NATIONAL DO NOT CALL REGISTRY

Data Book

FY 2011

Federal Trade Commission
November 2011

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INTRODUCTION

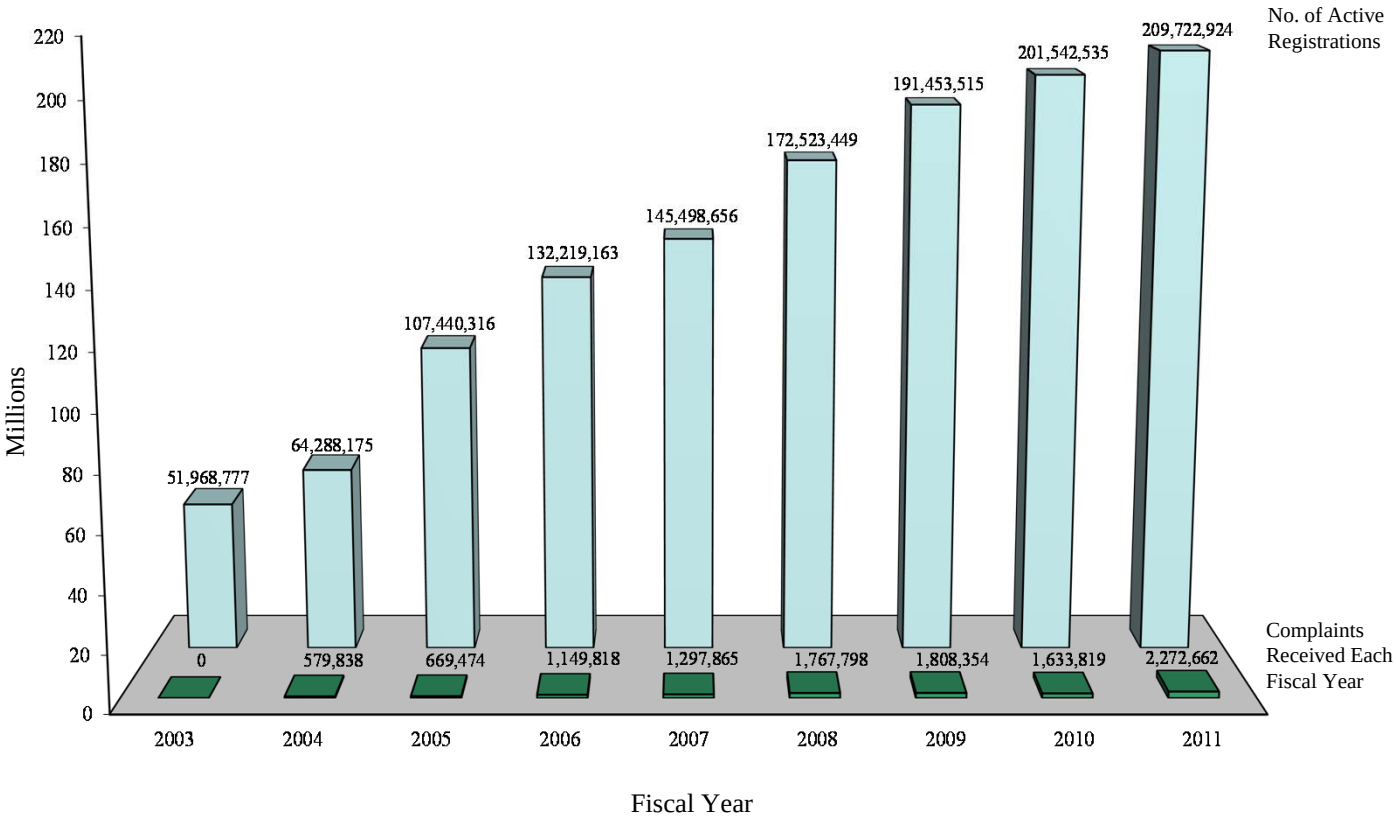
The National Do Not Call Registry (Registry) provides consumers with an easy and efficient way to register their preference not to receive most telemarketing sales calls. The Registry has continued to grow since its inception in the summer of 2003. At the end of Fiscal Year (FY) 2011, there were more than 209 million active registrations. Consumers can register their phone number(s) on the Registry by either calling a toll-free number (888-382-1222) from the telephone number(s) they wish to register or using the do-not-call website (https://www.donotcall.gov). The do-not-call rules require telemarketers and sellers to remove from their call lists (at least every 31 days) the numbers on the Registry. Telemarketers can access the Registry through a website (https://telemarketing.donotcall.gov) dedicated to that purpose.

Consumers notify law enforcement of violations of the do-not-call rules by submitting complaints to the Federal Trade Commission (FTC) via either the toll-free number or the website. Law enforcement officials can then review these complaints, as well as consumer registration information and telemarketer access information, through the Consumer Sentinel Network (CSN), a secure Internet website maintained by the FTC. For more information about CSN, please visit www.FTC.gov/sentinel. Law enforcement personnel may join CSN at https://register.consumersentinel.gov.

The *National Do Not Call Registry Data Book* contains statistical data regarding the registrations on the Registry, the subscriptions of entities (e.g., telemarketers and sellers) accessing phone numbers on the Registry, and the complaints submitted by consumers to the FTC about companies violating the do-not-call rules.

The *National Do Not Call Registry Data Book* for Fiscal Year 2011 is based on unverified complaints reported by consumers. This report is not based on a consumer survey.

National Do Not Call Registry
Active Registration and Complaint Figures[1]



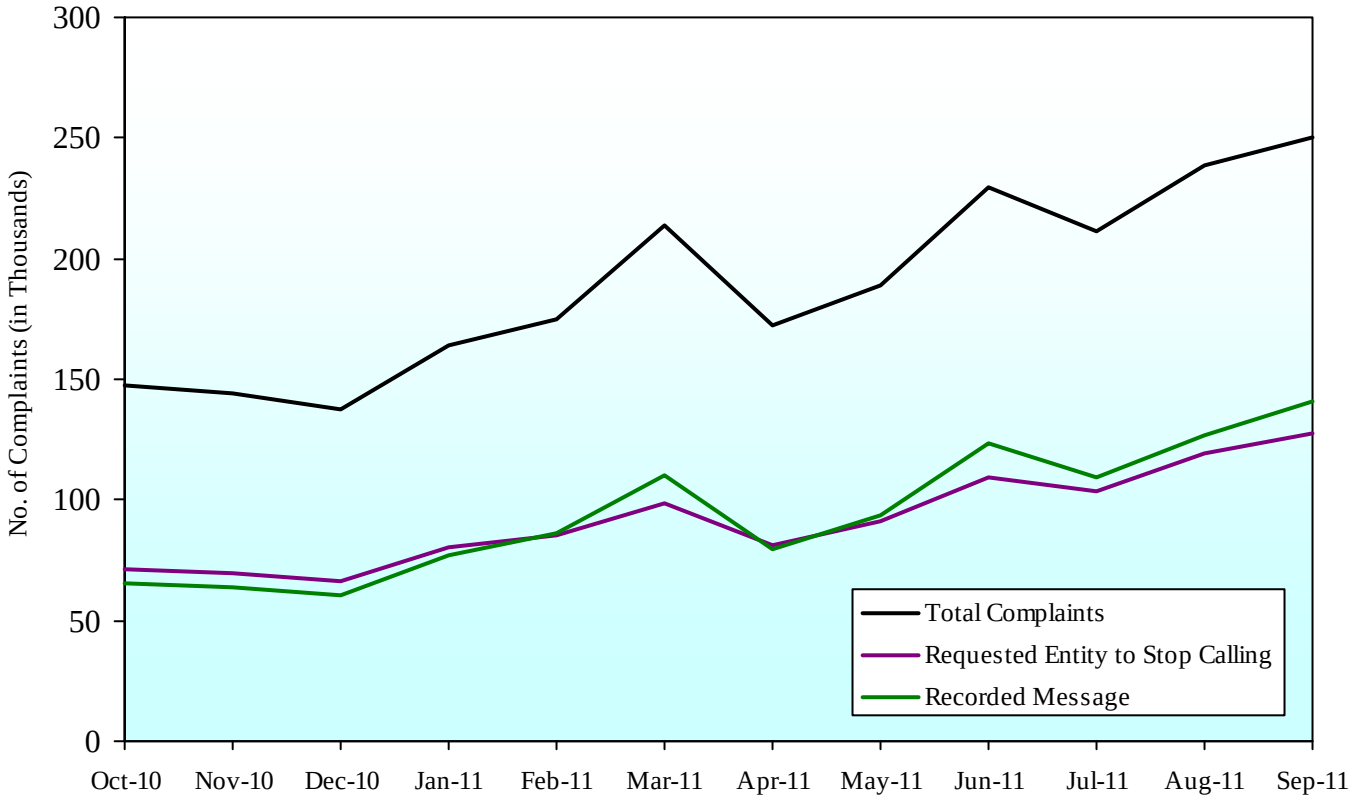
Active Registration and Complaint Figures[1]

June 27, 2003 through September 30, 2011

Fiscal Year	No. of Active Registrations	Increase in Active Registrations	No. of Cumulative Complaints	Complaints Received Each Fiscal Year
2003	51,968,777	51,968,777	0	0
2004	64,288,175	12,319,398	579,838	579,838
2005	107,440,316	43,152,141	1,249,312	669,474
2006	132,219,163	24,778,847	2,399,130	1,149,818
2007	145,498,656	13,279,493	3,696,995	1,297,865
2008	172,523,449	27,024,793	5,464,793	1,767,798
2009	191,453,515	18,930,066	7,273,147	1,808,354
2010	201,542,535	10,089,020	8,906,966	1,633,819
2011	209,722,924	8,180,389	11,179,628	2,272,662

[1] Active registration and complaint figures reflect the total number of phone numbers registered and the total number of National Do Not Call Registry complaints submitted to the Commission as of September 30, 2011.

Fiscal Year 2011
National Do Not Call Registry
Complaint Figures by Month and Complaint Type[1]



Complaint Figures by Month and Complaint Type[1]

	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	July-11	Aug-11	Sep-11
Total Complaints	147,617	144,027	137,299	163,794	174,922	213,742	172,473	189,166	229,771	211,030	238,533	250,288
Requested Entity to Stop Calling	71,226	69,908	66,255	80,628	85,136	98,909	81,132	91,184	109,660	103,298	119,559	127,289
Recorded Message	65,071	64,126	60,349	77,359	86,536	109,981	79,592	93,475	123,460	109,238	126,405	140,503

[1] Complaint types refer to National Do Not Call Registry complaints in which the consumer responded affirmatively to the questions: "Have you asked this company to stop calling you?" or "Was the call a recorded message?". On September 1, 2009, the National Registry began accepting all complaints regarding calls using a recorded message, regardless of the registration status of the called number.

Fiscal Year 2011
National Do Not Call Registry Registration and Complaint Figures by State Population

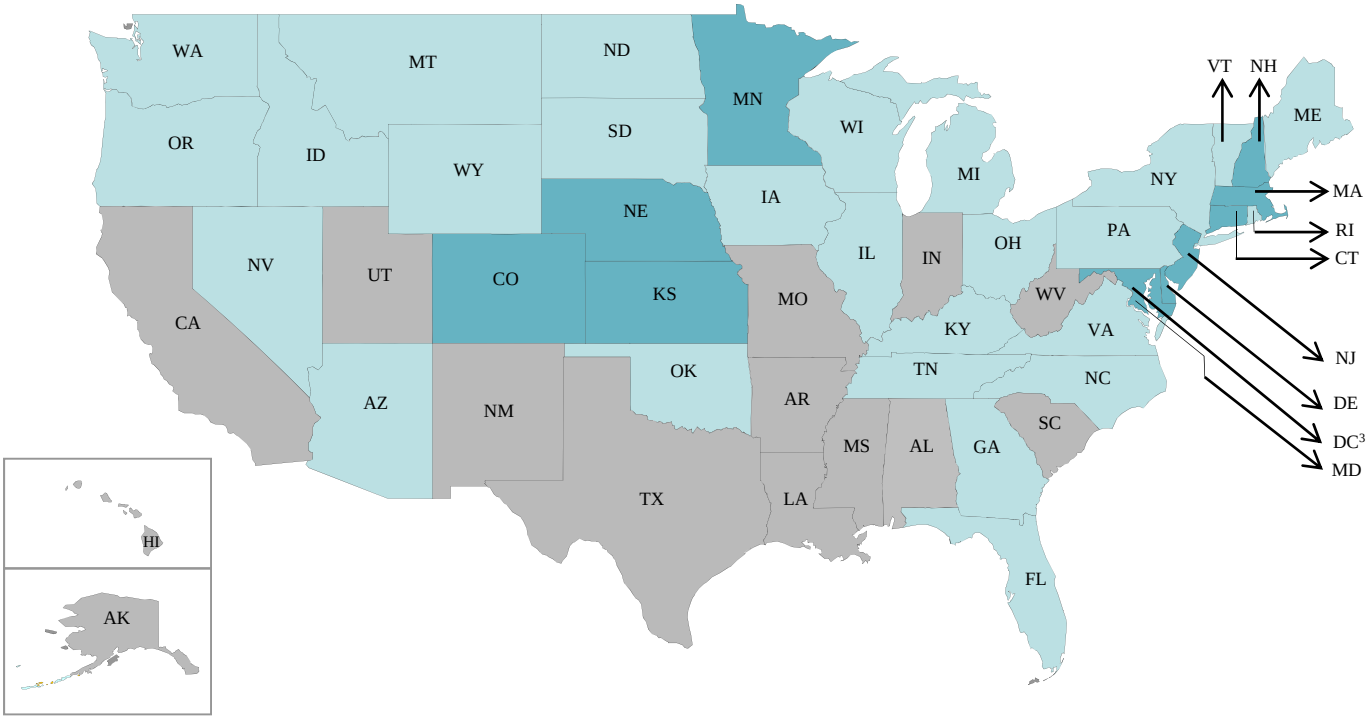
	Active Registrations		FY 2011 Complaints	
Consumer State	Active Registrations[1]	Active Registrations per 100,000 Population[2]	FY 2011 Complaints[3]	FY 2011 Complaints per 100,000 Population[2]
Alabama	3,084,388	64,456	34,929	730
Alaska	317,400	44,455	2,186	306
Arizona	4,357,815	67,945	84,171	1,312
Arkansas	1,848,081	63,256	16,630	569
California	23,726,661	63,526	288,495	772
Colorado	4,212,167	83,425	50,610	1,002
Connecticut	2,912,111	81,410	35,696	998
Delaware	692,767	76,994	10,546	1,172
District of Columbia	553,118	91,507	5,468	905
Florida	13,559,551	71,959	187,257	994
Georgia	6,549,280	67,431	65,264	672
Hawaii	701,624	51,453	7,201	528
Idaho	1,048,897	66,747	16,363	1,041
Illinois	9,081,766	70,713	131,125	1,021
Indiana	3,591,508	55,334	21,702	334
Iowa	2,287,131	74,991	19,650	644
Kansas	2,196,195	76,812	16,815	588
Kentucky	3,016,615	69,407	26,279	605
Louisiana	2,572,432	56,609	23,771	523
Maine	970,539	73,107	7,722	582
Maryland	4,389,582	75,866	52,890	914
Massachusetts	5,391,441	82,221	47,435	723
Michigan	7,305,739	73,963	74,112	750
Minnesota	4,038,477	76,046	31,981	602
Mississippi	1,491,914	50,232	13,143	443
Missouri	3,657,320	60,994	23,618	394
Montana	716,768	72,335	8,366	844
Nebraska	1,381,728	75,487	13,328	728
Nevada	1,758,958	65,035	26,054	963
New Hampshire	1,107,955	84,143	12,052	915
New Jersey	6,726,788	76,427	79,611	905
New Mexico	1,302,371	63,040	13,077	633
New York	12,800,639	66,009	111,080	573
North Carolina	6,173,871	64,570	50,584	529
North Dakota	470,529	69,760	2,940	436
Ohio	8,225,097	71,298	90,592	785
Oklahoma	2,443,154	64,948	18,595	494
Oregon	2,695,779	70,222	33,072	861
Pennsylvania	9,264,307	72,892	78,966	621
Rhode Island	769,111	73,048	8,563	813
South Carolina	2,806,707	60,537	27,214	587
South Dakota	579,114	70,930	4,267	523
Tennessee	4,103,906	64,558	42,968	676
Texas	14,234,924	56,360	156,473	620
Utah	1,763,745	63,525	20,987	756
Vermont	439,181	70,161	3,784	605
Virginia	5,813,461	72,445	67,485	841
Washington	4,751,329	70,448	60,684	900
West Virginia	1,075,393	58,005	9,592	517
Wisconsin	3,697,847	64,977	24,428	429
Wyoming	414,749	73,477	5,115	906

[1] "Active Registrations" reflect the total number of phone numbers registered on the National Do Not Call Registry as of September 30, 2011.

[2] Population estimates are based on the U.S. Census Intercensal population estimates (Table ST-EST00INT-01 – Intercensal Estimates of the Resident Population for the United States, Regions, States, and Puerto Rico: April 1, 2000 to July 1, 2010).

[3] "FY 2011 Complaints" reflect National Do Not Call Registry complaints received by the Commission during fiscal year 2011.

State Rankings for National Do Not Call Registry Registrations by State Population



Rank[1]	Consumer State	Active Registrations	Active Registrations per 100,000 Population[2]
1	New Hampshire	1,107,955	84,143
2	Colorado	4,212,167	83,425
3	Massachusetts	5,391,441	82,221
4	Connecticut	2,912,111	81,410
5	Delaware	692,767	76,994
6	Kansas	2,196,195	76,812
7	New Jersey	6,726,788	76,427
8	Minnesota	4,038,477	76,046
9	Maryland	4,389,582	75,866
10	Nebraska	1,381,728	75,487
11	Iowa	2,287,131	74,991
12	Michigan	7,305,739	73,963
13	Wyoming	414,749	73,477
14	Maine	970,539	73,107
15	Rhode Island	769,111	73,048
16	Pennsylvania	9,264,307	72,892
17	Virginia	5,813,461	72,445
18	Montana	716,768	72,335
19	Florida	13,559,551	71,959
20	Ohio	8,225,097	71,298
21	South Dakota	579,114	70,930
22	Illinois	9,081,766	70,713
23	Washington	4,751,329	70,448
24	Oregon	2,695,779	70,222
25	Vermont	439,181	70,161

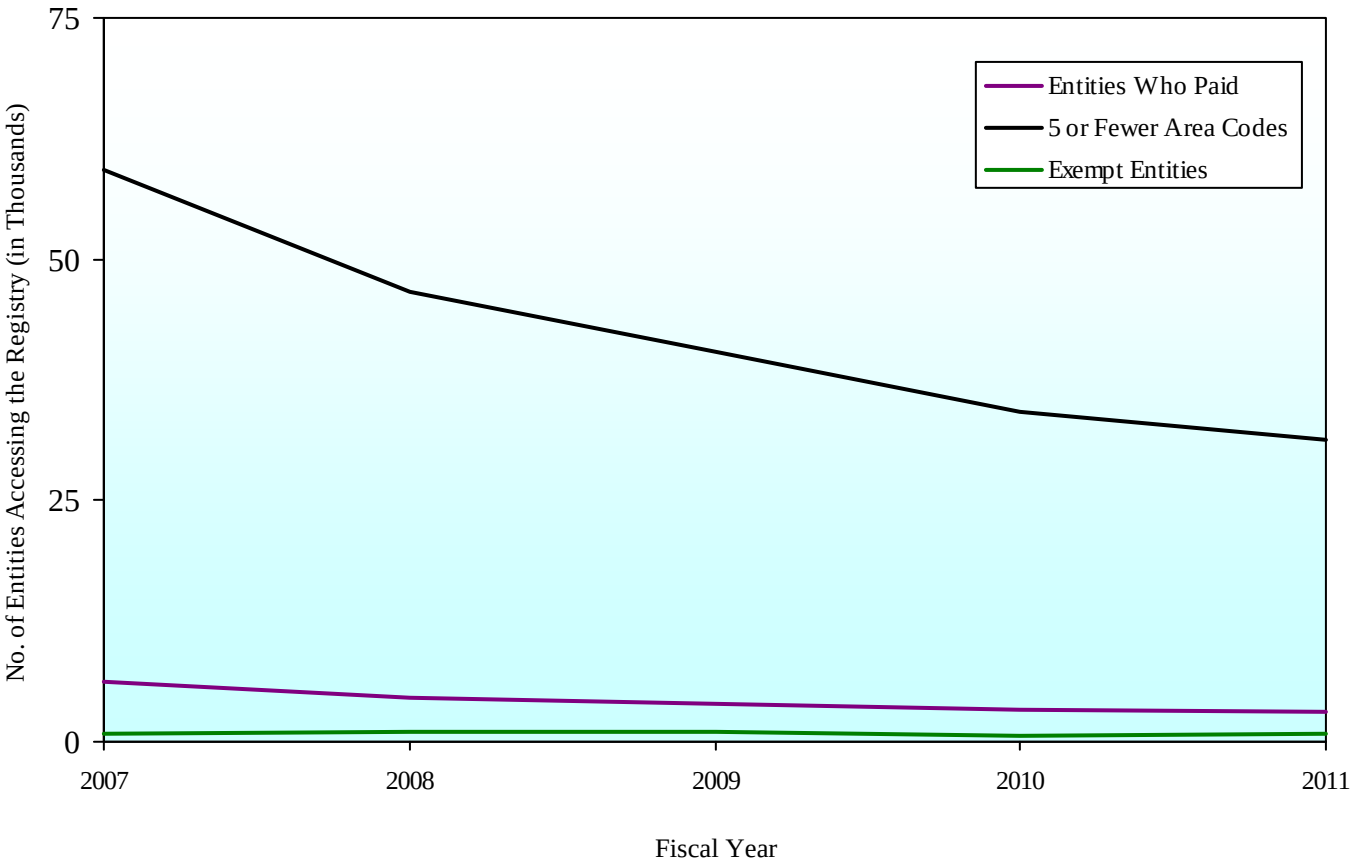
Rank[1]	Consumer State	Active Registrations	Active Registrations per 100,000 Population[2]
26	North Dakota	470,529	69,760
27	Kentucky	3,016,615	69,407
28	Arizona	4,357,815	67,945
29	Georgia	6,549,280	67,431
30	Idaho	1,048,897	66,747
31	New York	12,800,639	66,009
32	Nevada	1,758,958	65,035
33	Wisconsin	3,697,847	64,977
34	Oklahoma	2,443,154	64,948
35	North Carolina	6,173,871	64,570
36	Tennessee	4,103,906	64,558
37	Alabama	3,084,388	64,456
38	California	23,726,661	63,526
39	Utah	1,763,745	63,525
40	Arkansas	1,848,081	63,256
41	New Mexico	1,302,371	63,040
42	Missouri	3,657,320	60,994
43	South Carolina	2,806,707	60,537
44	West Virginia	1,075,393	58,005
45	Louisiana	2,572,432	56,609
46	Texas	14,234,924	56,360
47	Indiana	3,591,508	55,334
48	Hawaii	701,624	51,453
49	Mississippi	1,491,914	50,232
50	Alaska	317,400	44,455

[1] Rankings are based on the "Active Registrations per 100,000 Population." "Active Registrations" reflect the total number of phone numbers registered on the National Do Not Call Registry as of September 30, 2011.

[2] Population estimates are based on the U.S. Census Intercensal population estimates (Table ST-EST00INT-01 – Intercensal Estimates of the Resident Population for the United States, Regions, States, and Puerto Rico: April 1, 2000 to July 1, 2010).

[3] Numbers for the District of Columbia are as follows: Active Registrations = 553,118; and Active Registrations per 100,000 Population = 91,507.

National Do Not Call Registry
Entities Accessing the Registry
by Fiscal Year[1]



	FY 2007	FY 2008	FY 2009	FY 2010	FY 2011
Entities Who Paid	6,242	4,618	3,923	3,383	3,201
5 or Fewer Area Codes	59,337	46,559	40,406	34,206	31,240
Exempt Entities	801	1,107	1,002	680	728

[1] "Entities Who Paid" are telemarketers, sellers and other entities who paid fees to access the Registry. "5 or Fewer Area Codes" includes those entities who accessed five or fewer area codes; the first five area codes are provided to entities at no cost. "Exempt Entities" include organizations that engage in outbound telephone calls to consumers that do not involve the sale of goods or services, such as calls to induce charitable contributions, to raise funds for political purposes, or to conduct surveys. "Exempt Entities" also include those who are engaged solely in calls to persons with whom they have an established business relationship or from whom they have obtained express written agreement to call and who do not access the National Registry for any other purpose.

Appendix:
National Do Not Call Registry
Registration and Complaint Figures
by Consumer State and Area Code

Alabama

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
205	1,022,738	55,489	13,141
251	444,971	17,158	4,971
256	980,631	42,294	10,578
334	636,011	23,000	5,285
938	37	0	0

Alaska

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
907	317,400	9,845	1,871

Arizona

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
480	1,265,961	130,163	29,100
520	867,135	65,668	15,927
602	1,012,015	63,687	15,733
623	607,157	62,852	14,087
928	605,547	35,437	6,753

Arkansas

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
479	533,228	21,337	5,004
501	681,593	28,027	7,205
870	633,260	19,483	3,813

Appendix:
National Do Not Call Registry
Registration and Complaint Figures
by Consumer State and Area Code

California

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
209	817,414	33,027	7,977
213	210,541	8,732	2,450
310	1,500,661	97,351	23,907
323	694,110	35,355	8,004
408	1,125,869	59,322	14,649
415	1,051,208	57,618	13,314
424	20,184	851	388
442	106	0	0
510	1,058,007	52,719	11,797
530	885,422	42,000	10,151
559	704,291	25,702	5,473
562	756,002	40,621	9,713
619	1,069,452	46,713	10,842
626	805,263	42,051	11,255
650	736,569	38,346	9,785
657	667	56	36
661	681,808	29,624	6,999
707	971,887	48,070	11,227
714	1,338,480	75,699	19,305
747	385	4	2
760	1,219,752	55,266	12,288
805	1,054,778	48,946	11,704
818	1,232,769	70,153	16,178
831	423,775	17,378	3,294
858	563,923	32,329	7,442
909	1,187,186	42,882	10,240
916	1,241,373	59,351	13,932
925	808,175	44,122	9,546
949	852,018	44,337	11,332
951	714,586	34,406	8,314

Colorado

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
303	1,895,581	89,424	28,739
719	796,532	29,982	7,898
720	605,517	14,758	4,814
970	914,537	28,150	7,229

Appendix:
National Do Not Call Registry
Registration and Complaint Figures
by Consumer State and Area Code

Connecticut

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
203	1,484,981	69,923	20,284
475	117	0	0
860	1,427,013	58,177	14,418

Delaware

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
302	692,767	39,917	10,091

District of Columbia

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
202	553,118	19,985	4,697

Florida

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
239	718,614	34,732	9,741
305	1,162,947	69,047	15,824
321	620,517	34,646	13,104
352	974,105	55,005	14,990
386	554,271	33,581	8,016
407	1,201,688	67,216	16,921
561	1,088,784	72,460	16,692
727	958,820	46,829	11,982
754	29,400	958	251
772	423,450	26,250	7,469
786	317,212	12,092	3,271
813	999,896	51,843	12,080
850	961,823	33,568	7,093
863	471,119	19,293	4,896
904	1,026,527	47,735	12,859
941	734,677	35,607	9,018
954	1,315,701	79,847	17,300

Appendix:
National Do Not Call Registry
Registration and Complaint Figures
by Consumer State and Area Code

Georgia

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
229	382,414	10,526	2,576
404	1,167,878	37,793	10,873
470	176	0	0
478	379,333	12,755	3,196
678	999,141	32,822	7,796
706	1,169,270	41,305	9,807
762	859	5	2
770	1,892,957	112,127	24,393
912	557,252	18,527	4,063

Hawaii

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
808	701,624	29,019	6,762

Idaho

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
208	1,048,897	54,648	15,777

Illinois

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
217	826,428	34,647	10,651
224	127,010	3,573	1,175
309	680,986	25,847	8,966
312	447,849	21,668	7,891
331	3,341	68	53
618	839,662	30,582	8,318
630	1,299,330	76,077	21,025
708	967,080	51,325	14,461
773	1,155,778	59,529	16,514
779	4,916	48	19
815	1,185,726	58,895	14,023
847	1,543,492	95,783	25,015
872	168	9	6

Appendix:
National Do Not Call Registry
Registration and Complaint Figures
by Consumer State and Area Code

Indiana

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
219	480,553	13,235	4,892
260	396,316	7,027	2,243
317	978,499	16,129	5,918
574	372,811	5,089	1,654
765	582,446	8,123	2,506
812	780,883	11,514	3,239

Iowa

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
319	570,208	20,697	5,629
515	628,829	22,710	6,025
563	365,104	11,070	2,642
641	339,392	8,657	2,182
712	383,598	11,647	2,492

Kansas

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
316	450,746	14,823	4,530
620	442,226	8,686	2,241
785	617,697	14,051	3,449
913	685,526	20,441	5,761

Kentucky

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
270	827,362	20,502	8,350
502	930,211	20,807	7,558
606	489,250	9,605	3,064
859	769,792	20,188	6,275

Appendix:
National Do Not Call Registry
Registration and Complaint Figures
by Consumer State and Area Code

Louisiana

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
225	470,706	16,647	5,789
318	578,634	16,215	5,172
337	508,837	13,177	4,288
504	606,356	15,240	4,554
985	407,899	11,800	3,167

Maine

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
207	970,539	32,014	7,390

Maryland

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
240	461,063	10,849	3,184
301	1,574,608	93,972	21,906
410	1,666,806	102,449	21,857
443	687,105	10,905	3,678

Massachusetts

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
339	37,196	657	247
351	922	9	3
413	600,109	18,934	4,689
508	1,534,897	48,775	12,982
617	1,122,979	31,347	9,125
774	185,674	1,802	638
781	879,646	30,266	8,015
857	54,887	1,196	371
978	975,131	33,960	9,714

Appendix:
National Do Not Call Registry
Registration and Complaint Figures
by Consumer State and Area Code

Michigan

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
231	497,123	15,133	3,987
248	1,179,826	58,210	18,253
269	559,591	19,033	4,948
313	680,544	20,354	6,902
517	637,373	19,995	5,069
586	689,920	29,578	7,448
616	709,829	25,638	5,991
734	872,133	34,282	8,471
810	582,009	18,869	5,190
906	215,239	6,819	1,640
947	684	20	9
989	681,468	17,827	4,574

Minnesota

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
218	560,177	13,685	4,201
320	376,521	8,126	2,588
507	582,960	12,843	3,665
612	775,177	18,218	5,417
651	759,839	24,936	6,809
763	512,476	16,103	4,119
952	471,327	18,397	4,269

Mississippi

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
228	232,485	8,243	2,735
601	737,264	20,149	6,526
662	516,633	12,697	3,210
769	5,532	89	37

Appendix:
National Do Not Call Registry
Registration and Complaint Figures
by Consumer State and Area Code

Missouri

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
314	988,853	18,226	7,959
417	570,166	9,048	3,018
573	616,041	7,982	2,533
636	414,581	9,459	2,997
660	222,625	3,087	968
816	845,054	15,403	5,002

Montana

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
406	716,768	36,629	8,168

Nebraska

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
308	273,434	10,288	1,993
402	1,108,283	49,236	10,970
531	11	0	0

Nevada

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
702	1,213,714	83,841	17,814
775	545,244	35,069	7,183

New Hampshire

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
603	1,107,955	47,944	11,548

Appendix:
National Do Not Call Registry
Registration and Complaint Figures
by Consumer State and Area Code

New Jersey

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
201	1,141,016	51,430	15,144
551	45,349	899	392
609	1,184,502	42,143	13,637
732	1,407,936	65,042	16,631
848	44,789	557	260
856	731,305	31,357	8,215
862	77,765	1,215	367
908	930,073	37,350	10,777
973	1,164,053	48,962	11,741

New Mexico

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
505	1,114,266	59,907	10,344
575	188,105	11,087	2,069

New York

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
212	697,103	53,230	9,445
315	1,011,843	33,430	7,455
347	435,138	10,545	3,912
516	1,226,937	42,304	11,647
518	1,026,878	36,506	8,321
585	797,306	26,128	5,826
607	563,573	19,661	4,761
631	1,054,847	37,475	8,815
646	530,412	10,512	3,268
716	1,001,847	32,420	7,102
718	1,582,791	80,046	15,308
845	886,640	35,203	8,218
914	812,108	29,094	6,945
917	1,173,197	19,056	6,809
929	19	1	1

Appendix:
National Do Not Call Registry
Registration and Complaint Figures
by Consumer State and Area Code

North Carolina

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
252	617,492	16,163	4,228
336	1,112,295	29,891	8,621
704	1,394,033	45,902	12,042
828	854,669	26,228	6,523
910	868,341	23,313	4,858
919	1,278,545	44,595	11,571
980	48,496	476	232

North Dakota

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
701	470,529	8,653	2,750

Ohio

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
216	635,828	24,160	8,749
234	6,975	160	75
330	1,482,712	55,096	18,252
419	1,163,237	36,191	9,053
440	922,979	35,915	9,946
513	1,107,289	48,012	13,307
567	40,520	653	234
614	1,006,389	44,273	12,226
740	873,993	28,560	7,097
937	985,175	42,757	9,848

Oklahoma

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
405	1,020,467	32,463	8,898
539	45	0	0
580	478,332	10,317	2,410
918	944,310	28,161	6,607

Appendix:
National Do Not Call Registry
Registration and Complaint Figures
by Consumer State and Area Code

Oregon

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
458	12	0	0
503	1,526,511	79,356	19,624
541	1,078,812	53,528	11,720
971	90,444	1,786	526

Pennsylvania

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
215	1,360,807	49,480	18,188
267	373,141	6,326	2,630
412	1,051,888	24,342	6,979
484	367,989	6,051	2,231
570	1,078,437	22,235	6,109
610	1,603,382	55,689	16,625
717	1,375,566	34,107	10,859
724	1,143,996	27,283	7,938
814	908,947	16,594	4,563
878	154	1	0

Rhode Island

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
401	769,111	30,077	8,202

South Carolina

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
803	942,962	36,411	9,070
843	977,425	35,540	9,137
864	886,320	30,423	7,678

Appendix:
National Do Not Call Registry
Registration and Complaint Figures
by Consumer State and Area Code

South Dakota

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
605	579,114	16,190	3,963

Tennessee

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
423	897,164	32,137	11,043
615	1,064,054	37,450	11,107
731	309,924	6,959	2,032
865	652,692	22,803	6,483
901	662,050	20,404	6,658
931	518,022	14,830	4,089

Texas

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
210	1,018,147	51,468	13,901
214	1,244,589	46,003	14,644
254	474,141	18,099	5,021
281	1,383,561	84,156	20,799
325	269,634	10,075	2,726
361	373,792	12,443	2,442
409	358,102	12,113	2,274
430	819	8	2
432	221,267	6,121	1,168
469	284,859	9,395	2,304
512	1,172,509	71,032	17,912
682	73,088	2,103	599
713	1,013,152	43,323	11,702
806	476,419	14,863	3,221
817	1,323,116	66,520	14,698
830	310,492	11,342	2,253
832	666,076	13,029	4,584
903	830,114	25,573	5,742
915	316,209	11,455	2,644
936	324,384	10,555	1,907
940	344,825	12,094	2,643
956	337,443	10,744	1,824
972	1,112,417	70,680	14,972
979	305,769	9,254	1,811

Appendix:
National Do Not Call Registry
Registration and Complaint Figures
by Consumer State and Area Code

Utah

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
385	597	45	44
435	396,555	15,288	3,632
801	1,366,593	60,518	16,494

Vermont

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
802	439,181	19,201	3,622

Virginia

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
276	261,277	9,632	1,539
434	428,394	18,501	3,780
540	1,084,720	50,000	11,606
571	249,117	7,786	2,365
703	1,562,886	108,273	23,388
757	1,243,675	59,097	12,116
804	983,392	43,356	9,494

Washington

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
206	964,998	47,972	16,123
253	717,831	35,329	9,231
360	1,341,584	59,389	14,558
425	834,537	37,448	10,102
509	892,379	31,887	8,138

Appendix:
National Do Not Call Registry
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West Virginia

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
304	1,075,214	36,500	9,269
681	179	1	0

Wisconsin

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
262	694,429	17,407	6,819
414	637,120	12,410	4,445
534	8	2	2
608	785,124	14,297	4,723
715	712,578	9,654	2,865
920	868,588	14,316	4,502

Wyoming

Area Code	Active Registrations as of Sept. 30, 2011	FY 2007 through FY 2011 Complaints	FY 2011 Complaints
307	414,749	20,547	4,935

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