

CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints
September 1, 2024 thru September 30, 2024

Rank September	Rank August	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Transunion	Credit Bureaus	83,156
2	2	Experian	Credit Bureaus	79,458
3	3	Equifax	Credit Bureaus	74,014
4	4	Amazon	Business Imposters	4,827
5	7	JP Morgan Chase	Banks, Credit Unions & S&Ls	2,392
6	6	Paypal, Inc.	Business Imposters	2,236
7	8	Capital One	Credit Cards and Loss Protection	2,139
8	5	Medicare Imposter	Government Imposters	2,106
9	13	Verizon	Phone Devices, Accessories & Services	2,085
10	21	U.S. Customs and Border Protection Impostor	Government Imposters	2,019
11	12	USPS Impostor	Government Imposters	2,008
12	10	Bank of America	Banks, Credit Unions & S&Ls	1,924
13	15	LVNV Funding, LLC	Third Party Debt Collection	1,924
14	14	AT&T	Phone Devices, Accessories & Services	1,885
15	11	Wells Fargo	Banks, Credit Unions & S&Ls	1,687
16	17	Comcast	Cable & Satellite TV	1,574
17	9	Geek Squad	Unsolicited Email	1,537
18	16	Midland Credit Management	Online Payment Services	1,317
19	20	FTC Impostor	Government Imposters	1,203
20		nationalpublicdata.com	Other Misc.	1,193
21	18	Jefferson Capital Systems	Third Party Debt Collection	1,184
22	25	Portfolio Recovery	Third Party Debt Collection	1,173
23	23	Lexisnexis	Credit Bureaus	1,099
24	19	Spectrum	Cable & Satellite TV	1,094
25	24	Apple Computer	Business Imposters	1,082
26	22	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	1,075
27	28	T-mobile	Phone Devices, Accessories & Services	1,026
28		Navient	Student Loans	996
29	27	American Express	Credit Cards and Loss Protection	974
30	29	navy federal credit union	Banks, Credit Unions & S&Ls	924
31	30	Synchrony Bank	Credit Cards and Loss Protection	862
32	26	Microsoft Corporation	Tech Support Scams	806
33	31	Meta/Facebook	Social Networking Services	756
34	32	Credit One Bank	Credit Cards and Loss Protection	734
35	49	Hinge, Inc.	Other Misc.	710
36	39	Walmart	Business Imposters	710
37	40	Ebay	Online Shopping	696
38	33	SSA Impostor	Government Imposters	687
39	47	Linkedin Corporation	Social Networking Services	633
40	35	Doordash	Food	618
41	37	PCH Impostor	Prizes, Sweepstakes & Lotteries	607
42	36	Innovis	Credit Bureaus	606
43	34	Cash App	Phone Devices, Accessories & Services	598
44	38	Comenity Bank	Credit Cards and Loss Protection	597
45	48	Google	Website Content	578
46	45	Fedex	Other Misc.	550
47		Ticketmaster	Online Shopping	547
48	43	US Bank	Banks, Credit Unions & S&Ls	547
49	42	National Credit Systems	Third Party Debt Collection	529
50	44	I.C. Systems, Inc.	Third Party Debt Collection	526