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Please investigate Google and their toolbar, it gathers information to target ads back at users. Most people do not read their terms and conditions associated with the tool bar and do not understand that they are giving up privacy rights to Google. This is the biggest threat to all internet users along with their proposed Gmail scam that really is the biggest threat to internet privacy ever. Google is the company that needs to be looked at because most people simply give them the right to the information collected by accepting their tools and services.

Most spyware loaded without permission can be removed very simply by free programs like ADAWARE published by LavaSoft, it can be downloaded free from www.zdnet.com in the download section, simply do a search on their download page and you will find it.

The biggest threat to internet users is spyware such as Googles toolbar that millions of users load on their own, so I think that the FTC should look at voluntary programs that users load themselves very closely