Email: (b)(6)
Age Range: 40 - 49



11/03/2006

RSTEVENS

Company

Company: Mannatech Inc.

Address: 600 S. Royal Lane, Suite 200

City: Coppell

State: TX Zip: 75019

Country: UNITED STATES

Email:

URL:www.mannatech.com

Phone: ()

Ext:

Company Representative

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 1431655 Contact Type:Complaint Source:Consumer TCS? Y

Comments: Mannatech Associates are posting testimonials regarding their products curing diseases on websites:

<http://messages.yahoo.com/bbs?.mm=FN&action=m&board=16304635&tid=mtex&sid=16304635&mid=20288>

Created By: FTUCKER Created Date: 06/11/01

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Internet Complaint Date: 06/08/01

Initial Contact: Internet Web Site Transaction Date:

Initial Response:

Product/Service: Health Care: Other Products\Supplies

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: Not Provided First:

Address:

City: State: NR Zip:

Country: LOCATION NOT REPORTED

Work phone () Ext:

Fax Number: ()

Home Number: ()

Email: (b)(6)

Age Range:



11/03/2006

RSTEVENS

Company

Company: Mannatech Incorporated

Address:

City:

State: TX Zip:

Country: UNITED STATES

Email:

URL:

Phone: ()

Ext:

Company Representative

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 1431109 Contact Type:Complaint Source:Consumer TCS? Y

Comments: A person selling Mannatech products posted to a Mannatech stock message board with a cut and paste from a woman's email describing how she no longer has CFIDS and fibromyalgia after using the Mannatech products. Can dietary supplements cure these diseases? Her message is number 20288 at MTEX on www.yahoo.com/r/sq

Created By: HBUCKMON Created Date: 06/08/01

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Internet Complaint Date: 06/08/01

Initial Contact: Internet Web Site Transaction Date:

Initial Response:

Product/Service: Health Care: Other Products\Supplies

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:

Last name: Not Provided First:

Address:

City: State: NR Zip:

Country: LOCATION NOT REPORTED

Work phone () Ext:

Fax Number: ()

Home Number: ()

Email:

(b)(6)

Age Range:



11/03/2006

RSTEVENS

Company

Company: Mannatech Inc

Address:

City: Dallas

State: TX Zip:

Country: UNITED STATES

Email:

URL:

Phone: ()

Ext:

Company Representative

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 1050473 Contact Type:Complaint Source:Consumer TCS? Y

Comments: I was invited to a free seminar about health via a flyer in my mailbox. I attended the seminar and found that it was hosted by a couple who are consultants for a company called Mannatech, Inc. based in Coppell, Texas. The company claims to have a wonder dietary supplement that goes far beyond our wildest expectations as far as making one with our without serious disease feel markedly improved. They had a few people at the seminar who gave testimonials and were in tears describing how down and out and sick they were until Mannatech and it's product Ambrotose came to the rescue. I must admit, it sounded great to me and I couldn't wait to tell my loved ones. They also make a product called Phyto-Bears which are like Gummi Bears and are for children. I have a 20 month old son and they told me repeatedly that this product has no side effects because it is natural and it is perfectly safe for people from birth up. Upon doing some investigation on my own, I have found adverse documentation about Mannatech and the claims they make, and that they do not really know themselves whether the product is completely safe. I (naively) went out and bought these Phyto-Bears the day after the seminar and gave my son 2 (one a day for two days). The box clearly states that they are not for children under 6, and when I asked the distributor about that, she said they are perfectly safe for babies and they only put that on the box because of choking hazards. I feel very guilty that I even gave my son this product without investigation first, but I cannot believe people are out there giving these claims they do not know to be true - ESPECIALLY REGARDING CHILDREN!!! My son has not suffered any ill effects as of yet, I am just very concerned for other people. Please investigate this company. Thank you for your time.

Created By: HBUCKMON Created Date: 08/11/00

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 1,000.00

Amt Paid: .00 Payment Method: Unknown

Agency Contact: Internet Complaint Date: 08/10/00

Initial Contact: Mail Transaction Date:

Initial Response:

Product/Service: Invest: Advice, Seminars

Statute/Rule: FTC Act Sec 5 (BCP)



11/03/2006

RSTEVENS

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: (b)(6)

Address:

City: Mentor

State: OH Zip (b)(6)

Country: UNITED STATES

Work phone (b)(6)

Fax Number:

Home Number:

Email:

Age Range:

Company

Company: Mannatech, Inc.

Address: 600 S. Royal Lane

Suite 200

City: Coppell

State: TX Zip: 75019

Country: UNITED STATES

Email:

URL:

Phone: ()

Ext:

Company Representative

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 947540 Contact Type: Complaint Source: Consumer TCS? Y

Comments: The company I am referring to you for investigation is Mannatech, Inc., a company dealing in nutritional and topical products using their product referred to as Ambrotose. After investing in this multi-level marketing scheme I purchased a number of products. Shortly thereafter it became known that their claims for one of their most important products had used the research of a man who subsequently had to admit he had lied about the results. He was fired. Now the man who was a principal in starting this company has been fired (Sam Caster) and Associates such as myself are left with stock of products that is virtually worthless. Many years ago my father was an examiner for the FTC and his specialty was the correct labeling of furs, wool, and cottons. I remember watching parades from his office high in the building. I was very proud of my father (b)(6) and the work of the FTC. That is why I am calling on you to investigate this company. Many people have invested heavily in this company, but now their stock has plummeted from over 40 to less than 3. When does the FTC step in? Since they cross state lines is their another governmental agency that should become involved? I look forward to hearing from you about this serious problem.

Created By: SMBAILEY Created Date: 05/08/00
Updated By: FTUCKER Updated Date: 05/09/00
Org Name: PUBLIC USERS - CIS
Amt Requested: 120.00
Amt Paid: 120.00 Payment Method: Check (Personal)
Agency Contact: Internet Complaint Date: 05/05/00
Initial Contact: In Person Transaction Date: 03/10/99

Initial Response:

Product/Service: Multi-Level Mktg\Pyramids\Chain Letters

Statute/Rule: FTC Act Sec 5 (BCP)



11/03/2006

RSTEVENS

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: (b)(6)

Address:

City: Mesa State: AZ Zip: (b)(6)

Country: UNITED STATES

Work phone: (b)(6) Ext:

Fax Number:

Home Number:

Email:

Age Range:

Company

Company: Mannatech, Inc.

Address: 600 S. Royal Lane, Suite 200

City: Coppell State: TX Zip: 75019

Country: UNITED STATES

Email: mannatech~inc.com URL:

Phone: (972) 4717400 Ext:

Company Representative

Rep Name: Lundgren, Ann Title:

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 860139 Contact Type:Complaint Source:Consumer TCS? Y

Comments: Around March of '97 a friend asked me to go to a seminar for Mannatech being held in a Bedford, NH hotel. They manufacture and push phony health products they claim will cure nearly anything. Although they are cautious about their sales pitch, testimonial toll-free lines and the performance of shills at the seminar prove different. Also, the main focus is getting people to buy packages which consist of over-priced health products and getting others to sign up as distributors who will get others..and so on, creating a downline where the profits will supposedly come rushing in. Although it is made to appear like a health products comp any, the focus is getting people to buy into selling new recruits to buy more packages etc. They have journals made to look like medical trade journals, have high pressure sales tactics and ridicule non-believers like it is a religion. The claims are outrageous and the seminars always focus around a doctor and his/her research. But they aren't real doctors on closer look and the research is hyperbole. The claims made from curing cancer, obesity, diabetes and every other affliction are unbelievable. They push people to find new recruits, tell of millionaires, etc. etc. They even tell their associates how to avoid fraud charges in the way they make their sales pitches and to focus on getting new people into selling the products (translate: buy that expensive sales package). My friend has lost hundreds of dollars to these leeches, but will not admit he was duped.If you would like any further assistance, feel free to contact me. They DISGUST ME! Thank you for your time.

Created By: JMOORE Created Date: 02/10/00

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 150.00

Amt Paid: .00 Payment Method: Unknown

Agency Contact: Internet Complaint Date: 02/09/00

Initial Contact: In Person Transaction Date:

Initial Response:

Product/Service: Bus Opps\Franchises\Distributorships

Statute/Rule: FTC Act Sec 5 (BCP)



11/03/2006

RSTEVENS

Law Violation: Deception/Misrepresentation

Consumer

Complaining

Company/Org.:

Last name: (b)(6)

Address:

City: Manchester

State: NH Zip:

(b)(6)

Country:

UNITED STATES

Work phone:

(b)(6)

Ext:

Fax Number:

Home Number:

Email:

Age Range:

Company

Company: Mannatech Incorporated

Address: 2010 N. Hwy. 360

City: Grand Prairie

State: TX Zip: 03104

Country: UNITED STATES

Email:

URL:mannatech.com

Phone: ()

Ext:

Company Representative

Rep Name: Roy, Mr. and Mrs.

Title:

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 836136 Contact Type:Complaint Source: Congress TCS? N

Comments:

Created By: GREESE Created Date: 01/12/00

Updated By: GREESE Updated Date: 03/01/00

Org Name: Office of the Secretary

Amt Requested:

Amt Paid: Payment Method:

Initial Response:

Product/Service:

Statute/Rule:

Law Violation:

Consumer

Complaining Company/Org.:

Last name:

(b)(6)

Address:

City: Midlothian

State: VA Zip: (b)(6)

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: ()

Email:

Age Range:

Company

Company: Mannatech

Address:

City: State: NR Zip:

Country: LOCATION NOT REPORTED

Email: URL:

Phone: () Ext:

Company Representative

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 819200 Contact Type:Complaint Source:Consumer TCS? N
Comments: Consumer ordered herbs through the mail. Consumer is complaining about the sales tax being to high. Referred to state governing office.
Created By: ABANKS Created Date: 12/21/99
Updated By: QGRAHAM Updated Date: 04/17/00
Org Name: Planning and Information- BCP
Amt Requested:
Amt Paid: Payment Method:
Agency Contact: Mail Complaint Date: 12/16/99
Initial Contact: Mail Transaction Date:
Initial Response:
Product/Service: Other (Note in Comments)
Statute/Rule:
Law Violation:

Consumer

Complaining
Company/Org.: (b)(6)
Last name:
Address:
City: Tulsa State: OK Zip (b)(6)
Country: UNITED STATES
Work phone () Ext:
Fax Number: (b)(6)
Home Number: ()
Email:
Age Range:



11/03/2006

RSTEVENS

Company

Company: Mannatech Incorporated

Address: 600 S. Royal Lane, Ste. 200

City: Coppell

State: TX Zip: 75019

Country: UNITED STATES

Email:

URL:

Phone: (972) 4718111 Ext:

Company Representative

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 786229 Contact Type:Complaint Source:Consumer TCS? Y

Comments: I was invited to attend a Mannatech meeting in Naples, by one of their sales associates on glyconutritional products. They claim these products can help the body heal itself & told me they might help my son who has Crohn's disease. Several people gave testimonials about how these products helped different conditions like obesity, Cancer, and mental health problems etc. I'm an R.N.& I researched this Co. on the internet & found out the Nat'l Council for Reliable Health Info. had received numerous complaints against this Co. re side effects from the products. I'm concerned that many consumers might not check on them & have & will continue to spend money needlessly on products that don't work and could be dangerous to their health.

Created By: JMOORE Created Date: 11/17/99

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: .00

Amt Paid: .00 Payment Method: Unknown

Agency Contact: Internet Complaint Date: 11/12/99

Initial Contact: Phone Transaction Date: 11/03/99

Initial Response:

Product/Service: Health Care: Other Medical Treatments

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:

Last name: (b)(6)
Address:

City: Naples State: FL Zip: (b)(6)

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: (b)(6)
Email:

Age Range:



11/03/2006

RSTEVENS

Company

Company: Mannatech

Address: 600 South Royal Lane
Suite200

City: Coppell

State: TX Zip: 75019

Country: UNITED STATES

Email:

URL:Mannatech-inc.com

Phone: (888) 3464636 Ext:

Company Representative

Rep Name: Chickering, Suzanne

Title:

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 708230 Contact Type:Complaint Source:Consumer TCS? N

Comments: I would like to know if you have received any reports of peripheral neuropathy in people that have taken Mannatech products over a period of several months. After 18 months of consuming their food supplements, I experienced sudden and severe p.n. in both hands and feet (summer, 1996), eventually having to quit my job. All tests ruled out diseases of any kind, and the doctor was always concerned about the food supplements, but knew nothing about them or the company. I doubted it was the supplements, because they had been beneficial in many ways - increasing energy, improving sleep, significantly decreasing the incidence of colds, flu. Recently my husband began experiencing similiar pain, heat and tingling in his hands and feet. Tests were begun with hi m today to rule out the same things ruled out in my case, and the questions was asked by a specialist again - what have you ingested other than normal food in the last few years, and he remembered that he had taken Mannatech supplements for a few months last year, also. We are interested to know if others who take the supplements are reporting any similiar conditions to the FTC? Sincerely, (b)(6)

Created By: HBUCKMON Created Date: 08/16/99

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Internet Complaint Date: 08/11/99

Initial Contact: Unknown Transaction Date:

Initial Response:

Product/Service: Other (Note in Comments)

Statute/Rule:



11/03/2006

RSTEVENS

Law Violation:

Consumer

Complaining

Company/Org.:

Last name:

(b)(6)

Address:

City:

Vancouver

State: WA Zip:

(b)(6)

Country:

UNITED STATES

Work phone

()

Ext:

Fax Number:

()

Home Number:

(b)(6)

Email:

Age Range:

Company

Company: Mannatech, Inc.

Address:

City: West Covina

State: CA Zip:

Country: UNITED STATES

Email:

URL:

Phone: ()

Ext:

Company Representative

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 625027 Contact Type:Complaint Source:Consumer TCS? N
Comments: There is a print ad in a monthly publication called, Business NH Magazine - May 1999 issue page 5 lower right corner. The ad is claiming Top Associates average \$212,000 year...
Created By: HBUCKMON Created Date: 05/10/99
Updated By: Updated Date:
Org Name: PUBLIC USERS - CIS
Amt Requested: 1,000.00
Amt Paid: .00 Payment Method: Unknown
Agency Contact: Internet Complaint Date: 05/06/99
Initial Contact: Print Transaction Date:
Initial Response:
Product/Service: Other (Note in Comments)
Statute/Rule:
Law Violation:

Consumer

Complaining
Company/Org.: (b)(6)
Last name:
Address:
City: Keene State: NH Zip: (b)(6)
Country: UNITED STATES
Work phone () Ext:
Fax Number: ()
Home Number: (b)(6)
Email:
Age Range:



11/03/2006

RSTEVENS

Company

Company: Mannatech

Address: ?

City: ?

State: NR Zip: ?

Country: LOCATION NOT REPORTED

Email: ?

URL:?

Phone: (603) 6669022 Ext:

Company Representative

Rep Name: ?, ?

Title:

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 391323 Contact Type:Complaint Source:Consumer TCS? Y
 Comments: advertising claims misrep.
 Created By: EGARCIA Created Date: 06/03/98
 Updated By: JSHEETS Updated Date: 06/09/98
 Org Name: Southwest Region
 Amt Requested:
 Amt Paid: Payment Method:
 Agency Contact: Mail Complaint Date: 05/18/98
 Initial Response:Mail
 Product/Service: Health Care: Other Products\Supplies
 Health Care: Dietary Supplements\Herbal Remedies
 Statute/Rule: Health Violations
 Law Violation: Other (Note the Violation in the Comment Field)

Consumer

Complaining
 Company/Org.:
 Last name: (b)(6)
 Address:
 City: Austin State: TX Zip: (b)(6)
 Country: UNITED STATES
 Work phone () Ext:
 Fax Number: ()
 Home Number: ()
 Email:
 Age Range:

Company

Company: Mannatech NNutraceuticals
 Address: 2714 Sunset Dr. West
 City: University Place State: WA Zip: 98466
 Country: UNITED STATES
 Email: URL:
 Phone: (800) 8672563 Ext:



11/03/2006

RSTEVENS

Company Representative

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 375587 Contact Type:Complaint Source:Consumer TCS? Y

Comments: Consumer feels that company is in violation of non-disclosure regulations, not honoring money back guarantees, and possibly a pyramid type of operation.

Created By: EJONES Created Date: 05/12/98

Updated By: EJONES Updated Date: 05/12/98

Org Name: Planning and Information- BCP

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Mail Complaint Date: 05/12/98

Initial Response:

Product/Service: Multi-Level Mktg\Pyramids\Chain Letters

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:

Last name: (b)(6)
Address:

City: Beaverton State: OR Zip: (b)(6)

Country: UNITED STATES

Work phone () Ext:

Fax Number: ()

Home Number: ()

Email:

Age Range:

Company

Company: Mannatech Incorporated

Address: 600 S. Royal Lane, Ste. 200

City: Coppell State: TX Zip: 75019

Country: UNITED STATES

Email: URL:

Phone: () Ext:



11/03/2006

RSTEVENS

Company Representative

Associated Company



11/03/2006

RSTEVENS

Transaction

Ref No.: 370925 Contact Type: Complaint Source: Consumer TCS? Y
 Comments: Consumer was issued an A-15. CLOSED with satisfactory response for consumer.
 Created By: PLEIGH Created Date: 04/28/98
 Updated By: DLESSARD Updated Date: 05/26/98
 Org Name: Northwest Region
 Amt Requested:
 Amt Paid: Payment Method:
 Agency Contact: Mail Complaint Date: 03/28/98

Initial Response:
 Product/Service: Multi-Level Mktg\Pyramids\Chain Letters
 Statute/Rule: FTC Act Sec 5 (BCP)
 Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:
 Last name: (b)(6)
 Address:
 City: Beaverton State: OR Zip: (b)(6)
 Country: UNITED STATES
 Work phone: () Ext:
 Fax Number: (b)(6)
 Home Number: ()
 Email:
 Age Range:

Company

Company: Mannatech Corporation
 Address: 600 S. Royal Ln., Ste 200
 City: Coppell State: TX Zip: 75019
 Country: UNITED STATES
 Email: URL:
 Phone: () Ext:



11/03/2006

RSTEVENS

Company Representative

Associated Company

