



The Eleventh Annual African Consumer Protection Dialogue Conference
Protecting Consumers During the Pandemic and Beyond
Virtual Meeting, 13th-14th October 2020 (13:00 pm-15:30pm, CAT Time)



Hugh Stevenson, Deputy Director, Office of International Affairs, U.S. FTC



George Lipimile, Director and Chief Executive Officer, CCC COMESA

Day 1, Session 1: Consumer Remedies and Redress: E-Commerce and Cross Border Cooperation



Charles Harwood
Director, Northwest Regional Office
U.S. FTC



Babatunde Irukera
CEO/Executive Vice Chairman
FCCPC, Nigeria



Chilufya Sampa
Chief Executive Officer
CCPC, Zambia



Kondwani Kaonga
Senior Consumer Welfare and Advocacy Officer
CCC, COMESA



Sini Omar John
Head Advance Fee Fraud
EFCC, Nigeria

Day 1, Session 2: Complaints, Consumer Education and Business Guidance



Thezi Mabuza
Acting Commissioner
NCC, South Africa



Ahmed Samir Farag
Chairman, CPA,
Egypt



Jennifer Leach
Director, Consumer and Business Education, U.S. FTC



Boniface Kamiti
Manager Consumer Protection
CAK, Kenya



Joe-Anne Riddiford
Assistant Director
Office of International Affairs ACCC, Australia



Sameh Saied
Consumer Protection Manager
NTRA, Egypt

Day 2, Session 1: Protecting Consumer Data in Online Transactions



Francis Kariuki
Director General
CAK, Kenya



Deon Woods Bell
Senior International Attorney
U.S. FTC



Lesiba Mashapa
Company Secretary
NCR, South Africa



Laura Best
Deputy Chair, NCT & Professor, Nelson Mandela University, South Africa



Morayo Adebayo
Technical Assistant to the EVC, FCCPC, Nigeria

Day 2, Session 2: Consumer Product Recalls



Stellah Onyancha
Manager Enforcement and Exemptions
CCC, COMESA



Richard W. O'Brien
Director, Office of International Programs
U.S. CPSC



Muzi Dlamini
Chief Executive Officer
ECC, Eswatini



Andile Mange
Director, Investigations
NCC, South Africa



Neville Matthew
General Manager, Risk Management and Policy, Consumer Product Safety
ACCC, Australia