

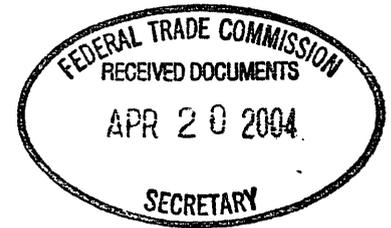
**Catherine Rzecki** MAIPC, MACA.  
Dip.Psych., Dip.Prof.Couns.  
**Professional Counsellor**

000865



ABN 31 151 431 138  
4 Jobson Street,  
Williamstown. VIC. 3016

Federal Trade Commission/Office of the Secretary  
Room 159-H  
600 Pennsylvania Avenue, N.W.  
Washington, D.C.  
20580



Re: CAN-SPAM Act Rulemaking, Project No. R411008

To the Commissioners,

WeI applaud your efforts to curb the problem of unsolicited bulk email. However, We are concerned about the proposed requirement for merchants to maintain suppression lists.

There are so many problems and costs associated with this idea, and so much damage done to consumers and businesses alike, that we feel we must urge you to consider this matter most carefully.

Requirement of the use of suppression lists will seriously damage many of the legitimate publications available on the net. Our specific concern is for harm to publishers who require permission from the consumer prior to adding them to any list.

They're not who CAN-SPAM was designed to put out of business, but this requirement will very likely have that effect.

There's also the potential for significant harm to consumers, because of the problem of properly knowing their intent when they unsubscribe from a list. On top of that, these suppression lists could easily fall into the hands of spammers, leading to more spam instead of less.

We were quite surprised at the potential problems this ruling could involve, and urge you in the strongest possible terms to reconsider its implementation in light of these problems.

We consider ourselves and our e-commerce colleagues, to be honest and legitimate business owners, endeavouring to provide consumers/customers with helpful and useful information and information products, and we ourselves hate spam and do all in our power to prevent it entering into our own businesses and into our clients' email boxes and computers.

We would appreciate your help in this matter. Please, assist us, do not hinder us in the work which we consider to be so important to both ourselves and our clients/customers.

Sincerely and Respectfully,

Catherine Rzecki,  
Action Counselling Service,  
4 Jobson Street,  
Williamstown. Vic. 3016  
Australia

