

CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints
August 1, 2024 thru August 31, 2024

Rank August	Rank July	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Transunion	Credit Bureaus	81,995
2	2	Experian	Credit Bureaus	78,742
3	3	Equifax	Credit Bureaus	74,120
4	4	Amazon	Business Imposters	4,575
5	6	Medicare Imposter	Government Imposters	2,360
6	5	Paypal, Inc.	Business Imposters	2,261
7	7	JP Morgan Chase	Banks, Credit Unions & S&Ls	2,207
8	12	Capital One	Credit Cards and Loss Protection	2,031
9	15	Geek Squad	Business Imposters	1,915
10	13	Bank of America	Banks, Credit Unions & S&Ls	1,883
11	14	Wells Fargo	Banks, Credit Unions & S&Ls	1,788
12	6	USPS Impostor	Government Imposters	1,767
13	10	Verizon	Phone Devices, Accessories & Services	1,558
14	11	AT&T	Phone Devices, Accessories & Services	1,521
15	17	LVNV Funding, llc	Third Party Debt Collection	1,445
16	22	Midland Credit Management	Online Payment Services	1,183
17	16	Comcast	Cable & Satellite TV	1,181
18	20	Jefferson Capital Systems	Third Party Debt Collection	1,110
19	23	Spectrum	Cable & Satellite TV	1,095
20	27	FTC Impostor	Government Imposters	1,090
21	21	U.S. Customs and Border Protection Impostor	Government Imposters	1,050
22	24	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	1,048
23	29	Lexisnexis	Credit Bureaus	1,034
24	18	Apple Computer	Business Imposters	1,027
25	25	Portfolio Recovery	Third Party Debt Collection	1,025
26	26	Microsoft Corporation	Tech Support Scams	976
27	28	American Express	Credit Cards and Loss Protection	943
28	19	T-mobile	Phone Devices, Accessories & Services	896
29	31	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	819
30	30	Synchrony Bank	Credit Cards and Loss Protection	798
31	37	Meta/Facebook	Social Networking Services	790
32	39	Credit One Bank	Credit Cards and Loss Protection	672
33	35	SSA Impostor	Government Imposters	667
34	34	Cash App	Phone Devices, Accessories & Services	631
35	38	Doordash	Food	621
36	44	Innovis	Credit Bureaus	617
37	9	PCH Impostor	Prizes, Sweepstakes & Lotteries	615
38	45	Comenity Bank	Credit Cards and Loss Protection	582
39	42	Walmart	Business Imposters	557
40	33	Ebay	Online Shopping	553
41	49	Norton/Lifelock	Business Imposters	527
42		National Credit Systems	Third Party Debt Collection	505
43		US Bank	Banks, Credit Unions & S&Ls	501
44		I.C. Systems, Inc.	Third Party Debt Collection	477
45	40	Fedex	Other Misc.	476
46	50	Mohela	Student Loans	471
47	36	Linkedin Corporation	Social Networking Services	463
48	47	Google	Website Content	453
49	41	Hinge, Inc.	Other Misc.	449
50		Card Services	Credit Bureaus	442