

CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints
October 1, 2024 thru October 31, 2024

Rank October	Rank September	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Transunion	Credit Bureaus	93,234
2	2	Experian	Credit Bureaus	88,578
3	3	Equifax	Credit Bureaus	82,196
4	4	Amazon	Business Imposters	5,726
5	10	U.S. Customs and Border Protection Plmpostor	Government Imposters	2,549
6	8	Medicare Imposter	Government Imposters	2,359
7	5	JP Morgan Chase	Banks, Credit Unions & S&Ls	2,282
8	11	USPS Impostor	Government Imposters	2,156
9	7	Capital One	Credit Bureaus	2,139
10	13	LVNV Funding, llc	Third Party Debt Collection	2,030
11	12	Bank of America	Banks, Credit Unions & S&Ls	1,827
12	17	Geek Squad	Business Imposters	1,808
13	15	Wells Fargo	Banks, Credit Unions & S&Ls	1,786
14	6	Paypal, Inc.	Business Imposters	1,762
15	9	Verizon	Phone Devices, Accessories & Services	1,672
16	18	Midland Credit Management	Third Party Debt Collection	1,615
17	21	Jefferson Capital Systems	Third Party Debt Collection	1,322
18	14	AT&T	Phone Devices, Accessories & Services	1,313
19	22	Portfolio Recovery	Third Party Debt Collection	1,269
20	23	Lexisnexis	Credit Bureaus	1,096
21	26	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	1,029
22	30	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	978
23	29	American Express	Credit Cards	976
24	16	Comcast	Broadband Internet Cost	932
25	25	Apple Computer	Business Imposters	928
26	47	Ticketmaster	Online Shopping	889
27	19	FTC Impostor	Government Imposters	888
28	24	Spectrum	Cable & Satellite TV	847
29	28	Navient	Student Loans	839
30	42	Innovis	Credit Bureaus	815
31	27	T-Mobile	Phone Devices, Accessories & Services	805
32	31	Synchrony Bank	Credit Cards	750
33	33	Meta/Facebook	Business Imposters	710
34	38	SSA Impostor	Government Imposters	700
35	43	Cash App	Phone Devices, Accessories & Services	680
36	41	PCH Impostor	Prizes, Sweepstakes & Lotteries	669
37	34	Credit One Bank	Credit Cards	658
38	32	Microsoft Corporation	Tech Support Scams	639
39	44	Comenity Bank	Credit Cards	627
40	37	Ebay	Online Shopping	608
41	36	Walmart	Business Imposters	579
42	40	Doordash	Food	573
43	35	Hinge, Inc.	Other Misc.	547
44	49	National Credit Systems	Creditor Debt Collection	542
45	50	I. C. Systems, Inc.	Creditor Debt Collection	534
46	48	US Bank	Banks, Credit Unions & S&Ls	530
47		Mohela	Student Loans	520
48		Credit Collection Services	Third Party Debt Collection	506
49		Card Services	Credit Bureaus	499
50	45	Google	Website Content	497