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FTC Personnel...Here is a brief overview of my experiences with adware and spyware.

WHO NEEDS USA BROADBAND!!!.....I now spend \$59/month for a Comcast cable subscription, do I benefit?, no way, all that added bandwidth is nothing more than a scam to have me and others pay for the delivery of complex Flash based adware, spyware, popups and popunders.

I have resorted to finding offshore web sites for almost all of my web activities whenever possible, as I find very little of the grossly intrusive and obnoxious adware and spyware that I encounter in USA sites.

I AM SPENDING BIG BUCKS ON PROTECTION SOFTWARE!!!.....In addition to my Comcast ISP fees of \$59/month(\$708/yr) I am also spending \$80 for Norton System Software, \$50 for LavaSoft Ad- Ware software and \$30 for Webroot Spyware Sweeper software. Additionally, to run all of this software and still have any meaningful "power" left in my computer, I had to upgrade my computer at an additional cost of \$500!!!

AND THIS DOESN'T CONSIDER THE TIME AND TROUBLE!!!.....I now find myself spending at least 1 to 2 hours EACH DAY, installing, upgrading, updating, sweeping, scanning and deleting!!!

WHAT EVER HAPPENED TO QUALITY OF SERVICE(QOS).WHAT ABOUT SIX SIGMA???.....I would like to see a contractual requirement for all internet service providers and content providers to be required to "PUT AN INGREDIENT LABEL ON THE SERVICE" so that I know in advance what I am buying!!! THE WILD WEST DAYS OF THE INTERNET IN THE USA ARE OVER!!!..The internet should be a fully disclosed product, in advance of purchase, with legal remedies for fraud or misrepresentation of any form.

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