



**COMESA COMPETITION COMMISSION  
&  
THE UNITED STATES FEDERAL TRADE COMMISSION**

**THE ELEVENTH ANNUAL  
AFRICAN CONSUMER PROTECTION DIALOGUE CONFERENCE  
*PROTECTING CONSUMERS DURING THE PANDEMIC AND BEYOND*  
A VIRTUAL MEETING  
October 13-14, 2020**

**Day 1: Tuesday, October 13, 2020 (13:00 PM-15:30 PM) GMT+2**

**CONSUMER REDRESS, E-COMMERCE AND CROSS BORDER COOPERATION**

- 13:00                    Opening Session  
George Lipimile, Director and Chief Executive Officer,  
COMESA Competition Commission  
Hugh Stevenson, Deputy Director, Office of International Affairs, U.S.  
Federal Trade Commission
- 13:20                    Session 1: Consumer Remedies and Redress: E-commerce and  
Cross Border Cooperation
- 14:20                    Break
- 14:30                    Session 2: Complaints, Consumer Education and Business Guidance
- 15:30                    Virtual Networking - End of First Day

**Day 2: Wednesday, October 14, 2020 (13:00-15:30) GMT+2**

**HOT TOPICS: CONSUMER PRIVACY AND PRODUCT RECALLS**

- 13:00                    Opening Remarks – Babatunde Irukera, CEO/Executive Vice Chair,  
Federal Competition and Consumer Protection Commission, Nigeria
- 13:10                    Session 1: Protecting Consumer Data in Online Transactions
- 14:10                    Break
- 14:20                    Session 2: Consumer Product Recalls
- 15:30                    Closing Remarks