

CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints July 1, 2024 thru July 31, 2024

Rank July	Rank June	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Transunion	Credit Bureaus	73,679
2	2	Experian	Credit Bureaus	70,325
3	3	Equifax	Credit Bureaus	66,372
4	4	Amazon	Online Shopping	5,382
5	5	Paypal, Inc.	Online Payment Services	2,924
6	8	USPS Impostor	Government Imposters	2,773
7	7	JP Morgan Chase	Banks, Credit Unions & S&Ls	2,389
8	6	Medicare Impostor	Government Imposters	2,259
9	30	PCH Impostor	Prizes, Sweepstakes & Lotteries	2,232
10	10	Verizon	Phone Devices, Accessories & Services	2,027
11	9	AT&T	Phone Devices, Accessories & Services	1,988
12	11	Capital One	Credit Cards and Loss Protection	1,900
13	12	Bank of America	Banks, Credit Unions & S&Ls	1,864
14	13	Wells Fargo	Banks, Credit Unions & S&Ls	1,704
15	18	Geek Squad	Business Imposters	1,693
16	17	Comcast	Cable & Satellite TV	1,579
17	14	LVNV Funding, LLC	Third Party Debt Collection	1,421
18	22	Apple Computer	Business Imposters	1,356
19	16	T-Mobile	Phone Devices, Accessories & Services	1,270
20	15	Jefferson Capital Systems	Third Party Debt Collection	1,204
21	36	U.S. Customs and Border Protection Impostor	Government Imposters	1,153
22	19	Midland Credit Management	Online Payment Services	1,149
23	21	Spectrum	Cable & Satellite TV	1,121
24	20	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	1,109
25	26	Portfolio Recovery	Third Party Debt Collection	1,038
26	24	Microsoft Corporation	Tech Support Scams	1,036
27	25	FTC Impostor	Government Imposters	1,011
28	28	American Express	Credit Cards and Loss Protection	936
29	23	Lexisnexis	Credit Bureaus	931
30	33	Synchrony Bank	Credit Cards and Loss Protection	889
31	27	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	838
32	40	American Home Shield	Home Warranties	803
33	34	Ebay	Online Shopping	794
34	37	Cash App	Phone Devices, Accessories & Services	774
35	32	SSA Impostor	Government Imposters	757
36		LinkedIn Corporation	Social Networking Services	745
37	42	Meta/Facebook	Social Networking Services	727
38	35	Doordash	Food	721
39	38	Credit One Bank	Credit Cards and Loss Protection	690
40	45	Fedex	Online Shopping	686
41	31	Hinge, Inc.	Other Misc.	671
42		Walmart	Business Imposters	608
43	48	Choice Home Warranty	Home Warranties	593
44	46	Innovis	Credit Bureaus	570
45	41	Comenity Bank	Credit Cards and Loss Protection	566
46	43	Etsy	Online Shopping	561
47	44	Google	Website Content	547
48		Capital One Finance	Credit Cards and Loss Protection	517
49	38	Norton/Lifelock	Business Imposters	512
50	50	Mohela	Student Loans	511